

October 2021 – Monthly Report

CHS
Healthcare

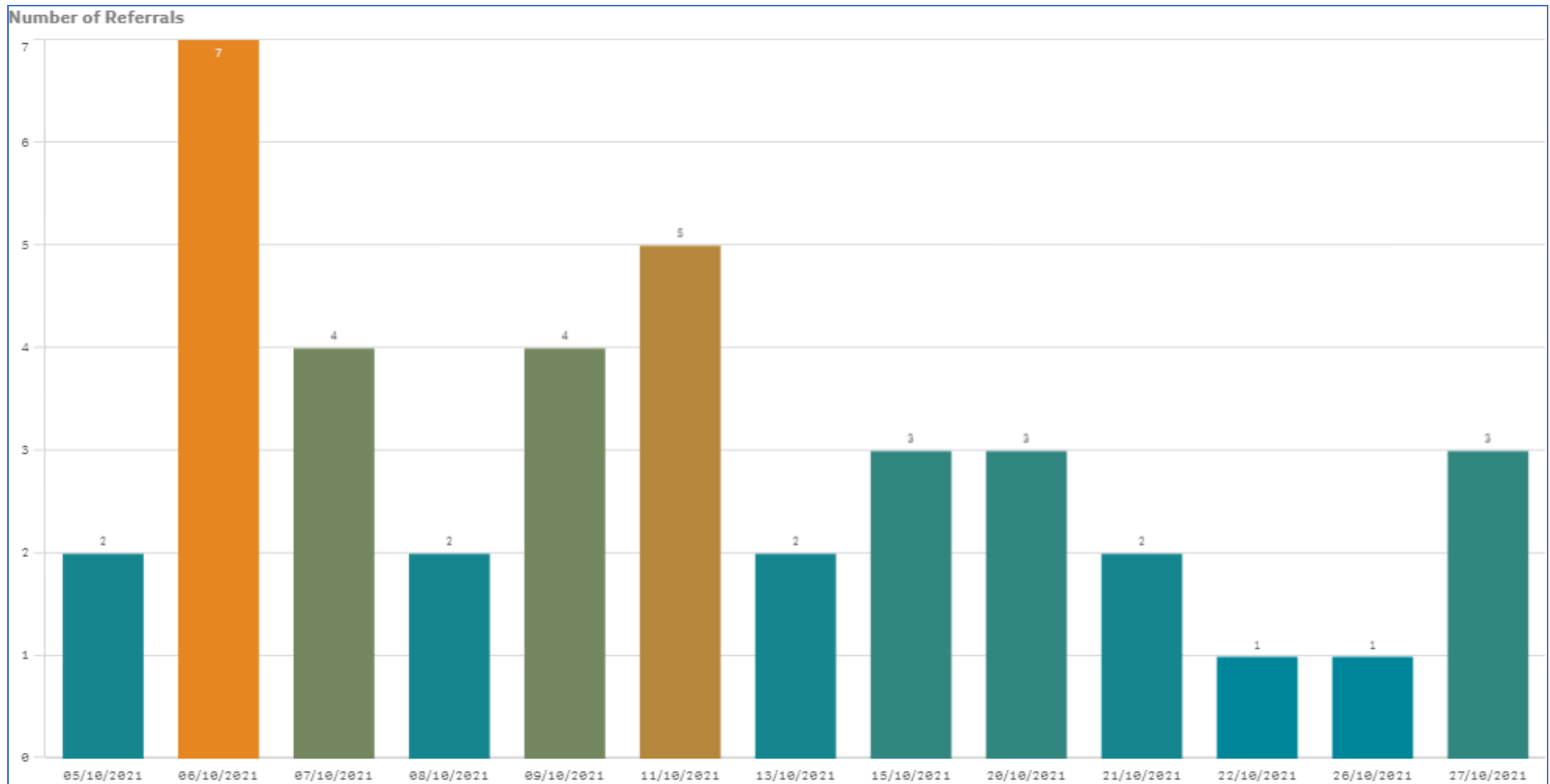
MANX CARE

AMU pathway tracking
management



