**Performance and waiting times as at 14th August 2020**

The performance data below is for the period 1st April – 30th June 2020 (Quarter 1 2020/21) with the exception of the 31 and 62 day cancer targets which are a quarter further in areas (Quarter 4 2019/20). We aim to update waiting times within 6 weeks of the end of each financial quarter, with the next set of figures due to be published by mid October 2020.

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| **Life threatening 999 calls for an ambulance** | | |
| **Target** | **Current performance** | **Compared to last quarter** |
| 75% of life threatening 999 calls attended within 8 minutes by an emergency responder | N/a | New standards to be implemented |
| 95% of life threatening 999 calls attended by crewed ambulance within 19 minutes | N/a | as soon as possible |
| **Hospital care** | | |
| **Emergency Department** | | |
| **Target** | **Current Performance** | **Compared to last quarter** |
| 95% of patients admitted, transferred or discharged within four hours of arrival at the Emergency Department | 76.4% | Improved by 0.4 percentage points |
| **Cancer Care** | | |
| **Target** | **Current Performance** | **Compared to last quarter** |
| 93% of patients referred to hospital with suspected cancer seen within 2 weeks | 69.5% | Worsened by 16.3 percentage points |
| 96% of patients diagnosed with cancer receiving treatment within 31 days of diagnosis | 92.0% | Improved by 8.0 percentage points |
| 85% of patients diagnosed with cancer receiving treatment within 62 days of urgent referral by GP | 72.0% | Improved by 6.0 percentage points |
| **Outpatient appointments** | | |
| **Target** | **Current performance** | **Compared to last quarter** |
| 100% of patients seen for their first outpatient appointment within 52 weeks | 91.5% | Worsened by 3.5 percentage points |
| **Waiting time** | **Current Performance** | **Compared to last quarter** |
| Percentage of patients waiting longer than three months for their first hospital outpatient appointment | 66.2% | Improved by 12.1 percentage points |
| A further breakdown of the [waiting times for **outpatient** appointments](https://www.gov.im/media/1363531/outpatient-waiting-list-breakdown-20181001.xls), by specialty, for this quarter is available | | |
| **Inpatient appointments** | | |
| **Target** | **Current performance** | **Compared to last quarter** |
| 100% of patients have their operation or procedure within 52 weeks of being placed on the waiting list following their outpatient appointment | 100% | Improved by 5.5 percentage points |
| **Waiting time** | **Current Performance** | **Compared to last quarter** |
| Percentage of patients waiting longer than six months to have their operation or procedure following their outpatient appointment | 56.0% | Worsened by 9.0 percentage points |
| A further breakdown of the [waiting times for **inpatient** appointments](https://www.gov.im/media/1363532/inpatient-only-waiting-list-breakdown-20181001.xls), by specialty, for this quarter is available  A further breakdown of the [waiting times for **day case** appointments](https://www.gov.im/media/1363530/day-case-only-waiting-list-breakdown-20181001.xls), by specialty, for this quarter is available | | |