



Department of Health and Social Care

Rheyyn Slaynt as Kiarail y Theay

Isle of Man
Government

Reiltys Ellan Vannin

Regulation of Care Act 2013

Childminding

Lindsey Fick and James Fick

Announced Inspection

Date: Desk Top 14 April 2021

Premises 11 June 2021

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Part 1 - Service Information for Registered Service

Name of Service:

Lindsey Fick and James (Jimmy) Fick

Telephone No:

675239
462009

Care Service Number:

ROCA/P/0038 and ROCA/P/0297

Conditions of Registration:

1. The registered person must not look after more than 6 (six) children at any one time under the age of 8 (eight) years, including the childminder's own children

Of these 6 (six) children:

- No more than 2 (two) children must be under the age of 1 (one) year
- No more than 3 (three) children must be under the age of 5 (five) years, when childminding alone or with fellow childminder Mr James Fick.

2. In addition Lindsey Fick and Mr James Fick may not, either jointly or singularly, mind a combined number of child that exceeds the 6 (six) as stated in condition 1.

3. To complete safeguarding training (James Fick)

Date of latest registration certificate:

10 May 2021

Date of any additional regulatory action in the last inspection year (ie improvement measures or additional monitoring):

12 May 2021. Since the last inspection of Lindsey, her husband (James) has registered as a childminder. They now work as a partnership and this report will refer to both parties.

15 June 2021. Notification of events completed

Date of previous inspection:

Lindsey 27 November 2020

James This is his first inspection since registration

Name of Inspector:

Jenny Percival

Part 2 - Descriptors of Performance against Standards

Inspection reports will describe how a service has performed in each of the standards inspected. Compliance statements by inspectors will follow the framework as set out below.

Compliant

Arrangements for compliance were demonstrated during the inspection. There are appropriate systems in place for regular monitoring, review and any necessary revisions to be undertaken. In most situations this will result in an area of good practice being identified and comment being made.

Substantially compliant

Arrangements for compliance were demonstrated during the inspection yet some criteria were not yet in place. In most situations this will result in a requirement being made.

Partially compliant

Compliance could not be demonstrated by the date of the inspection. Appropriate systems for regular monitoring, review and revision were not yet in place. However, the service could demonstrate acknowledgement of this and a convincing plan for full compliance. In most situations this will result in requirements being made.

Non-compliant

Compliance could not be demonstrated by the date of the inspection. This will result in a requirement being made.

Not assessed

Assessment could not be carried out during the inspection due to certain factors not being available.

Recommendations based on best practice, relevant research or recognised sources may be made by the inspector. They promote current good practice and when adopted by the registered person will serve to enhance quality and service delivery.

Part 3 - Inspection information

The Inspection report is based on the information provided as part of the pre inspection desk top analysis and the findings of the inspection visit.

The purpose of this inspection is to check the service against the service specific minimum standards – Section 37 of The Regulation of Care Act 2013 and The Regulation of Care (Care Services) Regulations 2013 part 3, regulation 9.

Inspections concentrate on specific areas on a rotational basis and for most services are unannounced.

The inspector is looking to ensure that the service is well led, effective and safe.

Summary from the last inspection

Number of requirements from last inspection:

Lindsey = None

James = Two

Number met:

One (safe guarding training)

Number not met:

The childminder was unable to complete 'childminding preparation talks' as these were unavailable due to the restrictions imposed by COVID 19

All requirements not met will be addressed within this inspection report

Please note that any requirement carried forward for three consecutive inspections will lead to the service being served an improvement notice.

Part 4 - Inspection Outcomes, Evidence and Requirements

Regulation of Care Act 2013, Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 2- Organisation
2.1 - The maximum number of children between 0 years and 7 years the childminder may look after, when working alone, is six; this is dependent upon the required space standards being met. In addition a childminder must have regard to the numbers allowed within the following age bands:

- no more than 2 children under the age of 1 year;
- no more than 3 children, in total, under the age of 5 years.

The numbers within the age bands above can be exceeded to take account of exceptional circumstances; such as to provide for siblings, or other continuity of care issues that are considered to be in the best interests of the child. Each circumstance will be considered on its individual merit and the ability of the childminder to provide evidence to support their request. The maximum number of six children cannot be exceeded at any time.
NB: These ratios may be decreased as well as increased if a childminder’s circumstances warrant such a change.
Childminders cannot exceed six children aged 0-16 on the premises at any one time. This includes minded children, childminder’s own children and any other children who may visit the home.

