

Quality Policy

It is the policy of Isle of Man Harbours to provide a service compliant with the principles of quality assurance, any relevant legislative requirements and ISO 9001 which promotes the diversification of the Isle of Man Harbours and provides a value for money service to our clients.

Management of our processes, production, and human resources is conducted such that, wherever possible, negative environmental impacts associated with our work are minimised. By utilising the principles of ISO 9001 Isle of Man Harbours shall set realistic quality objectives in the form of function specific KPI's which will contribute to the management commitment of continual improvement of the QMS.



Mark Kenyon MBE

Director of Harbours, Harbour Master and Ports Manager