

DHSC Acronyms

Abbreviations and acronyms are inevitable in any technical area, but it is important for us to remember that we interact and communicate with a broad range of individuals from different professions and backgrounds. The tables below are intended to act as a guide to commonly used acronyms in the DHSC.

Table 1: Documents – legislation, regulations, frameworks, etc.

Acronym	Meaning	Description
<i>Tynwald</i>		
GDPR	General Data Protection Regulation	Legal standard for data protection and privacy
HCPA	Health and Care Professionals Act (2014)	Prescribes registration for health and social care professionals
LED	Law Enforcement Directive	EU legislation, parallel to GDPR, dealing with processing personal data for law enforcement purposes
MCA	Manx Care Act (2021)	Establishes Manx Care as a separate body from DHSC
MHA	Mental Health Act (1998)	Covers reception, care, and treatment of mentally disordered people
NHSC	National Health and Care Services Act (2016)	Provides for national health and care services, and makes provision for private care
RIDDOR	Reporting of Injuries, Diseases and Dangerous Occurrences Regulations	Sets out the requirements for reporting safety issues
ROCA	Regulation of Care Act (2013)	Regulates social care and non-NHS health care services
<i>Transformation Programme (Cabinet Office)</i>		
CIP	Cost Improvement Plan / Programme	Identification of annual in year savings
IPR	Integrated Performance Report	Measuring Manx Care's integrated performance
<i>Department of Health and Social Care (DHSC)</i>		
BAF	Board Assurance Framework	Framework to evidence and meet obligations to promote comprehensive and integrated health and social care service, and to secure continuous improvements in outcomes. Sets out DHSC strategic objectives,

		identifies risks, gaps, controls, and assurance measures, gives action plans, and identifies Executive and Operational leads
KLOE	Key Lines Of Enquiry	DHSC assurance mechanism for measuring Manx Care's performance against the Mandate
MCM	Manx Care Mandate	Commissions services from Manx Care – reissued annually
NHCSC	National Health and Care Service Charter (2018)	Required by National Health and Care Services Act (2016) – reviewed every 5 years
PIR	Provider Information Request	Document requesting specific types of information from service providers
QAF	Quality Assurance Framework	Aim, objectives, and action plan for assuring high quality across DHSC services
SI	Strategic Intent	Sets out DHSC strategic priorities – reviewed annually
<i>Public Health</i>		
PHOF	Public Health Outcomes Framework	Dataset with information on a range of indicators of health and wellbeing, used to compare the Island to England and specific local authorities
<i>Manx Care</i>		
HOF	Health Outcomes Framework	National overview of how well Manx Care is performing
MCO	Manx Care Overview	Meets requirement in Sec. 31 of Manx Care Act (2021)
ROF	Required Outcomes Framework	Sets out ambitions for the organisation in its first year of operating as an arms-length body separated from the DHSC
<i>UK NHS</i>		
QOF	Quality Outcomes Framework	Measures to assess GP practice performance
SOF	Single Oversight Framework	Sets out areas of focus in overseeing NHS trusts, collection of information, how concerns with performance will be addressed, and how

		improvement resources will be allocated. The DHSC strategy and commissioning team intends to create a SOF to contain all Mandate related documents
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Table 2: Boards, committees, forums, organisations, & teams

Acronym	Meaning	Description
<i>Tynwald</i>		
ERG	Economic Recovery Group	Drive the Economic Recovery Programme which is a 6 – 12 month stimulus programme which will invest in projects implementing measures to support the Isle of Man's economy as appropriate to the situation
SAPRC	Social Affairs Policy Review Committee	Provides parliamentary scrutiny of policy
SPCC	Social Policy and Children's Committee	Sub-committee of the council of ministers
<i>DHSC</i>		
CHARRT	Care Home Assessment and Rapid Response Team	Provides proactive support to both government and privately owned care homes through an initial joint assessment process, to determine their resilience in the context of a COVID-19 infection or outbreak and subsequently in the presence of a confirmed or suspected outbreak. The team will provide urgent support and decision making, develop an action plan and provide support to resolve any gaps in readiness identified within the assessment.
CRC	Clinical Recommendations Committee	Considers interventions against ethical framework, clinical and cost effectiveness, population need, and scale of likely health benefits
ICPC	Initial Child Protection Conference	Meeting convened when a child has suffered or is at risk of suffering serious harm – brings together social workers, family, professional contributors, and children's rights champions
MAM	Mandate Assurance Meeting	Quarterly meeting with Manx Care to monitor performance and provide assurance that Manx Care