Our Decision:
Compliant

Reasons for our decision:
According to the information provided by the childminders, they were minding within the restrictions of their registration.

Evidence Source:

Observation	✓	Records	✓	Feedback		Discussion	✓
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Requirements:
None

Recommendations:
None

Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 3 – Care, Learning and Play
3.2 - The childminder must select resources and provide activities, play opportunities and first-hand experiences which allow children to build on their natural curiosity as learners, develop their language and mathematical thinking, use their imagination and develop social relationships.

Our Decision:
Compliant

Reasons for our decision:
The childminders were providing activities and play opportunities that encourage the children to build on their natural curiosity, develop language and physical skills, promote their aesthetic awareness, use their imagination, promote early mathematical understanding, and develop social skills.

During the inspection the children interacted with both childminders. The children appeared to be comfortable with both and played alongside them. The older children were confident and talking and answering questions. They choose toys to play with and reminded to share as and when necessary. The younger child was happy sat on the floor with a childminder looking at pictures in a book.

The inspector was informed that the childminders took the children to outdoor activity places, such as the beach and the parks. There was a grassed public park area in very close proximity to the childminders premises which they frequented often.

Evidence Source:

Observation	✓	Records	✓	Feedback	✓	Discussion	✓
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Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 4 – Physical Environment**
4.2 - All exit doors must be secured against unsupervised exit by children but easily accessible in the case of an emergency.

Our Decision:

Compliant

Reasons for our decision:

Exits were locked to ensure that children could not exit unsupervised.

Evidence Source:

Observation	✓	Records		Feedback		Discussion	✓
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Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 4 - Physical Environment**
4.8 - Rooms must be maintained at a minimum of 18°C. Where children are less active the temperature of the environment must be regulated accordingly.

Our Decision:

Compliant

Reasons for our decision:

The room temperature was above the minimum of 18°C.

Evidence Source:

Observation	✓	Records		Feedback		Discussion	
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Requirements:

None

Recommendations:

None

Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9) Standard 5 – Safety 5.28 - The childminder must have a valid driving licence.
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Our Decision:

Compliant

Reasons for our decision:

Both childminders submitted their driving licences. These were valid and current.

Evidence Source:

Observation		Records	✓	Feedback		Discussion	
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Requirements:

None

Recommendations:

None

Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9) Standard 6 – Health 6.4 - The childminder must ensure that any animals on the premises are safe to be in the proximity of children and do not pose a health risk. Parents must be made aware of all animals kept on the premises and have signed their acknowledgement of this.
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Our Decision:

Compliant

Reasons for our decision:

The childminders had included details regarding their pet within their contract. Parents had been requested to sign to acknowledge they had been informed.

On the day of the inspection, the pet dog was in a separate room to the children.

Evidence Source:

Observation	✓	Records	✓	Feedback		Discussion	✓
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Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 6 - Health**
6.6 - Medicines must be stored in their original containers, clearly labelled and inaccessible to children

Our Decision:

Not Assessed

Reasons for our decision:

None of the minded children required any medication

Evidence Source:

Observation		Records		Feedback		Discussion	✓
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Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 10 – Behaviour**
10.1 - The childminder and staff must help children to learn about what is right and wrong.

Our Decision:

Compliant

Reasons for our decision:

The childminders had submitted their managing behaviour and bullying policies. This gave guidelines on how to manage children’s behaviour and in turn helped children to learn right and wrong.

During the inspection the childminders reminded children to share toys and ensured each child was treated fairly. The childminders explained the importance of sharing and playing nicely together.

Evidence Source:

Observation	✓	Records	✓	Feedback		Discussion	
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Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 12 - Safeguarding**

12.2 - The childminder must have attended safeguarding training prior to registration and attend refresher training, as a minimum, every 3 years. The online option can be taken up once the full safeguarding course has been attended.

Our Decision:

Compliant

Reasons for our decision:

The childminders had submitted their safeguarding children training certificate. These were valid and current. This will expire after 3 years of the completion date.

