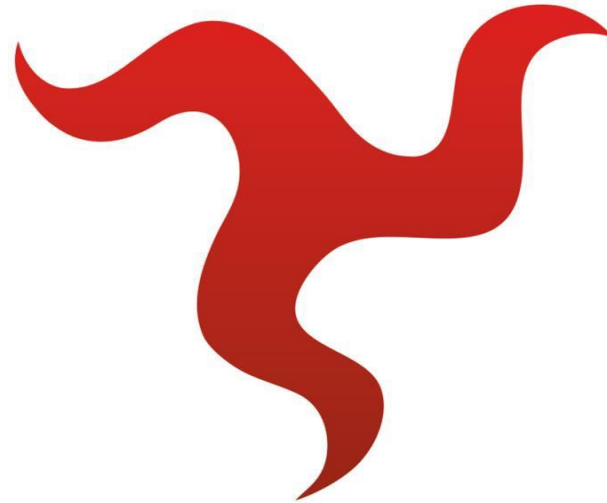




Isle of Man
Government

Reilrys Ellan Vannin



PROGRAMME FOR GOVERNMENT
Q4 REPORTING Jan - Mar 2019/20
DEPARTMENT ACTIONS



DEPARTMENT ACTIONS

The Programme for Government 'Our Island - a special place to live and work' was approved by Tynwald in January 2017 and in April 2017 a performance framework, 'Delivering a Programme for Government', was also approved. The 'Programme for Government 2016-21' is a strategic plan that outlines measurable goals for Government. The Council of Ministers have committed to providing a public update against the performance framework on a quarterly basis. This report provides an update on performance through monitoring delivery of the actions committed to.

The fourth and final quarter for 2019/20 ran January, February and March. Information has been provided from across Government Departments, Boards and Offices, and the Cabinet Office have collated these to provide this report on Key Performance Indicators.

The Programme for Government outlines a number of initial actions that were agreed by the Council of Ministers which will help take Government closer to achieving its overall objectives and outcomes. Departments Boards and Offices have developed action plans to deliver these actions and this report provides an update status report on delivery against these action plans.

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We have an economy where local entrepreneurship is supported and thriving and more new businesses are choosing to call the Isle of Man									
1.1.02	Partner with business to offer skills, training and accreditations	Green	Green	Green	Green	Liaison has taken place with DfE to identify sector shortages & related information	Education and Children	Lawrie Hooper	Dec-21
1.1.05	Complete the Household Income and Expenditure survey by June 2019	Green	Green	Complete	Complete		Cabinet Office	Ray Harmer	Jun-19
1.1.07	Introduce new immigration rules by worker route	Complete	Complete	Complete	Complete		Cabinet Office	Howard Quayle	Apr-18
1.1.08	Enable the delivery of ultrafast fibre broadband to over half of the Island's residents and businesses, should they want it as part of a broader 5 year plan to enable the majority.	Green	Green	Green	Green		Department for Enterprise	Laurence Skelly	Jul-21
1.1.09	Produce 1-3 year high level business plans for the four executive agencies of the Department for Enterprise	Green	Green	Amber	Complete		Department for Enterprise	Laurence Skelly	Oct-19
1.1.10	Investigate and report on the strategic and operational framework of a Development Agency	Green	Green	Complete	Complete		Department for Enterprise	Lawrie Hooper	Oct-19
1.1.11	Form local development partnerships and produce local development plans	Green	Amber	Amber	Red		Cabinet Office	Ray Harmer	Dec-19
1.1.12	Secure a viable proposal for the redevelopment of the Summerland Site	Green	Green	Green	Green		Infrastructure	Julie Edge	Apr-21

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We have a diverse economy where people choose to work and invest We have Island transport that meets our social and economic needs									
2.2.07	Deliver the actions of the Locate Strategy	Green	Green	Green	Green	Some activities paused due to COVID19 - restart planned in June	Department for Enterprise	Daphne Caine	Jul-21
2.2.08	Report on the review of the zero hours contracts by the Chief Ministers zero hours committee	Complete	Complete	Complete	Complete		Cabinet Office	David Ashford	Jun-19

