



**Isle of Man**  
Government

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# Mental Health Act 1998 Code of Practice

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## **INTRODUCTION**

1. This Code of Practice has been prepared in accordance with Section 116 of the Mental Health Act 1998 by the Department of Health and Social Security after consulting such bodies as appeared to them to be concerned, and laid before Tynwald.
2. The Act does not impose a legal duty to comply with the Code, but as it is statutory guidance, failure to follow it could be referred to in evidence in legal proceedings.
3. The Code provides guidance to registered medical practitioners, managers and staff of hospitals and mental nursing homes and approved social workers (ASWs) on how they should proceed when undertaking duties under the Act. It should also be considered by others working in health and social services, including the independent and voluntary sectors, and the police.
4. The Mental Health Commission will keep the operation of the Code under review and monitor its use, including the drawing up of proposals for any further modification.
5. It is hoped that the Code will be helpful not only to those for whom the Act requires it to be written but also to patients, their families, friends and others who support them. It has been drafted as far as possible with this aim in mind. Throughout the Code the Mental Health Act 1998 is referred to as “the Act”. Where there is reference to sections of other Acts, the relevant Act is clearly indicated.

# CHAPTER 1

## GUIDING PRINCIPLES

### BROAD PRINCIPLES

1.1 The following broad principles should be considered throughout the rest of the Code. People to whom the Act applies (including those being assessed for possible admission) should:

- receive recognition of their basic human rights under the European Convention of Human Rights (ECHR) and the Isle of Man Human Rights Legislation.
- be given respect for their qualities, abilities and diverse backgrounds as individuals and be assured that account will be taken of their age, gender, sexual orientation, social, cultural and religious background, but that general assumptions will not be made on the basis of any one of these characteristics;
- have their needs taken fully into account, though it is recognised that, within available resources, it may not always be practicable to meet them in full;
- be given any necessary treatment or care in the least controlled and segregated facilities compatible with ensuring their own health or safety or the safety of other people;
- be treated and cared for in such a way as to promote to the greatest practicable degree their self determination and personal responsibility, consistent with their own needs and wishes;
- be discharged from detention or other powers provided by the Act as soon as it is clear that their application is no longer justified.

### THE CARE PROGRAMME APPROACH AND CARE MANAGEMENT

1.2 The Care Programme Approach (CPA) was a framework for care within mental health services introduced by the Department of Health in the United Kingdom. Whilst not formally adopting CPA the key elements will be inherent in care offered and delivered to persons suffering from mental health problems.

The key elements of CPA are:

- systematic arrangements for assessing people's health and social care needs;
- the formulation of a care plan which addresses those needs;
- the appointment of a care co-ordinator to keep in close touch with the patient and monitor care;
- regular review and if need be, agreed changes to the care plan.

Other areas of key importance are:

- inter-professional working
- the involvement of patients and carers

### COMMUNICATING WITH PATIENTS

1.3 As a general principle, it is the responsibility of staff to ensure that effective communication takes place between themselves and patients. All those involved in the

assessment, treatment and care of patients should ensure that everything possible is done to overcome any barriers to communication that may exist.

- 1.4 The Hospital Manager - Mental Health and Director of Social Services should ensure that all staff involved in the implementation of the Act receive sufficient guidance in the use of interpreters. A list of interpreters is available in key areas throughout the service.
- 1.5 Barriers to communication may be caused by any one of a number of reasons, e.g. the patient's first language is not English or he or she may have difficulty understanding technical terms and jargon; he or she may have a hearing or visual impairment or have difficulty reading. There may also be barriers to communication associated with the person's mental disorder; for example if the patient lacks mental capacity.
- 1.6 Staff need to be aware of how communications difficulties affect each patient individually so that they can address the needs of patients in ways that best suit them. This will require patience and sensitivity. Specialist help should always be made available to staff as required, either from within the hospital itself, from Social Services or a voluntary organisation. The patient's relatives or friends should not normally be used as an intermediary or interpreter. When the need arises, staff should make every attempt to identify interpreters who match the patient in gender, religion, language, and as closely as possible in age.
- 1.7 It will at times be necessary to convey the same information on a number of different occasions and frequently check that the patient has fully understood it. Information given to a patient who is unwell may need to be repeated when they have improved.

#### CONFIDENTIALITY

- 1.8 All staff caring for persons with mental health problems should be familiar with the UK Department of Health Guidance on Confidentiality (*The Protection and Use of Patient Information, Department of Health*) 1996, HSG (96) 18). Ordinarily information about a patient should not be disclosed without the patient's consent. Occasionally it may be necessary to pass on particular information to other professionals or other people if it is in the public interest, for instance where personal health or safety is at risk. Any disclosure should be in accordance with the principles set out in the guidelines.

## VICTIMS

- 1.9 Where a patient detained under Part 3 of the Act is both competent and willing to agree to the disclosure of specified information about his or her care, this should be encouraged to enable victims and victims' families to be informed about progress. It can be important to a patient's rehabilitation that victims understand what has been achieved in terms of modifying offending behaviour. Disclosure of such information also serves to reduce the danger of harmful confrontations after a discharge of which victims are unaware. Without prejudice to a patient's right to confidentiality, care teams should be ready to discuss with him or her the benefits of enabling some information to be given by professionals to victims. The patient's agreement to do so must be freely given and he or she will need to understand the implications of agreeing to information being given to the victim(s). Care must be taken not to exert any pressure on the patient as this may bring into question the validity of the consent.

## INFORMATION

- 1.10 The Hospital Managers have a statutory duty to give information to detained patients, and to their nearest relative, unless the patient objects. A definition of the nearest relative under the Act is given at section 37. The Department publishes leaflets containing information, which should be given to detained patients.
- 1.11 All patients, including those subject to guardianship, should be given full information, both verbally and in writing, to help them understand why they are in hospital, or subject to guardianship, and the care and treatment they will be given. Informal patients who are capable of expressing consent should be told that they may leave at any time. Where mentally incapacitated patients have been admitted informally their position should be explained to them as far as possible and their close relative, carer or advocate should be kept informed about the arrangements for their care.
- 1.12 Information should be clearly displayed on ward notice boards and in reception areas. All patients should be given admission booklets, information about the Mental Health Commission and about how to make a complaint. More details on the giving of information is in Chapter 14.

# CHAPTER 2

## ASSESSMENT

### GENERAL

- 2.1 This chapter is about the roles and responsibilities of ASWs and doctors when making assessments of the needs of a person with mental health problems where the assessment may lead to an application for admission to hospital under the Act.
- 2.2 An individual should only be compulsorily admitted if the statutory criteria are met and other relevant factors have been considered as set out in para 2.6 below. A decision not to apply for admission under the Act should be supported, where necessary, by an alternative framework of care and/or treatment. The decision should also be clearly recorded in the patient's medical notes.
- 2.3 Doctors and ASWs undertaking assessments need to apply professional judgement, and reach decisions, independently of each other but in a framework of co-operation and mutual support. Good working relationships require knowledge and understanding by the members of each profession of the other's distinct role and responsibilities. Unless there are good reasons for undertaking separate assessments, assessments should be carried out jointly by the ASW and doctor(s). It is essential that at least one of the doctors undertaking the medical assessment discusses the patient with the applicant (ASW or nearest relative) and desirable for both of them to do this.
- 2.4 Everyone involved in assessment should be alert to the need to provide support for colleagues, especially where there is a risk of the patient causing physical harm. Staff should be aware of circumstances where the police should be called to provide assistance and how to use that assistance to minimise the risk of violence.

### THE OBJECTIVE OF ASSESSMENT UNDER THE ACT

- 2.5 All those assessing for possible admission under the Act should ensure that:
  - they take all relevant factors into account;
  - they consider appropriate alternatives to compulsory admission;
  - they comply with the legal requirements of the Act.

### THE FACTORS TO BE TAKEN INTO ACCOUNT AT ASSESSMENT

- 2.6 A patient may be compulsorily admitted under the Act where this is necessary:
  - in the interests of his or her own health, or
  - in the interests of his or her own safety, or
  - for the protection of other people.

**Only one of the above grounds needs to be satisfied (in addition to those relating to the patient's mental disorder). However, a patient may only be admitted for treatment under section 3 if the treatment cannot be provided unless he or she is detained under the section. In judging whether**

**compulsory admission is appropriate, those concerned should consider not only the statutory criteria but should also take account of:**

- the guiding principles in Chapter 1
- the patient's wishes and view of his or her own needs;
- the patient's social and family circumstances;
- the nature of the illness/behaviour disorder and its course;
- what may be known about the patient by his or her nearest relative, any other relatives or friends and professionals involved, assessing in particular how reliable this information is;
- other forms of care or treatment including, where relevant, consideration of whether the patient would be willing to accept medical treatment in hospital informally or as an out-patient and of whether guardianship would be appropriate (see Chapter 13);
- the needs of the patient's family or others with whom he or she lives;
- the need for others to be protected from the patient;
- the potential effect on those close to the patient of a decision not to admit under the Act

**Ordinarily only then should the applicant (in consultation with other professionals) judge whether the criteria stipulated in any of the admission sections are satisfied, and take the decision accordingly. In certain circumstances the urgency of the situation may curtail detailed consideration of all these factors.**

## INFORMAL ADMISSION

- 2.7 Where admission to hospital is considered necessary and the patient is willing to be admitted informally this should in general be arranged. Compulsory admission powers should only be exercised as a last resort. Informal admission is usually appropriate when a mentally capable patient consents to admission but not if detention is necessary because of the danger the patient presents to him or herself or others. Compulsory admission should be considered where a mentally capable patient's current medical state, together with reliable evidence of past experience, indicates a strong likelihood that he or she will have a change of mind about informal admission prior to actually being admitted to hospital, with a resulting risk to their health or safety or to the safety of other people.
- 2.8 If at the time of admission, the patient is mentally incapable of consent, but does not object to entering hospital and receiving care or treatment, admission should be informal (see Chapter 15 for assessment of capacity and the treatment of mentally incapacitated patients). A decision to admit a mentally incapacitated patient informally should be made by the doctor in charge of the patient's treatment in accordance with what is in the patient's best interests and is justifiable on the basis of the common law doctrine of necessity (see Chapter 15). If a patient lacks capacity at the time of an assessment or review, it is particularly important that both clinical and social care requirements are



considered, and that account is taken of the patient's ascertainable wishes and feelings and the views of their immediate relatives and carers on what would be in the patient's best interests.

## **PROTECTION OF OTHERS**

2.9 In considering the protection of others it is essential to assess both the nature and likelihood of risk, and the level of risk others are entitled to be protected from, taking into account:

- reliability of evidence including any relevant details of the patient's clinical history and past behaviour including contact with other agencies;
- the degree of risk and its nature. A risk of physical harm, or serious persistent psychological harm to others, is an indicator of the need for compulsory admission;
- the willingness and ability to cope with the risk, by those with whom the patient lives, and whether there are alternative options available managing the risk.

## **THE HEALTH OF THE PATIENT**

2.10 A patient may be admitted under sections 2 or 3 solely in the interests of his or her own health or safety even if there is no risk to other people. Those assessing the patient must consider:

- any evidence suggesting that the patient's mental health will deteriorate if he or she does not receive treatment
- the reliability of such evidence which may include the known history of the individual's mental disorder;
- the views of the patient and of any relatives or close friends, especially those living with the patient, about the likely course of the illness and the possibility of it improving;
- the impact that any future deterioration or lack of improvement would have on relatives or close friends, especially those living with the patient, including an assessment of their ability and willingness to cope;
- whether there are other methods of coping with the expected deterioration or lack of improvement.

## **INDIVIDUAL PROFESSIONAL RESPONSIBILITY -THE APPROVED SOCIAL WORKER**

2.11 It is important to emphasise that an ASW assessing a patient for possible admission under the Act has overall responsibility for co-ordinating the process of assessment and, where he or she decides to make an application, for implementing that decision. The ASW must, at the start of the assessment, identify him or herself to the person, members of the family or friends present and the other professionals involved in the assessment. They should explain in clear terms the ASW's own role and the purpose of the visit, and ensure that the other professionals have explained their roles. ASWs should carry with them at all times documents identifying them as ASWs.

- 2.12 The ASW must interview the patient in a "suitable manner", taking account of the guiding principles in Chapter 1 :
- (a) It is not desirable for a patient to be interviewed through a closed door or window except where there is serious risk to other people. Where there is no immediate risk of physical danger to the patient or to others, powers in the Act to secure access (section 131) should be used.
  - (b) Where the patient is subject to the effects of sedative medication, or the short-term effects of drugs or alcohol, the ASW should consult with the doctor(s) and, unless it is not possible because of the patient's disturbed behaviour and the urgency of the case, either wait until, or arrange to return when, the effects have abated before interviewing the patient. If it is not realistic, or the risk indicates that it would not be appropriate to wait, the assessment will have to be based on whatever information the ASW can obtain from all reliable sources. This should be made clear in the ASW's report.
- 2.13 The patient should ordinarily be given the opportunity of speaking to the ASW alone but if the ASW has reason to fear physical harm, he or she should insist that another professional be present. If the patient wants or needs another person (for example a friend, relative or a qualified advocate) to be present during the assessment and any subsequent action that may be taken, then ordinarily the ASW should assist in securing that person's attendance unless the urgency of the case or some other reason makes it inappropriate to do so. Deaf or hearing impaired patients may feel more confident with a friend or advocate who is also hearing impaired.
- 2.14 The ASW must attempt to identify the patient's nearest relative as defined in section 37 of the Act. It is important to remember that the nearest relative for the purposes of the Act may not be the same person as the patient's "next of kin", and also that the identity of the nearest relative is liable to change with the passage of time. The ASW must then ensure that the statutory obligations with respect to the nearest relative set out in section 11 of the Act are fulfilled. In addition, the ASW should where possible:
- (a) ascertain the nearest relative's views about both the patient's needs and the relative's own needs in relation to the patient;
  - (b) inform the nearest relative of the reasons for considering an application for admission under the Act and the effects of making such an application.

## **APPLICATIONS FOR ASSESSMENT**

- 2.15 It is a statutory requirement under section 11(3) to take such steps as are practicable to inform the nearest relative about an application for admission for assessment and of their power of discharge. If the ASW has been unable to inform the nearest relative before the patient's admission, he or she should notify the hospital as soon as this has been done.

## **APPLICATIONS FOR TREATMENT**

- 2.16 Consultation by the ASW with the nearest relative about possible application for admission for treatment or reception into guardianship, is a statutory requirement under section 11(4) unless it is not reasonably practicable or would involve unreasonable delay. Circumstances in which the nearest relative need not be informed or consulted include those where the ASW cannot obtain sufficient information to establish the identity or

location of the nearest relative or where to do so would require an excessive amount of investigation. Practicability refers to the availability of the nearest relative and not to the appropriateness of informing or consulting the person concerned. If the ASW has been unable to consult the nearest relative before making an application for admission for treatment (section 3) he or she should persist in seeking to contact the nearest relative so as to inform the latter of his or her powers to discharge the patient under section 25. The ASW should inform the hospital as soon as this has been done.

## DELEGATION OF NEAREST RELATIVE'S FUNCTIONS

- 2.17 The nearest relative is as defined under section 37 of the Mental Health Act 1998. If the nearest relative would find it difficult to undertake the functions defined in the Act, or is reluctant for any reason to do this, regulation 16 of The Mental Health Regulations 2000, allows him or her to delegate those functions to another person. ASWs should consider proposing this in appropriate cases.
- 2.18 If the nearest relative objects to an application being made for admission for treatment or reception into guardianship it cannot proceed at that time. If, because of the urgency of the case, and the risks of not taking forward the application immediately, it is thought necessary to proceed with the application, the ASW will then need to consider applying to the High Court for the nearest relative's "displacement" (section 40), and the Director of Social Services must provide proper assistance, especially legal assistance, in such cases.
- 2.19 In so far as the urgency of the case allows, an ASW who is the applicant for the admission of a patient to hospital should consult with other relevant relatives and should take their views into account.
- 2.20 The ASW should consult wherever possible with others who have been involved with the patient's care in the statutory, voluntary or independent services.
- 2.21 Having decided whether or not to make an application for admission the ASW should tell (with reasons):
- the patient
  - the patient's nearest relative (whenever practicable);
  - the doctor(s) involved in the assessment;
  - the care co-ordinator if the patient is already receiving care in the community
  - the patient's GP, if he or she was not involved in the assessment.

**When an application for admission is to be made the ASW should plan how the patient is to be conveyed to hospital and take steps to make the necessary arrangements (see Chapter 11).**

## INDIVIDUAL PROFESSIONAL RESPONSIBILITY -THE DOCTOR

- 2.22 Each of the doctors should:

- a) decide whether the patient is suffering from mental disorder within the meaning of the Act (section 1) and assess its seriousness and the need for further assessment and/or medical treatment in hospital;
- b) consider the factors set out in para 2.6, and discuss them with the applicant and the other doctor involved;
- c) specifically address the legal criteria for admission under the Act and, if satisfied that they are met, provide a recommendation setting out those aspects of the patient's symptoms and behaviour on which that conclusion is based;
- d) ensure that, where there is to be an application for admission, a hospital bed will be available.

## MEDICAL EXAMINATION

2.23 A proper medical examination requires:

- direct personal examination of the patient's mental state;
- consideration of all available relevant medical information including that in the possession of others, professional or non-professional;
- that the guiding principles in Chapter 1 are taken into account.

**2.24 If direct access to the patient is not immediately possible, and it is not desirable to postpone the examination in order to negotiate access, consideration should be given to the power of entry set out in the Act (section 131).**

2.25 It may not always be practicable for the patient to be examined by both doctors at the same time; but they should always discuss the patient with each other .

2.26 It is desirable for both doctors to discuss the patient with the applicant. It is essential for at least one of them to do so (see para 2.3).

## JOINT MEDICAL RECOMMENDATIONS

2.27 Joint medical recommendation forms (3 and 10) should only be used where the patient has been jointly examined by two doctors. It is desirable that they are completed and signed by both doctors at the same time.

2.28 In all other circumstances separate recommendation forms should be used (forms 4 and 11).

## THE SECOND MEDICAL RECOMMENDATION

2.29 Unless there are exceptional circumstances, the second medical recommendation should be provided by a doctor with previous acquaintance with the patient (that is, one who knows the patient personally in his or her professional capacity). This should be the case even when the 'approved' doctor (who is, for example, a hospital based consultant) already knows the patient. Where this is not possible (for example the patient is not

registered with a GP) it is desirable for the second medical recommendation to be provided by an "approved" doctor (see paras 2.39 and 2.40).

## A DECISION NOT TO APPLY FOR ADMISSION

- 2.30 Most compulsory admissions require prompt action to be taken. It should be remembered that the ASW has up to 14 days from having personally seen the patient to complete an application for admission under sections 2 or 3. The duly completed application and the medical recommendations provide the ASW with the authority to convey and, in the case of application for admission under section 2 or 3, such authority lasts for 14 days from the date when the patient was last examined by a doctor with a view to making a recommendation for his or her admission. Where a decision not to apply for a patient's compulsory admission is taken, the ASW must decide how to implement those actions (if any) which his or her assessment indicates are necessary to meet the needs of the patient including, for example, referral to other social workers or services within the Social Services Division. It is particularly important that the care co-ordinator concerned with the patient's care be fully involved in the taking of such decisions. The professionals must ensure that they, the patient and (with the patient's consent except where section 13(3) applies) the patient's nearest relative and any other closely connected relatives have a clear understanding of any alternative arrangements. Such arrangements and any plans for reviewing them must be recorded in writing and copies made available to all those who need them (subject to the patient's right to confidentiality).
- 2.31 The ASW must discuss with the patient's nearest relative the reasons for not making an application and should advise the nearest relative of his or her right to do this. If the nearest relative wishes to pursue this the ASW should suggest that he or she consult with the doctors. Where the ASW has carried out an assessment at the request of the nearest relative (section 13 (3)) the reasons for not applying for the patient's admission must be given to the nearest relative in writing. Such a letter should contain sufficient details to enable the nearest relative to understand the decision whilst at the same time preserving the patient's right to confidentiality.

## PARTICULAR PRACTICE ISSUES -DISAGREEMENTS

- 2.32 Sometimes there will be differences of opinion between assessing professionals. There is nothing wrong with disagreements: handled properly these offer an opportunity to safeguard the interest of the patient by widening discussion on the best way of meeting his or her needs. Doctors and ASWs should be ready to consult colleagues (especially care co-ordinators and other community care staff involved with the patient's care), while retaining for themselves the final responsibility. Where disagreements do occur, professionals should ensure that they discuss these with each other.
- 2.33 Where there is an unresolved dispute about an application for admission, it is essential that the professionals do not abandon the patient and the family. Rather, they should explore and agree an alternative plan, if necessary on a temporary basis, and ensure that the family is informed. Such a plan and the arrangements for reviewing it should be recorded in writing and copies made available to all those who need it (subject to the patient's right to confidentiality).

