



**Isle of Man  
Government**  
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# Pathfinders Update

## Issue 2



# PATHFINDERS UPDATE

## KEY UPDATES THIS MONTH:

To view the last update, click [here](#).

- The Eye Care workforce review has progressed significantly and is now being reviewed against the pathways, which are in the process of being finalised.
- The Pathfinders team continues to work with key Urgent and Emergency Integrated Care (UEIC) stakeholders to set up the project group and individual workstream subgroups to move the process forward. An interim project plan has been put in place to address Emergency Department (ED) service pressures and progress is being made with the workforce review within other UEIC services.
- The Pathfinders team have arranged meetings with Diabetes, Stroke and Cancer stakeholders to plan for implementation. The team continues to work with the Cancer steering group to progress from transition into implementation phase.
- The Autism, and Children and Young People with Continuing Care Needs pathfinder transition papers have been drafted. These will be reviewed by relevant stakeholders before beginning planning for implementation.
- The Cardiology and Vascular Outcomes Reports have been approved by the Senior Management Team (SMT). The transition plans are now being developed and will be shared with senior stakeholders to review.

## Pathfinders background

Sir Jonathan Michael's review of the Isle of Man's Health and Social care identified 26 recommendations, which were accepted unanimously by Tynwald in May 2019. The programme of work to oversee the delivery of the recommendations is being led by the Health and Care Transformation Programme team in the Cabinet Office in conjunction with the Department of Health and Social Care.

Two of the recommendations are to undertake:

- **Service-by-service reviews** – to understand how services are delivered currently in respect to best practice and developing an 'ideal model'
- **Care pathway designs** – to understand what change is required to improve the service and move towards an 'ideal' model

As there are significant interdependencies between these two recommendations, in early 2020 it was decided that they should be delivered together through a series of 'pathfinder' projects.

The Pathfinders project team will now be involved in the implementation of each individual pathfinder. The process diagram has therefore been revised to reflect the team's involvement in the transition and implementation planning. The team will seek the Executive Leadership Team's (ELT) approval of the plans at the end of the transition phase and prior to commencing implementation on behalf of Manx Care.

In this update, we will be highlighting the progress that has been made with the **Diabetes, Stroke and Cancer pathfinders**.

Best practice research

Stakeholder interviews

Service user survey

Workshop

Obtain participant feedback

Working group meeting

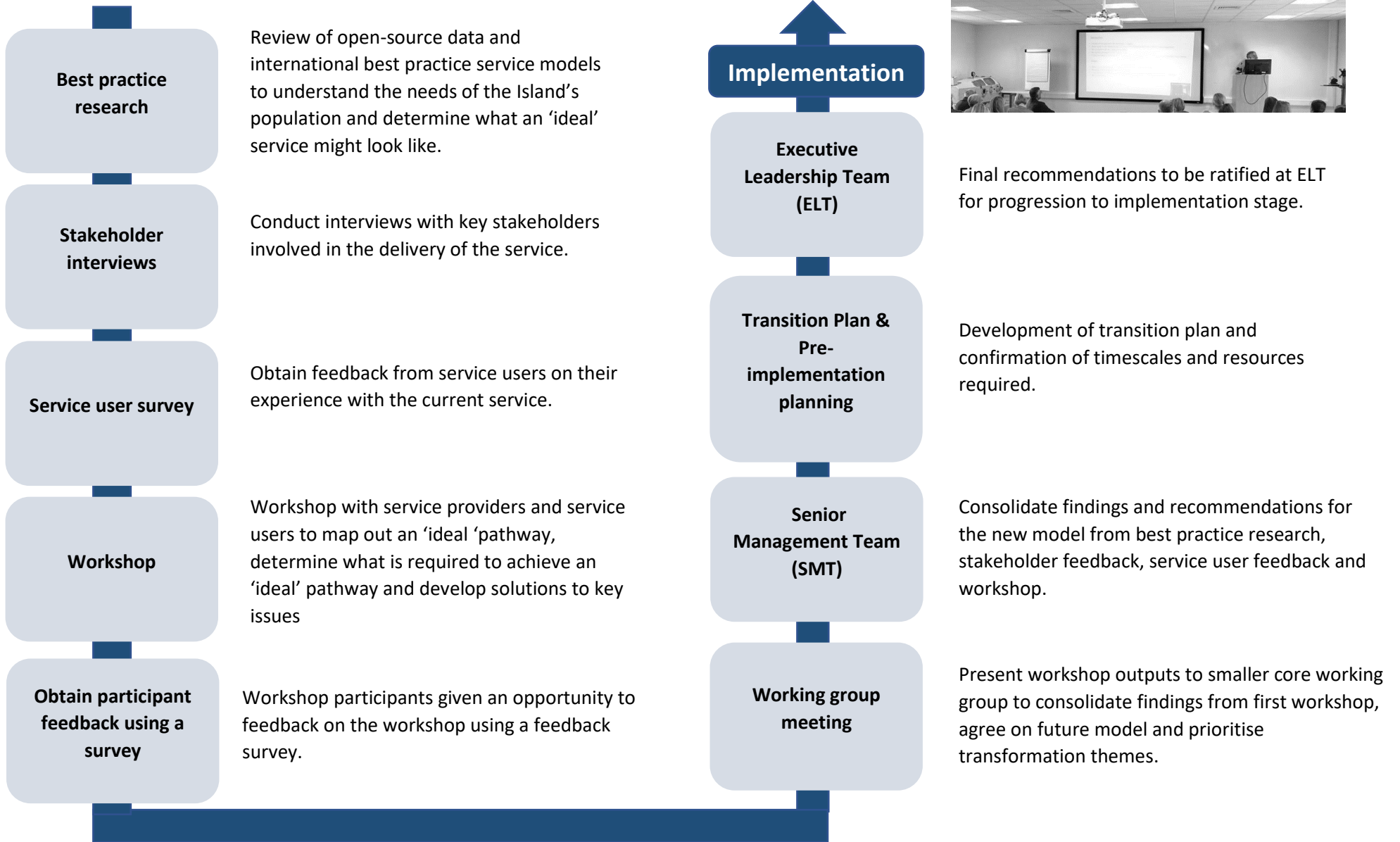
Senior Management Team (SMT)