		is operating in line with the Mandate
R&I	Registrations and Inspections	DHSC team, under the Quality, Safety, and Engagement lead. Deals with registering and inspecting social care and non-NHS health care providers
S&C	Strategy and Commissioning	DHSC department in charge of developing strategy and commissioning services from Manx Care via the Mandate
SCPAG	Strategic Clinical and Professional Advisory Group	Newly formed/forming clinical review group – may take over some functions from the CRC
<i>Manx Care</i>		
ALDS	Adult Learning Disability Service	Supports adults with a learning disability to live the life they want and reach their full potential.
C&F	Children & Families	Sub-division of social work team who deal with children and families
CAMHS	Child and Adolescent Mental Health Service	Manx Care - Specialist mental health services for children and adolescents – accessed by referral only
CMHSA	Community Mental Health Service for Adults	Provides a specialist mental health service. It is an island-wide service and people can be seen in their own home.
CMT	Care Management Teams	Manage and coordinate care for people with long-term needs
CRHTT / CRT	Crisis Response and Home Treatment Team	Crisis service for people experiencing mental health problems – often referred to as CRT (crisis response team)
CWS	Community Wellbeing Service	Provides guided self-help with an Assistant Clinical Psychologist, courses, workshops and individual therapy.
DAT	Drug and Alcohol Team	Multi-disciplinary team providing assessment, treatment, and support for people who present with drug and/or alcohol dependency

IMOG	Integrated Medicines Optimisation Group	Proposed body (not yet established) – intended to review and make recommendations about drug use/prescription
IRT	Initial Response Team	Social work division dealing with initial assessment of needs
MASM	Managing Allegations Strategy Meeting	Deal with allegations against/concerns about someone working with children
MCALS	Manx Care Advice and Liaison Service	Provides confidential advice, support, and signposting for health and social care queries / concerns
MDT	Multi-Disciplinary Teams	Group of health care workers from different disciplines, working together to coordinate services
MHS	Mental Health Services	Manx Care services dealing with psychological wellbeing/distress
OPMHS	Older Persons Mental Health Service	Provides assessment, diagnosis, education and support and treatment for people over the age of 65 with mental health problems, and people of any age with worries about their memory.
PPU	Private Patients Unit	Hospital unit in which private treatments are offered
PTS	Patient Transfer Services	Arranges travel and accommodation for patients from Nobles to attend UK NHS hospitals for specific care needs
RAS	Rapid Assessment Service	Provides timely assessment 24 hours a day, 365 days a year to ensure that individuals of all ages presenting with acute mental health difficulties are afforded the most effective treatment pathway or service to meet their needs.
SARC	Sexual Assault Referral Centre	The Isle of Man SARC will provide forensic, medical and aftercare services to survivors of rape/sexual assault who either self-refer or are referred via the police or other agencies

SPA / SPOA	Single Point of Access	A team of clinicians who review your emotional and mental health concerns and help establish the best way to support you.
SW	Social Work	Branch of the health and care system which deals with supporting and protecting families and vulnerable people
<i>Government</i>		
AGC	Attorney General's Chambers	The Attorney General's Chambers is the office which supports the roles of the Crown Officers.
NEPTS	Non-Emergency Patient Transport Service	Originally DHSC, but now run by Department of Infrastructure, this service offers transport to patients and service users attending routing appointments
OHR	Office of Human Resources	Centralised IOM Government human resource service – sits within Cabinet Office
PH	Public Health Isle of Man	The role of Public Health Isle of Man is to protect and improve the health and wellbeing of residents and to reduce health inequalities.
SACIC	Strategic Asset and Capital Investment Committee	Helps the Treasury operate effectively and manage public finances.
TPMO	Transformation Programme Management Office	Responsible for delivering programme of transformation for health and social care services – sits within Cabinet Office
<i>Independent</i>		
HSCC	Health Services Consultative Committee	Manx lay committee providing independent scrutiny and advice on operations, performance, and effectiveness of health and social care services
IRB	Independent Review Bodies	Two panels providing independent review of complaints concerning health and social care respectively
MHC	Mental Health Commission	Protects rights of people detained under the Mental Health Act