## THE CHOICE OF APPLICANT FOR ADMISSION

- 2.34 The ASW is usually the right applicant; bearing in mind professional training, knowledge of the legislation and of local resources, together with the potential adverse effect that an application by the nearest relative might have on the latter's relationship with the patient.

The doctor should therefore advise the nearest relative that it is preferable for an ASW to make an assessment of the need for a patient to be admitted under the Act and for the ASW to make the application. When reasonably practicable the doctor should however, advise the nearest relative of the rights set out in section 13 (3) (see para 2.37) and of his or her right to make an application

- 2.35 The doctor should never advise the nearest relative to make an application in order to avoid involving an ASW in an assessment.

## RESPONSIBILITIES OF SOCIAL SERVICES

- 2.36 A nearest relative should not be put in the position of having to make an application for admission under the Act because it is not possible for an ASW to attend for assessment. Subject to resources, the Director of Social Services should provide a 24 hour ASW service to ensure that this does not happen.

### *SECTION 13(3)*

#### **2.37 The Director of Social Services is required, if requested by a nearest relative, to direct an ASW to make an assessment and:**

- a) should have guidance on how to respond to repeated requests for assessment where the condition of a patient has not changed significantly;
- b) should give guidance to ASW's as to whether nearest relative requests can be accepted by way of GPs or other professions. (Such requests should certainly be accepted provided the GP or other professional has been so authorised by the nearest relative).

## EMERGENCY OUT OF HOURS ETC.

- 2.38 Arrangements should be made to ensure that information about applications is passed to professional colleagues who are next on duty. For example, where an application for admission is not immediately necessary but might be in the future, the necessary arrangements could be made for an ASW to attend the next day.**

## DOCTORS APPROVED UNDER SECTION 12

- 2.39 The Department member for Social Services in conjunction with the Medical Staffing Manager and the lead Consultant Psychiatrist has the task of approving medical practitioners under section 12(2).
- 2.40 The lead Consultant Psychiatrist will seek to ensure a 24 hour on-call rota of approved doctors sufficient to cover the Island.
- 2.41 The lead Consultant Psychiatrist will ensure an up to date list of approved doctors is maintained and that details of the 24 hour on-call rota are circulated to all relevant agencies within the Department.
- 2.42 The Medical Staffing Manager in liaison with the lead Consultant Psychiatrist will include in the job descriptions of all Consultant Psychiatrists and Associate Specialists in Psychiatry, the obligation to keep their section 12(2) approval up to date and to participate in the 24 hour on-call approved doctors rota.

## HEALTH AND SOCIAL SERVICES

- 2.43 Good practice dictates that Health and Social Services should co-operate in ensuring that regular meetings take place between professionals involved in mental health assessments in order to promote understanding, and to provide a forum for clarification of their respective roles and responsibilities. Professionals should also keep in mind the interface with the criminal justice agencies, including the probation service and the police.

## **CHAPTER 3**

### **PART 3 OF THE ACT - PATIENTS CONCERNED WITH CRIMINAL PROCEEDINGS**

#### **Assessment prior to possible admission**

##### GENERAL

- 3.1 People subject to criminal proceedings have the same right to psychiatric assessment and treatment as other citizens. Any person who is in police or prison custody, who is in need of medical treatment for mental disorder which can only be satisfactorily given in a hospital (or mental nursing home) as defined by the Act, should be admitted to such a hospital. If criminal proceedings are discontinued it may be appropriate for the police to alert the Responsible Medical Officer to allow them to consider whether an application under Part 2 of the Act would be appropriate.
- 3.2 All professionals involved in the operation of Part 3 of the Act should remember:
- (a) that mentally disordered people in police or prison custody may be very vulnerable. The risk of suicide or other self destructive behaviour should be of special concern;
  - (b) that the Isle of Man Prison is not a hospital within the meaning of the Act. Comprehensive treatment facilities are not available, and the provisions of Part 4 of the Act do not apply.

##### INDIVIDUAL PROFESSIONAL RESPONSIBILITIES

- 3.3 All professionals concerned with the operation of part 3 of the Act should be familiar with:
- the relevant provisions of the Act
  - their own professional responsibilities and those of other disciplines, authorities and agencies;
  - available facilities and services,

and be aware of the importance of inter-agency working.

##### RESPONSIBILITIES OF MENTAL HEALTH AND SOCIAL SERVICES

- 3.4 The Mental Health and Social Services should:
- (a) be able to provide in response to a request from a court under section 46 of the Act, or other proper requests, up-to-date and full information on the range of facilities that would be available for a potential patient;
  - (b) appoint a named person to respond to requests for information.



- 3.5 Section 46 requires the Hospital Manager - Mental Health and Director of Social Services to inform the court if requested, if they or any other person are willing to receive the offender into guardianship and how the guardian's powers would be exercised.
- 3.6 The Hospital Manager - Mental Health and Director of Social Services should appoint a named person to respond to requests from the courts about mental health services provided in the community including guardianship.

#### ASSESSMENT BY A DOCTOR

- 3.7 A doctor who is asked to provide an opinion in relation to a possible admission under part 3 of the Act should:
- (a) identify him or herself to the person being assessed, explain who has requested the report and the limits of confidentiality in relation to the report, including that the data and the opinion could be relevant not only to medical disposal by the Court but also to the imposition of a punitive sentence, or to its length;
  - (b) request relevant pre-sentence reports, the inmate medical record, if there is one, previous psychiatric reports as well as relevant documentation regarding the alleged offence. If any of this information is not available, the doctor's report should say so clearly.

The report should where possible, be prepared by a doctor who has previously treated the patient. The doctor, or one of them if two doctors are preparing reports, should have access to a bed or take responsibility for referring the case to another doctor who does.

- 3.8 The doctor should where possible identify and access other independent sources of information about the person's previous history (including convictions, information from GP records, probation records, previous psychiatric treatment and patterns of behaviour). It should be noted that available information about a person's convictions will not normally include details of spent convictions.
- 3.9 Assessment for admission of the patient is the responsibility of the doctor but other members of the clinical team who would be involved with the person's care and treatment should also be consulted. A nursing assessment should usually be undertaken if admission to hospital is likely to be recommended. The doctor should also contact the person who is preparing a pre-sentence report, especially if psychiatric treatment is recommended as a condition of a probation order.
- 3.10 In cases where the doctor cannot state with confidence at the time of sentencing whether admission to hospital will be beneficial, he or she should consider recommending an interim hospital order\*.

#### REPORTS TO THE COURT

- 3.11 The weight of the clinical opinion is particularly important in helping courts to determine the sentence to be passed. In the case of patients subject to criminal proceedings the doctor's report should set out clearly:
- (a) the data on which the report is based;
  - (b) how this relates to the opinion given;

- (c) where relevant, how the opinion may relate to any medical condition defence or other trial issue;
- (d) factors relating to presence of mental disorder that may affect the risk that the patient poses to him or herself, or to others, including risk of re-offending; and
- (e) if admission to hospital is recommended, what, if any, special treatment or security is required and how this would be addressed.

The report should not comment on guilt or innocence.

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\*Criminal Jurisdiction Act 1993 section 54(4) and Summary Jurisdiction Act 1989 Schedule 2A paragraph 3.

**3.12 In a report submitted to the court it may be appropriate to include recommendations on the disposal of the case including any need for a further report in the event of conviction. In making recommendations for disposal, the doctor should consider the longer and immediate term consequences. Factors to be taken into account include:**

- (a) whether the court may wish to make a hospital order subject to special restrictions;
- (b) whether, for restricted patients, the order should designate admission to a named unit within the hospital.

3.13 The need to consider the longer term implications of a recommended disposal is particularly important following the introduction of powers under section 54 C of the Criminal Jurisdiction Act 1993. This provides a new option, if the offender is diagnosed as suffering from psychopathic disorder within the meaning of section 1 of the Act (with or without an additional category of mental disorder), for the court to attach a hospital direction and limitation direction to a prison sentence. Where either a hospital order or a prison sentence with a hospital direction is available to the court the choice rests with the court. The making of a hospital direction and a limitation direction will mean that from the start of his or her sentence the offender will be managed in hospital as if he or she was a transferred prisoner (under section 53 and 55). Thereafter the responsible medical officer (RMO) will have the option of seeking the patient's transfer to prison at any time before his or her release date if no further treatment is likely to be beneficial.

3.14 It is a matter for the discretion of the court whether to make a hospital order subject to restrictions. A hospital direction must always be accompanied by a limitation direction which applies restrictions. It is also for the courts to decide whether to name a hospital ward.

## REQUESTS FOR ASW ASSESSMENT

3.15 If an ASW is requested to undertake an assessment in prison or court with a view to making an application for admission under section 2 or section 3 or guardianship, he or she must be given as much notice as possible, and time and facilities to interview the prisoner. The ASW should be given access to the pre-sentence report and any other relevant records and reports.

## TRANSFER OF PRISONERS TO HOSPITAL

- 3.16 The need for in-patient treatment for a prisoner should be identified and acted upon quickly and contact made immediately between the prison doctor and the hospital doctor. The Mental Health Services should be informed as soon as the statutory requirements for transfer are in place so that consideration can be given to issuing a direction under the Department of Home Affairs powers. Supporting reports should take account of the guidance on reports to the courts in paras 3.11 and 3.14 above.
- 3.17 The transfer of a prisoner to hospital under the Act should take place as soon as possible after the need has been identified. A transfer close to the expected date of release may be seen by the prisoner as being primarily intended to extend detention and result in an unco-operative attitude towards treatment.

## **CHAPTER 4**

### **PRIVATE PRACTICE AND THE PROVISION OF MEDICAL RECOMMENDATIONS**

- 4.1 The Act restricts the provision of medical recommendations by certain categories of doctor in private practice. Thus:
- (a) where an individual is to be admitted to a mental nursing home or as a private patient to a hospital, neither medical recommendation can be provided by a doctor on the staff of the hospital or mental nursing home (section 12 (3));
  - (b) no medical recommendation can be provided by a doctor who receives, or has an interest in the receipt of, any payment made on account of the maintenance of the patient (section 12 (5)(d)).
- 4.2 It is the personal responsibility of any doctor providing a medical recommendation to ensure that he or she is complying with these legal requirements; if in doubt legal advice must be sought.
- 4.3 It is undesirable for a doctor to provide a recommendation where he or she will receive payment from the patient (or a relative or friend or an insurance company) for medical services to be provided after he or she has been admitted as a private patient to a hospital or nursing home.
- 4.4 If there could be any suspicion (however unjustified) that a doctor providing a medical recommendation is doing so for pecuniary advantage, then arrangements should be made for another doctor to make the recommendation.
- 4.5 Where the patient is currently receiving treatment from a doctor, that doctor should be consulted by the doctor(s) providing the medical recommendation.

## CHAPTER 5

### ADMISSION FOR ASSESSMENT OR ADMISSION FOR TREATMENT (SECTION 2 OR SECTION 3)

#### THE CHOICE

- 5.1 Which admission section should be used? Professional judgement must be applied to the criteria in each section and only when this has been done can a decision be reached as to which, if either, section applies. Detention under section 3 can last for any period of time, and need not last its full course.
- 5.2 SECTION 2 POINTERS:
- (a) the diagnosis and prognosis of a patient's condition is unclear;
  - (b) a need to carry out an in-patient assessment in order to formulate a treatment plan;
  - (c) a judgement is needed as to whether the patient will accept treatment on a voluntary basis following admission;
  - (d) a judgement has to be made as to whether a particular treatment proposal, which can only be administered to the patient under Part 4 of the Act, is likely to be effective;
  - (e) the condition of a patient who has already been assessed, and who has been previously admitted compulsorily under the Act, is judged to have changed since the previous admission and further assessment is needed;
  - (f) the patient has not previously been admitted to hospital either compulsorily or informally and has not been in regular contact with the specialist psychiatric services.
- 5.3 SECTION 3 POINTERS:
- (a) the patient is considered to need compulsory admission for the treatment of a mental disorder which is already known to his clinical team, and has been assessed in the recent past by that team. In these circumstances it may be right to use section 3 even where the patient has not previously been admitted as an in-patient;
  - (b) the patient is detained under section 2 and assessment indicates a need for treatment under the Act for a period beyond the 28 day detention under section 2. In such circumstances an application for detention under section 3 should be made at the earliest opportunity and should not be delayed until the end of section 2 detention.

The change in detention status from section 2 to section 3 will not deprive the patient of the Mental Health Review Tribunal hearing if the change takes place after a valid application has been made to the Tribunal but before that application has been heard. The patient's rights to apply for a Tribunal under section 74 (1) (b) in the first period of detention after his change of status are unaffected.

- 5.4 Decisions should not be influenced by the possibility that:
- (a) a proposed treatment to be administered under the Act will last less than 28 days;
  - (b) a patient detained under section 2 will get quicker access to the Mental Health Review Tribunal than one detained under section 3;
  - (c) after-care under supervision will only be available if the patient has been admitted under section 3. The use of section 3 must be justified by the patient's need to be admitted for treatment under the terms of that section, not considerations about what is to happen after his or her eventual discharge;
  - (d) a patient's nearest relative objects to admission under section 3.
- 5.5 If it appears that the nearest relative is objecting unreasonably to admission under section 3, consideration should be given to making an application to the High Courts under section 40 of the Act for the functions of the nearest relative to be transferred to the Director of Social Services or another person. A further section 2 application cannot be made if the patient is already in hospital following admission under section 2. The section 40 application should be made as soon as it is clear that the patient will need to be detained under section 3 and that the nearest relative unreasonably objects to this.

## CHAPTER 6

### ADMISSION FOR ASSESSMENT IN AN EMERGENCY (SECTION 4)

#### GENERAL

- 6.1 Application for admission for assessment under section 4 should be made only when:
- (a) the criteria for admission for assessment are met (see para 5.2); and
  - (b) the matter is of urgent necessity and there is not enough time to get a second medical recommendation.
- 6.2 Section 4 should be used only in a genuine emergency, never for administrative convenience. “Second doctors” should be available to assist with assessments prior to admission.
- 6.3 In accordance with section 4(5) and 11(5) the ASW must have seen the patient within the last 24 hours.

#### ADMISSION

- 6.4 An emergency arises where those involved cannot cope with the mental state or behaviour of the patient. To be satisfied that an emergency has arisen, there must be evidence of:
- an immediate and significant risk of mental or physical harm to the patient or to others; and/or
  - the danger of serious harm to property; and/or
  - the need for physical restraint of the patient.
- 6.5 Patients should not be admitted under section 4 rather than section 2 because it is more convenient for the second doctor to examine the patient in hospital rather than in the community. Those assessing an individual’s need must be able to secure the attendance within a reasonable time of a second doctor and in particular an a doctor approved under section 12 (2) of the Act
- 6.6 If the ASW is considering an application for admission and no second doctor is available, he or she should discuss the case with the doctor providing the recommendation and seek to resolve the problem. If this is not possible he or she should have access to a Senior Manager in Social Services who can take up the matter with the Director of Social Services. In these circumstances the ASW is under an obligation to report the matter in this way.
- 6.7 The Hospital Managers should monitor the use of section 4 and seek to ensure the second doctors are available to visit a patient within a reasonable time after being so requested.
- 6.8 If a patient is admitted under section 4 an appropriate second doctor should examine him or her as soon as possible after admission, to decide whether the patient should be

detained under section 2. As the authority to detain expires after 72 hours (section 4(4)) the second doctors examination must be within that time.



## **CHAPTER 7**

### **PART 3 OF THE ACT - PATIENTS ADMITTED FROM THE ISLE OF MAN PRISON**

#### **ADMISSION**

7.1 The following documents should be sent from the prison to the hospital at the time of transfer.

- an up-to-date medical report including details of medication
- a report from prison care staff covering the patient's day-to-day care and management including risk factors
- any relevant pre-sentence reports prepared by the probation service
- the transfer direction and restriction direction if any

It is important that all information is made available to the patient's RMO and other professional staff concerned.

#### **RESTRICTED PATIENTS**

7.2 When a person is transferred from prison to hospital under sections 53 or 54 as a restricted patient, it is the responsibility of the Hospital Managers and the RMO to ensure that the patient has received, and as far as possible, understood the letter from the Department of Home Affairs explaining the roles of Hospital Managers and RMO's in relation to restricted patients. Patients should also be given the appropriate patient information leaflet which explain prison/hospital transfers under these sections.

## CHAPTER 8

### DOCTOR'S HOLDING POWER (SECTION 5 (2))

8.1 Good practice depends upon:

- (a) the professionals involved in implementing the holding power (and in particular the doctor invoking it) correctly understanding the power and its purpose;
- (b) the Hospital Manager - Mental Health Services making necessary arrangements and agreeing performance standards to ensure that when the power is used, the patient is assessed as quickly as possible for possible admission under the Act by an ASW and doctors; and
- (c) the Hospital Managers monitoring the use of the power.

#### NATURE OF THE POWER

8.2 The power, which authorises the detention of the patient for up to 72 hours, can be used only where the doctor in charge of the treatment of an informal in-patient, or that doctor's nominated deputy, concludes that an application for admission under one of the relevant sections of the Act is appropriate. For this purpose, informal in-patients include those being treated for physical disorders who need treatment for a mental disorder. The period of detention commences at the moment the doctor's report (form 12) is delivered to the Hospital Managers, or someone authorised to receive such a report on their behalf.

8.3 Detention under section 5 (2) will end immediately, where:

- (a) an assessment for admission under section 2 or 3 is made and a decision is taken not to make an application for detention under section 2 or 3;
- (b) the doctor decides that no assessment for possible detention under section 2 or 3 needs to be carried out.

The patient should be informed that he or she is no longer detained under the doctor's holding power. The decision, the reasons for it, and its time should be recorded preferably on a form prepared for the purpose. The power cannot be renewed, but circumstances may arise where, subsequent to its use and the patient's reversion to informal status, its use can be considered again.

8.4 For the purposes of section 5 (2), informal patients are usually voluntary patients, that is, those who have the capacity to consent and who consent to enter hospital for in-patient treatment. Patients who lack the capacity to consent but do not object to admission for treatment may also be informal patients (see para 2.8).

**The section cannot be used for an out-patient attending a hospital's accident and emergency department. Admission procedures should not be implemented with the sole intention of then using the power in section 5 (2).**

8.5 Where a report under section 5 (2) is provided in relation to a patient under the care of a consultant other than a psychiatrist, the doctor invoking the power should make immediate contact with a psychiatrist.

- 8.6 Where a patient is receiving treatment for a physical disorder and a mental disorder, for the purposes of section 5 (2) the consultant psychiatrist is the doctor in charge of treatment.

#### INFORMATION

- 8.7 Where a patient is detained under section 5 (2), the Hospital Managers must ensure that the requirements of section 128 to give information are fulfilled. (see chapter 14).

#### TREATMENT

- 8.8 Part 4 of the Act does not apply to a patient detained under section 5 (2). A patient detained under Section 5 (2) who has the capacity to consent can only be treated if he or she consents to the treatment. A patient who lacks capacity to consent may be treated under the common law doctrine of necessity in their own best interests. (see chapter 15).

#### THE DOCTOR'S ROLE

- 8.9 Section 5 (2) is not an admission section under the Act, it should only be used, if at the time it is not possible or safe to use section 2, 3 or 4. For example where the patient is evidently disturbed and likely to endanger himself or others, and indicates an intention to leave hospital.
- 8.10 The patient's doctor, or nominated deputy, should only use the power immediately after having personally examined the patient. The doctor should not complete a section 5 (2) form and leave it on the ward with instruction for others to submit it to the Hospital Managers if, in their view, the patient is about to leave.

#### HOSPITAL MANAGERS' RESPONSIBILITIES

- 8.11 The patient may only be detained when the doctor's section 5 (2) report has been delivered to the Hospital Managers, or somebody authorised to receive it on their behalf. It is therefore important that there is no delay in delivering the report to the Hospital Managers and that sufficient staff are authorised to enable reports to be received at any time. The doctor or nominated deputy must always be aware of who the authorised person is.

#### ASSESSMENT FOR ADMISSION WHILE A PATIENT IS "HELD" UNDER SECTION 5 (2)

- 8.12 All the normal procedures apply, including the use of either section 2 or section 3 if compulsory admission is thought necessary.

#### NOMINATED DEPUTIES - SECTION 5 (3)

- 8.13 The registered medical practitioner in charge of an in-patient's treatment may nominate one (but not more than one) deputy to exercise section 5 (2) powers during his or her absence from the hospital (section 5(3)). That deputy will then act on his or her own responsibility and should be suitably experienced.
- 8.14 Some safeguards:
- (a) Where the nominated deputy is a junior doctor, the nominating doctor must be satisfied that the deputy has received sufficient guidance and training to carry out the function satisfactorily.

