



Visitor Information



Arrival and Parking

Any enquiries can be raised by telephone prior to a visit - 01624 891009

The prison is accessible via public transport with the nearest bus stop situated at the front of the prison.

There is a large FREE car park on site.

There is a drop-off zone not too far from main entrance of the Visitor's Centre.

Disabled Parking spaces are situated near the main entrance to the prison clearly marked with disabled badges.

The Visitor's Centre has 2 manual wheelchairs available which can be booked either in advance or on arrival at the Visit Centre.

Visitor's Centre Access

Access to the visitors centre is through a level concrete walkway.

The double entrance doors are automatic in operation and have an opening width of 1.7 metres.

The reception area is well lit and there is a low level counter in the reception area.

There is easy level access to the Centres toilets which also include baby changing facilities.

Staff will be available at the front desk should you have any enquiries or require and assistance

Main Visits Hall

Access to the hall is by stairs; however there is a lift available for use. All stair cases have handrails both sides for support. The lift is able to accommodate power operated wheelchairs. Guide and assistance dogs are welcome

Baby changing facilities are available in the disabled visitors' toilets.

The layout is spacious and there is ample room for wheelchairs throughout the public areas.

The disabled visitors' toilets are purpose-built unisex facilities. The access doors open outwards, All taps are easy to use and do not require an ability to grip. In an emergency alarm is provided in the toilets.