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We have Island transport that meets our social and economic needs									
3.3.01	Secure the provision of a replacement landing stage in Liverpool	Green	Green	Complete	Complete		Infrastructure	Tim Baker	Dec-19
3.3.06	Complete the construction of the Isle of Man Ferry Terminal in Liverpool and refurbish the passenger facilities in the IOM Sea Terminal building by end of 2020	Green	Red	Amber	Red	Whilst the development of the Isle of Man Ferry Terminal has commenced recent events have meant that there is an inevitable delay to the project. The current scheduled completion date will see the new Terminal operational for the commencement of the 2022 season.	Infrastructure	Tim Baker	Dec-20
3.3.07	Formally agree the new Sea Services Agreement with the IOM Steam Packet Company Ltd	Complete	Complete	Complete	Complete		Infrastructure	Tim Baker	May-19
3.3.08	Ensure that all preparatory work for the expected audit by the International Maritime Organisation is undertaken by the date of the audit, expected to be in 2020	Green	Green	Green	Amber	The Bill is now ready for introduction into the House of Keys. Good progress is being made with other areas.	Infrastructure	Tim Baker	Apr-20
3.3.09	Deliver the items contained within the Active Travel Investment Plan	Amber	Green	Green	Green		Infrastructure	Tim Baker	Mar-21

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We have an education system which matches our skills requirements now and in the future									
4.4.01	Introduce a regulatory framework for pre-school services	Green	Green	Green	Green	Continue to work on alternative inspections model with Registration & Inspections Unit in the interim, linked to the review of child daycare standards	Education and Children	Alex Allinson	Dec-21
4.4.02	Harmonise our further and higher education to ensure we achieve a more effective and value for money service	Amber	Amber	Amber	Amber		Education and Children	Alex Allinson	Jun-18
4.4.03	Update the 2001 Education Act to refresh existing legislation and address gaps that exist in our current legislative framework	Amber	Amber	Amber	Amber	Introduced into the branches in January 2020, second reading in June 2020	Education and Children	Alex Allinson	Jun-18
4.4.04	Encourage and stimulate the return of our graduates	Green	Green	Green	Green	An analysis of survey held up by COVID, but should still be on target for December 2020	Education and Children	Lawrie Hooper	Dec-20
4.4.06	Develop a lifelong learning strategy	Amber	Amber	Amber	Red	Resourcing implications to be considered	Education and Children	Alex Allinson	Jul-18

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We have an infrastructure which supports social and economic wellbeing									
5.5.03	Complete the substantial works to Douglas Promenade	Green	Green	Green	Green		Infrastructure	Tim Baker	Sep-21
5.5.04	Complete the regional sewerage infrastructure by the end of this administration	Green	Amber	Amber	Red	Planning permission not granted, as a result this will not be achievable in the time frame	Manx Utilities Authority	Tim Baker	Jul-21
5.5.05	Develop brownfield sites at Jurby and Airport Technology Gateway to create the infrastructure needed to improve social and economic wellbeing and meet the future needs of the community	Green	Green	Green	Green		Infrastructure	Marlene Maska	Mar-21

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We are financially responsible while providing services that meet the needs of our community									
7.7.04	Set out a plan to improve the way debts are identified, collected and monitored by April 2018	Complete	Complete	Complete	Complete		Treasury	Alf Cannan	Apr-18
7.7.05	Set out a full plan for rates modernisation by October 2017	Green	Green	Complete	Complete		Cabinet Office	Ray Harmer	May-19
7.7.09	Review strategies to address budget savings target	Green	Green	Green	Amber	Some work has been undertaken by way of the budget process, but there is still a need to identify savings to meet the unallocated budget saving, although this will now be subject to a new financial strategy	Treasury	Alf Cannan	May-20
7.7.10	Re-finance the IOM Steam Packet Company Ltd	Green	Green	Green	Red	Steam Packet finances are such that they will not now be able to proceed with the refinancing and that they too will need a new financing strategy	Treasury	Alf Cannan	Nov-19