- (b) Wherever possible the nominated deputy must contact the nominating doctor or another consultant, before using section 5 (2). The nominated deputy should have easy access to the nominating doctor or the consultant psychiatrist on call.
- (c) Only registered medical practitioners who are consultant psychiatrists should nominate deputies.
- (d) The nominated deputy should report the use of section 5 (2) to the nominator as soon as possible.
- (e) All relevant staff should know who is the nominated deputy for a particular patient.

8.15 It is unlawful for one nominated deputy to nominate another.

8.16 It is usual practice outside normal working hours for the nominated deputy to be the junior doctor on call for the admission wards. Where this occurs the nominating doctor is responsible for ensuring that all the doctors liable to be on duty are competent to act as the nominated deputy and that they are adequately trained, and that an individual doctor has been nominated for every duty period.

#### TRANSFER TO OTHER HOSPITALS

8.17 Guidance on the implications of this, and on the circumstances in which such patients may be lawfully transferred, is given in the Mental Health Commission's Guidance Note on issues surrounding sections 17, 18 and 19 of the Mental Health Act 1998.

## CHAPTER 9

# THE NURSE'S HOLDING POWER (section 5 (4))

### THE POWER

9.1 A psychiatric emergency requires the urgent attendance of a doctor. In practice, a doctor may not be immediately available. This chapter sets out the circumstances in which a nurse of the "prescribed class" may lawfully prevent an informal in-patient receiving medical treatment for mental disorder, from leaving the hospital. The holding power may only be applied for up to 6 hours or until a doctor with the power to use section 5 (2) in respect of the patient arrives, whichever is the earlier, and can only be used when the patient is still on the hospital premises. The holding power cannot be renewed. It is the personal decision of the nurse who cannot be instructed to exercise this power by anyone else. Part 4 of the Act does not apply to patients detained under section 5 (4).

### NURSE OF THE PRESCRIBED CLASS

9.2 Defined in the Mental Health (Nurses) Order 2000 as:

- (a) Part 3 (first level nurses trained in the nursing of persons suffering from mental illness);
- (b) Part 4 (second level nurses trained in the nursing of persons suffering from mental illness (England and Wales));
- (c) Part 5 (first level nurses trained in the nursing of persons suffering from learning disabilities);
- (d) Part 6 (second level nurses trained in the nursing of persons suffering from learning disabilities (England and Wales));
- (e) Part 13 (nurses qualified following a course of preparation in mental health nursing);
- (f) Part 14 (nurses qualified following a course of preparation in learning disabilities nursing).

### ASSESSMENT BEFORE IMPLEMENTATION

9.3 Before using the power the nurse should assess:

- (a) the likely arrival time of the doctor as against the likely intention of the patient to leave. Most patients who express a wish to leave hospital can be persuaded to wait until a doctor arrives to discuss it further. Where this is not possible the nurse must try to predict the impact of any delay upon the patient;
- (b) the consequences of a patient leaving hospital immediately - the harm that might occur to the patient or others - taking into account:
  - the patient's expressed intentions including the likelihood of the patient committing self-harm or suicide;
  - any evidence of disordered thinking;

- the patient's current behaviour and in particular any changes in usual behaviour;
  - the likelihood of the patient behaving in a violent manner;
  - any recently received messages from relatives or friends;
  - any recent disturbances on the ward;
  - any relevant involvement of other patients.
- (c) the patient's known unpredictability and any other relevant information from other members of the multi-disciplinary team.

#### ACUTE EMERGENCIES

9.4 Normally assessment should precede action but in extreme circumstances it may be necessary to invoke the power without carrying out the proper assessment. The suddenness of the patient's determination to leave and the urgency with which the patient attempts to do so should alert the nurse to potentially serious consequences if the patient is successful in leaving.

#### REPORTS

9.5 The nurse entitled to use the power does so by completing form 13. This must be delivered to the Hospital Managers, or to an officer appointed by them, as soon as possible after completion. It is essential that:

- (a) the reasons for invoking the power are entered in the patient's nursing and medical notes;
- (b) a local incident report form is sent to the Hospital Managers;
- (c) details of any patients who remain subject to the power at the time of a shift change are given to staff coming on duty.

9.6 At the time the power lapses the nurse of the prescribed class who is responsible for the patient at that time must complete form 16.

#### USE OF RESTRAINT

9.7 A nurse invoking section 5 (4) is entitled to use the minimum force necessary to prevent the patient from leaving hospital. The general principles that should be applied when the use of restraint has to be considered are set out in Chapter 19 paras 19.6 - 19.8.

#### MANAGEMENT RESPONSIBILITIES

9.8 The use of section 5 (4) is an emergency measure and the doctor with the power to use section 5 (2) in respect of the patient should treat it as such and arrive as soon as possible. The doctor should not wait six hours before attending simply because this is the maximum time allowed. If the doctor has not arrived within four hours, the duty consultant should be contacted and should attend. Where no doctor has attended within six hours an oral report (suitably recorded) should be made immediately to the responsible senior manager, and a written report should be submitted to that manager and

the Hospital Managers on the next working day. The responsible senior manager should nominate a suitable person to supervise the patient's leaving.

- 9.9 The holding power lapses upon the arrival of the doctor. The 6 hour holding period counts as part of the 72 hour holding period if the doctor decides to report under section 5 (2).
- 9.10 A suitably qualified, experienced and competent nurse should be on all wards where there is a possibility of section 5 (4) being invoked, particularly acute admission wards, and wards where there are acutely disturbed patients, or patients requiring intensive nursing care.
- 9.11 While it is desirable that a nurse who invokes the power should be qualified in the speciality relevant to the patient's mental disorder, the legislation does not require this. Where a nurse may have to apply the power to patients from outside his or her specialist field it is good practice for employers to arrange suitable post-basic education and training, especially in the use of section 5 (4). Close working between nurses in different specialities is also important.

## CHAPTER 10

### THE POLICE POWER TO REMOVE TO A PLACE OF SAFETY (SECTION 132)

#### GOOD PRACTICE

10.1 This depends on:

- (a) the policy agreed between Mental Health and Social Services and the Isle of Man Constabulary being correctly implemented .
- (b) all professionals involved in its implementation understanding the power and its purpose, the person's other rights and following the relevant policy.

#### THE POLICY

10.2 The policy is available within the Mental Health and Social Services Staff Guidance Manual. It identifies:-

- the responsibilities of the personnel involved
- identified places of safety
- the criteria for use of the various places of safety

#### RECORD KEEPING

10.3 A record of the person's time of arrival must be made immediately he or she reaches the place of safety. As soon as detention under section 132 ends the individual must be so advised by those who are detaining him or her. The Managers of the place of safety should devise and use a form for recording the end of the person's detention under this section.

10.4 Section 132 is not an emergency admission section. It enables an individual who falls within its criteria to be detained for the purposes of an assessment by a doctor and ASW, and for any necessary arrangements for his or her treatment and care to be made. When these have been completed within the 72 hour detention period, the authority to detain the patient ceases.

- (a) Ordinarily, neither a hospital nor the police should discharge an individual detained under section 132 before the end of the 72 hour period without assessments having been made by a doctor and ASW within that period. Where the doctor, having examined the individual, concludes that he or she is not mentally disordered within the meaning of the Act, then the individual can no longer be detained under the section and should be immediately discharged from detention.
- (b) Where a hospital is used as a place of safety it may be better for the patient not to be formally admitted although he or she may have to be cared for on a ward. Where such a policy is adopted it is essential to remember that the patient must be examined by a doctor in the same way as if formally admitted.



- (c) Where a police station is used as a place of safety speedy assessment is desirable to ensure that the person spends no longer than necessary in police custody and is either returned to the community or admitted to hospital.

## INFORMATION ABOUT RIGHTS

- 10.5 Where an individual has been removed to a place of safety by the police under section 132:
- (a) the person removed is entitled to have another person, of his or her choice, informed of the removal and his or her whereabouts (Police Powers and Procedures Codes Order 1998 - Code C paragraph 5.1 applies).
- (b) when the person removed is in police detention (that is, a police station is being used as a place of safety) he or she has a right of access to legal advice (Police Powers and Procedures Codes Order 1998 - Code C paragraph 6.1 applies).
- (c) where detention is in a place of safety other than a police station, access to legal advice should be facilitated whenever it is requested.
- 10.6 Where the hospital is used as a place of safety the Hospital Managers must ensure that the provisions of section 128 (giving of information) are complied with.
- 10.7 Where the police station is a place of safety, although section 128 does not apply, the local policy should require that the same information is given in writing on the person's arrival at the place of safety. There may be scope for co-operation between hospitals and the police in preparing suitable leaflets or letters.

## ASSESSMENT

- 10.8 The doctor examining the patient should wherever possible be approved under section 12 of the Act. Where the examination has to be conducted by a doctor who is not approved, the reasons for this should be recorded.
- 10.9 Assessment by both doctor and social worker should begin as soon as possible after the arrival of the individual at the place of safety.
- 10.10 The person must be seen by *both* the doctor and the ASW, unless the circumstances set out in para 10.4 (a) apply.
- (a) If the doctor sees the person first and concludes that admission to hospital is unnecessary, or the person agrees to informal admission, the individual must still be seen by an ASW, who must consult with the doctor about any other arrangements that might need to be made for his or her treatment and care.
- (b) It is desirable for a consultant psychiatrist in learning disabilities and an ASW with experience of working with people with learning disabilities to be available to make a joint assessment if it appears that the detained person has a learning disability.
- 10.11 The role of the ASW includes:
- interviewing the person
  - contacting any relevant relatives/friends;

- ascertaining whether there is a psychiatric history;
- considering any possible alternatives to admission to hospital;
- making arrangements for compulsory admission to hospital;
- making any other necessary arrangements.

## TREATMENT

10.12 Part 4 of the Act does not apply to persons detained under section 132. In the absence of consent, the person can only be treated in accordance with the provisions of the common law. (see chapter 15).

## NECESSARY ARRANGEMENTS

10.13 Once the assessment has been concluded it is the responsibility of the doctors and ASW to consider if any necessary arrangements for the person's treatment and care have to be made.

10.14 Where compulsory admission is indicated:

- (a) where the hospital is the place of safety the person should be admitted either for assessment or treatment, as appropriate. When the approved doctor providing one recommendation is on the staff of the hospital, the second recommendation should be provided by a doctor with previous knowledge of the person, for example his or her GP. When a person detained under section 132 is not registered with a GP, the second opinion where practicable, should be provided by a second approved doctor;
- (b) persons detained under section 132 in hospital pending completion of their assessment should not have their detention extended by use of section 5 (2) or section 5 (4);
- (c) where the police station is the place of safety then compulsory admission should be under section 2 or 3 as appropriate. Section 4 may be used if there is an urgent need to move the person to hospital.

## SECTION 131

10.15 Powers of entry under section 131 (1) or (2) may be used when it is necessary to gain access to a mentally disordered person who is not in a public place and, if necessary, remove him or her to a place of safety.

# CHAPTER 11

## CONVEYANCE OF PATIENTS

### POWERS

11.1 A properly completed application for admission under the Act, together with the required medical recommendations, gives the applicant (ASW or nearest relative) the authority to convey the patient to hospital. In the case of patients subject to after-care under supervision, the supervisor has the power to take and convey the patient to a place where he or she is required to attend for medical treatment, occupation, education or training. (see chapter 28).

### GENERAL

11.2 A joint policy on conveyance which has been developed in conjunction with the police and ambulance personnel is available within the Mental Health and Social Services Staff Guidance Manual. It outlines the procedure to follow and the responsibilities of the various personnel involved.

11.3 The ASW, or supervisor, has a professional obligation to ensure the most humane and least threatening method of conveying the patient is used, consistent with ensuring that no harm comes to the patient or to others. The ASW or supervisor should take into account:

- the patient's preferences;
- the views of relatives or friends involved with the patient;
- the views of other professionals involved in the application or who know the patient;
- his or her judgement of the patient's state of mind, and the likelihood of the patient behaving in a violent or dangerous manner;
- the impact that any particular mode of conveying the patient will have on the patient's relationship with the community to which he or she will return.

11.4 When conveying a patient to hospital the ASW has the power of a police constable. The task of conveying the patient may be delegated, e.g. to ambulance staff or the police. The ASW or supervisor retains ultimate responsibility to ensure that the patient is conveyed in a lawful and humane manner and should give guidance to those asked to assist.

11.5 If the patient is conveyed by ambulance, the ASW or supervisor may accompany the patient. Where requested by the applicant, the ambulance service should make the necessary arrangements. The patient may be accompanied by another person, provided the ASW or supervisor is satisfied that this will not increase the risk of harm to the patient or others.

- 11.6 The patient should not be conveyed by car unless the ASW or supervisor is satisfied that they do not present danger to the patient or others. There should *always* be an escort for the patient other than the driver.
- 11.7 If the patient is likely to be violent or dangerous the police should be asked to help. Where possible an ambulance should be used, otherwise a police vehicle suitable for conveying such a patient should be used. While the police may have to exercise their duty to protect persons or property while the patient is being conveyed they should, where possible, comply with any directions or guidance given by the ASW or supervisor.

#### CONVEYING TO HOSPITAL

- 11.8 If an ASW is the applicant, he or she has a professional responsibility for ensuring that all the necessary arrangements are made for the patient to be conveyed to hospital.
- 11.9 If the nearest relative is the applicant, the assistance of any ASW should be made available if requested. If this is not possible, other professionals involved in the admission should give advice and assistance.
- 11.10 The ASW should telephone the receiving hospital to ensure that the patient is expected and give the likely time of arrival. If possible the ASW should ask the name of the person who will be formally receiving the admission documents.
- 11.11 The ASW must ensure that the admission documents arrive at the receiving hospital at the same time as the patient. If the ASW is not travelling in the same vehicle as the patient, the documents should be given to the person authorised to convey the patient with instructions for them to be presented to the officer authorised to receive them.
- 11.12 If the ASW is not travelling with the patient, he or she should arrive at the hospital at the same time or as soon as possible afterwards. He or she should ensure that the admission documents have been delivered, that the admission of the patient is under way and that any relevant information is passed to the hospital staff. The ASW should remain in the hospital with the patient until satisfied that the patient has been detained in a proper manner.
- 11.13 The ASW should leave an outline report at the hospital when the patient is admitted, giving reasons for the admission and any practical matters about the patient's circumstances which the hospital should know and, where possible, the name and telephone number of a social worker who can give further information. Social Services should consider the use of a form on which ASWs can make this outline report. A full report should also be prepared for the formal Social Services record.
- 11.14 A patient who has been sedated before being conveyed to hospital should whenever possible be accompanied by a nurse, a doctor or a suitably trained ambulance person experienced in the management of such patients.
- 11.15 If the ASW or authorised person is refused access to the premises where the patient is, and forcible entry will be needed to remove the patient, an application should be made for a warrant under section 131 (2).

## CHAPTER 12

### RECEIPT AND SCRUTINY OF DOCUMENTS

- 12.1 The Hospital Managers should formally delegate their duties to receive admission documents to a limited number of officers with knowledge of the relevant parts of the Act who can provide 24 hour cover. A nominated person should take overall responsibility on behalf of the Hospital Managers for the proper receipt and scrutiny of documents.
- 12.2 There is a difference between receiving documents and scrutinising them. If possible, documents should be scrutinised at the same time as they are received, otherwise as soon after as possible.

#### RECEIPT OF DOCUMENTS

##### 12.3

- (a) If the Hospital Managers' obligation to receive documents is delegated to nursing staff such delegation should be to the nurse in charge of the ward. If the nurse is below the grade of first level nurse, he or she should seek the advice of a first level nurse when "receiving" documents.
- (b) All staff receiving documents must follow the procedure outlined in the staff guidance manual.
- (c) When the patient is being admitted on the application of an ASW, the person "receiving" the admission documents should check their accuracy with the ASW.
- (d) The "receiving" officer should have access to a manager for advice, especially at night.

#### "SCRUTINISING DOCUMENTS"

##### 12.4

- (a) Where the person delegated to receive the documents is not authorised by the Hospital Managers to rectify a defective admission document, the documents must be scrutinised by a person who is authorised immediately on the patient's admission or during the next working day if admitted at night, during weekends or on public holidays when such a person is not available.
- (b) **The person responsible for scrutinising should have access to a Consultant Psychiatrist for advice when scrutinising medical recommendations, to ensure they show sufficient legal grounds for detention. The clinical description of the patient's mental condition should include a description of his or her symptoms and behaviour, not merely a diagnostic classification.**

## HOSPITAL MANAGERS

### 12.5

- (a) The Hospital Managers are responsible for ensuring that patients are detained lawfully; they should therefore monitor the receipt and scrutiny of admission documents on a regular basis.
- (b) Those delegated to scrutinise documents must be clear about what kind of errors on application forms and medical recommendations can and cannot be corrected. Current statutory versions of the form must be used.
- (c) Details of defective admission documents, whether rectifiable or not, and of any subsequent action, must be given to the Hospital Managers on a regular basis.
- (d) Hospital Managers should ensure that those delegated to receive and scrutinise admission documents understand the requirements of the Act, and if necessary receive appropriate training.

## CHAPTER 13

### GUARDIANSHIP (SECTION 7)

#### PURPOSE OF GUARDIANSHIP

- 13.1 The purpose of guardianship is to enable patients to receive care in the community where it cannot be provided without the use of compulsory powers. It provides an authoritative framework for working with a patient, with a minimum of constraint, to achieve as independent a life as possible within the community. Where it is used it must be part of the patient's overall care and treatment plan.
- 13.2 Under section 7(5) of the Act the guardian can be a named individual or the Department itself.
- 13.3 After-care under supervision provides an alternative statutory framework for the after-care of patients who have been detained in hospital for treatment and meet the criteria set out in section 28 of the Act. Detailed guidance on after-care under supervision is given in Chapter 28.

#### ASSESSMENT FOR GUARDIANSHIP

- 13.4 ASW's and doctors should consider guardianship as a possible alternative to admission or continuing care in hospital.
- 13.5 An application for guardianship should be accompanied by a comprehensive care plan established on the basis of multi-disciplinary discussions. It is important that any procedures instituted by Social Services are no more than the minimum necessary to ensure the proper use of guardianship and that guardianship can be used in a positive and flexible manner.

#### COMPONENTS OF EFFECTIVE GUARDIANSHIP

- 13.6 A comprehensive care plan is required which identifies the services needed by the patient and who will provide them. The care plan should include care arrangements, suitable accommodation, treatment and personal support. For those subject to guardianship the care plan should also indicate which of the powers under the Act are necessary to achieve the plan. If no powers are required, guardianship should not be used.
- 13.7 Key elements of the plan should include:
  - (a) depending on the patient's level of "capacity", his or her recognition of the "authority" of, and willingness to work "with", the guardian;
  - (b) support from Social Services for the guardian;
  - (c) suitable accommodation to help meet the patient's needs
  - (d) access to day care, education and training facilities;

**(e) effective co-operation and communication between all persons concerned in implementing the care plan.**

The guardians or person acting on behalf of the guardians should be willing to work on behalf of the patient in relation to those agencies whose services are needed to carry out the care plan.

#### DUTIES OF SOCIAL SERVICES

13.8 Social Services should establish a policy setting out the arrangements for:

- (a) receiving, considering and scrutinising applications for guardianship. Such arrangements should ensure that applications are properly but speedily dealt with;
- (b) monitoring the progress of the guardianship including steps to be taken to fulfil the Social Services statutory obligations in relation to private guardians and to arrange visits to the patient;
- (b) ensuring the suitability of any proposed private guardian, and that he or she is able to understand and carry out the statutory duties, including the appointment of a nominated medical attendant;
- (d) ensuring that the patients under guardianship receive, both orally and in writing, relevant aspects of the information that Hospital Managers are required to give to detained patients under section 128 ( patient leaflet no. 17);
- (e) ensuring that the patient is aware of his or her right to apply to a Mental Health Review Tribunal and that any necessary assistance is given to the patient in making such an application;
- (f) maintaining detailed records relating to the person under guardianship;
- (g) ensuring the review of the guardianship towards the end of each period of guardianship;
- (h) discharging the patient from guardianship as soon as it is no longer required.

#### THE POWERS OF THE GUARDIAN

13.9 Section 8 of the Act sets out the three powers of the guardian as follows:

- (a) to require the patient to live at a place specified by the guardian. This does not provide the legal authority to detain a patient physically or remove the patient against his or her wishes. A patient who is absent without leave from the specified place may be returned within the statutory time limit by those authorised to do so under the Act;
- (b) to require the patient to attend at specified places for medical treatment, occupation, education or training. If the patient refuses to attend, the guardian is not authorised to use force to secure such attendance, nor does the Act enable medical treatment to be administered in the absence of the patient's consent.
- (c) to require access to the patient to be given at the place where he or she is living to persons detailed in the Act. A refusal without reasonable cause to permit an authorised person to have access to the patient is an offence under section 125 but no force may be used to secure entry.



