

# Health and Care Transformation Programme

Hello – and welcome to the October edition of the Health and Care Transformation Programme bulletin where you can find out key updates and activities from the team. For questions or suggestions, please contact the team at [HealthandCareTransformation@gov.im](mailto:HealthandCareTransformation@gov.im).

This month:

- 1 We give you the latest updates and key things to know about Manx Care
- 2 We share the latest activities from Programme's work on service transformation
- 3 We introduce the public consultation on Duty of Candour



## A few words from Robin and Clair...

"The Transformation Programme continues to gather pace. This month we've reached another very exciting and important milestone in building the Manx Care leadership team with the appointment of the first Manx Care CEO, Ms Teresa Cope. She joins Mr Andrew Foster CBE, the first Manx Care Chair, who started in his position last month. As we continue our journey towards Manx Care and a transformed Department of Health and Social Care (DHSC) from April 2021, we will be working closely with the respective leadership teams."

We're always listening. Should you have any comments or suggestions get in touch at [HealthandCareTransformation@gov.im](mailto:HealthandCareTransformation@gov.im).

*Robin O'Connor and Clair Barks, co-leads, Health and Care Transformation Programme*

## Our journey towards Manx Care in April 2021 continues

### Latest Manx Care news:

Teresa Cope has been appointed as the new CEO for Manx Care. She joins from Hull University Teaching Hospitals NHS Trust and will take up her post from 1 December. With a career in healthcare spanning 30 years, she worked as a radiographer for many years before moving into management where she has held senior positions in health trusts spanning acute hospitals, mental health, community and primary care services.



## Three key things to know about Manx Care

### What is Manx Care:

Manx Care is the new delivery organisation for health and social care services for our Island. It will be at arm's length from the DHSC and the rest of Government.

### Why is it being set up:

One of the key concerns raised by Sir Jonathan Michael in his 2019 Report was that the DHSC currently has a dual role – setting policy and managing the delivery of health and social care services. Separating these responsibilities will mean the DHSC can focus on policy and strategy and not be directly involved in the day-to-day operational aspects of health and care; allowing health and care providers to focus exclusively on the delivery of services, making sure they are more joined up and better respond to the needs of patients and service users

### How will DHSC and Manx Care work together:

There will be a formal agreement between DHSC and Manx Care – called the Mandate – that will set out what health and social care services should be provided for the Island's population, to what standard and within an agreed budget envelope. This will cover state care and can also include private care. Manx Care will be responsible for delivering those services in the best way possible, either by providing them directly or by commissioning them from other providers (on Island where appropriate and off Island where necessary). The leadership of both organisations will work closely together, including through the new Partnership Board where, along with Cabinet Office (including Public Health) and the Treasury, there will be strategic discussion and support around the identification, prioritisation and development of the Island's health and wellbeing needs, services and related funding implications.

## Thank you to everyone who has joined our 'pathfinder' workshops to date. Your input helps us to shape the services for the future.

In recent months, we have held a number of workshops and sessions to get views from those working in the services we are looking at, service users and patients, their families, health and care colleagues and partner organisations. So far, these workshops have covered the following services: Diabetes, Stroke and Cancer. Between now and the end of the year, there will also be workshops held on Autism, Children with Complex Needs, Vascular and Cardiology services. We want views from as many people as possible so are also sharing surveys throughout this month.

If you would like to be involved and/or would like more information, contact us at [HealthandCareTransformation@gov.im](mailto:HealthandCareTransformation@gov.im)

## The Public Consultation for Duty of Candour Regulations opens soon

To establish Manx Care as a Statutory Board, a new piece of primary legislation is required: The Manx Care Bill. The Bill includes a duty for the DHSC and Manx Care to be open and transparent with the people that they serve. This is called "The Duty of Candour". The Bill does not, however, provide the detail on how the duty should operate in practice. For that, a new set of Regulations is needed, which set out the required procedure to be followed if an unintended incident has occurred in the provision of care that has caused (or may cause) harm to the patient or service user. We want your views, so please do take part when the consultation opens soon.

## Upcoming events in the Health and Care Transformation Programme this month:

### The Professional Development Forums continue:

This month, Dr Mark Davies, spoke about approaches to understand the health and care needs of a defined population. A recording of the session and other previous seminars can be found under 'Related links' on the Programme pages of [gov.im](http://gov.im). The next session takes place on Wednesday 28 October at 8am, with Dr Jonathan Pearson-Stuttard on the topic of Health Analytics: productive decision making in health care development and reform. You can join on Teams at [this link](#). These sessions are open to all those involved in the delivery of health and care. For more information, contact the Transformation Programme team on [HealthandCareTransformation@gov.im](mailto:HealthandCareTransformation@gov.im)