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We have public services which are fit for purpose, modern and provided in the right place									
8.8.03	Extend the Isle of Man open government policy	Green	Complete	Complete	Complete		Cabinet Office	Ray Harmer	Apr-18
8.8.08	Undertake an appraisal and develop strategy for the funding requirements of DHSC for the provision of Health and Social Care services	Green	Green	Green	Green	DHSC financial analysis work has continued and should be available for the 2020/21 as planned.	Treasury	Alf Cannan	Jan-19
8.8.09	Develop a detailed business case for the smart services framework	Green	Green	Complete	Complete		Cabinet Office	Ray Harmer	Dec-19
8.8.11	Deliver and evaluate the effectiveness of the Year 1 actions set out in the People Strategy	Green	Green	Green	Amber	Yr 2 actions agreed with CEO's. Progress on implementation delayed by COVID 19	Cabinet Office	Ray Harmer	Sep-19
8.8.12	Progress further incremental reforms to the machinery of government to delivery more effective joined up working as one public service	Green	Amber	Amber	Amber	Sub-Committee draft report under review in conjunction with Minister for Policy & Reform and linked to "New Public Service" project related to lessons from COVID 19	Cabinet Office	Ray Harmer	Jul-20

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We have more responsive legislation and regulation									
9.9.01	Introduce a competition bill and review our approach to regulating monopolies	Amber	Amber	Amber	Green		Environment Food and Agriculture	Martyn Perkins	Dec-18
9.9.03	Modernise the Telecommunications Act and work with industry to review associated mechanisms so that consumers are better served	Amber	Amber	Amber	Amber	due to return to Keys in June 2020	Communications Commission	Graham Cregeen	May-18
9.9.06	Embed a robust governance framework for Research and Development Activity, whilst improving the quality of research applications and associated outcomes	Amber	Amber	Amber	Amber	The function for research governance is due to move, along with the rest of Public Health, to the Cabinet Office in April 2020. Work is ongoing with the Transformation team to split R&D functions between DHSC (for operational) and Public Health (for governance). Advancement of R&D legislation and policy is underway with the Transformation legislation project. The Integrated Ethics Portal is live on the correct URL, and all applications are handled electronically.	Health and Social Care	Jason Moorhouse	Apr-20
9.9.07	Following the review of the Electoral System, ensure revised legislation is in place for the 2021 General Election	Green	Amber	Green	Green		Cabinet Office	Ray Harmer	Sep-20
9.9.08	Lead on negotiations with Manx Gas to establish a new regulatory agreement	Green	Green	Amber	Red		Cabinet Office	Ray Harmer	Dec-19

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We engage, participate and are respected internationally									
10.10.01	Consider and respond to issues identified in the international MONEYVAL report on the Isle of Man, prioritising and taking action as required	Green	Green	Green	Green		Cabinet Office	Howard Quayle	Apr-20
10.10.06	Co-ordinating Departmental preparations to bring about the resulting necessary legislative change in collaboration with the Attorney General's Chambers	Green	Green	Green	Green		Cabinet Office	Howard Quayle	Mar-19
10.10.07	Lead and manage the implications for the Isle of Man arising from the UK's withdrawal from the EU, co-ordinating and supporting work across Government and providing timely reports on progress	Green	Green	Green	Green		Cabinet Office	Howard Quayle	Mar-19
10.10.08	Assess the UK's trading relationships with countries outside the of the EU post exit, and the extent of the Isle of Man's participation in these	Green	Green	Green	Green		Cabinet Office	Howard Quayle	Mar-19
10.10.09	Assess the UK's trading relationships with countries outside the of the EU post exit, and the extent of the Isle of Man's participation in these	Green	Green	Green	Green		Cabinet Office	Howard Quayle	Mar-21
10.10.10	Review and deliver new immigration rules for investors and entrepreneurs	Green	Green	Green	Green		Cabinet Office	Howard Quayle	Mar-20