If the patient consistently resists the exercise of the guardian's powers it can be concluded that guardianship is not the most appropriate form of care for that person and the guardianship order should be discharged.

#### 13.10 POINTS TO REMEMBER

- (a) guardianship does not restrict the patient's access to hospital services on an informal basis. A patient who requires treatment but does not need to be detained may be admitted informally.
- (b) guardianship can also remain in force if the patient is admitted to hospital under section 2 or 4 but not under section 3;
- (c) it is possible in certain circumstances for a patient liable to be detained in hospital by virtue of an application under Part 2 of the Act to be transferred into guardianship and for a person subject to guardianship under Part 2 of the Act to be transferred into the guardianship of another social services authority or person approved by such authority or to be transferred to hospital. (See section 19 and regulations 8 - 10 of the Mental Health Regulations 2000).

#### 13.11 PARTICULAR PRACTICE ISSUES:

- (a) guardianship must not be used to require a patient to reside in hospital, except where it is necessary for a very short time in order to provide shelter whilst accommodation in the community is being arranged;
- (b) where an adult is assessed as requiring residential care, but owing to mental incapacity is unable to make a decision as to whether he or she wishes to be placed in residential care, those who are responsible for his or her care should consider the applicability and appropriateness of guardianship for providing the framework within which decisions about his or her current and future care can be planned.

### GUARDIANSHIP

#### UNDER SECTION 54 OF THE CRIMINAL JURISDICTION ACT 1993

13.12 Guardianship may be used as an alternative to hospital orders by courts where the prescribed criteria, which are similar to those of a hospital order, are met. The court should be satisfied that the Social Services or named person is willing to act as guardian. The Social Services should be satisfied with the arrangements. In considering the appropriateness of guardianship they should be guided by the principles which apply under Part 2 of the Act. The powers and duties conferred on the Social Services or private guardian and the provisions as to duration, renewal and discharge are the same as in guardianship applications except that the power to discharge is not available to the nearest relative.

## CHAPTER 14

# INFORMATION FOR DETAINED PATIENTS AND NEAREST RELATIVES

- 14.1 Under section 128 the Hospital Managers must ensure that all detained patients are given information both orally and in writing and understand the:
- (a) specific information as soon as it is practicable after their admission
  - (b) particular information in so far as it is relevant to the patient
- 14.2 The managers are also required to ensure that the above information is given in writing to the patient's nearest relative - unless the patient wishes otherwise.
- 14.3 Under Section 129 the Hospital Managers should, if the patient does not object, give the nearest relative of a detained patient at least seven days notice of his or her discharge from detention in a hospital or mental nursing home (unless the nearest relative requests not to be kept informed). It is good practice, if the patient agrees, for the nearest relative to be provided with details of any care the patient will be receiving once discharged from detention in hospital.

## THE HOSPITAL MANAGERS' INFORMATION POLICY

- 14.4 In order to fulfil their statutory duties, Hospital Managers should implement a system which is consistent with the principles set out in Chapter 1 and ensures that:
- (a) the correct information is given to the patient;
  - (b) the information is given in a suitable manner and at a suitable time and in accordance with the requirements of the law;
  - (b) the member of staff who is to give the information has received sufficient training and guidance and is identified in relation to each detained patient;
  - (d) a record is kept of the information given, including how, when, where and by whom it was given;
  - (e) a regular check is made that information has been properly given to each detained patient, and understood by the patient.

## 14.5 SPECIFIC INFORMATION

### (a) *Information on consent to treatment*

The patient must be informed:

- of the nature, purpose and likely effects of the treatment which is planned;

- of their rights to withdraw their consent to treatment at any time and of the need for consent to be given to any further treatment;
- how and when treatment can be given without their consent, including by the second opinion process and when treatment has begun if stopping it would cause serious suffering to the patient.

(b) *Information on detention, renewal and discharge*

The patient should be informed:

- of the provisions of the Act under which they are detained, and the reasons for their detention;
- that they will not automatically be discharged when the current period of detention ends;
- that their detention will not automatically be renewed when the current period of detention ends;
- of their right to have their views about their continued detention or discharge considered before any decision is made.

(c) *Information on applications to the Mental Health Review Tribunal*

Patients and nearest relatives must be informed:

- of their rights to apply to the Mental Health Review Tribunal;
- about the role of the Tribunal;
- how to apply to the Tribunal;
- how to contact a suitably qualified advocate;
- that Legal Aid is available;

(d) *Information on the Mental Health Commission*

Patients must be informed:

- about the role of the Mental Health Commission;
- when the Commission is to visit a hospital or unit;
- of their right to meet the Commissioners;
- of their right to complain to the Commission.

## CHAPTER 15

### MEDICAL TREATMENT

#### INTRODUCTION

**15.1** This chapter gives guidance on medical treatment, capacity (see paras 15.9 - 15.12), consent to treatment (see paras 15.13-15.17) and the treatment of those without capacity (see paras 15.18-15.23).

#### DUTY OF RMO

**15.2** Everyone involved in the medical treatment of mental disorder should be familiar with the provisions of Part 4 of the Act, related statutory instruments, relevant circulars and advice notes. But it is for the RMO to ensure that there is compliance with the Act's provisions relating to medical treatment.

#### DUTY OF THE HOSPITAL MANAGERS

**15.3** The Managers should monitor compliance with the provisions of Part 4 of the Act. (For a more detailed discussion of Part 4 of the Act see Chapter 16).

#### MEDICAL TREATMENT

**15.4** For the purposes of the Act, medical treatment includes nursing and care, habilitation and rehabilitation under medical supervision, i.e. the broad range of activities aimed at alleviating, or preventing a deterioration of, the patient's mental disorder. It includes physical treatment such as Electroconvulsive Therapy and the administration of drugs, and psychotherapy.

#### TREATMENT PLANS

**15.5** Treatment plans are essential for both informal and detained patients. Consultants should co-ordinate the formulation of a treatment plan in consultation with their professional colleagues. The plan should be formulated taking into account the basic aims of the Care Programme Approach.

15.6 A treatment plan should include a description of the immediate and long term goals for the patient with a clear indication of the treatments proposed and the methods of treatment.

The patient's progress and possible changes to the care programme should be reviewed at regular intervals.

**15.7 Wherever possible the whole care programme should be discussed with the patient, with a view to enabling him or her to contribute to it and express agreement or disagreement. The care programme should be discussed with the patient's relatives or carers, with the consent of the patient if he or she is capable of giving consent, and, if the patient is not capable, on the basis of whatever discussions are necessary in the best interests of the patient.**

#### CAPACITY AND CONSENT TO TREATMENT: INTRODUCTION

15.8 Under the common law, valid consent (see para 15.13) is required from all patients before medical treatment can be given, except where common law or statute provides authority to give treatment without consent. The common law may authorise treatment where the patient is incapable of consenting or, rarely, where the patient may be capable of consent. Treatment may be authorised by statute for example under Part 4 of the Act. (see chapter 16).

#### CAPACITY TO MAKE TREATMENT DECISIONS

15.9 The assessment of a patient's capacity to make a decision about his or her own medical treatment is a matter for clinical judgement, guided by current professional practice and subject to legal requirements. It is the personal responsibility of any doctor proposing to treat a patient to determine whether the patient has capacity to give a valid consent.

#### CAPACITY: THE BASIC PRINCIPLES

15.10 An individual is presumed to have the capacity to make a treatment decision unless he or she:

- is unable to take in and retain the information material to the decision especially as to the likely consequences of having or not having the treatment; or
- is unable to believe the information; or
  - **is unable to weigh the information in the balance as part of a process of arriving at the decision.**

It must be remembered:

- any assessment as to an individual's capacity has to be made in relation to a particular treatment or admission proposal;

- **capacity in an individual with a mental disorder can be variable over time and should be assessed at the time the admission or treatment is proposed;**
- all assessments of an individual's capacity should be fully recorded in the patient's medical notes.

**15.11 Where an individual lacks capacity at a particular time, it may be possible to establish that there was an advance refusal of treatment in the past. To be valid an advance refusal must be clearly verifiable and must relate to the type of treatment now proposed. If there is any reason to doubt the reliability of an advance refusal of treatment, then an application to the court for a declaration could be made. The individual must have had the capacity to make an advance refusal when it was made. An advance refusal of medical treatment for mental disorder does not prevent the authorisation of such treatment by Part 4 of the Act in the circumstances where those provisions apply.**

- 15.12 Mental disorder does not necessarily make a patient incapable of giving or refusing consent. Capacity to consent is variable in people with mental disorder and should be assessed in relation to the particular patient, at the particular time, as regards the particular treatment proposed. Not everyone is equally capable of understanding the same explanation of a treatment plan. The explanation should be appropriate to the level of his or her assessed ability.

#### CONSENT: THE BASIC PRINCIPLES

- 15.13 'Consent' is the voluntary and continuing permission of the patient to receive a particular treatment, based on an adequate knowledge of the purpose, nature, likely effects and risks of that treatment including the likelihood of its success and any alternatives to it. Permission given under any unfair or undue pressure is not 'consent'.

#### CONSENT FROM PATIENTS WITH CAPACITY TO CONSENT

- 15.14 It is the duty of everyone proposing to give treatment to use reasonable care and skill, not only in giving information prior to seeking a patient's consent but also in meeting the continuing obligation to provide the patient with adequate information about the proposed treatment and alternatives to it.

**15.15 The information which must be given should be related to the particular patient, the particular treatment and the relevant medical knowledge and practice. In every case sufficient information must be given to ensure that the patient understands in broad terms the nature, likely effects and risks of that treatment including the likelihood of its success and any alternatives to it. Additional information is a matter of professional judgement for the doctor proposing the treatment.**

- 15.16 The patient should be invited to ask questions and the doctor should answer fully, frankly and truthfully. There may be a compelling reason, in the patient's interests, for not disclosing certain information. A doctor who chooses not to disclose must be prepared to justify the decision. If a doctor chooses not to answer a patient's question, he or she should make this clear to the patient so that the patient knows where he or she stands.

15.17 The patient should be told that his or her consent to treatment can be withdrawn at any time and that fresh consent is required before further treatment can be given or reinstated. The patient should receive an explanation of the likely consequences of not receiving the treatment. (See para 16.11 on withdrawing consent in relation to treatment administered under Part 4 of the Act.)

## TREATMENT OF THOSE WITHOUT CAPACITY TO CONSENT

**15.18 The administration of medical treatment to people incapable of taking their own treatment decisions is a matter of much concern to professionals and others involved in their care. It is the personal responsibility of professionals to ensure that they understand the relevant law.**

15.19 Principles governing a child's capacity to consent to treatment are set out in Chapter 31.

15.20 An adult patient may be mentally incapable of consenting to treatment or refusing treatment (see paras 15.9-15.12). The mental incapacity may be due to temporary factors such as delirium, shock, pain or drugs. Mental incapacity may be more long-lasting as with patients who have severe learning disabilities or some patients who suffer from a degenerative condition such as Alzheimer's disease.

15.21 There are particular considerations that doctors must take into account in discharging their duty of care for those who lack capacity to consent. Treatment for their condition may be prescribed for them in their best interests under the common law doctrine of necessity. According to the decision in the case of *in \*Re F*, if treatment is given to a patient who is not capable of giving consent "in the patient's best interests", the treatment must be:

- necessary to save life or prevent a deterioration or ensure an improvement in the patient's physical or mental health; and
- in accordance with a practice accepted at the time by a reasonable body of medical opinion skilled in the particular form of treatment in question.

15.22 There are exceptional circumstances in which the proposed treatment should not be carried out on mentally incapacitated patients without first seeking the approval of the High Court by way of a declaration (see para 15.23). Sterilisation, according to the House of Lords in *\*Re F*, is one such circumstance.

15.23 The procedures to be used when applying for a declaration that a proposed operation for sterilisation is lawful were set out initially by Lord Brandon of Oakbook in *\*Re F*. The Attorney Generals Chambers will advise.

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***Re F [1990] 2 AC 1***

*R v Bournewood Community and Mental Health Trust ex parte L [1998] 3 All ER 289*

# CHAPTER 16

## MEDICAL TREATMENT AND SECOND OPINIONS

### GENERAL

- 16.1 The common law applies to patients detained under the Act but additional provisions affecting medical treatment of detained patients are to be found in Part 4 of the Act. Part 4 of the Act provides specific statutory authority for forms of medical treatment for mental disorder to be given to most patients liable to be detained, without their consent in certain circumstances. It also provides specific safeguards. Part 4 also provides specific safeguards to all patients (whether detained or not) in relation to treatments that give rise to special concern.
- 16.2 The provisions of Part 4 can be summarised as follows:
- (a) **Section 65 - Treatments requiring the patient's consent and a second opinion**  
- psychosurgery and the surgical implantation of hormones for the reduction of male sexual drive. These provisions apply to all patients whether or not they are liable to be detained.
  - (b) **Section 66 - Treatments requiring the patient's consent or a second opinion**  
- the administration of medicine beyond three months and treatment by ECT at any time. These provisions apply to all patients liable to be detained except those detained under section 4 (emergency admission for assessment), sections 5(2) or 5(4) (holding powers), 131 (removal to place of safety), 132 (removal from public place) also patients conditionally discharged under sections 49(2), 81 and 82 and patients detained under Schedule 1A paragraph 1 Criminal Jurisdiction Act 1993, Schedule 2A paragraph 1 Summary Jurisdiction Act 1989. Patients subject to those sections can be treated under common law.
  - (c) **Section 70 - Urgent Treatment** - in certain circumstances the safeguards in sections 65 and 66 do not apply where urgent treatment is required (see para 16.40 - 16.41). Section 70 is only applicable to those patients and types of treatments set out in (a) and (b) above.
  - (d) **Section 71 - Treatments that do not require the patient's consent** - all medical treatments for mental disorder given by or under the direction of the patient's RMO and which are not referred to in sections 65 or 66. This provision applies to the same patients as section 66.
- 16.3 Everyone involved in the operation of Part 4 of the Act should be familiar with:
- (a) the provisions of Part 4 of the Act;
  - (b) DHSS circular Dear Doctor Letter (DDL) (84) 4.

In addition, RMO's should obtain copies of - Advice to Second Opinion Appointed Doctors, published by the Mental Health Commission.

- 16.4 A detained patient is not necessarily incapable of giving consent. The patient's consent should be sought for all proposed treatments, which may lawfully be given under the Act. It is the personal responsibility of the patient's current RMO to ensure that valid consent



has been sought. The interview at which such consent was sought should be properly recorded in the medical notes.

- 16.5 Part 4 of the Act applies to medical treatment for mental disorder. Medical treatment may be interpreted as including care and treatment to alleviate the symptoms of mental disorder. Part 4 does not apply to the treatment of physical disorders unless it can reasonably be said that the physical disorder is a symptom or underlying cause of the mental disorder. If in doubt the RMO should seek legal advice. (See also the Mental Health Commission Guidance Note on Anorexia Nervosa).

## SECTION 65

### TREATMENTS REQUIRING CONSENT AND A SECOND OPINION

- 16.6 A decision to give treatment under section 65 requires careful consideration because of the ethical issues and possible long-term effects. Procedures for implementing this section must be agreed between the Mental Health Commission and the hospitals concerned.
- 16.7 Before the RMO or doctor in charge of treatment refers the case to the Mental Health Commission:
- (a) the referring doctor should personally satisfy him or herself that the patient is capable of giving valid consent and has consented;
  - (b) the patient and, if the patient agrees, his or her close relatives and carers should be told that the patient's willingness to undergo treatment does not necessarily mean that the treatment will be given. The patient should be made fully aware of the provisions of section 65;
  - (b) for psychosurgery, the consultant considering the patient's case should have fully assessed the patient as suitable for psychosurgery;
  - (d) for psychosurgery, the case should be referred to the Commission before the patient is transferred to the neuro-surgical centre for the operation. The Commission organises the attendance of two appointed persons and a doctor. The appointed persons and the doctor will usually visit and interview the patient at the referring hospital at an early stage in the procedure;
  - (e) for surgical implantation of hormones for the purpose of reducing male sexual drive, the relationship of the sexual disorder to mental disorder, the nature of treatment, the likely effects and benefits of treatment and knowledge about possible long-term effects require considerable care and caution should be observed.
- 16.8 Section 65 in conjunction with Regulation 19(1) of the Mental Health Regulations 2000 refers to the surgical implantation of hormones only for the reduction of male sexual drive where it is administered as a medical treatment for mental disorder. If there is any doubt as to whether it is a mental disorder which is being treated, independent legal and medical advice must be sought. The advice of the Mental Health Commission should also be obtained about arrangements for implementing section 65 where necessary.

## SECTION 66

### TREATMENTS REQUIRING CONSENT OR A SECOND OPINION: ECT

- 16.9 When ECT is proposed valid consent should always be sought by the patient's RMO:

- (a) if the patient consents the RMO or the Second Opinion Appointed Doctor (SOAD) should complete form 46 and include on the form the proposed maximum number of applications of ECT. In addition, a record of the discussion with the patient with reference to his or her capacity to consent should be made by the RMO in the medical notes. Such information should be included in the patient's treatment plan;
- (b) if:
- the patient withdraws consent which has been given, or
  - there is a break in the continuity of the patient's detention, or
  - there is a permanent change in the RMO,
- the form 46 lapses and consent should be given again on a fresh form 46 or a second opinion obtained. Arrangements should be made for ensuring that invalid consent forms are clearly marked as lapsed;
- (c) if the patient's valid consent is not forthcoming, or is withdrawn, or if his or her wishes appear to fluctuate and the RMO plans to proceed with the treatment, the RMO must comply with the requirements of section 66, which should be initiated as soon as possible. (see paras 16.20 - 16.34).

16.10 Patients treated with ECT should be given a leaflet which helps them to understand and remember, both during and after the course of ECT, the advice given about its nature, purpose and likely effects.

## SECTION 66

### TREATMENTS REQUIRING CONSENT OR A SECOND OPINION: MEDICATION

(a) *The first three months*

16.11 The 3 month period gives time for the doctor to develop a treatment programme suitable for the patient's needs. Even though the Act allows treatment to be given without consent during the first three months the RMO should ensure that the patient's valid consent is sought before any medication is administered. The patient's consent or refusal should be recorded in the case notes. If such consent is not forthcoming or is withdrawn during this period, the RMO must consider whether to proceed in the absence of consent, to give alternative treatment or no further treatment.

16.12 The 3 month period starts on the occasion when medication for mental disorder was first administered by any means during a period of continuing detention. This does not include detention under:

- i) **sections 5(2) or (4) (holding powers), 131 (removal to a place of safety on justice's warrant) or 132 (removal from public place ) of the Mental Health Act 1998;**
- ii) the Criminal Jurisdiction Act 1993 Schedule 1A paragraph 1 or the Summary Jurisdiction Act 1989 Schedule 2A paragraph 1 (remand for medical report); or

iii) a direction order under the 1993 Act section 54(6) or the 1989 Act Schedule 2A paragraph 2(4) (detention in place of safety pending admission under hospital order).

(b) *Medication after three months*

16.13 A system should be in place for reminding both RMO's and patients at least four weeks before the expiry of the three months. Before the three month period ends the patient's current RMO should personally seek his or her consent to any continuing medication, and such consent should be sought for any subsequent administration of medication. A record of the discussion with the patient with reference to his or her capacity to consent should be made by the RMO in the medical notes.

16.14 If the patient consents, the RMO must certify accordingly (form 46). On the certificate the RMO should indicate all drugs proposed, including medication given "as required", either by name or, ensuring that the number of drugs authorised in each class is indicated, by the classes described in the British National Formulary (BNF). The maximum dosage and route of administration should be clearly indicated for each drug or category or drugs proposed.

16.15 Specific advice relating to the inclusion of clozapine in a treatment programme is given in a Mental Health Commission Guidance Note.

**16.16 The original form 46 should be kept with the original detention papers, and copies kept in the case notes and with the patient's medicine chart, so as to ensure that the patient is given only medication to which he or she has consented. It is important that all such additional copies are cancelled if the patient's consent is withdrawn (see para 16.19). If the patient's consent is not forthcoming the RMO must comply with the safeguard requirements of section 66. For urgent treatment section 70 may apply.**

16.17 The RMO should satisfy him or herself that consent remains valid. It is advisable to seek a second opinion under the section 66 procedures if there is doubt about whether the patient is consenting or not, or if his or her wishes appear to fluctuate.

(c) *Nurses and the administration of medication*

16.18 Advice on the position of nurses in relation to the administration of medication is given in a Mental Health Commission Guidance Note – Nurses, the Administration of Medicine for Mental Disorder and the Mental Health Act.

## WITHDRAWAL OF CONSENT

16.19 A patient being treated in accordance with section 66 may withdraw consent at any time. Fresh consent for the implementing of section 66 procedures is then required before further treatment can be carried out or reinstated. Where the patient withdraws consent, he or she should receive a clear explanation, which should be recorded in the patient's records,

- of the likely consequences of not receiving the treatment;

- that a second medical opinion under Part 4 of the Act may or will be sought, if applicable, in order to authorise treatment in the continuing absence of the patient's consent;
- of the doctor's power to begin or continue urgent treatment under section 70 until a second medical opinion has been obtained, if applicable.