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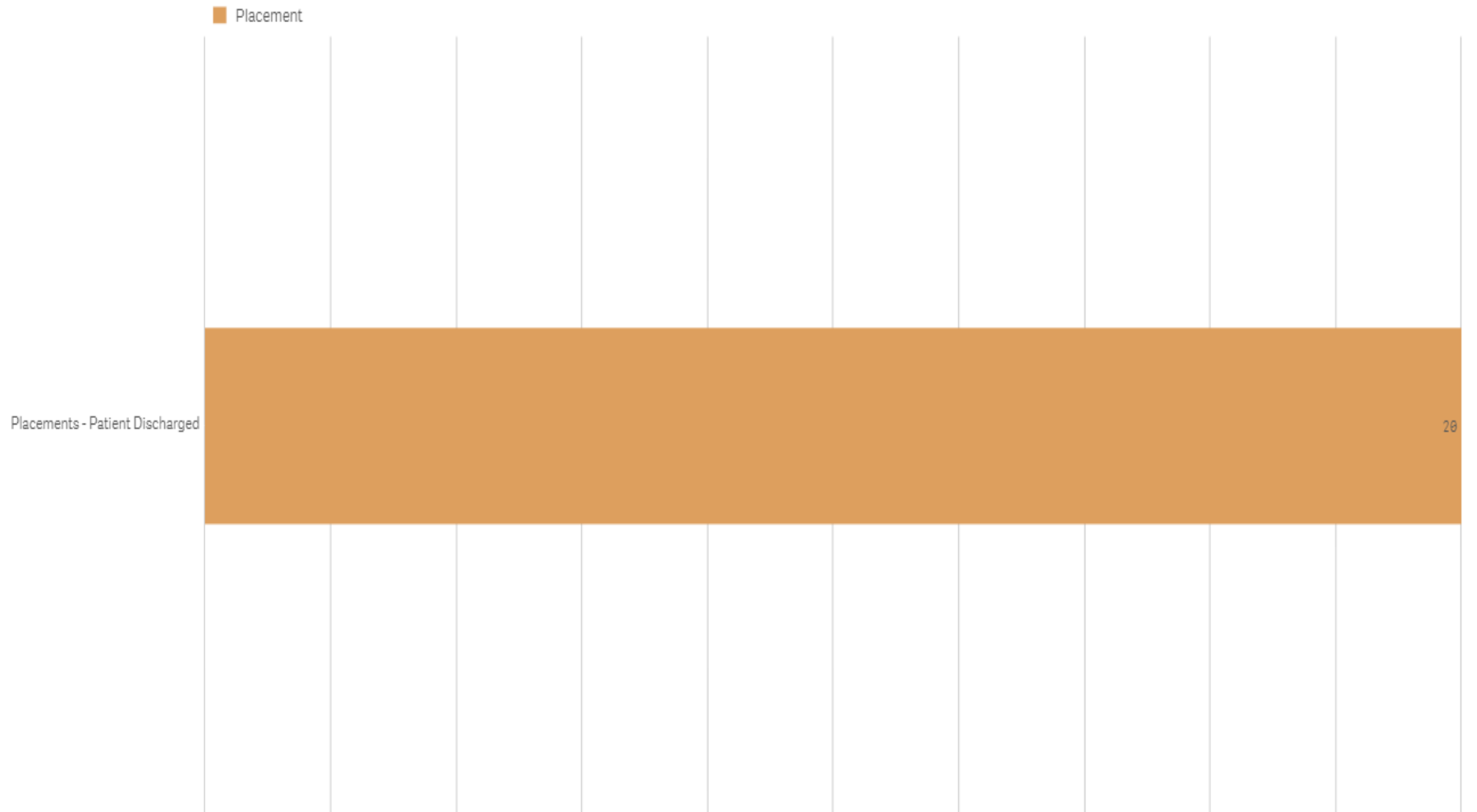
Number of Referrals – MTD