Evidence Source:

Observation		Records	✓	Feedback		Discussion	
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Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 13 – Documentation**

13.1 - Individual records of each child must contain:

- their full name and address;
- their date of birth;
- their photograph;
- contacts in the case of an emergency;
- GP contact;
- authorisation for outings and travel in vehicles and other appropriate permissions and parental consents;
- details of who will collect the child, including photographs where appropriate;
- known medical conditions;
- dietary requirements and preferences;
- first language/ additional language;
- any cultural needs;
- any social/emotional and/or behavioural needs;
- permission to seek emergency medical treatment or advice.

Our Decision:

Compliant

Reasons for our decision:

The children's record contained all of the above criteria.

Evidence Source:

Observation		Records	✓	Feedback		Discussion	✓
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Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 13 – Documentation**

13.4 - Records relating to individual children must be shared with the child's parent/s and regular reviews of information are carried out with parents and records to be amended accordingly. Review dates must be recorded.

Our Decision:

Compliant

Reasons for our decision:

Children's records were reviewed on an individual basis according to the starting dates.

Evidence Source:

Observation		Records	✓	Feedback		Discussion	✓
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Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 13 – Documentation**

13.8 -The Department's Registration & Inspection Team must be informed at the earliest opportunity of those matters required to be notified under Regulations 10 & 12 of the Regulation of Care(Care Services) Regulations 2013.

- Requirement to Notify DHSC of death, illness and other events;
- Notification of Change of Purpose (age ranges and additional needs etc).

Our Decision:

Compliant

Reasons for our decision:

The inspector discussed with the childminders the above criteria and gave examples of what needed to be recorded and notified to the inspection team.

The inspector was satisfied that they both had a good understanding of the above.

Evidence Source:

Observation		Records	✓	Feedback		Discussion	✓
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Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 13 – Documentation**

13.11 - The childminder must carry public liability insurance for the provision. The insurance must cover any circumstance of a child/children suffering harm whilst being looked after at the service, including circumstances where an allegation is made against the childminder.

Our Decision:

Compliant

Reasons for our decision:

The childminders submitted their public liability insurance. This was valid and current.

Evidence Source:

Observation		Records	✓	Feedback		Discussion	
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Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 13 – Documentation**

13.12 - Where the childminder uses their car for transporting children the car insurance must cover this activity.

Our Decision:

Compliant

Reasons for our decision:

The childminders had relevant vehicle insurance. This was valid and current.

Evidence Source:

Observation		Records	✓	Feedback		Discussion	
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Requirements:

None

Recommendations:

None

Other areas identified during this inspection / or previous requirements which have not been met.

1. Standard 1.11. The childminder must complete the Childminder's Induction Talks, as specified by the department.

This was unachievable due to the restrictions imposed due to COVID 19, these have not taken place. These must be completed as soon as the training is made available.

2. Standard 5.23. Fire Alarms must be checked weekly and a written record kept. The childminders had been testing the alarms monthly and recording it.

Evidence Source:

Observation		Records	✓	Feedback		Discussion	✓
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Requirements:

Two

Recommendations:

None

The inspector left contact details with the childminder for parents of minded children so that they could provide feedback directly to the inspector if they wanted to.

The following are some of the comments received:

Our son, *****, has been going to Lindsey since he was just 5 months old (he's 5 years old in September). Lindsey was the only childminder we looked at as we knew as soon as we met her that we wanted her to look after ***** until he went to school and we can truly say it was the best decision we have made.

Lindsey always takes the children out and about, even if it is just over to the park. They have so much fun with her (and now Jimmy too). Every day we get pictures of ***** and are told all about his day when we pick him up. Recently Jimmy has joined Lindsey in becoming a childminder and ***** loves it! Jimmy is always so good with the children, playing with them and interacting with them.

The inspector would like to thank the childminder and service users for their co-operation with this inspection.

If you would like to discuss any of the issues mentioned in this report or have identified any inaccuracies, please do not hesitate to contact the Registration and Inspection Team.

Inspector: Jenny Percival

Date: 23 June 2021

Provider's Response

From: Lindsey and James Fick

I / we have read the inspection report for the inspection carried out on **14 April 2021 and 11 June 2021** and confirm that there are no factual inaccuracies in this report.

I/we agree to comply with the requirements/recommendations within the timescales as stated in this report.

Or

I/we am/are unable to confirm that the contents of this report are a fair and accurate representation of the facts relating to the inspection conducted on the above date(s)

Signed
Childminder
Date

L & J Fick
11/08/2021