10.10.11	Complete a compliance enhancing procedures report on issues identified by MONEYVAL	Green	Green	Green	Green		Cabinet Office	Howard Quayle	Jul-19
10.10.12	Launch the Isle of Man as a suitable location for developing and testing the technologies needed for autonomous vehicles	Green	Green	Green	Green		Department for Enterprise	Lawrie Hooper	Jul-21

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We are an Island where people choose to live and visit									
11.11.06	Invest in better design and layout for our residential streets	Green	Green	Green	Green		Infrastructure	Tim Baker	Mar-21
11.11.07	Ensure Agri-Food export trade continues post Brexit	Green	Green	Green	Green		Environment Food and Agriculture	Geoffrey Boot	Apr-20
11.11.08	Bring forward appropriate Animal Welfare Legislation alongside Brexit commitments	Green	Green	Green	Green	Plan to have Bill's first reading in December 2020	Environment Food and Agriculture	Geoffrey Boot	Dec-20
11.11.09	Visit Isle of Man Agency to devise and implement a plan for 2019 and 2020 which extends the visitor season and grows the visitor economy in numbers and value in line with the original Destination Management Plan objectives	Green	Green	Green	Amber	Visitor number for 2020 will be severely impacted due to COVID19 and the closure of IoM borders	Department for Enterprise	Rob Callister	Dec-20

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We have a planning system which supports sustainable growth									
12.12.01	Bring into operation the Area Plan for the East by the end of 2019 and set out a timetable for the Area Plans for the North and West.	Amber	Amber	Green	Red	The Public Inquiry into the Draft Area Plan for the East was held in September/October 2019. Modifications were published in February 2020 following consideration of the Inspector's Report. The Plan does not come in effect until the Plan is adopted by Cabinet Office, by Order (i.e. August 2020 after COPG meeting) and that Order is approved by Tynwald (October 2020)	Cabinet Office	Chris Thomas	Dec-19
12.12.06	Introduce an online Planning Application process	Green	Green	Amber	Amber	The progress of this has recently been held up by the necessary diversion of officers in GTS to other matters during COVID 19 emergency. It is anticipated that a trial can commence in August with a view that it can be active in September 2020	Environment Food and Agriculture	Geoffrey Boot	Dec-19
12.12.07	Progress area plans for North and West call for sites	Green	Green	Green	Green		Cabinet Office	Ray Harmer	May-19
12.12.08	Implement the action plan (dated May 2018) to improve the planning system	Green	Green	Green	Green		Cabinet Office	Ray Harmer	Dec-20

12.12.09	Review our processes and desired goals in respect of the conservation of our built environment	Green	Amber	Green	Green		Cabinet Office	Ray Harmer	Dec-20
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Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We have a natural and built environment which we conserve and cherish and which is adapted to cope with the threats from climate change									
13.13.04	Introduce a 10 year agricultural strategy focusing on productivity and environmental gains	Green	Green	Complete	Complete		Environment Food and Agriculture	Geoffrey Boot	Dec-19
13.13.05	Introduce an All Island Action Plan for Single Use Plastics	Green	Complete	Complete	Complete		Environment Food and Agriculture	Martyn Perkins	Jul-19
13.13.06	Propose appropriate Bathing Water Quality Standards for the Island	Green	Green	Complete	Complete		Environment Food and Agriculture	Geoffrey Boot	Nov-19
13.13.07	Introduce a management plan for the 0-3nm Marine Zone	Green	Green	Green	Complete		Environment Food and Agriculture	Geoffrey Boot	Dec-19
13.13.08	Bring forward an action plan for CO2 emissions reduction	Green	Green	Green	Complete		Environment Food and Agriculture	Geoffrey Boot	Dec-19
13.13.09	Open a new Strategic Special wastes disposal site to replace the current site at Wrights Pit North by end of 2020	Amber	Amber	Amber	Amber		Infrastructure	Tim Baker	Dec-20

