

COMMITTEE ALERT, ADVICE, ASSURANCE REPORT TO BOARD

<b>Committee:</b>	<b>QUALITY, SAFETY &amp; ENGAGEMENT COMMITTEE</b>
<b>Meeting Date:</b>	<b>12 July 2021</b>
<b>Chair/Report Author:</b>	<b>VANESSA WALKER</b>

**KEY ITEMS DISCUSSED AT THE MEETING**

**TO ALERT (Alert the Board to areas of non-compliance or urgent matters or new risks or issues that need to be escalated to DHSC or other IoM departments)**

<b>Issue</b>	<b>Committee concern</b>	<b>Action required</b>	<b>Timescale</b>
Issue of Board agenda and papers	Agenda and papers not received in sufficient amount of time	Request the Board approve a decision that agendas and papers should be circulated at least 5 days prior to meetings	September 2021
Service User Story – Neurology	Concern that care provided was falling short. Concern regarding young carers and support they receive	Sally Shaw looking into the case and will report back to the next QSE Committee	September 2021
Integrated Performance Dashboard	Review of report required from an assurance point of view	Executive Directors to progress and report back to the Committee with options	September 2021
NICHE Report (Social Care)	Concern regarding delay in action plan being shared	Executive Director for Social Care to bring back the findings of all reports commissioned over the last 2 years. Action plan to be presented back to the Committee in September.  Executive Director for Social Care to consider approaches to continual learning and to look at completing a self-assessment exercise of both Children & Families Social Work and Adult Social Work provision. Plan to be presented to the Committee in September.	September 2021
Criminal Exploitation of Children & Vulnerable Adults	Concerns regarding the unprecedented increase in concerns for children, young people and vulnerable	Board Secretary to add to the Risk Register at an high risk .	July 2021

	adults, in respect of both criminal and sexual exploitation.	Executive Director for Social Care to bring back further information in September and escalate concerns to the Board.	September 2021 August 2021
<b>ASSURE</b> (Detail here any areas of assurance that the Committee has received)			
<b>Issue</b>	<b>Assurance Received</b>	<b>Action</b>	<b>Timescale</b>
Infection Prevention & Control Issues	Director of Nursing & Medical Director to discuss and progress (including staff shortages in the IPC Team)	Accepted	Ongoing
Social Care Training Strategy	New strategy being developed	Accepted	Ongoing
Social Care use of Datix	Use of Datix across whole of Social Care being progressed	Accepted	Ongoing
Social Care Continual Improvement	Adults and Children would be going into assessment over the next 6 weeks	Accepted	Ongoing
Draft Work Plan	Being developed by Director of Nursing, Executive Director for Social Care and Medical Director	Accepted	Ongoing
Mortality Report	Clinical Coding Team now in place	Developing	Ongoing
Monthly IPC Report	Format being reviewed	Developing	Ongoing
Update on progress with Whistleblowing Response Across Adult Social Care	The Workforce & Culture Team were doing some focus work with staff and had completed a survey with staff with a 45% response rate and had met with teams to discuss high level themes.  Alongside the work by the Workforce and Culture Team, an independent investigation into whistleblowing in Social Work Services was being undertaken. Board Secretary was the investigating manager	The Workforce and Culture Team would be making recommendations  Board Secretary producing a timeline and conclusions within the next 3-4 weeks	August  Ongoing
Corrin Memorial Home (Peel)	All residents successfully moved	Accepted – thanks to staff had been sent by the Chair of Manx Care	n/a
<b>The following existing risks were identified during the meeting:</b> (if none please state “none”)	<b>Risk:</b> Criminal Exploitation of Children & Vulnerable Adults	<b>CRR/BAF N°:</b> -	<b>Risk Score:</b> L x C = To be determined