Transition Plan & Pre-implementation planning

Executive Leadership Team (ELT)

Implementation

# Pathfinders process map



# Diabetes

## Progress so far

The diabetes pathfinder includes the following three pathways:

- Type 1 diabetes
- Type 2 diabetes
- Gestational diabetes

Following a successful research and stakeholder engagement process, the Pathfinders team drafted detailed reports of the agreed new model of care, which was taken to the Senior Management Team meeting.

Once the model was approved by the SMT, a transition plan was drafted and reviewed by senior stakeholders. Using the outputs from the stakeholder engagement phase, transformation themes were developed to inform what needs to be done at the start of the implementation phase. The project will be delivered in two parts. Part 1 will identify the capacity, provide the model of capability, and the framework under which diabetes will operate.

**Part 1** will include:

- Workforce review
- Risk, prevention and education
- Pathway development and care integration

**Part 2** will inform and support the outputs from part 1. It will include:

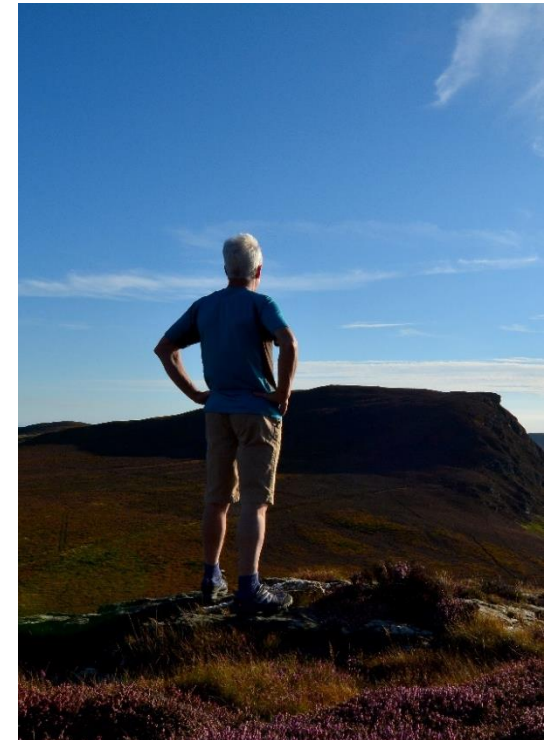
- System, Technology and Data
- Diabetic Retinopathy Screening Programme

Since the last update, the Pathfinders team has begun planning for the implementation phase. This process has involved discussions with senior stakeholders to determine the timescales, delivery team, governance and other resources required to take the project forward.