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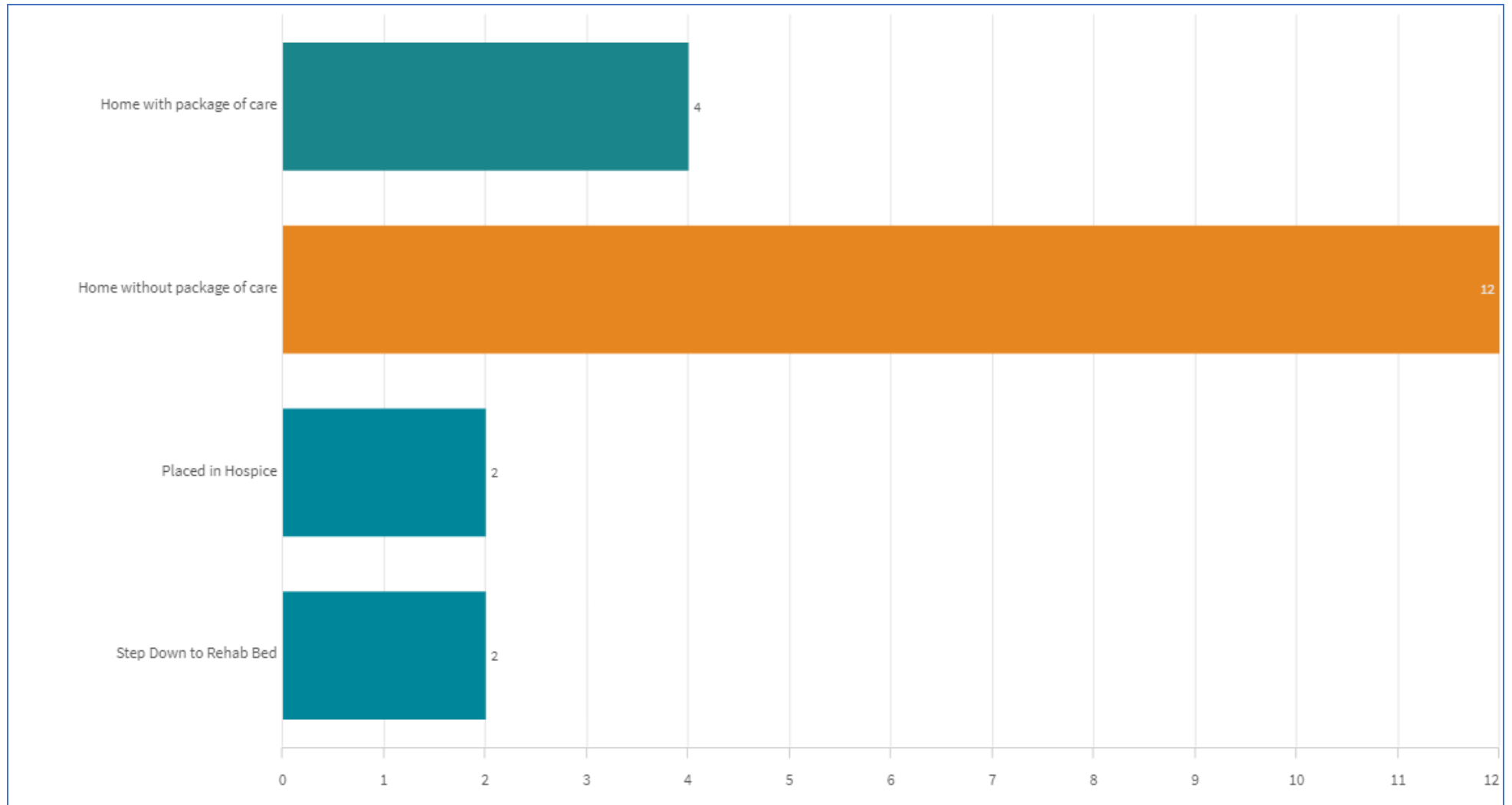
Number of Discharges - MTD

Number of Activities by Category



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Number of Referrals by Outcome - MTD



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Summary on Hospital delays by reason

Reason	Number of times used in chosen period	Number of Days incurred by reason
Not medically fit for discharge	10	27 D 4 H
Waiting for assessment	2	7 D 8 H
Awaiting MDT	1	5 D 23 H
Waiting SW assessment	1	3 D 2 H
Total	14	43 D 13 H

