**Performance and waiting times as at 13th February 2020**

The performance data below is for the period 1st October – 31st December 2019 (Quarter 3 2019/20) with the exception of the 31 and 62 day cancer targets which are a quarter further in areas (Quarter 2 2019/20). We aim to update waiting times within 6 weeks of the end of each financial quarter, with the next set of figures due to be published by mid May 2020.

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| **Life threatening 999 calls for an ambulance** |
| **Target** | **Current performance** | **Compared to last quarter** |
| 75% of life threatening 999 calls attended within 8 minutes by an emergency responder | N/a | New standards to be implemented |
| 95% of life threatening 999 calls attended by crewed ambulance within 19 minutes | N/a | as soon as possible  |
| **Hospital care** |
| **Emergency Department** |
| **Target** | **Current Performance** | **Compared to last quarter** |
| 95% of patients admitted, transferred or discharged within four hours of arrival at the Emergency Department | 80.6% | Worsened by 9.2 percentage points |
| **Cancer Care** |
| **Target** | **Current Performance** | **Compared to last quarter** |
| 93% of patients referred to hospital with suspected cancer seen within 2 weeks | 82.1% | Improved by 4.8 percentage points |
| 96% of patients diagnosed with cancer receiving treatment within 31 days of diagnosis | Calculation delay | Will be updated when available |
| 85% of patients diagnosed with cancer receiving treatment within 62 days of urgent referral by GP | Calculation delay | Will be updated when available |
| **Outpatient appointments** |
| **Target** | **Current performance** | **Compared to last quarter** |
| 100% of patients seen for their first outpatient appointment within 52 weeks | 94.9% | Worsened by 1.8 percentage points |
| **Waiting time** | **Current Performance** | **Compared to last quarter** |
| Percentage of patients waiting longer than three months for their first hospital outpatient appointment | 63.7% | Improved by 4.2 percentage points |
| A further breakdown of the [waiting times for **outpatient** appointments](https://www.gov.im/media/1363531/outpatient-waiting-list-breakdown-20181001.xls), by specialty, for this quarter is available |
| **Inpatient appointments** |
| **Target** | **Current performance** | **Compared to last quarter** |
| 100% of patients have their operation or procedure within 52 weeks of being placed on the waiting list following their outpatient appointment | 94.4% | Improved by 0.9 percentage points |
| **Waiting time** | **Current Performance** | **Compared to last quarter** |
| Percentage of patients waiting longer than six months to have their operation or procedure following their outpatient appointment | 28.1% | Improved by 4 percentage points |
| A further breakdown of the [waiting times for **inpatient** appointments](https://www.gov.im/media/1363532/inpatient-only-waiting-list-breakdown-20181001.xls), by specialty, for this quarter is available A further breakdown of the [waiting times for **day case** appointments](https://www.gov.im/media/1363530/day-case-only-waiting-list-breakdown-20181001.xls), by specialty, for this quarter is available |