All consent forms, which have become invalid because the patient has withdrawn consent, must be clearly marked as cancelled.

## PROCEDURE FOR SECOND OPINIONS

### (A) *The Role of the Second Opinion Appointed Doctor (SOAD)*

16.20 The role of the SOAD is to provide an additional safeguard to protect the patient's rights. When interviewing a patient the SOAD must determine whether he or she is capable of giving valid consent. If the patient does not give or is not capable of giving consent, the SOAD has to determine whether the treatment proposed by the RMO is likely to alleviate or prevent a deterioration of the patient's condition and should be given.

16.21 The SOAD acts as an individual and must reach his or her own judgement as to whether the proposed treatment is reasonable in the light of the general consensus of appropriate treatment for such a condition. In reaching this judgement the SOAD should consider not only the therapeutic efficacy of the proposed treatment but also, where a capable patient is withholding consent, the reasons for such withholding, which should be given their due weight.

16.22 The SOAD should seek professional opinion about the nature of the patient's disorder and problems, the appropriateness of various forms of treatment including that proposed, and the patient's likely response to different types of treatment. The SOAD should take into account any previous experience of comparable treatment of a similar episode of disorder. The SOAD should give due weight to the opinion, knowledge, experience and skill of those consulted.

### (B) *Responsibilities of the Hospital Managers*

16.23 In anticipation of, and preparation for, a consultation under Part 4, the Hospital Managers and their staff should ensure that:

- (a) the statutory documents are in order and available to the SOAD;
- (b) a system exists for reminding the RMO prior to the expiry of the limit set by section 66 and section 69 and for checking the doctor's response;
- (c) a system exists for letting the patient know towards the expiry of the "3 month period" that his or her consent, or a second opinion, is required;
- (d) appropriate personnel, including a person other than a doctor or nurse professionally concerned with the patient's care are available (see para 16.31b).

### (C) *Arranging and preparing for the visit of the SOAD*

16.24 If a SOAD visit is required, the patient's RMO has the personal responsibility of ensuring that the request is made. He or she should ensure that the arrangements are made with the Mental Health Commission. Ordinarily, the Commission aims to arrange for a visit from a SOAD to take place within two working days of the request where ECT is proposed and, in the case of medication, five working days.

16.25 The treatment proposal for the patient, together with notes of any relevant multi-disciplinary discussion, must be given to the SOAD before or at the time of the visit. The Hospital Managers, in consultation with the RMO, are responsible for ensuring that the patient is available to meet the SOAD and that the following people are available in person at the time the SOAD visits:

- the patient's RMO;
- the statutory "consultees" (see para 16.31);
- any other relevant persons;

And that the following documents are available:

- the patient's original detention documents wherever possible or copies of such documents. The original document should be available for viewing by the SOAD if he or she requests;
- all the patient's case notes including records of past responses to similar treatment.

It is desirable that a single professional record is kept for each patient which contains all records relating to that patient. Adequate facilities must be made available for the visit.

*(D) The visit of the SOAD*

16.26 During a visit the SOAD should:

- (a) in the case of treatment under section 66, satisfy him or herself that the patient's detention papers are in order;
- (b) interview the patient in private if possible. Others may attend if the patient and the SOAD agree, or if it is thought that the doctor would be at significant risk of physical harm from the patient;
- (c) discuss the case with the patient's RMO face to face, or on the telephone in exceptional circumstances;
- (d) consult with two other persons professionally concerned with the patient's care as statutorily required (i.e. the "statutory consultees"). The SOAD should be prepared, where appropriate, to consult a wider range of persons professionally concerned with the patient's care than those required by the Act and, with the patient's consent, the patient's nearest relative, family, carers or advocates.

16.27 The SOAD may not be able to reach a decision at the time of the first visit. In these circumstances the patient should be told of the delay. Once a decision has been reached, it is the RMO's responsibility to inform the patient of the SOAD's decision. Only when the SOAD has signed form 47 may treatment be given without the patient's consent as

provided in section 70. The SOAD may direct that a review report on the treatment be sent from the Mental Health Commission at a date earlier than the next date for review under section 69.

- 16.28 Every attempt should be made by the RMO and the SOAD to reach agreement. If the SOAD is unable to agree with the RMO, the RMO should be informed by the SOAD personally as soon as possible. It is good practice for the SOAD to give reasons for his or her dissent. Neither doctor should allow a disagreement in any way to prejudice the interests of the patient. If agreement cannot be reached, the position should be recorded in the patient's case notes by the RMO who will continue to have responsibility for the patient's management.
- 16.29 The opinion given by the SOAD is the latter's personal responsibility. It cannot be appealed against to the Mental Health Commission.
- 16.30 If the patient's situation subsequently changes the RMO may contact the Mental Health Commission and request a further second opinion. In these circumstances it is the policy of the Commission to ask the same SOAD to return.

(E) *Role of the 'statutory consultees.'*

16.31 The SOAD must consult:

- (a) a nurse, who must be qualified (nursing assistants, auxiliaries and aides are excluded) and has been professionally concerned with the patient's care;
- (b) another person similarly concerned, who has direct knowledge of the patient in their professional capacity, and who is neither a nurse nor a doctor; for example, a social worker, occupational therapist, psychologist, or pharmacist.

16.32 Any person whom the SOAD proposes to consult must consider whether he or she is sufficiently concerned professionally with the patient's care to fulfil the function. If not, or if the person feels that someone else is better placed to fulfil the function, he or she should make this known to the patient's RMO and the SOAD in good time.

16.33 Both consultees may expect a private discussion (only in exceptional cases on the telephone) with the SOAD and to be listened to with consideration.

16.34 Amongst the issues that the 'consultees' should consider commenting upon are:

- the proposed treatment and the patient's ability to consent to it;
- other treatment options;
- the way in which the decision to treat was arrived at;
- the facts of the case, progress, attitude of relatives etc;
- the implications of imposing treatment upon a non-consenting patient and the reasons for the patient's refusal of treatment;
- any other matter relating to the patient's care on which the 'consultee' wishes to comment.

'Consultees' should ensure that they make a record of their consultation with the SOAD which is placed in the patient's records.

## REVIEW OF TREATMENT

### (a) *General*

16.35 All treatments, whether or not section 69 applies to them should be regularly reviewed and the patient's treatment plan should include details of when this will take place. Where a patient is receiving treatment under section 66 (3) (a) i.e. the patient has consented and form 46 been completed, the form 46 should always have been completed by either the patient's RMO or the SOAD. Although the Act does not direct review of the validity of form 46, it is good practice for them to be reviewed at regular intervals. When such a review is carried out and it is found that the conditions are satisfied a new form 46 should be completed, if appropriate. A new form should also be completed:

- if there is a change in the treatment plan from that recorded;
- if consent is re-established after being withdrawn;
- when there is a break in the patient's detention;
- when there is a permanent change of RMO;
- when the patient's detention is renewed (or annually, whichever is earlier);
- if there is a change in the hospital where the patient is detained.

If the patient no longer consents and it is considered that the treatment should still be given, a second opinion must be sought.

### (b) *Section 69*

16.36 When a patient has been treated under section 65 or section 66, when a SOAD has authorised treatment in the absence of the patient's consent, a review by the Mental Health Commission on behalf of the Department of Health and Social Security has to take place:

- (a) in the circumstances set out in section 69 (all professionals involved should be familiar with the procedures for completing form MHC1);
- (b) where the SOAD has time limited his or her certificate or made it conditional on making of a review report on the treatment at a date earlier than the first statutory review (See MHC1).

Once the treatment has been reviewed and form MHC1 completed, a copy of that form should be given to the patient.

16.37 When submitting a report under section 69, the RMO should advise the Mental Health Commission if a patient for whom a certificate or second opinion has previously been issued has since given consent and the consent is still valid. After receipt of a review

report, the Mental Health Commission will, when necessary, send a SOAD to reassess the patient and decide whether the treatment should continue.

## SECTION 71 TREATMENTS NOT REQUIRING THE PATIENT'S CONSENT

- 16.38 Apart from the forms of treatment specified in sections 65 and 66, treatment for the patient's mental disorder which is given by or under the direction of the RMO does not require the patient's consent although consent should always be sought. As well as medication in the first three months (see paras 16.11-16.12) section 71 covers a wide range of therapeutic activities involving a variety of professional staff and includes in particular psychological and social therapies. Medical treatment is defined in section 138.
- 16.39 In practice, it is unlikely that these psychological and social therapies could be undertaken without the patient's acceptance and active co-operation. Acceptance in relation to such procedures requires a clear expression of agreement between the patient and the therapist before the treatment has begun. The agreement should be expressed positively in terms of willingness to co-operate rather than as an indication of passive submission.

## URGENT TREATMENT

- 16.40 Any decision to treat a patient urgently under section 70 is a responsibility of the patient's RMO or, in the RMO's absence, of the doctor for the time being in charge of his or her treatment. The RMO, or other doctor, should bear in mind the following considerations:
- (a) Treatment can only be given where it is immediately necessary to achieve one of the objects set out in section 70 and it is not possible to comply with the safeguards of Part 4 of the Act. It is insufficient for the proposed treatment to be simply "necessary" or "beneficial".
  - (b) The section specifically limits the use of "irreversible" or "hazardous" treatments. The patient's RMO, or other doctor, is responsible for judging whether treatment falls into either of these categories, and whether therefore the Act allows it to be given, having regard to generally accepted medical opinion.
  - (c) Urgent treatment given under section 70 can only continue for as long as it is immediately necessary to achieve the statutory objective(s).
  - (d) Before deciding to give treatment under section 70 the patient's RMO, or the doctor for the time being in charge of his or her treatment should wherever possible discuss the proposed urgent treatment with others involved with the patient's care.

It is essential that RMO's, or the doctor for the time being in charge of the patient's treatment, have a clear understanding of the circumstances when section 70 applies (see para 16.2.c).

- 16.41 The Hospital Managers should monitor the use of section 70 in their hospitals. They should ensure that a form is devised to be completed by the patient's RMO or the doctor



for the time being in charge of the patient's treatment, every time urgent treatment is given under section 70, giving details of;

- the proposed treatment
- why it is or urgent necessity to give the treatment;
- and the length of time for which the treatment was given.

#### RESPONSIBILITIES FOR OPERATING PART 4

- 16.42 Promoting the welfare of the patient by the implementation of Part 4 and its safeguards requires careful planning and management. The patient's RMO is personally responsible for ensuring that Part 4 procedures are followed in relation to that patient. Such responsibility is a continuing one and will apply even if a doctor other than the RMO acts under section 70.
- 16.43 Overall responsibility for ensuring that the provisions of the Act are complied with rests with the Hospital Managers who should ensure that proper arrangements are made to enable RMO's to discharge their responsibilities, but all professional staff involved with the implementation of Part 4 should be familiar with its provisions and the procedures for its implementation in the hospital.
- 16.44 Patients have a statutory right to be informed about the provisions of Part 4 of the Act as it relates to them. They should be reminded by letter in addition to receiving the statutory leaflet when either their consent to treatment is needed or a second opinion is due.

# CHAPTER 17

## PART 3 OF THE ACT

### PATIENTS CONCERNED WITH CRIMINAL PROCEEDINGS

#### Treatment and care in hospital

17.1 A patient who is remanded to hospital for a report\* or for treatment\*\* is entitled to obtain, at his or her own expense, or through Legal Aid, an independent report on his or her mental condition from a registered medical practitioner of the patient's choosing for the purpose of applying to court for the termination of the remand. The Hospital Managers should help in the exercise of this right by enabling the patient to contact a suitably qualified and experienced advocate, or other adviser.

17.2 The consent to treatment provisions of the Criminal Jurisdiction Act 1993 do not apply to patients remanded under Schedule 1A paragraph 1, so in the absence of the patient's consent, treatment can only be administered in an emergency under the provisions of the common law.

17.3 Where a patient remanded under the Criminal Jurisdiction Act 1993 is thought to be in need of medical treatment for mental disorder under Part 4 of the Act, the patient should be referred back to court as soon as possible with an appropriate recommendation, and with an assessment of whether he or she is in a fit state to attend court. If there is a delay in securing a court date, consideration should be given to whether the patient meets the criteria for detention under section 3 of the Act.

17.4 Where a report is being prepared it should contain:

- a statement as to whether a patient is suffering from a specified form of mental disorder as required by the section, identifying its relevance to the alleged offence. The report should not comment on guilt or innocence. It may be appropriate to suggest that a further report be submitted to the court between conviction and sentence.
- relevant social factors;
- any recommendations on care and treatment, including where and when it should take place and who should be responsible.

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\* Criminal Jurisdiction Act 1993 Schedule 1A paragraph 1 and Summary Jurisdiction Act 1989 Schedule 2A paragraph 1

\*\* Criminal Jurisdiction Act 1993 Schedule 1A paragraph 2

## CHAPTER 18

### PSYCHOLOGICAL TREATMENTS

- 18.1 Psychological treatments carried out competently can be beneficial to patients. If carried out incompetently they can be harmful. Some treatments interfere with patients' basic human rights and it is important that no-one deprives patients of food, shelter, water, warmth, a comfortable environment, confidentiality or reasonable privacy (both physical and in relation to their personal feelings and thoughts). The possibility of misapplication of techniques and serious errors in therapy can be reduced by ensuring that people offering such treatments (on an individual or group basis) are appropriately qualified and supervised, and that they demonstrate a commitment to evidence-based practice. Recruitment and selection procedures should ensure appropriate qualification, using appropriate external assessors. A medical or nursing qualification does not, in itself, confer competence to practise psychotherapeutic treatment. Membership of, or affiliation to, an appropriate professional body may help to promote the maintenance of a high standard of professional practice.
- 18.2 The Hospital Managers must ensure that psychological treatment programmes are set out clearly so that they can be understood by staff, patients and relatives. Guidelines should include procedures for noting and monitoring their use. A person with sufficient skills in implementing programmes should be available to monitor procedures as well as the progress of patients.
- 18.3 Any programme of psychological treatment should form part of a patient's previously agreed care programme. At no time should it be used as a spontaneous reaction to a particular type of behaviour.
- 18.4 A decision to use any psychological treatment programme for an individual patient should be preceded by a full discussion with the professional staff concerned with the patient.
- 18.5 Such a programme should be regularly reviewed in the case of each patient, and abandoned if it has proved ineffective or otherwise modified if necessary.
- 18.6 Patients and, with the patient's consent, their relatives, should be fully informed on the planned use of any such methods as part of a patient's treatment and the patient's consent should always be sought.
- 18.7 Psychological treatments may proceed in the absence of a patient's consent only where this is justified legally (see Chapter 15 and 16). If consent is not or cannot be given, and the patient is detained, or mentally incapacitated, a locally agreed procedure should be adopted in which the RMO should seek the advice of a suitably qualified person who is not a member of the clinical team responsible for the patient. This could be a psychologist, doctor, social worker or nurse who has received special training that equips them to supervise psychological procedures.
- 18.8 The RMO can authorise other members of staff to use such programmes. It remains the RMO's responsibility to ensure that those who are so authorised have adequate skills and abilities to carry out the procedures to the required standard. The Hospital Managers must ensure that such members of staff have received relevant training and have regular professional supervision.

18.9 The line manager when allocating cases will ensure the named professional has the required skills to carry out the programme and has access to a suitably qualified supervisor.

#### TIME OUT

18.10 Time out is a behaviour modification technique which denies a patient, for a period of no more than 15 minutes, opportunities to participate in an activity or to obtain positive reinforcers immediately following an incident of unacceptable behaviour. The patient is then returned to his or her original environment. Time out should never include the use of a locked room and should be clearly distinguished from seclusion which is for use in an emergency only and should never form part of a behavioural programme. Time out should:

- form part of a programme which enables the patient to achieve positive goals as well as reducing unwanted behaviour
- enable a patient, following a change of behaviour, to be subject to fewer restrictions
- ordinarily not take place in a room which is used for seclusion on other occasions
- be used only as part of a planned approach to managing a difficult or disturbed patient.

18.11 The Manager – Mental Health Services should have a clear written policy about the use of time out that includes a clear definition of this form of therapy and procedures for noting and monitoring its use on individual patients.

## CHAPTER 19

### PATIENTS PRESENTING PARTICULAR PROBLEMS

**19.1 Patients, or people who may become patients, may behave in such a way as to disturb others around them, or their behaviour may present a risk to themselves or others around them or those charged with their care. These problems may occur anywhere, and the issues addressed here relate to general health care settings as well as to psychiatric facilities. It is important to distinguish:**

- the needs of patients who pose an immediate threat to themselves or those around them and where techniques for the immediate management and control of a difficult situation must be used; and
- the need for some patients to remain in a secure environment as a result of a perceived risk to the general public or as a result of pending or past decisions of the Court, but who pose no immediate threat to those around them.

### BEHAVIOUR CONTRIBUTING TO PROBLEMS IN MANAGEMENT

19.2 Patients' behaviour should be seen in its context. Professionals should not categorise behaviour as disturbed without taking account of the circumstances under which it occurs or assume that a previous history of disturbance means the patient will behave that way again. However they should also recognise that though they may experience the disturbed behaviour as intermittent, fellow residents or carers will experience it through 24 hours.

19.3 Behaviour which can give rise to managerial problems can include:

- refusal to participate in treatment programmes;
- prolonged verbal abuse and threatening behaviour;
- destructive behaviour;
- self-injurious behaviour;
- physical attacks on others;
- going missing.

### POSSIBLE CAUSES

19.4 In exploring preventive methods staff should be aware of some possible, often very evident causes of problem behaviours:

- boredom and lack of environmental stimulation;
- too much stimulation, noise and general disruption;
- overcrowding;

- antagonism, aggression or provocation on the part of others;
- an unsuitable mix of patients;
- the rewarding of undesirable behaviour by attention.

## GENERAL PREVENTIVE MEASURES

19.5 In addition to individual care plans much can be done to prevent behaviour problems by examining the ward or other environment and pinpointing problem areas. Among such general measures are:

- keeping patients fully informed of what is happening and why;
- giving each patient a defined personal space and a secure locker for the safe keeping of possessions;
- ensuring access to open space;
- organising the ward (in hospital) to provide quiet rooms, recreation rooms, single sex areas and visitors' rooms;
- providing all necessary help for patients with any type of disability or impairment;
- ensuring access to a telephone;
- providing structured activities by professional staff;
- seeking patients' co-operation, and encouraging their participation in the general running of the ward;
- identifying those patients most at risk and ensuring appropriate levels of observation;
- encouraging energetic activities for younger patients;
- providing training for staff in the management of disturbed behaviour, including de-escalation techniques, diversional therapies and other non-physical intervention skills
- monitoring the skill mix of staff;
- monitoring the mix of patients;
- developing a therapeutic relationship between each patient and their named nurse;
- consistent application and monitoring of any individual programme;
- ensuring that patients' complaints are dealt with quickly and fairly.

## RESTRAINT

19.6 Restraint may take many forms. It may be both verbal and physical and may vary in degree from an instruction to seclusion. The purposes of restraint are:

- to take immediate control of a dangerous situation; and
- to contain or limit the patient's freedom for no longer than is necessary; and
- to end or reduce significantly the danger to the patient or those around.

The most common reasons for restraint are:

- physical assault;
- dangerous threatening or destructive behaviour;
- non-compliance with treatment;
- self-harm or risk of physical injury by accident;
- extreme and prolonged over-activity likely to lead to physical exhaustion.

19.7 The basic considerations which should underlie any methods aimed at reducing and eliminating unacceptable behaviour should take account of:

- (a) the need for individual care planning;
- (b) the physical condition of the patient;
- (c) the physical environment of the ward or unit;
- (d) the need to maintain adequate staffing levels.

Where the risk of problem behaviour is identified in a group of patients, but its onset cannot be predicted, an agreed strategy for dealing with such behaviour should be developed. This should include continuing risk assessment and management.

19.8 If the patient is not detained but restraint in any form has been deemed necessary, whether as an emergency or as part of the patient's treatment plan, consideration should be given to whether formal detention under the Act is appropriate, especially if restraint has occurred on a repeated basis.

## TRAINING

19.9 All DHSS staff and staff in private mental nursing homes who are ordinarily likely to find themselves in situations where training in the management of actual or potential aggression might be necessary should attend an appropriate course taught by a qualified trainer. The trainer should have completed an appropriate course of preparation designed for health care settings and preferably validated by one of the health care bodies.

