

# Health and Care Transformation Programme

Hello – and welcome to the December edition of the Health and Care Transformation Programme bulletin where you can find out key updates and activities from the team. For questions or suggestions, please contact the team at [HealthandCareTransformation@gov.im](mailto:HealthandCareTransformation@gov.im).

This month:

- 1 We provide an update on our Public Information Sessions
- 2 We share more on what Manx Care in Shadow Form means
- 3 We give you updates on the Information & Digital and Pathfinders projects



## A few words from Robin and Clair...

"This month we're delighted to welcome Teresa Cope officially to her post as the first CEO of Manx Care. Over recent months, we've highlighted key things to know about Manx Care as we build towards 'go live' for this new organisation from April 2021. As we look to 2021, we'll continue to share more information on Manx Care as well as the broader work of the Transformation Programme.

We recently held the first in a series of public information sessions which were well attended. As we had hoped to, we gained some really useful insights into people's views about the programme and we were able to provide clarification to those who were keen to understand more about the programme and its scope. The feedback we took from these sessions will be very helpful in allowing us to improve how we communicate about the programme. We invite you all to join further sessions in the new year - more information will be available on our website and across social media shortly.

We're always listening. Should you have any comments or suggestions get in touch at [HealthandCareTransformation@gov.im](mailto:HealthandCareTransformation@gov.im).

Thank you for your support in making this a success."

*Robin O'Connor and Clair Barks, co-leads, Health and Care Transformation Programme*

## Manx Care starts in Shadow Form from 4 January

From 4 January 2021 Manx Care will enter Shadow form. This means it enters a three-month period when it will start to function as an organisation. While it won't yet perform its full duties and



responsibilities, it will be preparing for 'go live', including the Manx Care Board shadowing the work of the DHSC, its Board and Committees to develop its own deep understanding and establish its own ways of working.

At the same time, our work to establish the organisation will continue. This includes further developing the underlying building blocks and how they work together to create a modern, fit for purpose, integrated, high-quality health and social care system. One such building block that was recently completed is the System Target Operating Model, which sets out where the high-level functions and responsibilities of each organisation in the system will lie once Manx Care goes live, such as the Health and Care Partnership Board.

## **We're improving how the health and care system uses its data and digital systems**

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The Information and Digital team, which is part of the Transformation Programme, continues to work closely with those across the health and care service to drive to build the systems and processes that are needed to deliver the best possible care from future health and care services. The team are working on three key foundation areas:

### **1. Building new and improved technology systems**

to enable health and care professionals to provide the best possible care

### **2. Looking at how we measure the delivery of care**

to enable us to see how well care is provided now, how much it is improving each year and how we can make sure it continues to improve moving forward

### **3. Ensuring the information we hold continues to be kept safe and protected**

## **We've made great progress on our work on service redesign throughout 2020**

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Throughout 2020, the Pathfinders team have been looking at the best way to deliver clinically and financially sustainable services now and in the future, with a focus on seven service areas: Diabetes, Cardiovascular conditions, Urgent and Emergency Integrated Care, Cancer, Eye Care, Children with Complex Needs and Autism. For each, the team are seeking to adopt international best practice, adjusted where needed, to fit with the needs of our Isle of Man population. In recent stages of this work, the team has been very pleased to have worked with patients, service users and those who work in the services so that, together, we can identify what is needed to improve the services. You can read a summary of findings on our website [here](#). Thank you to everyone who has worked with us this year and we look forward continuing our work together in 2021!