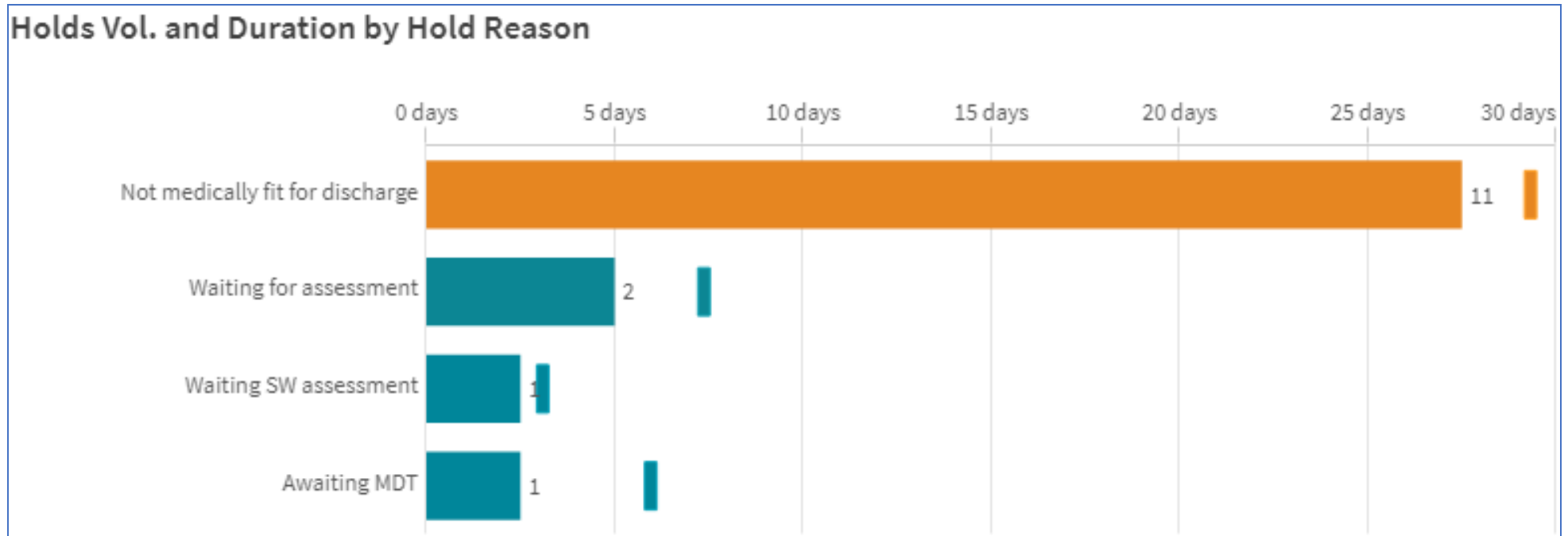
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Summary of Hospital delays continued...

Ward	Hold Start	Hold End	Days	Total Days	Reason	Comments
Ward 9	12/10/2021 10:51	15/10/2021 13:00	3 D 2 H	3 D 2 H	Waiting SW assessment	Social Worker arranged meeting for 15/10 at 1pm
Ward 9	07/10/2021 08:00	12/10/2021 10:50	5 D 2 H	5 D 2 H	Not medically fit for discharge	Spiking temperature
Ward 2	08/10/2021 14:59	14/10/2021 14:00	5 D 23 H	5 D 23 H	Awaiting MDT	Waiting MDT, bloods and Mental health review
Ward 8	09/10/2021 09:00	12/10/2021 18:00	3 D 9 H	3 D 9 H	Waiting for assessment	Ct scan and OGE also Dr review.
AMU	07/10/2021 09:00	08/10/2021 11:34	1 D 2 H	1 D 2 H	Not medically fit for discharge	IV antibiotics
Ward 11	09/10/2021 09:00	13/10/2021 08:55	3 D 23 H	3 D 23 H	Waiting for assessment	To be assessed for Ramsay unit.
Ward 6	09/10/2021 09:00	10/10/2021 14:00	1 D 5 H	1 D 5 H	Not medically fit for discharge	Blood transfusion. IV antibiotics. NMFFD.
Ward 6	12/10/2021 09:00	14/10/2021 14:39	2 D 5 H	2 D 5 H	Not medically fit for discharge	NMFFD. To be seen by OT and physio.
AMU	10/10/2021 09:00	12/10/2021 09:37	2 D	2 D	Not medically fit for discharge	On antibiotics and bloods to be taken.
Ward 2	16/10/2021 09:00	21/10/2021 08:48	4 D 23 H	4 D 23 H	Not medically fit for discharge	NMFFD and assessed for Ramsay
Ward 7	12/10/2021 09:00	15/10/2021 11:00	3 D 2 H	3 D 2 H	Not medically fit for discharge	CT scan, swallowing issues and IV antibiotics.
Ward 6	17/10/2021 09:00	22/10/2021 10:00	5 D 1 H	5 D 1 H	Not medically fit for discharge	CT scan, IV antibiotics, doctor reviews and bloods.
AMU	24/10/2021 08:30	25/10/2021 14:30	1 D 6 H	1 D 6 H	Not medically fit for discharge	Had fall on the ward and staying on the ward for observations.
Ward 2	24/10/2021 09:00	25/10/2021 15:15	1 D 6 H	1 D 6 H	COVID 19 Positive	Isolating until 25/10