## METHODS OF RESTRAINING BEHAVIOUR

19.10 Physical restraint should be used as little as possible. Restraint which involves tying (whether by means of tape or by using a part of the patient's garments) to some part of a building or to its fixtures or fittings should never be used. Staff must make a balanced judgement between the need to promote an individual's autonomy by allowing him or her to move around at will and the duty to protect that person from likely harm. Where physical restraint is used staff should;

- record the decision and the reasons for it;
- state explicitly in a care plan under what circumstances restraint may be used;
- record what form the restraint may take and how its application will be reviewed; and
- document and review every episode of restraint.

19.11 Restraining aggressive behaviour by physical means should be done only as a last resort and never as a matter of course. It should be used in an emergency when there seems to be a real possibility that significant harm would occur if no intervention is made. Any initial attempt to restrain aggressive behaviour should, as far as the situation will allow, be non-physical:

- (a) assistance should be sought by call system and orally;
- (b) one member of the team should assume control of the incident;
- (c) the patient should be approached where possible and agreement sought to stop the behaviour, or to comply with a request. Approaches to deaf and hearing impaired patients should be made within their visual field (not from behind) and gestures used to engage them in calm communication;
- (d) where possible an explanation should be given of the consequences of refusing the request from staff to desist;
- (e) other patients or people not involved in the use of restraint should be asked to leave the area quietly.

19.12 A large number of staff, acting in an unco-ordinated way, in attempting to restrain a patient can be counter-productive whereas fewer, but well briefed staff are likely to be more effective. If non-physical methods have failed or immediate action is needed, the person in control of the incident may decide to use physical restraint and should organise a small number of staff members to assist in managing the incident. Any restraint used should;

- be reasonable in the circumstances;
- apply the minimum force necessary to prevent harm to the patient or others;
- be used for only as long as is absolutely necessary;
- be sensitive to gender and race issues.

In doing so staff should:

- (a) make a visual check for weapons;
- (b) aim at restraining arms and legs from behind if possible, seek to immobilise swiftly and safely;
- (c) explain the reason for sustaining the action continuously;



- (d) enlist support from the patient for voluntary control as soon as possible. If the patient is deaf or hearing impaired he or she must be able to see the staff member in control of the incident so that the attempt to communicate can be sustained;
- (e) not use neck holds;
- (f) avoid excess weight being placed on any area, but particularly on stomach and neck;
- (g) not slap, kick or punch.

Post-incident analysis and support should be developed for both staff and patients.

## RESTRAINT AND COMPLAINTS

19.13 The Hospital Managers should appoint a senior officer who should;

- be informed of any patient who is being subjected to any form of restraint that lasts for more than two hours.
- see the patient as soon as possible;
- visit and talk to the patient about the incident and ascertain if he or she has any concerns or complaints and if so assist in putting them forward.

The senior officer may delegate this task to a member of staff who has a good relationship with the patient.

## POLICY ON RESTRAINT

19.14 Written policies on the use of restraint should be clear and understood by all staff. The policies should include provision for review of each incident of restraint. Its application should be audited and reported to the Hospital Managers.

## MEDICATION

19.15 Medication to reduce excitement and activity may be useful to facilitate other therapeutic interventions. Other than in exceptional circumstances, the control of behaviour by medication should only be used after careful consideration, and as part of a treatment plan (See Chapters 15 and 16). Medication, which is given for therapeutic reasons, may become a method of restraint if used routinely for prolonged periods. Before medication is given, the doctor in charge should consider whether it would be lawful and therapeutic in the longer term. Medication should never be used to manage patients in the absence of adequate staffing.

## SECLUSION

19.16 Seclusion is the supervised confinement of a patient in a room, which may be locked to protect others from significant harm. Its sole aim is to contain severely disturbed behaviour which is likely to cause harm to others.

Seclusion should be used;

- as a last resort

- for the shortest possible time

Seclusion should not be used;

- as a punishment or threat
- as part of a treatment programme
- because of shortage of staff
- where there is any risk of suicide or self-harm

Seclusion of an informal patient should be taken as an indicator of the need to consider formal detention.

19.17 Hospitals should have clear written guidelines on the use of seclusion which:

- ensure the safety and well being of the patient;
- ensure the patient receives the care and support rendered necessary by his or her seclusion both during and after it has taken place;
- distinguish between seclusion and “time-out”;
- specify a suitable environment taking account of patient’s dignity and physical well being;
- set out the roles and responsibilities of staff;
- set requirements for recording, monitoring, reviewing the use of seclusion and any follow-up action.

#### PROCEDURE FOR SECLUSION

19.18 The decision to use seclusion can be made in the first instance by a doctor or the nurse in charge. Where the decision is taken by someone other than a doctor, the RMO or duty doctor should be notified at once and should attend immediately unless the seclusion is only for a very brief period (no more than five minutes).

19.19 A nurse will be available in the observation room at all times throughout the period of the patient’s seclusion;

19.20 The aim of observation is to monitor the condition and behaviour of the patient and to identify the time at which seclusion can be terminated. The level should be decided on an individual basis and the patient should be observed continuously. A documented report must be made at least every 15 minutes.

19.21 The need to continue seclusion should be reviewed on a regular basis as identified in the local policy.

A multi-disciplinary review should be completed by a consultant or other senior doctor, nurses and other professionals, who were not involved in the incident which led to the seclusion if the seclusion continues for more than:

- 8 hours consecutively; or
- 12 hours intermittently over a period of 48 hours.

If the need for seclusion is disputed by any member of the multi-disciplinary team, the matter should be referred to a senior manager.

## CONDITIONS OF SECLUSION

19.22 The room used for seclusion should;

- provide privacy from other patients
- enable staff to observe the patient at all times
- be safe and secure
- not contain anything which could cause harm to the patient or others
- be adequately furnished, heated, lit and ventilated
- be quiet but not sound proofed and with some means of calling for attention; the means of operation should be explained to the patient.

Staff may decide what a patient may take into the seclusion room, but the patient should always be clothed.

## RECORD KEEPING

19.23 Detailed and contemporaneous records should be kept in the patient's case notes of any use of seclusion, the reasons for its use and subsequent activity, cross-referenced to a special seclusion book or forms which should contain a step-by-step account of the seclusion procedure in every instance. The principal entry should be made by the nurse in charge of the ward and the record should be countersigned by a doctor and a senior nurse. The Hospital Managers should monitor and regularly review the use of seclusion.

## LOCKING WARD DOORS ON OPEN WARDS

19.24 The management, security and safety of patients should be ensured by means of adequate staffing. Service providers are responsible for ensuring that staffing is adequate to prevent the need for the practice of locking patients in wards, individual rooms or any other area.

19.25 The nurse in charge of any shift is responsible for the care and protection of patients and staff and the maintenance of a safe environment. This responsibility includes the care of patients who have been detained in hospital because they are considered a danger to other people. The nurse in charge of a shift has discretion for all or part of that shift to lock the door of the ward, to protect patients or others, because of the behaviour of a patient or patients. The nurse in charge should:

- (a) inform all staff of why this action is being taken, how long it will last and a notice to that effect should be displayed at the entrance to the ward;

- (b) inform the patient or patients whose behaviour has led to the ward door being locked of the reason for taking such action;
- (c) inform all other patients that they may leave on request at any time and ensure that someone is available to unlock the door;
- (d) inform his or her line manager of the action taken;
- (e) inform the RMO or nominated deputy;
- (f) keep a record of this action and reasons, and make use of an incident reporting procedure.

19.26 When handing over to the relieving shift the nurse in charge should discuss in detail the reasons for the action taken. Where the relieving nurse considers it necessary to keep the door locked, (a) to (e) above apply. Where any ward is locked for three consecutive shifts (excluding night duty) the senior manager responsible for that ward should be informed.

19.27 The safety of informal patients, who would be at risk of harm if they wandered out of a ward or mental nursing home at will, should be ensured by adequate staffing and good supervision. Combination locks and double handed doors should be used only in areas where there is a regular and significant risk of patients wandering off accidentally and being at risk of harm. There should be clear policies on the use of locks and other devices and a mechanism for reviewing decisions. Every patient should have an individual care plan, which states explicitly why and when he or she will be prevented from leaving the ward. Patients who are not deliberately trying to leave the ward, but who may wander out accidentally, may legitimately be deterred from leaving the ward by those devices. In the case of a patient who persistently and/or purposely attempts to leave a ward or mental nursing home, whether or not they understand the risks involved, consideration must be given to assessing whether they would more appropriately be formally detained under the Act in a hospital or a mental nursing home registered to take detained patients, than remain as informal patients (see Chapter 2).

## LOCKED WARDS AND SECURE AREAS

19.28 There are some detained patients in general psychiatric hospitals and mental nursing homes who may be liable to cause danger to themselves or others. For these patients professional judgement, or the requirement of a Court as an alternative to imprisonment, may point to the need for varying degrees of security. In such cases, where the need for physical security is a prerequisite, the patient's RMO, in consultation with the multi-disciplinary team, should ensure that:

- (a) he or she has carefully weighed the patient's individual circumstances and the degree of danger involved;
- (b) he or she has assessed the relative clinical considerations of placing the patient in a physically secure environment; in addition to or as opposed to providing care by way of intensive staffing;
- (c) treatment in secure conditions lasts for the minimum necessary period;
- (d) arrangements are made to enable his or her speedy return to an open ward when physical security is no longer required.

#### 19.29 MENTAL HEALTH SERVICES SHOULD ENSURE THAT:

- (a) a ward/area is specifically designated for this purpose with adequate staffing levels;
- (b) written guidelines are provided, setting out;
  - the categories of patient for whom it is appropriate to use physically secure conditions.
  - those for whom it is not appropriate
  - a clear policy for practice, procedure and safeguards for treatment in secure conditions.

#### OBSERVATION, CARE AND MANAGEMENT OF PATIENTS AT RISK OF SELF INJURY

19.30 Patients must be protected from harming themselves when the drive to self injury is a result of mental disorder for which they are receiving care and treatment. On admission, all patients should be assessed for immediate and potential risks of going missing, suicide, self harm and self neglect, taking into account their social and clinical history. Individual care plans should include;

- a clear statement of the degree of risk of self harm,
- the measures required to manage the risk safely,
- the level of observation needed to ensure the patient's safety.

Staff must balance the potentially distressing effect on the patient of close observation, particularly when one-to-one observation is proposed for many hours, against the risk of self injury. Levels of observation and risk should be regularly reviewed and a record made of agreed decisions.

19.31 Staff should observe changes in the patient's:

- general behaviour;
- movement;
- posture;
- speech;
- expression of ideas;
- appearance;
- orientation;
- mood and attitude;
- interaction with others;
- reaction to medication.

#### DEPRIVATION OF DAY-TIME CLOTHING

19.32 Patients should never be deprived of appropriate daytime clothing during the day, with the intention of restricting their freedom of movement. They should not be deprived of other aids necessary for their daily living.

#### STAFF

19.33 Staff must try to gain the confidence of patients so that they can learn to recognise potential danger signs. Staff should understand when to intervene to prevent harm from occurring. Continuity of staffing is an important factor both in the development of professional skills and consistency in managing patients.

#### MANAGEMENT RESPONSIBILITIES

19.34 Staff who take part in incidents involving control and restraint may experience a degree of stress. Hospital Managers should ensure that they are given the opportunity to discuss these issues with them (the Managers) and with colleagues.

19.35 Hospital Managers should formulate and make available to staff a clear written operational policy on all forms of restraint, including post-incident analysis and support for patients and staff.

## CHAPTER 20

### LEAVE OF ABSENCE (SECTION 17)

- 20.1 A patient who is currently liable to be detained in a hospital or a specified hospital unit, can only leave that hospital, or hospital unit, lawfully - even for a very short period - by being given leave of absence in accordance with the provisions of section 17 or by way of transfer to another hospital under section 19. Leave of absence can be an important part of a patient's treatment plan. Only the patient's RMO, with the approval of the Department of Home Affairs in the case of restricted patients, can grant a detained patient leave of absence. RMO's are not entitled to grant leave of absence to patients detained under the Criminal Jurisdiction Act 1993 and or Summary Jurisdiction Act 1989 except for non restricted patients detained under hospital orders. Where the patient is detained in a specified hospital unit, no formal procedures are needed to allow a patient to go to different parts of the hospital or hospital grounds as part of the care programme.
- 20.2 Leave of absence can be granted by the RMO for specific occasions or for longer indefinite or specific periods of time. The period of leave may be extended in the patient's absence. The granting of leave should not be used as an alternative to discharging the patient.

#### 20.3 THE POWER TO GRANT LEAVE (SECTION 17)

(a) *Unrestricted patients*

The RMO cannot delegate the decision to grant leave of absence to any other doctor or professional. The RMO is responsible for undertaking any appropriate consultation, and may make leave subject to conditions which he or she considers necessary in the interests of the patient or for the protection of other people. Only the RMO can grant leave of absence to a patient formally detained under the Act. In the absence of the RMO (for example, if he or she is on annual leave or otherwise unavailable) permission can only be granted by the doctor who is for the time being in charge of the patient's treatment. Where practicable this should be another consultant psychiatrist, a locum consultant or associate specialist working with the RMO, as identified by local protocol, all of whom will be approved under section 12 (2) of the Act. The granting of leave cannot be vetoed by the Hospital Managers.

(b) *Restricted patients*

Any proposal to grant leave has to be approved by the Department of Home Affairs who should be given as much notice as possible, together with full details of the proposed leave by the RMO.

#### SHORT TERM LEAVE

- 20.4 The RMO, with the authority of the Department of Home Affairs if the patient is subject to restrictions, may decide to authorise short-term local leave, which may be managed by other staff. For example, the patient may be given leave for a shopping trip of two hours every week, with the decision on the particular two hours left to the discretion of the nurse in charge of the ward at that time. It is crucial that such decisions fall within the terms of the grant of periodic leave by the RMO, and that he or she reviews decisions and

their implementation from time to time and explicitly records the outcome in writing (see para 20.6).

## LONGER PERIODS OF LEAVE

20.5 Leave of absence should be properly planned, if possible well in advance. Leave may be used to assess an unrestricted patient's suitability for discharge from detention. The patient should be fully involved in the decision to grant leave and should be able to demonstrate to the professional carers that he or she is likely to cope outside the hospital. Subject to the patient's consent there should be detailed consultation with any appropriate relatives or friends (especially where the patient is to reside with them) and with community services. Leave should not be granted if the patient does not consent to relatives or friends who are to be involved in his or her care being consulted.

## RECORDING AND INFORMATION

20.6 The granting of leave and the conditions attached to it should be recorded in the patient's notes and on the local form. Copies of the form are to be given to the patient, any appropriate relatives or friends and any professionals in the community who need to know the conditions of leave.

## CARE AND TREATMENT WHILE ON LEAVE

20.7 The RMO's responsibilities for the patient's care remain the same while he or she is on leave although they are exercised in a different way. The duty to provide after-care under section 115 includes patients who are on leave of absence.

20.8 A patient granted leave under section 17 remains 'liable to be detained' and the provisions of Part 4 of the Act continue to apply. If it becomes necessary to administer treatment in the absence of the patient's consent under Part 4, consideration should be given to recalling the patient to hospital. The refusal of treatment would not on its own be sufficient grounds for recall (see para 20.11).  
Such a recall direction should be in writing.

## PATIENTS IN CUSTODY OR IN OTHER HOSPITALS

20.9 The RMO may direct that the patient remains in custody while on leave of absence, either in the patient's own interests or for the protection of other people. The patient may be kept in the custody of any member of staff of the hospital or of any person authorised in writing by the Hospital Managers. Such an arrangement is often useful, for example, to enable patients to participate in escorted trips, or to have compassionate home leave.

20.10 The RMO may also require the patient, as a condition of leave, to reside at another hospital and he or she may then be kept in the custody of an officer of that hospital. The patient's detention can be renewed during a period of leave. However, consideration should be given as to whether it would be more appropriate to move the patient from one hospital to another under the provisions of section 19 rather than being given section 17 leave.

## RECALL TO HOSPITAL

20.11 The RMO may revoke a patient's leave at any time if he or she considers this to be necessary in the interests of the patient's health or safety or for the protection of other



people. The RMO must consider very seriously the reasons for recalling a patient and the effects this may have on him or her. For example a refusal to take medication would not on its own be a reason for revocation; the RMO would have to be satisfied that this was necessary in the patient's interests or for the safety of others. The RMO must arrange for a notice in writing revoking the leave to be served on the patient or on the person for the time being in charge of the patient. The reasons for recall should be fully explained to the patient and a record of such explanation placed in the patient's case notes. A restricted patient's leave may be revoked either by the RMO or the Department of Home Affairs.

- 20.12 It is essential that any appropriate relatives and friends, especially where the patient is residing with them whilst on leave, and other professionals in the community who need to know should have easy access to the patient's RMO if they feel consideration should be given to the return of the patient to hospital before his or her leave is due to end.

#### DURATION OF LEAVE/RENEWAL OF AUTHORITY TO DETAIN

- 20.13 A period of leave cannot last longer than the duration of the authority to detain which was current when leave was granted. If the authority to detain an unrestricted patient might expire whilst the patient is on leave the RMO may examine the patient and consider writing a report renewing the detention when the patient is still on leave, if the RMO thinks that further formal in-patient treatment is necessary and the statutory criteria are met.

## CHAPTER 21

### ABSENCE WITHOUT LEAVE (SECTION 18)

- 21.1 Section 18 provides powers for the return of patients who are absent from hospital without leave, fail to return to hospital at the end of an authorised leave of absence or when recalled, or are absent without permission from an address where they have been required to live either by the conditions of their leave of absence, or by their guardian. The hospital must know the address of a person on leave of absence.
- 21.2 A patient who is liable to be detained in hospital may be taken into custody and returned to hospital or the place where he or she is required to live by an ASW, any member of staff of the hospital, any police officer, or any person authorised in writing by the Hospital Managers.
- 21.3 A patient who has been required to reside in another hospital as a condition of leave of absence can also be taken into custody by any officer on the staff of that hospital or by any person authorised by the managers of that hospital. Otherwise responsibility for the safe return of the patient rests with the detaining hospital. If the absconding patient is initially taken to another hospital that hospital may, if authorised by the managers of the detaining hospital in writing, detain the patient while arrangements are made for his or her return. Such authority can be provided by fax.
- 21.4 A person absent without leave while under guardianship may be taken into custody by any member of staff of the social services, or by any person authorised in writing by the guardian or the social services.

#### LOCAL POLICIES

- 21.5 All staff should be familiar with the policy and procedures as contained in the joint Mental Health / Social Services staff guidance manual.
- 21.6 The Policy includes guidance as to:
- (a) The immediate action to be taken by any member of staff who becomes aware that a patient has gone absent without leave, including the requirement that they immediately inform the nurse in charge of the patient's ward who should in turn ensure that the patient's RMO is immediately informed.
  - (b) the circumstances when a search of the hospital and its grounds should be initiated;
  - (c) the circumstances when other local agencies with an interest, including the social services should be notified, in the case of a patient detained in hospital.
  - (d) the circumstances when the police should be informed, in the case of a patient detained in hospital. This should be the subject of agreed local arrangements with the police. The police should be asked to assist in returning a patient to hospital only if necessary, but they should always be informed immediately of the absence without leave of a patient who is considered to be vulnerable, dangerous or who is subject to restrictions under Part 3 of the Act. There may be other cases where, although the help of the police is not needed, a patient's history makes it desirable to inform them that he or she is absent

without leave in the area. Whenever the police are asked for help in returning a patient they must be informed of the time limit for taking him or her into custody;

- (e) how and when the patient's nearest relative should be informed. In almost all cases the patient's nearest relative should be informed immediately the patient goes absent without leave and any exceptions to this requirement should be clearly set out in the policy;
- (f) the action that should be taken in the case of someone received into guardianship who is absent without leave from the place where he or she is required to reside. This should include immediate notification of the specified guardian and the Social Services Division.

## CHAPTER 22

# DUTIES OF THE HOSPITAL MANAGERS

**22.1 The Hospital Managers have a central role in operating the provisions of the Act. In the Isle of Man this role is fulfilled by the Department of Health and Social Security, (the Department). The Hospital Manager - Mental Health Service is formally authorised to exercise the functions of the Department as Managers of Ballamona Hospital and can formally delegate the responsibilities to nominated members of staff within the Hospital. In the case of a mental nursing home the person or persons in whose name the home is registered are Managers for the purposes of the Act.**

22.2 It is the Hospital Managers who have the power to detain patients who have been admitted under the Act. They have the key responsibility for seeing that the requirements of the Act are followed. In particular they must ensure that patients are detained only as the Act allows, that their treatment and care accord fully with its provisions, and that they are fully informed of, and are supported in exercising, their statutory rights.

22.3 The main responsibilities which the Act confers on the Hospital Managers are set out in paras 22.4 -22.14. More detailed guidance is given in the relevant chapters of the Code. The exercise of the Hospital Managers' powers to discharge patients is dealt with in Chapter 23.

