



Isle of Man
Government

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**Extract of Proceedings of the meeting of the
Health and Care Transformation Board
on Thursday 5th May 2022**

Part I

Decisions made by the Board

Primary Care at Scale – Target Operating Model

The Transformation Board was presented with a Paper describing the proposed high-level Target Operating Model (TOM) for Primary Care at Scale (PCAS) on the Island. The paper further described how two previous PCAS papers (Population Health Management and Leadership Development) were reflected in the proposed TOM.

Having considered the PCAS high level Target Operating Model, the Transformation Board agreed that the project could proceed with the development of the proposed new services.

Primary Care at Scale – The Primary Care Network (“PCN”) – Governance and Leadership

The Transformation Board was presented with a Paper providing the Primary Care Network’s response to the questions raised in December 2021 relating to the achievability of Primary Care at Scale by the PCN, focusing on its role, governance structure and how it would manage delivery of at scale services.

The Transformation Board noted the answers to the questions posed to the PCN, and agreed that, subject to the outcome of a meeting between the Independent Adviser to the Transformation Programme, the Independent Clinical/Professional Adviser to the Transformation Programme and the Manx Care Chair to discuss, the information and outcome would be presented to the Political Board.

Care Pathways and Service Delivery Transformation & New Funding Arrangements – Improving the Financial Sustainability of the Residential and Nursing Care – Options Paper

The Transformation Board was presented with a Paper outlining the work completed to date on options to change the current funding of residential and nursing care model, remove existing perverse incentives and “keep people well at home” reducing avoidable demand on care homes.

The Transformation Board noted the contents of this paper in relation to the work completed on the initial funding options, additional funding considerations and service initiatives and enablers and the Board agreed in principle for a revised paper to be taken to

the Political Board following a session between the Transformation Programme and the Department of Health and Social Care.

Information Governance – Project Update

The Transformation Board was presented with a Paper updating the Board on the High-Level Findings of the independent Information Governance and Data Protection status report, and providing an outline of the proposed roadmap to create a sustainable Information Governance Framework across the health and care system.

The Transformation Board noted:

- The findings of the report attached as an appendix;
- The high level project plans to achieve a compliant and sustainable Information Governance Framework across the health and care system by April 2023; and
- The additional permanent resource requirements of each organisation.

The Transformation Board agreed:

- That achieving recommendation 21 through reaching and maintaining information governance compliance was a priority for the Transformation Programme; and
- As such, approved funding of £497,194 from the Information Governance project for 2022/23 for the temporary surge resources required to enable the delivery of the project plans, subject to formal confirmation of the commitment to the permanent resource required and relevant Treasury and Council of Ministers approval.

The Transformation Programme Management Office (TPMO) - Transformational Change Leadership Course (TCLC)

The Transformation Board was presented with a Paper providing a further progress update about the first TCLC ahead of its completion in the summer, and seeking approval for a second course for a new cohort of participants.

The Transformation Board subsequently noted the progress of the TCLC and confirmed it was content for the planning, recruitment of candidates and preparation required for the running of a further TCLC course.

Part II

Matters noted by the Board

Programme Update

The Transformation Board was presented with the progress update of each project within the Programme.

The Transformation Board subsequently noted:

- that delivery across the Programme is currently rated as Amber
- the ratings for each project in terms of schedule, budget, resources, risks, issues and overall, including the reasons and mitigations for any changes in ratings
- the mitigations for all red ratings across the projects
- the Programme's post mitigated risks and issues
- the 'plan on a page' document; and

- a summary of the Programme's monthly finances for March and full year end totals for the programme in relation to the maximum forecast for 2021/2022.

Improve Legislation Framework – Update on the Health and Social Care Complaints Regulations

The Transformation Board was presented with a Paper circulating the final draft Complaints Regulations for information prior to publishing.

The Board subsequently noted the contents of the paper.