

Chair's Report Manx Care Board Meeting in Public

28 September 2021

Visits to the Island

After the long period of severely restricted entry to non-residents it is pleasing that we can now have full Board attendance in person for the second time. Accountability and openness are features of Manx Care that are very important to us. This is my 5th visit and I'm very happy to be able to see so many of the important locations and meet people face to face.

The first six months

On 1st October Manx Care reaches its 6 month anniversary and I hope the Board can see good signs of early progress. Here is a list that was shared at last week's Partnership Board:

Improving Patient Safety

- Patient, Service User and Carer experience framework agreed
- Revised Serious Incident Policy agreed
- Theatre Safety Improvement Programme – Phase 1 completed.
- Full Capacity Protocol and Revised Escalation Policy agreed and implemented
- Electronic Results Reporting Implemented
- Social Care Operational Structures revised
- Clinical Coding Implemented
- Governance Structure Embedded
- Care Group Performance and Accountability Meetings implemented
- Clatterbridge at Nobles Model Progressing
- New Models of delivery for CAMHS progressing
- Progress on Improving Waiting Times
- Delivery of 2WW Breast standard from September 2021.

Improving Culture

- Listening exercises
- Communications approach – internal and external agreed
- Visibility visits
- Revised Induction programme
- Theatre Improvement Programme
- Social Care External Review
- FTSU established

Improving Finance

- CIP established – all schemes impact assessed.
- Business Case Review and Commissioning Group established – weekly
- All previous business cases reviews
- Performance and Accountability Reviews with all Care Groups
- Comprehensive programme to prepare and submit business cases for 22/23

Andrew Foster 22 September 2021