<i>External</i>		
AFPP	Association For Perioperative Practice	UK charity working to enhance skills and knowledge in operating departments (formerly National Association of Theatre Nurses – NATN)
ImROC	Implementing Recovery through Organisational Change	Quasi-independent, UK non-profit, offering training and advice on recovery and wellbeing in mental health
MIAA	Merseyside Internal Audit Agency	Non-profit UK accounting consultancy, commissioned by Manx Care to assist with implementing Cost Improvement Plan
<i>UK NHS</i>		
CCC	Clatterbridge Cancer Centre	Based in Liverpool – one of the UK’s leading cancer centres
CQC	Care Quality Commission	Independent regulator of health and social care in England
NICE	National Institute for Health and Care Excellence	English organisation which produces evidence-based guidance and advice for health, public health, and social care practitioners, and provides quality standards and performance metrics
RQIA	Registration and Quality Improvement Authority	Northern Ireland equivalent of the English Care Quality Commission
WMQRS	West Midlands Quality Review Service	Collaborative venture between NHS organisations in West Midlands – carries our quality reviews

Table 3: Other acronyms / procedural terms

Acronym	Meaning	Description
CCHC	Central Community Health Centre	Westmoreland Road
CM	Chief Minister	The Chief Minister is a Member of Tynwald Court elected by Members following a General Election in the Isle of Man.
CP	Child Protection	Factors relevant to protecting children from abuse or neglect
CPA	Care Programme Approach	Method of organising care for people with mental health problems – includes the service user in the planning of their own care
CWAN	Children With Additional Needs	Children with health or developmental conditions (physical, learning, behavioural, sensory) which impact their every-day lives
CWCN	Children With Complex Needs	Children with illness, disability, or sensory impairment which necessitates a lot of additional support on a daily basis
DNA	Did Not Attend	Categorisation used to track rate of patient/service-user non-attendance at scheduled appointments
DPA	Data Processing Agreement	Contract between data controller and data processor, detailing particularities of data processing
DRAT	Dynamic Risk Assessment Tool	A tool which allows for dynamic risk assessment (the process of identifying, measuring and evaluating risk in real-time, while working)
DSA	Data Sharing Agreement	Formal contract documenting what data are being shared, and how they can be used
EBP	Evidence Based Practice	Policies and standard operating procedures generated by gathering and interpreting empirical data

EMI	Elderly and Mentally Infirm	Older people suffering from dementia or other mental illness
FACS	Fair Access to Care Services	Social care framework for assessing new referrals – intended to determine individual's level of need for social care services
GIRFT	Get It Right First Time	NHS programme which tracks variations in service delivery across UK – to help improve clinical outcomes and increase cost efficiency
IFR	Individual Funding Request	Request made by clinician to the Clinical Recommendations Committee for a treatment or procedure not routinely offered by the NHS
LAC	Looked After Children	Children in care
MHK	Member of the House of Keys	Elected by the public, each MHK represents a part of the Isle of Man called a constituency.
MLC	Member of the Legislative Council	The Legislative Council is the upper Branch of Tynwald and its eleven members are either indirectly elected or sit ex officio (ie as a result of their position).
MSP	Making Safeguarding Personal	A sector-led initiative which aims to develop an outcomes focus to safeguarding work, and a range of responses to support people to improve or resolve their circumstances.
NPM	National Preventative Mechanisms	Body or bodies which safeguard the rights of detained individuals – a requirement for all countries which have adopted OPCAT (*note: the Mental Health Commission is a NPM)
OPCAT	Optional Protocol to the Convention Against Torture	United Nations treaty extended to IOM in 1992, optional protocol extended in 2014
POLCE / POLCV	Procedures Of Low Clinical Effectiveness / Value	Operations or treatments that medical experts agree offer only limited or

		temporary benefit, and do not necessarily help maintain good health
PPD	Prisons and other prescribed places of detention	Includes: Prison Children and young people's secure homes
PROMS	Patient Reported Outcome Measures	Capture a person's perception of their own health through questionnaires.
QIA	Quality Impact Assessment	Measures potential impact of any proposal on quality – i.e., patient safety, effectiveness of care, and patient experience
RDCH	Ramsey & District Cottage Hospital	Provides an array of services, from Minor Oral Surgery to Physiotherapy
RTT	Referral To Treatment	The length of time between the former and the latter.
SHK	Speaker of the House of Keys	An MHK elected by the Keys as the presiding officer
SLA	Service Level Agreement	Contract specifying what services one organisation or department will provide to another organisation or department
SLAM	Service Level Agreement Manager / Management	The management, or person who manages a service level agreement