

Health and Care Transformation Programme

Hello – and welcome to the August edition of the Health and Care Transformation Programme newsletter where you can find out key updates and activities from the team. For questions or suggestions, please contact the team at

HealthandCareTransformation@gov.im.

This month:

- 1 We provide an update on our recently published Annual Report
- 2 We share an update on Information Governance
- 3 We reflect on our Professional Development Seminars to date



A few words from Robin and Clair...

"The Health and Care Transformation Programme Annual Report was laid before Tynwald in July, which we talk about more in this newsletter. The Annual Report highlights the progress made by the Programme in the past year, despite the challenge of the global pandemic, which has impacted all of our lives. We are well aware that many different challenges lie ahead, but with collaborative working across several Government organisations, we continue to make headway.

Additional to our updates in our monthly newsletters, if you would like a quick overview across all of our projects, we've also recently published a '[Plan on a Page](#)' document, which summarises the planned activities of the Programme's projects until the end of 2022. There are further plans for delivery beyond next year but hopefully this provides a helpful view of what's to come in the medium term.

If you have any feedback or if there is something that you would like us to feature in our newsletter, please do [let us know](#). Should you have any general comments on the Programme, please get in touch at: HealthandCareTransformation@gov.im.

Thank you for your support in making this a success."

Robin O'Connor and Clair Barks, co-leads, Health and Care Transformation Programme

Programme's Annual Report laid before Tynwald

The Programme's second [Annual Report](#) was laid before Tynwald in July, outlining the Programme's achievements over the last year and noting key milestones. The report also looks ahead to the Programme's aims over the next 12 months and longer term ambitions. As noted in the report, two very significant restructuring milestones have been achieved over the past year:

- The establishment of the **redesigned DHSC**, responsible for policy, strategy, legislation and assurance of services delivered, and **Manx Care**, a new public service organisation who work at arm's length from the DHSC, the rest of Government and from Tynwald, responsible for the delivery of our Island's health and care services
- The **transfer of Public Health from DHSC to Cabinet Office**, meaning the Public Health Directorate team now has greater input to the Government-wide policies and processes that influence and impact the health and wellbeing of Island residents

Despite the challenges faced over the last year and more, many projects with a focus on the longer term, such as Care Pathways and Service Delivery Transformation and Primary Care at Scale, have made good progress, carrying out stakeholder engagement through workshops, surveys and focus groups. This feedback is, and will continue to be, considered as decisions are made around longer term transformational change and in time, have a tangible impact for our Island. As outlined in the [Primary Care strategy](#), for example, the intention is that our model will address a common experience that people have of being redirected around the system before eventually getting to the service that they need. Instead, people will get **the right care at the right place in the right time and by the right professional**.

Ultimately the Programme's focus is to deliver on Sir Jonathan's recommendations and enable the health and care system to continue toward the vision. The next year will see the Programme as a whole accelerate longer term work, particularly the transformation of the delivery of services within the health and care system. The Programme will also continue to work collaboratively with Manx Care and the redesigned DHSC towards the common aim of **delivering true transformation of the health and care services on the Island**.



Find out more about the Transformation Programme

- Visit our [Website](#)
- Listen back to our [Professional Development Seminars](#)
- Contact us at HealthandCareTransformation@gov.im
- Look back at our previous newsletters [here](#)

Coming up in our September newsletter: More on the progress towards implementing an enhanced emergency air bridge for the Island's residents.

Information Governance Update

Information governance (IG) describes how information is used, which is of course crucial to understand and manage when it comes to the personal and sensitive nature of health and care information. It is essential that service users' data is suitably protected to comply with worldwide and local laws and standards. It must also be appropriately shared in order to provide suitable care and comply with the legal duty upon Manx Care to do so.

[Sir Jonathan's Report](#) recognised that effective and flexible digital systems and reliable, shared information are critical components of an integrated health and care system, improving patient and service user experiences. However, this has to be done accurately and appropriately, in line with regulations relating to IG. The critical importance of good IG was highlighted in recommendation 21 of Sir Jonathan's Report, noting the need to 'ensure data sharing protocols and arrangements are reviewed, agreed and implemented in accordance with the Information Commissioner's regulations and guidance'.

The Information & Digital Project has been tasked with ensuring the delivery of this recommendation and are working with Public Health, the DHSC and Manx Care, to identify all agreements and ensure they are up to the current standards of the Information Commissioner's Office (ICO).

We will keep you up to date as work progresses.

Professional Development Seminars

Our popular Professional Development Seminars, introduced by Professor James Kingsland OBE, Independent Clinical and Professional Adviser within the Transformation Programme, are taking a pause during the summer with our next seminar now taking place in September. However, previous seminars are available [here](#) with topics such as population health management, technology solutions to support independent living, as well as discussion on borderless integrated care. We also share an enlightening presentation on the current health and care transformation programme in Ireland, [Sláintecare](#), which, from the feedback received, has proven very impactful with listeners.

If there is a guest you would like to hear from again, a topic you would like to see covered or suggestions of someone who could share their experience, please [let us know](#).