THE IOM EXPERIENCE

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Mrs X's Story

- Age; mid 40's
- Diagnosis; progressive neurological condition
- Single mother
- Wants to stay at home
- Has children, youngest is only just in secondary school
- Relies on carers
- Needs assistive technology
- Unable to leave home no suitable access
- Difficulty providing adequate physio / stretching

^{*}Patient details have been anonymised*

Timeline

- Deterioration in condition
- Unable to increase therapy input- no capacity
- Off legs- unable to walk. Commode provided by occupational therapy
- Difficulty getting services quickly
- Unable to get inpatient rehab for Mrs X as she would have to have a medical admission first.
- Respite a nursing home, nursed in bed –not a rehabilitation environment
- At this time Mrs X could still stand and transfer in therapy. Care staff were unable to do this
- Unable to see due to Covid for 3/12 months
- Passive movements were taught to carer's- these were not carried out
- Mrs X lost function in her arm during this period

Patient experiences of our services

"It made me think of things in a different way and I can use this daily when doing tasks at home and out"

" Physiotherapy is marvellous when I can get it- the capacity is the problem"

"The course has given me a good arsenal to try and move forward positively"

"It will help me in the future going forward"

> "Crazy that I had to go to Liverpool for Botox injections given by the consultant who sees me on the Isle of Man"

"There is no on-Island cover when the MS nurse is on holiday. I needed help for a relapse- My GP said it was a hospital matter"

"I feel I get the support I need to maintain a normal life as much as possible. The FES bike keeps my mobility as good as possible and walking without sticks

In an ideal world....

Ability to keep people at home with access to early therapy intervention and planned respite

Availability of NICE approved medication

Improved integrated working with other specialities eg shared care

Effective technology & processes



References

- 2019 Multiple Sclerosis in Adults Management <u>https://www.nice.org.uk/guidance/cg186/resources/multiple-sclerosis-in-adults-management-pdf-35109816059077</u>
- 2019 Motor Neurone Disease Assessment & Management <u>https://www.nice.org.uk/guidance/ng42/resources/motor-neurone-disease-assessment-and-management-pdf-1837449470149</u>
- 2019 NHS Long Term Plan https://www.longtermplan.nhs.uk/online-version/overview-and-summary/