

## Horizon Scan June 2023

### Medicine, Urgent Care and Ambulance Service

- The Same Day Emergency Care business case was presented to and agreed at the Health and Care Transformation Officer In June; the case will now go before the Political Board for consideration on 10 July 2023.
- The 'See, Treat and Leave' initiative has been approved by the Health and Care Transformation Officer and Political Boards and funding made available from Treasury. The project is being planned in detail, recruitment is being initiated and the first Steering Group meeting has been held.
- 'Hear and Treat' Clinical Navigators have been introduced into the Emergency Services Joint Control Room as part of a phased implementation plan.
- Frailty is continuing to make good progress, saving money and reducing length of stay and readmission rates.
- CIP initiatives for 2023/24 have been identified and are being progressed with key service leads and stakeholders.
- Work is on going with the Service Development team to address Waiting Lists in medical specialities with the assistance of Manx Care staff, Synaptik and other groups. Recent consultant short-term sickness in Gastroenterology and Cardiology has added further pressure to waiting list times.
- The Care Group's operational plan for the Southern 100 and Manx Grand Prix has been developed and approved.
- A paper setting out the options for the MEDS is to be submitted to ELT shortly as part of the achieving balance initiatives. Guidance is to be sought on its hours of operation and construct. We are also looking at the options for the employment model of those involved in the delivery of MEDS.
- The Care Group took part in the Hospital's Major Incident Exercise debriefing sessions. A number of lessons have been identified.
- The Care Group took part in the TT 2023 debriefing sessions. A number of lessons have been identified.

### Integrated Women's, Children's & Families Services

- PROMPT Training took place on 17<sup>th</sup> June 2023. This was the second training day. Dates are confirmed for the remainder of the year with pre-allocated slots confirmed.
- The Care Group is delighted to have appointed 2-high calibre Advance Neonatal Nurse Practitioners (ANNP's). This is a new role within the service and encompasses that of expert clinician, educator, auditor, researcher and service developer.
- First abortion strategy document produced from Public Health in partnership with IWC&F - fully blended on island service launch from the 04.07.23
- As of July Integrated Sexual Health Service will be the primary point of contact for people wishing to seek advice on pregnancy options/terminations. This incorporates telephone appointments, initial consultation, screening, treatment, contraception advice, follow up support and aftercare.
- There have been a series of meetings in relation to the commissioned Women's Health Strategy project. In the coming weeks the working group are meeting with third sector representatives and key stakeholders are scheduled to attend a Kings fund Study day in September 'Spotlight on Women's Health'.
- In July COVID Vaccinations for children aged 6months to 4years will be carried out jointly between the vaccination team and the Paediatric Team. There will be further clinics arranged for the 2<sup>nd</sup> dose in September.
- We are working closely with Alder Hey to establish local Paediatric Endocrine clinics on island. This will prevent a number of children and their parents travelling to the UK for their appointment. The clinics are planned to commence September 23.
- One of our Children's Nurses attended Sulby Primary School to support the open day for parents to inspire young mind around Professional options.
- We have interviews for two Project Leads (12 month LTA's), the primary responsibility of this post will be to oversee the governance and effective implementation of the Ockenden response, Saving Babies Lives Bundle and the RCPCH recommendation action plan.
- Maternity have recruited one experienced band 6 midwife and also two newly qualified midwives who will commence a preceptorship programme these three additions to the team will commence September/October 2023.

### Integrated Women's, Children's & Families Services Cont.

- Plans to run a Maternal AIMs (Acute Illness Management) course with Support from Salford university/PROAC team and also NLS (neonatal life support) in July
- Introduction of a Self referral pathway for newly pregnant women ongoing.

### Integrated Primary Care & Community Services

- HEO Positions for Therapy and Podiatry Services and Community Care Services have been filled – roles to be commenced in July and August.
- Likely delays on the Optical contract commencing 1st July due to contracting issues – will progress as quickly as possible.
- We will be running another EOI advert for the Prison Bank GP contract (3 already signed up to the contract)
- IPCC have won a competition for £5,000 worth of support and advice in relation to Primary Care Commissioning

### CEO Horizon

02/06/2023 – Government Lead Officers Committee meeting  
 13/06/2023 – Extended Chief Officers Group (Great Place to Work)  
 13/06/2023 – Transformation Oversight meeting  
 16/06/2023 – Strategic Air Group meeting  
 21/06/2023 – His Excellency the Lieutenant Governor Sir John Lorimer visit to social care, Murray House  
 21/06/2023 – Safeguarding Board  
 28/06/2023 – Let's Connect

## Horizon Scan June 2023 cont/2

### Social Care Services

#### **Visit of His Excellency the Lieutenant Governor and Lady Lorimer**

The Lieutenant Governor and Lady Lorimer visited Murray House on 21 June 2023. His Excellency and Lady Lorimer spent time with colleagues across C&F and Adult Social Work services, learning more about the work of the teams and meeting staff responsible for service delivery.

#### **Adult Social Care**

- The on-call arrangements for senior managers in ASC will end with effect from 3 July 2023. This has been communicated to all stakeholders, with the on-call arrangements moving to Exec on call via Noble's switchboard;
- The lack of an LD Nurse is causing some operational pressures, we are looking to work with Health colleagues to resolve these challenges;
- Work is continuing in respect of registration of Seniors in Adult Learning Disabilities with Registrations & Inspections;
- There has been recent progress in recruitment to vacant roles, with 13 staff recently on-boarded in ALDS. There are still 10 vacancies to fill in Community Support Services, managers are working hard to fill these gaps.

#### **Children & Families**

- Ofsted inspection – reports are being checked for accuracy. Ofsted have made some very positive comments about the workplace culture in C&F;
- The soft recruitment for foster carers has generated some interest and it is hoped that 4 new carers can be recruited from the pool of enquiries;
- The role of Team Manager for OOH, Youth Justice and Child with Complex Needs has been offered to an internal candidate.

#### **Adult Social Work**

- Safeguarding will be represented at the second annual Open Day on 4 July, along with C&F colleagues working in Fostering & Adoption;
- The new rota for Adult Social Work now has 100% coverage. With the closure of Graih, Out of Hours Social Workers are now placing adults in crisis in respect of homelessness. There is no dedicated budget for this, however the costs are being met from the Adult Social Work budget in the absence of a night shelter;
- Adherence to KPIs is being actively worked on, with positive results seen towards the end of May and through June 2023.

#### **Corporate**

- The Information Asset Registers and Records of Processing Activity were completed for all service areas by the deadline of 31 May. This is a significant achievement, largely achieved by one officer alongside the business as usual workload.

#### **Structural Changes**

- Two service areas are moving from Social Care to Nobles Ops (in terms of direct line management arrangements) – Reablement and the Wellbeing Partnerships. Some adjustments will need to be made to accommodate these changes, we are looking to work collaboratively and in an integrated/joined up way with our colleagues across Manx Care to make this transition as smooth and as successful as possible.
- However, some challenges to the capacity of the Community Support Service as a result of the move of Reablement away from Social Care are expected.