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We have affordable and accessible housing which meets our social and economic needs									
14.14.02	Investigate how to ensure we have accommodation that can meet the needs of an ageing population including 'care' and 'extra care' housing, and nursing and residential homes	Green	Amber	Amber	Amber	Work on finalising the report has been delayed due to COVID-19. It is intended to complete this report within the next few weeks for agreement by both DOI and DHSC prior to progression to the Social affairs and Policy Committee.	Health and Social Care	David Ashford	Dec-18
14.14.04	Develop a rent deposit protection mechanism and associated tenancy arbitration process, together with other necessary landlord and tenancy arrangements	Green	Red	Red	Red	Request to put the end by date back to May 2021 for Year 4. The public consultation on Landlord Registration Bill is ready to commence public consultation. The consultation responses will frame final drafting of the Bill which will be the enabler for a rent deposit scheme.	Infrastructure	Marlene Maska	Jul-19
14.14.08	Bring forward a high level, all Island strategy for housing with a five year action plan	Amber	Amber	Amber	Complete		Infrastructure	Tim Baker	Dec-19

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We have appropriate, flexible and equitable pensions for all									
15.15.06	Complete a full Cost Sharing valuation by the end of 2020	Green	Green	Red	Red	deferred until 2023	Public Sector Pensions Authority	Chris Thomas	Dec-20
15.15.07	Consult on work based pensions	Green	Complete	Complete	Complete		Treasury	Alf Cannan	Dec-19
15.150.4	Finalise cost sharing arrangements	Green	Amber	Red	Red	deferred until 2023	Public Sector Pensions Authority	Chris Thomas	May-18

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We have open and transparent Government which engages effectively with Tynwald and the public									
16.16.04	Complete the review of government bodies, QUANGOs and committees providing a report by October 2018	Complete	Complete	Complete	Complete		Cabinet Office	Ray Harmer	Oct-18
16.16.05	To review and implement changes to the way we collect, analyse and report national statistics by April 2019	Amber	Green	Red	Red	Revisions undertaken after internal consultation for additional information to be provided in some statistics	Cabinet Office	Ray Harmer	Apr-19

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We are tackling the inequalities in our Island society									
17.17.02	Change the way we help people get back to work by establishing clearer support pathways	Amber	Amber	Amber	Amber	Due to the Covid-19 outbreak, the launch of the pilot scheme has been postponed. At this stage, it is not possible to give a likely timescale for the launch.	Treasury	Ralph Peake	Apr-18
17.17.04	Implement the Equality Act	Green	Green	Green	Green		Cabinet Office	Ray Harmer	Jan-20
17.17.05	Publish a white paper on intergenerational fairness	Green	Complete	Complete	Complete		Cabinet Office	Ray Harmer	Nov-18
17.17.06	Agree an action plan to tackle homelessness, hunger and cold	Red	Complete	Complete	Complete		Cabinet Office	Ray Harmer	Aug-18
17.17.07	Finalise high level means testing	Green	Green	Complete	Complete		Cabinet Office	Ray Harmer	Dec-18
17.17.09	Implement the action plan for homelessness, hunger and cold	Amber	Green	Green	Amber		Cabinet Office	Ray Harmer	Mar-21
17.17.10	Grow awareness of the needs of various vulnerable groups, including those experiencing mental health problems	Green	Green	Green	Green		Cabinet Office	Howard Quayle	Mar-21

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We live longer, healthier lives									
18.18.02	Move more services from the hospital into the community so care is provided closer to people's homes	Amber	Amber	Amber	Amber	<p>(i) Eye Care - strategy approved by the Department and is due to be published June 2020.</p> <p>(ii) Care Pathways – Analysts from the Transformation Team have commenced background research on best practice care pathways and services during the Covid-19 outbreak, positioning the work well for when key staff are returned to BAU.</p> <p>(iii) GP Contract - Implementation was subsequently impacted by COVID-19, but meetings progressed with GP reps and aiming to sign-off contract by the end of June.</p>	Health and Social Care	Ann Corlett	Mar-21