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Number of Holds by Reason – MTD

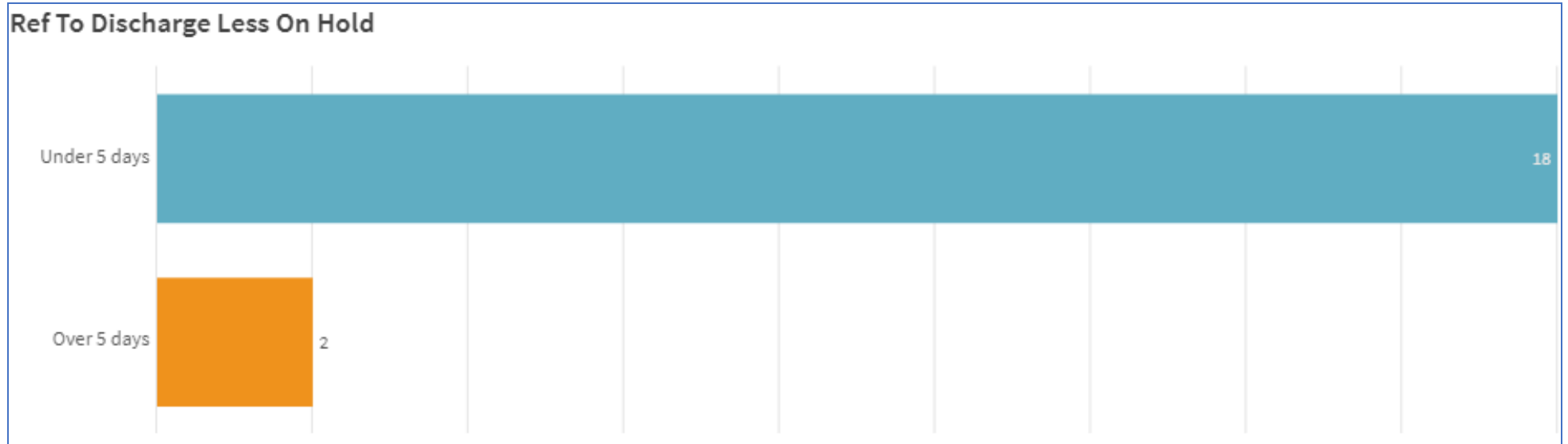


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Speed of Service: Discharge Analysis