## What are the next steps?

Now that the details of the transition plan have been checked and agreed by the relevant stakeholders, the next steps will include:

- Setting up a diabetes steering group
- Setting up a governance structure, including roles and responsibilities within the project group
- Confirm implementation plan and timescales



## How you can help

At this stage, we would appreciate any feedback you have on the process so far and the outputs. We also request your ongoing participation in implementing the new care model. To get in touch please contact the Transformation Programme Management Office (TPMO) at [HealthandCareTransformation@gov.im](mailto:HealthandCareTransformation@gov.im)

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# Stroke

## Progress so far

The stroke pathfinder was broken down into two main pathways:

- Transient Ischaemic Attack (TIA)
- Acute stroke

Since the last update, a transition plan has been drafted and shared with senior stakeholders to review.

Using the outputs from the stakeholder engagement phase, transformation themes were developed to inform what needs to be done at the start of the implementation phase. The project will be delivered in two parts. Part 1 will identify the capacity, provide the model of capability, and the framework under which stroke will operate whilst part 2 will inform and support the outputs from part 1.

**Part 1** will include:

- Workforce review
- Risk, prevention and education
- Pathway development and care integration

**Part 2** will include:

- System, Technology and Data

## What are the next steps?

The Pathfinders team will meet with senior stakeholders to plan for the implementation phase. The aim of this session is to discuss who will be involved in the implementation team, looking at specific roles required. This meeting will also be used to agree a governance structure going forward, including processes, meeting schedules and timescales.



## How you can help

Please continue to share your feedback on the process and outputs so far. We invite you to continue the process with us and will be asking for further input at the implementation stage. To get in touch please contact the TPMP at [HealthandCareTransformation@gov.im](mailto:HealthandCareTransformation@gov.im)

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# Cancer

## Progress so far

The cancer pathfinder was unique in comparison with the other pathfinders, as it did not focus on an individual specialty or disease group but focused on cancer as a collective service.

Using the outputs from the stakeholder engagement phase, transformation themes were developed to inform what needs to be done at the start of the implementation phase. The project will be delivered in two parts. Part 1 will identify the capacity, provide the model of capability, and the framework under which cancer will operate, whilst part 2 will inform and support the outputs from part 1. All of these activities within the two parts of the project will be delivered in parallel with the Cancer Strategy.

**Part 1** will include:

- Workforce Review
- Pathway Development & Care Integration
- Preventative Management

**Part 2** will include:

- System, Technology & Data

To support this new integrated cancer structure and the current deficits in data, the team has commenced an audit on attendance in the Oncology Day Unit. This will help to build up a picture of how the service currently operates and to ensure that the service is staffed according to demand in the future.

Since the last update, a transition planning session has been completed along with planning for implementation. A new governance structure around cancer meetings has been agreed. Within this, the previous cancer strategy and intelligence groups have been integrated into a new structure to ensure that all areas of work are aligned and dependencies can easily be managed.

The team has also worked with senior stakeholders to create and agree an initial integrated cancer workforce. This has highlighted the need for investment in nurse-led services in Oncology with an ultimate goal of creating a robust, fully functioning nursing unit to fill the current gap on Island.



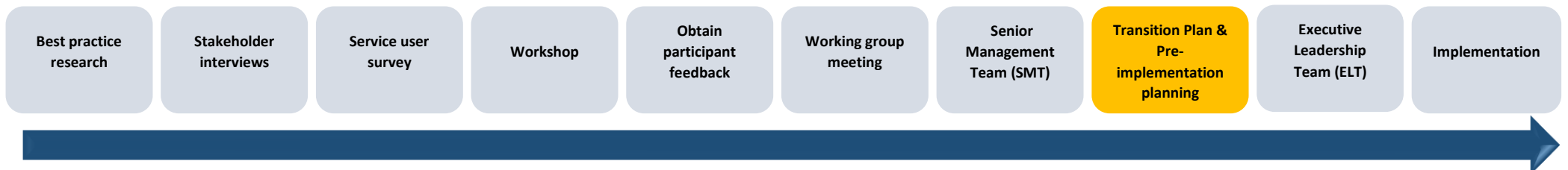
## What are the next steps?

- Proceed to complete demand and capacity in oncology and infusion unit
- Draft business case for new roles identified
- Set up governance structure and working groups that have been agreed
- Review roles of multidisciplinary team (MDT) coordinator
- Review usage of Somerset Cancer Register

## How you can help

Please continue to share your feedback on the process and outputs so far. We invite you to continue the process with us and will be asking for further input at the implementation stage.

To get in touch please contact the TPMO at [HealthandCareTransformation@gov.im](mailto:HealthandCareTransformation@gov.im)



**Thank you** for your support in making this a success

To get in touch with the Transformation Programme Management Office (TPMO) contact us at [HealthandCareTransformation@gov.im](mailto:HealthandCareTransformation@gov.im)

For up to date information about the programme, please visit our website by clicking [here](#).

