

Manx Care, the DHSC, Public Health and the Health and Care Transformation Programme

With the creation of Manx Care in 2021, a new health and care system was established:

- Manx Care delivers (itself or by contracting others) health and care services;
- The Department of Health and Social Care (DHSC) focuses on strategy, policy, legislation and assurance of Manx Care's delivery;
- Public Health (now sitting in the Cabinet Office) provides specialised advice and guidance, coordinates the identification of the Island's needs to inform strategy and delivery of services, and promotes and co-ordinates the health and wellbeing across the Island to help improve the quality of life and reduce the demand on health and care services in the future.

These three organisations that collectively, along with the Treasury, create the health and care system in the Isle of Man have developed considerably following the Programme's activity to separate the respective responsibilities, as outlined in Sir Jonathan Michael's report. The Programme now continues to work with the new health and care system and other Government bodies to deliver on its sole objective – to deliver Sir Jonathan Michael's 26 recommendations through its various related projects that, from new legislation to longer-term integrated care pathways, takes a multi-sided, collective and sustained approach to embed lasting change for the benefit of the Island as a whole.

Get involved

Service users are at the centre of everything we do, and so we want to hear from you. From joining one of our drop-in sessions or workshops to completing our public consultations, we invite you to be involved.

Why not keep updated by checking our website: gov.im/health-and-care-transformation

Or sign up to our monthly newsletter by emailing: HealthandCareTransformation@gov.im

Write to us or pop in and see us at:
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Health and Care Transformation Programme



"Our Island. Our health and social care services.
Our Once-in-a-Lifetime opportunity to make a real difference."

What is the Health and Care Transformation Programme?

The Programme was established in 2019 in order to deliver the recommendations contained in Sir Jonathan Michael's Independent Review of the Isle of Man's Health and Care System Final Report. The Report set out 26 recommendations which Tynwald unanimously supported and mandated should be delivered.

One of the recommendations was to set up a Programme team, led by the Chief Secretary in the Cabinet Office, to ensure that the momentum of the transformation is maintained and that the day-to-day delivery of services to citizens during the implementation period can continue.

This is the first time that the Island health and care services have had a dedicated team and high-level endorsement to work together to deliver a huge amount of change that will create high-quality, integrated, person-centred care – care that is sustainable now, and in the future.

How is the Programme structured?

The Programme is a mix of public servants and external specialists working jointly on behalf of the Chief Secretary to whom it reports directly. The Programme has a number of project teams supported by a central Transformation Programme Management Office. The Programme is monitored by Boards made up of Cabinet Office, DHSC, Manx Care and the Treasury as well as a supporting panel of health and care clinicians and professionals.

What is the Programme trying to achieve?

Sir Jonathan Michael's Report detailed 26 recommendations which are being collectively delivered by the Programme through 12 projects, of which two have been delivered and closed and 10 are ongoing. This is a long term endeavour which will take a number of years to deliver fully.

Improve Legislative Framework: This project addresses the gaps in the law to underpin a safe and responsible health and care service for the Isle of Man. It has delivered the Manx Care Act 2021 and associated regulations and continues to work on other health and care legislation.

Undertake Needs Assessment: The objective of this project is to build an evidenced based understanding of the current and future health and care needs on the Isle of Man, as part of a wider assessment, to enable the health and care system to plan services that meet the needs of the people for the future.

Enhanced Emergency Air Bridge: This project aims to deliver additional air and highly specialised medical services to transfer patients to specialist care centres, including those off-island. It has brought in a Helicopter Emergency Medical Service to transport patients quickly, providing life-saving care on-board, on an initial trial basis.

Primary Care at Scale: This project aims to establish a model of delivering primary care services (General Practice, dentistry, community optometry and community pharmacy) at scale to enable more services (where appropriate) to be delivered in Primary Care settings as opposed to the hospital.

Information and Digital: This project aims to ensure the digital systems are effective and can support an integrated health and care system, and that the data going into and from the systems is accurate, reliable and suitably protected in terms of its use and sharing.

Workforce and Culture: The project aims to ensure that the health and care workforce can deliver the care required to the people of the Isle of Man and maximises the potential skills available and the opportunity to recruit and retain high quality professionals.

Implement External Quality Regulation: This project will ensure that there is a consistent, independent and systematic approach to the inspection of all health and care services delivered or commissioned by Manx Care. It has secured the independent Care Quality Commission to undertake such inspections for the majority of services and will identify other(s) suitably qualified organisations to ensure a comprehensive approach.

✓ **Establish Manx Care:** This project completed its aim to create a new organisation, 'Manx Care', with responsibility for delivering or commissioning all publicly funded health and care services on the Island, operating independently from the DHSC, which retains its strategic planning and policy making role with a responsibility for legislation and oversight of Manx Care's delivery.

Establish and Embed Governance and Accountability Framework: This project established governance structures between (and in some cases within) DHSC, Manx Care and other parts of the health and care system and will continue to work other colleagues ensuring comprehensive and appropriate clinical and care governance within Manx Care.

New Funding Arrangements: The aim of this project is to determine the necessary financial envelope, underpinned by change for a health and care system that plans for the future, offers value for money, is affordable and financially sustainable. It has confirmed an eight year efficiency profile and continues to progress work towards its longer term aims.

✓ **Transfer of Public Health Directorate to Cabinet Office:** This project completed its aim to enable the Public Health Directorate to fulfil its advisory and guidance function to the whole of the Isle of Man Government, by placing it at its centre, in the Cabinet Office.

Care Pathways and Service Delivery Transformation: The aim of this project is to ensure there are clear, evidence based and high quality care pathways, setting out the care received by a patient or service user with a condition or particular needs, and that services are delivered in the most appropriate way in terms of what, where, how and by whom.