Summary: Referral to Discharge Analysis – MTD

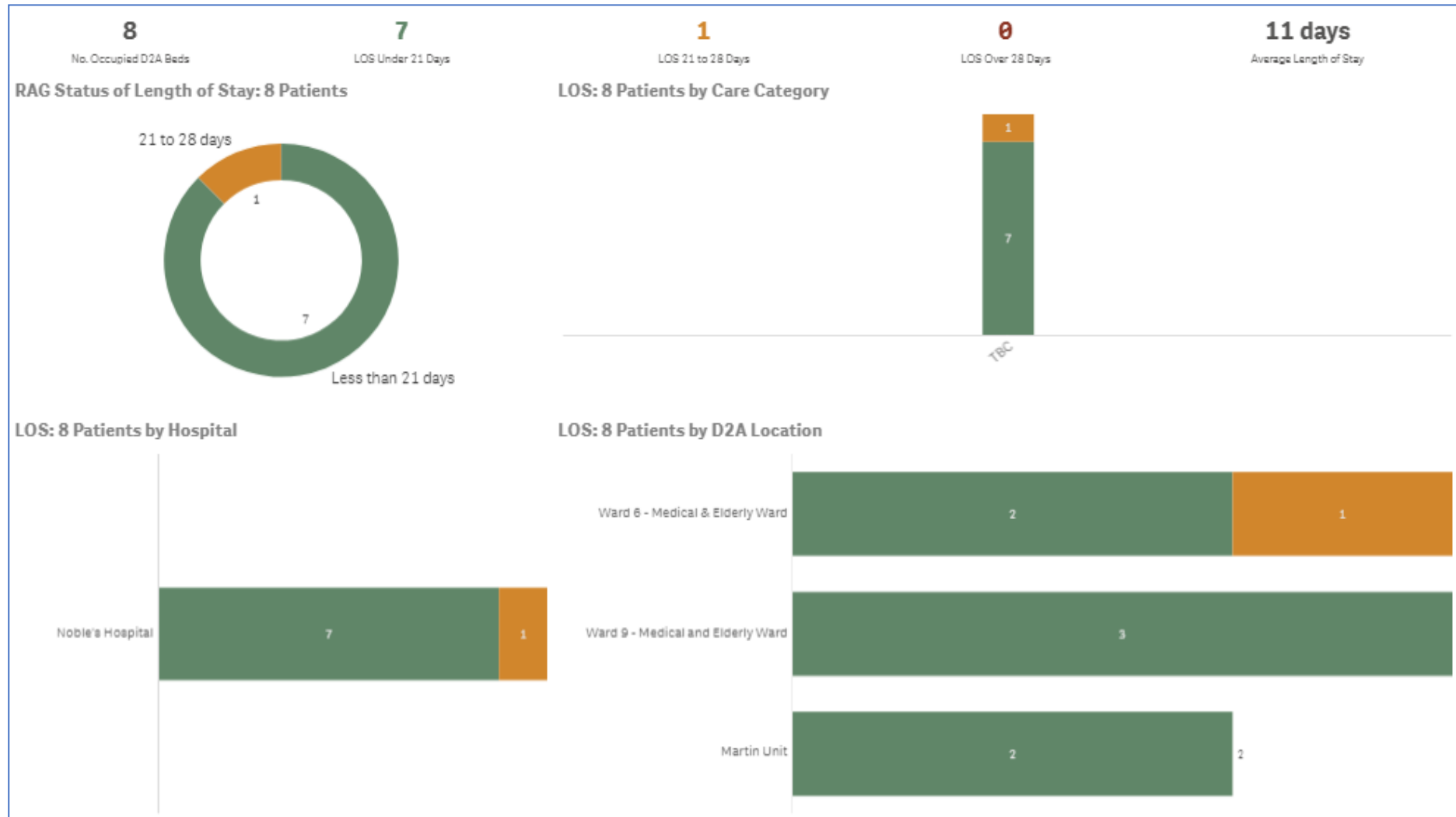
Median SOS: Discharge
1.08 days (1 days 1 hrs)



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D2A Length of Stay Analysis

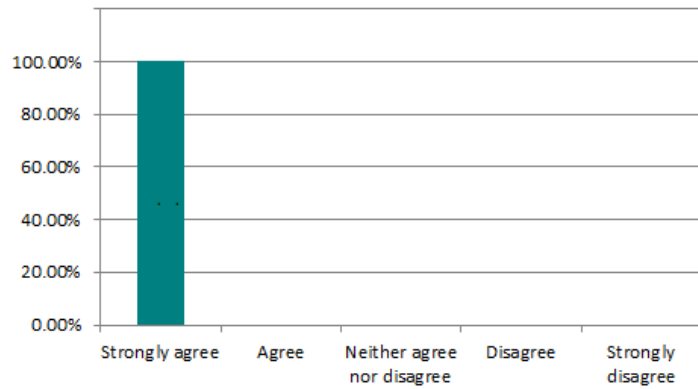
Summary - Current Snapshot MTD



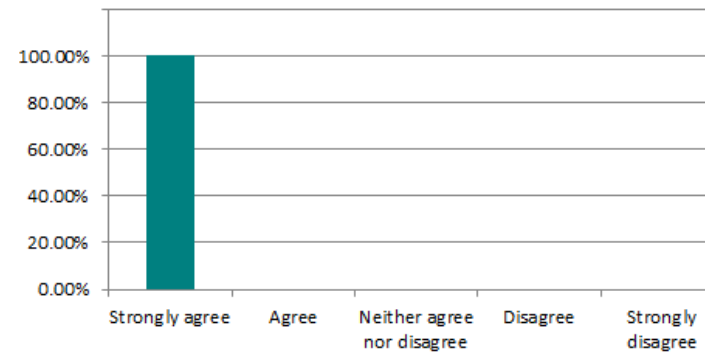
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Customer Satisfaction

I was kept well informed of the discharge plan from the CHS team from the outset



The discharge process from the hospital to the chosen place of residence was smooth



How would you rate your CHS Adviser in terms of being prompt, efficient and helpful?