18.18.04	Continue to digitally transform the hospital and health and care services more generally	Amber	Amber	Amber	Amber	<p>Many digital health activities have seen unanticipated delays due to the COVID-19 pandemic and the reallocation of resource.</p> <p>Infection Prevention & Control Surveillance remains in delivery.</p> <p>Clinical Assessment and Noting has continued to progress, hardware resourcing issues have been resolved and new devices and charging units have been deployed. The application has been upgraded and the first two assessments have been delivered into live. A refreshed delivery plan has been agreed. eDischarge has been developed and is currently in delivery.</p> <p>Electronic Prescribing and Medication Administration is delayed pending the delivery of eDischarge. Significant work required regarding legislation, which will be undertaken within the current administration.</p> <p>RIO 7 upgrade work was temporarily suspended – work is due to resume in June 2020.</p> <p>The Integrated Digital Record business case is being referenced as part of wider digital health transformation work which is also resuming imminently.</p> <p>In addition to this the Digital Strategy Transformation project commenced in January. A Working Group was established which developed a revised delivery schedule and a</p>	Health and Social Care	David Ashford	Mar-21
18.18.05	Define the health services which will be provided on-Island and those that will be provided off-Island	Amber	Amber	Amber	Amber	<p>Analysts from the Transformation Team have commenced background research on best practice care pathways and services during the Covid-19 outbreak, positioning the work well for when key staff are returned to BAU.</p>	Health and Social Care	Jason Moorhouse	Mar-21

18.18.06	Reduce waiting times for operations	Red	Red	Red	Red	<p>Progress during this quarter has been impacted due to resources being reallocated to the planning and subsequent implementation of our response to COVID-19. This includes the procurement of the external contractor to deliver the Theatres project, which has been placed on hold. Terms of Reference have been drawn up for an internal theatre improvement team that will take forward recommendations from the initial report.</p> <p>The DHSC Job planning policy has been approved and an electronic job planning solution delivered. First draft Job plans have been entered into the system with a view to start the job planning process in Q1 2020/21.</p>	Health and Social Care	Clare Barber	Mar-19
18.18.08	Implement the mental health services strategy	Green	Green	Green	Green		Health and Social Care	Ann Corlett	Dec-20
18.18.09	Consider and recommend funding options for residential and nursing care	Green	Green	Red	Red		Cabinet Office	Ray Harmer	Jul-18
18.18.11	Improve governance and accountability in the way we provide health and care services	Amber	Amber	Amber	Amber	The project within the Transformation Programme was only established in March, and as such no significant progress was made during Q4. Comprehensive update anticipated Q1 2020/21	Health and Social Care	Jason Moorhouse	Jan-21

18.18.14	Deliver clear legal frameworks for all essential Health and Social Care Services by March 2021	Amber	Amber	Amber	Amber	<p>Adoption Bill - the Department has received a first draft of the Adoption Bill from Chambers.</p> <p>Prior to the declaration of a state of emergency a review of the draft had commenced, however work on the Bill has remained on hold as a result of the Emergency Regulations.</p> <p>The Legislation Team anticipates work recommencing on the Bill in the early weeks of August 2020. Plan is to complete within this administration.</p> <p>Manx Care Bill - Public consultation commenced in March (closes 17 April). Agreement had been in place for the DHSC Advisory Committee would be the Service Leads for the Bill. Work has continued within the Transformation team and a paper is due to be progressed through the Political Board in May.</p>	Health and Social Care	Jason Moorhouse	Mar-21
18.18.15	Design and deliver a suite of core data sets to underpin the core work streams by 2021	Green	Green	Green	Green		Health and Social Care	David Ashford	Mar-21
18.18.16	Develop Integrated Care Strategy then implement by March 2021	Green	Green	Green	Green		Health and Social Care	Ann Corlett	Mar-21
18.18.17	Update the ageing population research report from 2013 and revisit the actions plan by May 2019	Amber	Amber	Red	Red	awaiting ministerial sign off	Cabinet Office	Ray Harmer	May-19