## SPECIFIC DUTIES

### ADMISSION

22.4. It is the Hospital Managers' duty to ensure that the grounds for admitting the patient are valid and that all relevant admission documents are in order. Any officer to whom the responsibility is delegated must be competent to make such a judgement, and to identify any error in the documents which may require rectification. Guidance on the receipt, scrutiny and rectification of documents is given in chapter 12 of the Code.

**22.5 Where a patient is admitted under the Act following an application by his or her Nearest Relative, the Hospital Managers should request Social Services to provide them with the social circumstance report required by section 14.**

### TRANSFER BETWEEN HOSPITALS

22.6 Section 19 of the Act, and regulations 8 and 9 of The Mental Health Regulations 2000, allow the Hospital Managers to transfer a detained patient from one hospital to another.

Officers to whom this responsibility is delegated must ensure that the transfer is being made for valid reasons and that the needs and interests of the patient have been fully considered.

For restricted patients, the Hospital Managers' power is subject to the prior agreement of the Department of Home Affairs.

## DISCHARGE

22.7 Section 25 provides for the RMO to discharge a detained patient by giving an order in writing. The Hospital Managers have developed a suitable form upon which this order can be given. The form is received and acknowledged by someone authorised to receive and scrutinise documents on their behalf.

**22.8 The exercise of the Hospital Managers' own powers to discharge patients is dealt with in Chapter 23.**

## INFORMATION FOR HEALTH AND SOCIAL SERVICES

**22.9 Where a Tribunal Hearing has been arranged, the Hospital Managers should inform Health and Social Services so that they are able to consider the need for a section 115 care planning meeting before the Tribunal takes place and, if necessary, provide a report to the Tribunal (see para 27.6).**

## INFORMATION FOR PATIENTS AND RELATIVES

**22.10 Sections 128 and 129 require the Hospital Managers to give certain information to detained patients and their nearest relatives. Guidance on the exercise of this duty is given in Chapter 14.**

## CORRESPONDENCE OF PATIENTS

22.11 Section 130 allows the Hospital Managers to withhold outgoing mail from detained patients if the addressee has requested this in writing to the Hospital Managers, the patient's RMO or the Department of Home Affairs. The fact that mail has been withheld must be recorded in writing and the patient must be informed (see Regulation 20 of The Mental Health Regulations 2000 for guidance)

## ACCESS TO MENTAL HEALTH REVIEW TRIBUNALS

22.12 If a patient, or the patient's nearest relative, does not exercise his or her right to apply to the Mental Health Review Tribunal, section 76 requires the Hospital Managers to refer a patient's case to the Tribunal:

- (i) when six months have elapsed since the patient was admitted under section 3 or transferred from guardianship under section 19 if the patient has not applied for a Tribunal during the first six months (this does not apply to patients admitted under a hospital order or transferred from prison to hospital); and
- (ii) at the time when the patient's detention is renewed if he or she has not then had a Tribunal Review for three years or more; this applies also to unrestricted patients admitted under a hospital order or prison transfer direction.

The reference should be made within one week of the patient's detention being renewed.

22.13 The Hospital Managers should ensure that a patient who wishes to apply to a Tribunal is given all necessary help with his or her application.

22.14 The Hospital Managers should ensure that when a Tribunal Hearing has been arranged any necessary reports (including any reports about after-care) are delivered to the Tribunal within the time limits set in the Tribunal rules.

## **CHAPTER 23**

### **THE HOSPITAL MANAGERS' POWER OF DISCHARGE (SECTION 25)**

23.1 Section 25 gives the Hospital Managers the power to discharge an unrestricted patient from detention. Discharge of a restricted patient requires the consent of the Department of Home Affairs. The power may be exercised on behalf of the Hospital Managers by a panel of independent persons.

#### **PRINCIPLES**

23.2 The legislation does not define either the criteria or the procedure for reviewing a patient's detention. However the exercise of this power is subject to the general law and to public law duties which arise from it. The Hospital Managers' conduct of reviews must satisfy the fundamental legal requirements of fairness, reasonableness and lawfulness:

- (a) they must adopt and apply a procedure which is fair and reasonable;
- (b) they must not make irrational decisions, that is, decisions which no body of Hospital Managers, properly directing themselves as to the law and on the available information, could have made; and
- (b) they must not act unlawfully, that is, contrary to the provisions of the Act, any other legislation and any applicable regulations.

#### **REVIEW PANELS**

23.3 The Department retains the final responsibility for the proper performance of the Hospital Managers' duties in considering whether or not patients should be discharged. The panel must have at least three members. The Department must ensure that all persons appointed to this role are properly informed and experienced and receive suitable training.

23.4 The person or persons registered in respect of a mental nursing home (see paragraph 22.1) retain final responsibility for the performance of the Hospital Managers' duties in considering whether or not the patients should be discharged. They may delegate this to a committee or sub-committee. It is desirable that detention is reviewed by people who are neither on the staff of the home nor have a financial interest.

23.5 Mental nursing home managers and the Department should where possible, co-operate over exercising their respective functions in relation to the discharge of patients detained in mental nursing homes.

#### **WHEN TO REVIEW**

23.6 The Hospital Managers should ensure that all patients are aware that they may seek discharge by the Hospital Managers and of the distinction between this and their right to a Mental Health Review Tribunal Hearing.

- 23.7 The Hospital Managers may undertake a review at any time at their discretion, but they must review a patient's detention when the RMO submits a report under section 20 (3) renewing detention. Such reports should normally be submitted not less than two weeks before the current period of detention expires, to enable the review to take place as close as possible to the expiry date.
- 23.8 The Hospital Managers must consider holding a review:
- (a) when they receive a request from a patient;
  - (b) when the RMO makes a report under section 27 (1) opposing a nearest relative's application for the patient's discharge.
- 23.9 The Hospital Managers should consider carefully whether it is appropriate to hold a review in the case of patients detained for treatment, if there has been a review in the last 28 days and there is no evidence that the patient's condition has changed or a Mental Health Review Tribunal Hearing is due in the next 28 days.
- 23.10 In the cases covered by para 23.8 a and b above the patient, or nearest relative, will be actively seeking his or her discharge. In the case where the RMO submits a report renewing detention, the Hospital Managers are under a statutory obligation to consider the renewal even if the patient does not object to it. The procedures adopted need to differentiate "uncontested" renewals from reviews where detention is contested by the patient (see paras 23.11-23.17).

#### CRITERIA

23.11 The Act does not define specific criteria to be applied by the Hospital Managers when considering the discharge of a patient who is detained or liable to be detained. The essential yardstick in considering a review application is whether the grounds for admission or continued detention under the Act are satisfied. To ensure that this is done in a systematic and consistent way the Hospital Managers should consider the following questions, in the order stated:

- Is the patient still suffering from mental disorder?
- If so, is the disorder of a nature or degree, which makes treatment in a hospital appropriate?
- Is detention in hospital still necessary in the interests of the patient's health or safety, or for the protection of other people?

If the Managers are satisfied from the evidence presented to them that the answer to any of these questions is "no", the patient should be discharged.

23.12 In cases where the RMO has made a report under section 25 (1), the Managers should not only consider the three questions above but also the following question:

- Would the patient, if discharged, be likely to act in a manner dangerous to other persons or to him or herself?

This question focuses on the probability of dangerous acts, such as causing serious physical injury, not merely the patient's general need for safety and others' general need for protection: it provides a more stringent test for continuing detention. If, on

consideration of the report under section 27 (1) and other evidence, the Managers disagree with the RMO and decide the answer to this question is “no”, they should usually discharge the patient.

## CONDUCT OF REVIEWS - WHERE DETENTION IS CONTESTED

- 23.13 The review should be conducted so as to ensure that the case for discharging, or continuing to detain, the patient is properly considered against the above criteria and in the light of all relevant evidence. This means that the Hospital Managers need to have before them sufficient information about the patient’s past history of care and treatment, and details of any future plans. The main source of this will be the patient’s medical notes or care plan. It is essential that the Hospital Managers are fully informed about any history of violence or self-harm, and any risk assessment which has been conducted.
- 23.14 In advance of the hearing the Managers should obtain written reports from the patient’s RMO and others who are directly involved in the patient’s care such as the care co-ordinator, named nurse and social worker. The patient should receive copies of the reports unless the Hospital Managers are of the opinion that the information disclosed would be likely to cause serious harm to the physical or mental health of the patient or any other individual. The patient’s nearest or most concerned relative and any informal carer should be informed of the review, if the patient consents. Relatives and carers may be invited to put their views to the panel in person. If the patient objects to this a suitable member of the professional care team should be asked to include the relatives’ and/or carer’s views in his or her report.
- 23.15 The report submitted by the RMO should cover the history of the patient’s care and treatment and details of his or her care plan, including all risk assessments. Where there is a RMO report under section 20 renewing detention (form 30) the panel should also have a copy of it before them. This should be supplemented by a record of the consultation undertaken by the RMO in accordance with section 20 (5). The written reports should be considered by the panel alongside the other documentation.
- 23.16 The procedure for the conduct of the hearing is for the Hospital Managers to decide, but generally it needs to balance informality against the rigour demanded by the importance of the task. Key points are:
- The patient should be given a full opportunity, and any necessary help, to explain why he or she wishes to be discharged.
  - The patient should be allowed to be accompanied by a friend or representative of his or her own choosing to help in putting his or her point of view to the panel.
  - The RMO and other professionals should be asked to give their views on:
    - whether the patient’s continued detention is justified; and
    - the factors on which those views are based.
  - The patient and the other parties to the review should, if the patient wishes it, be able to hear each other’s statements to the panel and to put questions to each other. However the patient should always be offered the opportunity of speaking to the panel alone.



23.17 While the Hospital Managers must give full weight to the views of all the professionals concerned in the patient's care its members will not, as a rule, be qualified to form clinical assessments of their own. If there is a divergence of views about whether the patient meets the clinical grounds for continued detention, especially in relation to matters such as risk assessment, the panel should consider an adjournment to seek further medical or other professional advice.

23.18 In applying the criteria in paras 23.9 and 23.10 and deciding in the light of them whether or not to discharge the patient, the Hospital Managers need to consider very carefully the implications for the patient's subsequent care. The presence or absence of adequate community care arrangements may be critical in deciding whether continued detention is necessary in the interests of the patient's health or safety or for the protection of others. If the Hospital Managers conclude that the patient ought to be discharged but arrangements for after-care need to be made, they may adjourn for a brief period, to enable a full care planning review meeting to take place.

## DECISION

23.19 The Hospital Managers' decision following the review, and the reasons for it, should be recorded. The decision should be communicated immediately, both orally and in writing, to the patient, to the nearest relative with the patient's consent, and to the professionals concerned. The patient should be seen in person to have explained the reasons for the decision. Copies of the papers relating to the review, and the formal record of the decision, should be placed in the patient's records.

## UNCONTESTED RENEWALS

23.20 If a patient's detention is renewed under section 20, and the patient has indicated that he or she does not object to this, the Review Panel should meet to consider the papers and should interview the patient and his or her key worker. If the panel then agree that the patient should not be discharged the review can be concluded and the outcome recorded in the patient's records.

## **CHAPTER 24**

### **COMPLAINTS**

- 24.1 Guidance for staff on how to deal with complaints about treatment and services received by patients is contained in the document titled, Isle of Man Department of Health and Social Security NHS Complaints Procedure for Hospital and Community Services.
- 24.2 The Department is responsible for ensuring that staff are adequately trained in the requirements and procedures of the system, and in dealing with complaints. Staff have the responsibility of bringing to the attention of all patients, both orally and in writing, the procedures for making a complaint through the complaints system, and, in relation to detained patients, their rights to complain to the Mental Health Commission. If a patient is unable to formulate a complaint, he or she should be given reasonable assistance to do so by staff. It is the personal responsibility of all members of staff involved in a patient's care to give such assistance where necessary.

### **RECORDING**

- 24.3 As a matter of good practice complaints records should be kept separate from health records. Patients' health records should contain only information, which is strictly relevant to their care and treatment.

## **CHAPTER 25**

### **PERSONAL SEARCHES**

- 25.1 Managers of hospitals and mental nursing homes admitting patients under the Act should ensure that there is an operational policy on the searching of patients and their belongings. The policy should be based on legal advice.
- 25.2 The purpose of the policy is to meet two objectives which may, at least in part, be in conflict: firstly the creation and maintenance of a therapeutic environment in which treatment may take place; and secondly, the maintenance of the security of the establishment and the safety of patients, staff and the public.
- 25.3 The policy may extend to routine and random searching without cause, but only in exceptional circumstances, for example, where the dangerous or violent criminal propensities of patients create a self-evident and pressing need for additional security.
- 25.4 In all cases, the consent of the patient should be sought before a search is attempted. If consent is duly given, the search should be carried out with due regard for the dignity of the individual and the need to ensure maximum privacy.
- 25.5 If consent is refused, the RMO for the patient should first be contacted so that any clinical objection to a search by force may be raised. If no such objection is raised, the search should proceed as set out in para 25.8.
- 25.6 If a clinical objection is raised by the RMO, but the person empowered to search wishes nonetheless to proceed, the matter should be referred to the Manager of the hospital for a decision.
- 25.7 Any delay in respect of paragraphs 25.5 and 25.6 should be kept to a minimum. While the matter is being resolved, a patient should be kept under observation and isolated from other patients. The patient should be told what is happening and why, in terms appropriate to his understanding.
- 25.8 If a search is to proceed without consent, it should be carried out with due regard for the dignity of the individual and the need to ensure maximum privacy. The minimum force necessary should be used. A search of a patient's person should be carried out by a member of the same sex unless necessity dictates otherwise.
- 25.9 If items belonging to a patient are removed, the patient should be given a receipt for the items and informed where they are being kept.

## CHAPTER 26

# VISITING PATIENTS DETAINED IN HOSPITAL OR REGISTERED MENTAL NURSING HOMES

### THE RIGHT TO BE VISITED

26.1 All detained patients are entitled to maintain contact with and be visited by anyone they wish to see, subject only to some carefully limited exceptions. Maintaining contact with friends and relatives is recognised as an important element in a patient's treatment and rehabilitation. The decision to prohibit a visit by a person whom the patient has requested to visit or agreed to see should be regarded as a serious interference with the rights of the patient and to be taken only in exceptional circumstances. This should only occur after other means to deal with the problem have been exhausted. Any decision to exclude a visitor should be fully documented and available for independent scrutiny by the Mental Health Commission.

### GROUNDINGS FOR EXCLUDING A VISITOR

26.2 There are two principal grounds which may justify the exclusion of a visitor:

(a) *Restriction on clinical grounds*

It will sometimes be the case that a patient's relationship with a relative, friend or supporter is anti-therapeutic (in the short or long term) to an extent that discernible arrest of progress or even deterioration in the patient's mental state is evident and can reasonably be anticipated if contact were not to be restricted. Very occasionally, concern may centre primarily on the potential safety of a particular visitor to a disturbed patient. The grounds for any decision by the RMO, taken after full discussion with the patient's multi-disciplinary care team, should be clearly documented and explained to the patient and the person concerned, orally and in writing.

(b) *Restriction on security grounds*

The behaviour of a particular visitor may be, or have been in the past, disruptive to a degree that exclusion from the hospital or mental nursing home is necessary as a last resort. Examples of such behaviour include: incitement to abscond, smuggling of illicit drugs/alcohol into the hospital, mental nursing home or unit, transfer of potential weapons, or unacceptable aggression or unauthorised media access. A decision to exclude a visitor on the grounds of his or her behaviour should be fully documented and explained to the patient orally and in writing. Where possible and appropriate the reason for the decision should be communicated to the person concerned.

### VISITING OF PATIENTS BY CHILDREN

26.3 Hospitals or registered mental nursing homes should have written policies on the arrangements about the visiting of patients by children, which should be drawn up in consultation with social services. A visit by a child should only take place following a

decision that such a visit would be in the child's best interest. Decisions to allow such visits should be regularly reviewed.

#### FACILITATION OF VISITING

- 26.4 The hospital or mental nursing home should be sufficiently flexible to enable regular visits to the patient, if he or she wishes. Ordinarily, inadequate staff numbers should not be allowed to deter regular visiting. The facilities provided for visitors should be comfortable and welcoming, and for children, child-friendly. Consideration should be given to meeting the needs of visitors who have travelled long distances.

#### OTHER FORMS OF COMMUNICATION

- 26.5 Every effort must be made to assist the patient, where appropriate, to make contact with relatives, friends and supporters. In particular patients should have readily accessible and appropriate day time telephone facilities and no restrictions should be placed upon dispatch and receipt of their mail over and above those referred to in section 130 of the Act.

#### HOSPITAL MANAGERS

- 26.6 Hospital Managers should regularly monitor the exclusion from the hospital or mental nursing home of visitors to detained patients.

## CHAPTER 27

### AFTER-CARE

- 27.1 While the Act defines after-care requirements only in very broad terms, it is clear that a central purpose of all treatment and care is to equip patients to cope with life outside hospital and function there successfully without danger to themselves or other people. The planning of this needs to start when the patient is admitted to hospital.
- 27.2 These objectives apply to all patients receiving treatment and care from the specialist psychiatric services, whether or not they are admitted to hospital and whether or not they are detained under the Act. In England they are embodied in the Care Programme Approach, the principles of which have been adopted in the Isle of Man. The key principles of CPA are:
- systematic arrangements for assessing people's health and social care needs;
  - the formulation of a care plan which addresses those needs;
  - the appointment of a care co-ordinator to keep in close touch with the patient and monitor care;
  - regular review and if need be, agreed changes to the care plan.
- 27.3 Section 115 of the Act requires the Department in conjunction with voluntary agencies, to provide after-care for certain categories of detained patients. This includes patients given leave of absence under section 17. The after-care of detained patients should be detailed in the care plan but because of the specific statutory obligation it is important that all patients who are subject to section 115 are identified and records kept of them. There is a section 115 after-care entitlement when the patient stays in hospital informally after ceasing to be detained under the Act, and also when a patient is released from prison, if they have spent part of their sentence detained in hospital. There are special considerations to be taken into account in the case of patients who are subject to restrictions under Part 3 of the Act (see Chapter 29).
- 27.4 Before the decision is taken to discharge or grant leave to a patient, it is the responsibility of the RMO to ensure, in consultation with the other professionals concerned, that the patient's needs for health and social care are fully assessed and the care plan addresses them. If the patient is being given leave for only a short period a less comprehensive review may suffice but the arrangements for the patient's care should still be properly recorded.
- 27.5 The RMO is also responsible for ensuring that:
- a proper assessment is made of risks to the patient or other people;
  - in the case of offender patients, the circumstances of any victim and their families are taken into account;
  - consideration is given to whether the patient meets the criteria for after-care under supervision, or under guardianship (see Chapter 13 and 28);

27.6 In order to fulfil their statutory obligations under section 115 Health and Social Services must take reasonable steps to identify appropriate after-care facilities for a patient before his or her actual discharge from hospital. In view of this, some discussion of after-care needs, including Social Services and other relevant professionals and agencies, should take place before a patient has a Mental Health Review Tribunal or Managers' Hearing, so that suitable after-care arrangements can be implemented in the event of his or her being discharged (see para 22.9).

#### WHO SHOULD BE INVOLVED

27.7 Those who should be involved in consideration of the patient's after-care needs include:

- the patient, if he or she wishes and/or a nominated representative;
- the patient's RMO;
- a nurse involved in caring for the patient in hospital;
- a social worker;
- the GP and primary care team;
- a community mental health professional;
- a representative of relevant voluntary organisations;
- in the case of a restricted patient, the probation service;
- subject to the patient's consent, any informal carer who will be involved in looking after him or her outside hospital;
- subject to the patient's consent, his or her nearest relative;
- a representative of housing authorities, if accommodation is an issue.

27.8 It is important that those who are involved are able to take decisions regarding their own and as far as possible their agency's involvement. If approval for plans needs to be obtained from more senior levels (for example, for funding) it is important that this causes no delay to the implementation of the care plan.

#### CONSIDERATIONS FOR AFTER-CARE

27.9 Those concerned must consider the following issues:

- (a) the patient's own wishes and needs, and those of any dependants;
- (b) the views of any relevant relative, friend or supporter of the patient;
- (c) the need for agreement with authorities and agencies in the area where the patient is to live;

- (d) in the case of offender patients, the circumstances of any victim and their families should be taken into account when deciding where the patient should live;
- (e) the possible involvement of other agencies, e.g. probation, voluntary organisations;
- (f) the establishing of a care plan, based on proper assessment and clearly identified needs, including:
  - day time activities or employment
  - appropriate accommodation
  - out-patient treatment
  - counselling and personal support
  - assistance in welfare rights and managing finances
  - a contingency plan should the patient relapse.
- (g) the appointment of a care co-ordinator from either of the statutory agencies to monitor the care plan's implementation, liaise and co-ordinate where necessary and report to the senior officer in their agency any problems that arise which cannot be resolved through discussion;
- (h) the identification of any unmet need.

