

## **Provision of Airports Analytics Solution**

## GTS-1096

Government Technology Services (GTS), on behalf of the Department of Infrastructure (DOI) are seeking a solution which would enable the Airports Division (AD) to streamline operational efficiencies as well as improve customer service.

The airport has considerable volumes of data but are not currently in a position to use the data to its maximum, therefore enabling the AD to make timely, well informed management decisions. This, in turn, does not allow AD to optimise potential business opportunities.

All of the data comes from various different source systems each with their own reporting outputs. To try and amalgamate information across these different source systems into meaningful management information (MI) report(s) is a cumbersome process. This process also takes up a lot of time meaning some reports are outdated when they are delivered to management. The department is currently overwhelmed by the number of Excel reporting files they have to produce.

An airports analytics solution would enable the AD to streamline operational efficiencies as well as improve customer service. More detailed information is available once you have expressed an interest.

In order to participate in this competitive exercise, your organisation must be registered on the Isle of Man Government's Procurement Portal. If you have not previously registered, please visit https://intendhost.co.uk/iomg/aspx/Home and select 'Register' from the menu on the left side of the Home Page.

Once you have registered your organisation you should select this Quick Quote from the list of 'Current Tenders' and 'View Details' then click 'Express Interest' at the bottom of the page. Once you have expressed an interest a new tab called 'Quote Documents' will become available where you can download all the necessary information. If you choose to proceed, please select 'Opt In' and a new section will appear for you to upload your completed return documents.

If you decide not to proceed please click 'Opt Out' and select a reason for not proceeding.

Should you have any difficulty in using the website or registering your interest in this way, please e-mail procurement@gov.im

The Quick Quote will remain available on the Portal for Expressions of Interest until noon on **Wednesday 20**<sup>th</sup> **March 2024** 

Quick Quote Returns must be submitted through the above Portal by noon on Friday 22<sup>nd</sup> March 2024.

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