18.18.18	Achieve maximum waiting times after referral for non-urgent consultant-led treatments of 18 weeks. To be reported upon January 2021	Amber	Amber	Amber	Amber	<p>A whole system scoping exercise has not been completed in light of the focus on pathways and service by service review(s) as required by the adopted Sir Johnathan Michael review and subsequent Transformation Programme. The first prioritised project initiation documents have been agreed by the Transformation Programme, these include:</p> <ul style="list-style-type: none"> • Undertake Needs Assessment • Undertake Service-by-Service Review • Design and Implement Care Pathways <p>Diabetes and Cardiovascular are the first pathfinder services to be reviewed and relevant targets will be identified within this process.</p>	Health and Social Care	David Ashford	Jan-21
18.18.19	Introduce a unitary complaints process in the DHSC	Amber	Green	Green	Green		Health and Social Care	David Ashford	Jan-21
18.18.20	Introduce overhauled and sustainable private medical services	Amber	Amber	Amber	Amber	<p>The remaining private healthcare activity and the project to deliver an overhauled and sustainable private medical service was suspended due to the Covid-19 emergency pandemic situation.</p> <p>The PPU has been refurbished and re purposed for extra bed capacity for the hospital for the Covid-19 impact.</p>	Health and Social Care	David Ashford	Jun-20

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We have improved the quality of life for children, young people and families at risk									
19.19.01	Implement the recommendations in the Care Inspectorate 2014 report of an inspection of services for children and young people, and respond to the comments in the Care Inspectorate's 2016 update report	Green	Green	Green	Green		Cabinet Office	Ray Harmer	Mar-21
19.19.03	Ensure that all health and Social Care Services have the appropriate levels of regulation and inspection by March 2021 (revised)	Green	Green	Green	Green		Health and Social Care	David Ashford	Mar-21
19.19.06	Report annual, in July, on the progress against the Combined Children and Family Services Action Plan to Tynwald	Green	Amber	Complete	Complete		Cabinet Office	Ray Harmer	Mar-21

Ref	Action	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20	Comment	Lead Department	Political Sponsor	End Date
We live our lives safe from crime and danger									
20.20.01	Widen the scope of offences covered by cautions and fixed penalty notices	Green	Green	Green	Green		Home Affairs	Graham Cregeen	Mar-20
20.20.02	Develop new guidelines for parole and probation frameworks	Amber	Amber	Amber	Amber		Home Affairs	Graham Cregeen	Oct-19
20.20.03	Implement a new prevention and early intervention team which will work with young people at risk of entering the Criminal Justice System	Green	Green	Green	Green		Home Affairs	Graham Cregeen	Oct-19
20.20.04	Reduce reoffending through community rehabilitation and restorative justice programmes	Green	Green	Green	Green		Home Affairs	Graham Cregeen	Sep-19
20.20.05	Drive digital transformation of the criminal justice system, particularly in the Police and Courts, and widen the scope in which evidence can be heard and cross-examined	Amber	Amber	Amber	Amber	It is a main objective in the process via the Criminal Digital Strategy, however, until the all the various parts of the system are eventually joined up it cannot happen.	Home Affairs	Graham Cregeen	Dec-20
20.20.06	Amend jury arrangements taking into account the Tynwald resolution of November 2016	Amber	Amber	Green	Green	Included in provisions in Justice Reform Bill 2020	Home Affairs	Graham Cregeen	Mar-20

20.20.10	Develop a strategy to enhance early intervention through multi agency working to prevent offending and reoffending by September 2018	Green	Green	Green	Green		Home Affairs	Graham Cregeen	Dec-19
20.20.11	Create a single offender record for the Isle of Man Criminal Justice System	Amber	Amber	Amber	Amber	It is a main objective in the process via the Criminal Digital Strategy, however, until the all the various parts of the system are eventually joined up it cannot happen.	Home Affairs	Graham Cregeen	Dec-20