27.10 The professionals concerned should establish an agreed outline of the patient's needs, taking into account his or her social and cultural background, and agree a time-scale for the implementation of the various aspects of the plan. All key people with specific responsibilities with regard to the patient should be properly identified. Once plans are agreed it is essential that any changes are discussed with others involved with the patient before being implemented. The plan should be recorded in writing.

27.11 The care plan should be regularly reviewed. It will be the responsibility of the care co-ordinator to arrange reviews of the plan until it is agreed that it is no longer necessary. The line manager of the care co-ordinator is responsible to ensure that all aspects of the procedure are followed.



## CHAPTER 28

### AFTER-CARE UNDER SUPERVISION

28.1 After-care under supervision was introduced in England in April 1996 by the Mental Health (Patients in the Community) Act 1995. In the introductory guidance, it was referred to as 'supervised discharge'. The Isle of Man has introduced it with the implementation of the Mental Health Act 1998.

#### PURPOSE

28.2 After-care under supervision is an arrangement by which a patient who has been detained in hospital for treatment under the provisions of the Act may be subject to formal supervision after he or she is discharged. Its purpose is to help ensure that the patient receives the after-care services to be provided under section 115 of the Act. It is available for patients suffering from any of the four forms of mental disorder in the Act but is primarily intended for those with severe mental illness.

#### CRITERIA FOR USE OF SUPERVISION

28.3 The Act may be used to ensure after-care is provided for patients who;

- have been detained for treatment;
- need suitable after-care in respect of their mental disorder to prevent substantial risk of serious harm to themselves or other people, or of serious exploitation.

28.4 Before the patient is discharged, he or she must have an RMO who will be responsible for treatment after discharge. The patient must also have an identified supervisor who is a suitably qualified and experienced member of the multi-disciplinary community team. The supervisor will also fulfil the role of care co-ordinator.

28.5 If a patient needs to receive after-care within a formal structure but he or she does not meet all the criteria for after-care under supervision, guardianship under section 7 may be used. (see Chapter 13).

#### IMPLEMENTATION

28.6 Before the supervision application is made, the Health Services should arrange a Multi Disciplinary Meeting to agree the arrangements for providing the after-care, including the requirements to be imposed on the patient under the Act. The procedure for this needs to be agreed as part of local liaison arrangements, and should identify the officer who is to act for the Social Services. The after-care arrangements will have to be drawn up as part of the normal discharge planning process and in accordance with the formal consultation requirements in the Act.

28.7 The RMO who makes the supervision application is responsible for consulting both the current and the proposed future care team about the arrangements for after-care and the requirements to be imposed. The RMO should ensure that agreement about a care plan is reached between all involved. Details of the after-care to be provided must be attached to the supervision application and the RMO must list the requirements to be imposed and name the supervisor and RMO.

## ADMISSION TO HOSPITAL

- 28.8 After-care under supervision will end completely if the patient is admitted to hospital for treatment, or a hospital order (other than an interim order) is made in respect of him or her. If the patient is admitted to hospital under section 2, or informally, the after-care will be suspended: the patient temporarily ceases to receive after-care and have requirements imposed. The period of after-care under supervision will continue to run whilst the patient is in hospital and if it does not expire it will continue after discharge for the remainder of the period, if any. In the case of an informal patient, if the period of after-care under supervision would expire before the expected date of discharge, the need for renewal should be considered in the normal way and any necessary action taken. In the case of a patient admitted under section 2, if the period expires before discharge it will be deemed to be extended for 28 days after discharge for the purpose of renewal. The same will apply if the period of after-care under supervision has up to 28 days to run after the discharge of a patient detained under section 2.

## FURTHER GUIDANCE

- 28.9 Further guidance on after-care under supervision can be found in the Mental Health and Social Services Mental Health Act 1998, Staff Policy/Guidance Manual.

## CHAPTER 29

### PART 3 OF THE ACT – CONDITIONALLY DISCHARGED RESTRICTED PATIENTS

29.1 Those involved in the supervision of a conditionally discharged restricted patient should have copies of and be familiar with “Supervision and After-Care of Conditionally Discharged Restricted Patients” (HO/DHSS notes of guidance 1987 and the guidance for social supervisors in this series updated in 1997) and Recall of Mentally Disordered Patients subject to restrictions on discharge (HSG (93)20/LAC (93)9).

#### RECALL

29.2 If a conditionally discharged restricted patient requires hospital admission, it will not always be necessary for the Department of Home Affairs to recall the patient to hospital. For example:

- (a) The patient may be willing to accept treatment informally. In these circumstances, however, care should be taken to ensure that the patient’s consent is freely given, if he or she is capable of giving consent. If the patient is incapable of giving consent, it is advisable to consider whether treatment may be given under the common law doctrine of necessity or whether the Department of Home Affairs should recall the patient.
- (b) In some cases it may be appropriate to consider admitting the patient under Part 2 of the Act as an alternative.

29.3 When a recall is being considered this should be discussed between the Doctor, the Approved Social Worker and the Department of Home Affairs.

29.4 When a patient is recalled, the person taking him or her into custody should explain that the patient is being recalled to hospital by the Department of Home Affairs and will be given a fuller explanation later. As soon as possible after admission to hospital, and in any event within 72 hours of admission, the RMO or deputy and an ASW or a representative of the hospital management, should explain to the patient the reason for the recall and ensure, in so far as the patient’s mental state allows, that he or she understands. The patient should also be informed that his or her case will be referred to the Mental Health Review Tribunal within one month.

29.5 The patient’s RMO should ensure that:

- the patient is given assistance to inform his or her legal adviser (if any);
- subject to the patient’s consent, his or her nearest relative and/or other relative or friend is told.

## RETURN TO COURT

- 29.6 When a patient has been admitted on remand or subject to an interim hospital order, it is the responsibility of the hospital to return the patient to court as required. The court should give adequate notice of the Hearing. The hospital should liaise with the courts in plenty of time to confirm the arrangements for escorting the patient to and from hospital. The hospital will be responsible for providing a suitable escort for the patient when travelling from the hospital to the court and should plan for the provision of necessary staff to do this. The assistance of the police may be requested if necessary. Once on the court premises, the patient will come under the supervision of the police or prison officers there.

## CHAPTER 30

### PEOPLE WITH LEARNING DISABILITIES

#### GENERAL

- 30.1 The guidance given elsewhere in the Code applies to patients with learning disabilities. This chapter gives guidance on a number of particular issues of importance to this group of patients.
- 30.2 Very few people with learning disabilities are detained under the Act. Where people with learning disabilities fall within the legal definition of mental disorder they may be considered for admission for assessment or treatment or detention under sections 131 and 132. Other admission sections can only be considered if the person falls within the legal definition of mental impairment or severe mental impairment. But admission of a person with learning disability for treatment under the Act may also be considered if he or she also suffers from another form of mental disorder (for example mental illness).

#### COMMUNICATION

- 30.3 The assessment of a person with learning disabilities requires special consideration to enable communication with the person being assessed. Where possible the ASW should have had experience of working with people with learning disabilities or be able to call upon someone who has. It is important that someone who knows the patient and can communicate with him or her, is present at the assessment.

#### ASSESSMENT

- 30.4 No patient should be classified under the Act as mentally impaired or severely mentally impaired without an assessment by a consultant psychiatrist in learning disabilities and a formal psychological assessment. This assessment should be part of a complete appraisal by medical, nursing, social work and psychology professionals with experience in learning disabilities, in consultation with a relative, friend or supporter of the patient. Contact with specialist hospital units for deafness and mental health may help to forestall deaf people being wrongly assessed as learning disabled. These procedures should also be followed, except in emergencies, where it is proposed that a patient is to be admitted under section 2 on the grounds of mental disorder.

#### MENTAL IMPAIRMENT/SEVERE MENTAL IMPAIRMENT (LEGALLY DEFINED IN SECTION 1)

- 30.5 The identification of an individual who falls within these legal categories is a matter for clinical judgement, guided by current professional practice and subject to the relevant legal requirements. Those assessing the patient must be satisfied that he or she displays a number of characteristics; these are difficult to define in practice. The following is general guidance in relation to the key factors or components of these legal categories.

#### *Incomplete or arrested development of mind.*

This implies that the features that determine the learning disability were present at some stage which permanently prevented the usual maturation of intellectual and social

development. It excludes persons whose learning disability derives from accident, injury or illness occurring after that point usually accepted as complete development.

*Severe or significant impairment of intelligence.*

The judgement as to the presence of this particular characteristic must be made on the basis of reliable and careful assessment.

*Abnormally aggressive behaviour.*

Any assessment of this category should be based on observations of behaviour which lead to a conclusion that the actions are outside the usual range of aggressive behaviour, and which cause actual damage and/or real distress occurring recently or persistently or with excessive severity.

*Irresponsible conduct.*

The assessment of this characteristic should be based on an observation of behaviour which shows a lack of responsibility, a disregard of the consequences of action taken, and where the results cause actual damage or real distress, either recently or persistently or with excessive severity.

- 30.6 A person who has severe learning disabilities and lacks the capacity to make personal health care decisions may be admitted to hospital on an informal basis if he or she does not object to being an in-patient. In that case the patient's admission and care must be in his or her best interests and in accordance with the common law doctrine of necessity. (see paragraphs 2.8 and 15.1).

## **CHAPTER 31**

# **CHILDREN AND YOUNG PEOPLE UNDER THE AGE OF 18**

### **INTRODUCTION**

31.1 The Code of Practice applies to all patients including children and young people under the age of 18 (referred to in this Chapter as children). This Chapter gives guidance on a number of issues of particular importance affecting children. There is no minimum age limit for admission to hospital under the Act (but only a person who has attained the age of 16 can be subject to guardianship or after-care under supervision).

### **THE LEGAL FRAMEWORK AND LEGAL ADVICE**

31.2 The legal framework governing the admission to hospital and treatment of children is complex. It is the responsibility of all professionals, Social Services Division and Department of Education to ensure that necessary information (including the Act, the Code of Practice, and the Children and Young Persons Act 2001 including guidance and regulations) is available to all those responsible for the care of children.

31.3 Where it is considered necessary to require a child's residence in a particular place and/or to require them to undergo medical treatment, the choice between the Act and the Children and Young Persons Act 2001 is not always easy. When considering which provisions to use it is particularly important to identify the primary purpose of the proposed intervention. For example, a seriously mentally ill child may require treatment under the Act, whereas the needs of a behaviourally disturbed child may be more appropriately met within secure accommodation under the Children and Young Persons Act 2001. Professional staff who address these questions should:

- (a) be aware of the relevant statutory provisions and have easy access to competent legal advice,
- (b) keep in mind the importance of ensuring that the child's care and treatment is managed with clarity, consistency and within a recognisable framework, and
- (c) attempt to select the option that reflects the predominant needs of the child at that time whether that be to provide specific mental health care and treatment or to achieve a measure of safety and protection. Either way the least restrictive option consistent with the care and treatment objectives for the child should be sought.

### **GUIDING PRINCIPLES**

31.4 The guidance set out in Chapter 1 applies equally to children although in the case of children there will be special considerations. In particular:

- (i) children should be kept as fully informed as possible about their care and treatment, and their views and wishes ascertained and taken into account, having regard to their age and understanding. It is important to remember, including in the case of older children, that the impact of the child's wishes on the parents or other person with parental responsibility should always be considered.

- (ii) any intervention in the life of a child considered necessary by reason of their mental disorder, should be the least restrictive possible and result in the least possible segregation from family, friends, community and school; and
- (iii) all children in hospital should receive appropriate education.

31.5 Whenever the care and treatment of a child under the age of 16 is being considered, the following questions (amongst many others) need to be asked. It may also be appropriate to ask the following questions in the case of the older child:

- (i) who has parental responsibility for the child? It is essential that those responsible for the care and treatment of the child always request copies of any court orders for reference on the hospital ward. These orders may include care orders, residence orders, contact orders, evidence of appointment as the child's guardian, parental responsibility agreements or orders under the Children and Young Persons Act 2001 and any order under wardship;
- (ii) if the child is living with either of the parents who are separated, whether there is a residence order and if so, in whose favour. It may be necessary to consider whether it is appropriate to contact both parents;
- (iii) what is the capacity of the child to make his or her own decisions in terms of emotional maturity, intellectual capacity and mental state? (see Chapter 15 and paragraph 31.11);
- (iv) where a parent or other person with parental responsibility refuses consent to treatment, how sound are the reasons and on what grounds are they made?; and
- (v) could the needs of the child be met in a social services or educational placement? To what extent have the Social Services carefully considered all possible alternative suitable placements?

## INFORMAL ADMISSION TO HOSPITAL

### *Children under 16*

31.6 A parent of a child under 16 (or other person with parental responsibility) may arrange for the admission of the child to hospital as an informal patient. If the child has sufficient understanding and intelligence to take the decision himself or herself (see para. 31.11), he or she may validly agree to admission without parental approval, but if he or she objects to being admitted, the parent (or other person with parental responsibility) is sufficient authority to permit admission despite such objection. Where a child with sufficient understanding and intelligence is unwilling to remain in hospital but the parent (or other person with parental responsibility) wishes him or her to remain, the latter's wishes will prevail. In either case consideration should be given to the use of powers under Part 2 of the Mental Health Act 1998.

31.7 Where a child with sufficient understanding and intelligence is willing to be admitted but the parent (or other person with parental responsibility) objects, the latter's views should be seriously considered and given due weight but will not prevail.

### *16 or 17 year olds*

31.8 Section 127(2) of the Mental Health Act 1998 provides that "a minor who has attained the age of 16 years and is capable of expressing his own wishes" can be admitted as an



informal patient to a hospital, whether or not a parent (or other person with parental responsibility) consents. Where a 16- or 17-year-old is unwilling to remain in hospital as an informal patient, consideration should be given to the use of powers under Part 2 of the mental health Act 1998.

- 31.9 Where a 16- or 17-year-old is incapable of expressing his or her own wishes (eg. because of mental disorder), the consent of a parent (or other person with parental responsibility) should be sought, or consideration given to the use of powers under Part 2 of The Mental Health Act 1998.

#### CONSENT TO MEDICAL TREATMENT (SEE CHAPTERS 15 AND 16)

- 31.10 It is normal practice in relation to the treatment of a child (ie. a person under the age of 18) to obtain the consent of the parent (or other person with parental responsibility) as an exercise of their parental responsibility. However, where such consent is refused or is otherwise not obtained the child himself or herself may in certain circumstances consent to treatment.

##### *Children under the age of 16*

- 31.11 If a child under 16 has sufficient understanding and intelligence to enable him or her to understand fully what is proposed, he or she is competent to give consent to medical treatment<sup>1</sup>. Whether such competence exists will depend on the nature and seriousness of the treatment to be given, and on the child's mental state at the time, as well as on his or her understanding and intelligence<sup>2</sup>. If a child who is competent nevertheless refuses consent, that refusal can be overridden by a parent (or other person with parental responsibility), or by the High Court. However, the child's refusal to give consent, although not conclusive in law, is an important consideration in making clinical judgements, and will be given due weight by the Court; the views of the child increase in importance with the child's age and maturity.

- 31.12 The assistance of the High Court may be sought where a decision on treatment needs to be made (otherwise than in an emergency; see para.15.24)

- where a child is not of sufficient understanding and intelligence to give consent, and the consent of the parent (or other person with parental responsibility) cannot be obtained, eg. where the child is being looked after by Social services in "voluntary care" and the parent is absent or incapacitated
- where a parent (or other person with parental responsibility) is not acting in the best interests of the child refusing treatment.

- 13.13 Where a court makes an interim care or supervision order, an assessment order or an emergency protection order in relation to a child, it may include a requirement that he or she undergo a medical or psychiatric examination. However, if the child is of sufficient understanding to make an informed decision, he or she may refuse to submit to any such examination.<sup>3</sup>

##### *Children aged 16 or 17*

- 13.14 A child aged 16 or 17 may consent to any surgical, medical or dental treatment, as if he or she were of full age, and if that consent is given the consent of a parent (or other person with parental responsibility) is unnecessary<sup>4</sup>.

13.15 If a child aged 16 or 17 nevertheless refuses consent, or if he or she is incapable of giving consent, consent can be given by a parent (or other person with parental responsibility), or by the High Court. Consideration should be given to the use of powers under Part 2 of the Mental Health Act 1998.

#### EMERGENCY TREATMENT

31.16 In an emergency situation a doctor may undertake treatment if delay would be dangerous (see para 15.24). It is good practice in that situation to attempt to obtain the consent of the parents or other person with parental responsibility.

#### CHILDREN LOOKED AFTER BY SOCIAL SERVICES

31.17 Where children are looked after by Social Services, treatment decisions should usually be discussed with the parent or other person with parental responsibility. If a child is voluntarily accommodated by Social Services, the consent of the parent or other person with parental responsibility to the proposed treatment should be obtained. If the child is subject to a care order, the parents share responsibility with Social Services and it will be a matter for agreement/negotiation between them as to who should be consulted. It should be remembered that Social Services can, in the exercise of their powers under the Children and Young Persons Act 2001 limit the extent to which parents may exercise their parental responsibility.

#### PARENTS/GUARDIANS CONSENT

31.18 The fact that a child has been informally admitted by parents or other person with parental responsibility should not lead professionals to assume that they have consented to all components of a treatment programme regarded as “necessary”. Consent should be sought for each aspect of the child’s care and treatment as it arises. “Blanket” consent forms should not be used.

#### INFORMATION

31.19 The advice concerning the giving of information (see Chapter 14) applies with equal force to children. In particular where such patients are detained under the Act, it is important that assistance is given to enable their legal representation at any Mental Health Review Tribunal.

#### CONFIDENTIALITY

31.20 Children’s rights to confidentiality should be strictly observed. It is important that all professionals have clear understanding of their obligations of confidentiality to children and that any limits to such an obligation are made clear to a child who has the capacity to understand them (see paragraphs 4.10 and 4.11 of the D o H Guidance on confidentiality (*The Protection and Use of Patient Information, Department of Health, March 1996, HSG(96)24*).

#### PLACEMENT

31.21 It is usually preferable for children admitted to hospital to be accommodated with others of their own age group in children’s wards or adolescent units, separate from adults. If, exceptionally, this is not practicable, discrete accommodation in an adult ward, with

facilities, security and staffing appropriate to the needs of the child might provide the most satisfactory solution.

## COMPLAINTS

31.22 See Chapter 24.

## WELFARE OF CERTAIN HOSPITAL PATIENTS

31.23 Social Services should ensure that they arrange for visits to be made to:-

- children looked after by them whether or not under a care order who are in hospital, and
- those with mental health problems being accommodated or treated in accommodation by Health Services or Social Services.

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<sup>1</sup> *Gillick v West Norfolk and Wisbech AHA [1986] AC 112*

<sup>2</sup> *Re R [1991] 4 All ER 177*

<sup>3</sup> See children and Young Persons Act 2001 ss.35(6), 41(6) & 42(6) (not yet in force)

<sup>4</sup> Family Law reform (Isle of Man) Act 1971 s.8(1)

## Glossary

Act, the	Mental Health Act 1998 (as amended)
After-care under supervision (supervised discharge)	Defined in s28
<b>Applicant, the</b>	<b>The patient's nearest relative or an Approved Social Worker (s11)</b>
<b>Approved Social Worker (ASW)</b>	<b>Defined in s138(1) (but see s112)</b>
<b>Community Responsible Medical Officer (CRMO)</b>	<b>Defined in s45(1)</b>
<b>Department, the</b>	<b>Department of Health and Social Security</b>
<b>Forms</b>	<b>Details of forms referred to throughout the Code of Practice can be found in the Schedule of The Mental Health Regulations 2000 (SD No 78/00).</b>
<b>Hospital</b>	<b>Defined in s138(1)</b>
<b>Managers, the</b>	<b>Defined in s138(1)</b>
<b>Medical Treatment</b>	<b>See s138(1)</b>
<b>Mental Disorder (and sub categories of mental disorder)</b>	<b>Defined in s1</b>
<b>Mental Nursing Home</b>	<b>Defined in s138(1)</b>
<b>Nearest Relative</b>	<b>Defined in s37</b>
<b>Nominated Medical Attendant</b>	<b>Defined in s45(1)</b>
<b>Patient</b>	<b>Defined in s138(1)</b>
<b>Place of Safety</b>	<b>Defined in s131(6) and s63(1) for Part 3 of the Act (see local policy for further details)</b>
<b>Regulations</b>	<b>The Mental Health Regulations 2000 (SD No.78/00)</b>
<b>Responsible Medical Officer (RMO)</b>	<b>Defined in s45(1)</b>
<b>Second Opinion Appointed Doctor (SOAD)</b>	<b>Doctors appointed by the Department to provide second opinions on treatment under Part 4 of the Act.</b>
<b>Restricted patient</b>	<b>A patient in relation to whom a restriction direction is in force.</b>
<b>Hospital direction</b>	<b>Defined in s138(1)</b>
<b>Limitation direction</b>	<b>Defined in s138(1)</b>