



Privacy Notice on the use of website cookies

Introduction

The Isle of Man Gambling Supervision Commission (“the Commission”) is registered with the Isle of Man Information Commissioner as a data controller under Isle of Man data protection legislation.

This privacy notice explains what information the Commission collects from users of its website, what that information is used for, and how the Commission uses cookies to deliver a secure and effective website.

This notice only covers the Commission’s [website here](#). For details of information collected by the Commission generally, please refer to the main [Privacy Policy](#).

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Who owns this Website Site?

This Site is owned by Government Technology Services Division which is part of the Cabinet Office of the Isle of Man Government (GTS). By submitting information about yourself or others to this website, you on your own behalf and on behalf of others consent to its use as

set out in this consent notice. We may also record information about the way you have used our Site to improve the way it operates.

How do we use the information we collect through this website?

Personal data that you provide to us will be processed in accordance with Isle of Man data protection legislation. We will only use personal information you provide through our website to give you the services you have requested.

Any communication you make with the Commission or with an individual on the Commission's website may be monitored for quality control and security purposes.

For your convenience we have included links on this website to other websites that we believe you may find useful. This notice does not cover links on our website to other websites. These websites will each have their own privacy notice, which may differ from that of the Commission.

- By using this Site, you are agreeing to the collection and use of any personal information sent to the Commission in accordance with this privacy notice and the main Privacy Policy.
- Before you provide the Commission with any personal data about a third party you must obtain the consent of the individual concerned and undertake to keep that individual advised about how their information will be used.

How will we share the information we collect through our Site?

Where it is lawful to do so, we may share personal data that you provide to the Isle of Man Government and to 'Associated Businesses'. GTS and some Associated Businesses provide the Commission with technological support services under data processor contracts.

Therefore GTS and Associated Businesses will have access to your personal data provided on the website for the purpose of providing this service.

The information that you supply may be transmitted by any usual means including the Internet.

Cookies

This site uses cookies to create the most secure and effective website possible and to improve the visitor experience. By continuing to use this site, you agree to the use of cookies.

When you visit this site we collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site.

We collect this information in a way which does not identify any individuals and we do not make any attempt to find out the identities of those visiting our site. We will not associate any data gathered from this site with any personally identifying information from any source. If we do want to collect personally identifiable information through our website, we will be very clear about this.

We will make it clear when we collect personal information and will explain what we intend to do with it.

What is a Cookie?

Cookies are small text files that are placed on your device by websites that you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site. These pieces of information are used to improve services for you through:

- enabling a service to recognise your device so you do not have to give the same information several times during one task
- recognising that you may already have given a username and password so you do not need to do it for every web page requested
- measuring how many people are using services, so they can be made easier to use and there is enough capacity to ensure they are fast
- analysing anonymised data to help us understand how people interact with our services so we can make them better

Cookies to support specific elements of the site

These may include cookies to record that we have already presented you with a piece of information which you would find intrusive and annoying if we continually re-presented.

These may include notifications about the availability of new features or applications, and warning notices. Cookies to retain settings or choices that you have made earlier during your visit to our site, so that we can reapply those choices when you revisit the relevant pages. These save you effort in re-selecting the settings or making the choice, improving your experience of the website.

For example, pre-populating complex search criteria screens with previous values, or collating selections you have made throughout your visit.

The table below explains the cookies we use and why.

None of these cookies collect any personally identifiable information.

Cookie	Name	Purpose	Expires
Cloudflare cookie	_crduid	This cookie is part of our content delivery network. It is used to override any security restrictions based on the IP address you are coming from and protect website availability and performance. This cookie does not store any personally identifiable information about you.	6 years
ISA Web Publishing Load Balancing cookie	ISAWPLB	When using an ISA Server to handle load balancing and web requests an ISA server will place cookies to allow ISA Server to internally configure routes for internal requests. This cookie is deleted when you close your browser.	Session
Google Analytics cookies	_ga	Used to distinguish users. You can opt out of Google Analytics cookie.	2 years
	_gat	Used to throttle request rate.	10 minutes
	_utma	Determines the number of unique visitors to the site.	2 years
	_utmb	This works with _utmc to calculate the average length of time you spend on our site.	30 minutes
	_utmc	This works with _utmb to calculate when you close your browser.	when you close your browser
	_utmz	This provides information about how you reached the site (e.g. from another website or a search engine).	6 months

Cookies set by other websites through this site

We want to provide interesting and engaging content on our website. We sometimes embed photos and video content from websites such as YouTube and Flickr. As a result, when you visit a page with content embedded from, for example, YouTube, you may be presented with cookies from these websites. We do not control the dissemination of these cookies. You should check the relevant third party website for more information about these.

Most web browsers allow some control of most cookies through the browser settings. To find out more, including how to see what cookies have been set and how to manage and

delete them, visit www.aboutcookies.org or www.allaboutcookies.org. Please be aware, however, that without cookies you may not be able to use the full functionality of the Site.

Changes to this privacy notice

This privacy notice may change. If any significant change is made to this privacy notice we will provide a prominent notice on this website so that you can review the updated privacy notice.

Version Control

This Privacy Notice was last updated on 21 February 2024.

Version	Date	Notes
1.0	21 February 2024	Creation of the privacy notice