

Highways Construction Project Charter



The Department of Infrastructure is responsible for the delivery of multiple construction projects. As a responsible organisation the Department is aware of the impact that such works can have on the local community and businesses. The Department is committed to minimise the disruption caused by its projects whilst ensuring delivery within time, budget and to the expected quality. The Department will monitor compliance with this charter throughout its projects.

In order to achieve this aim the Department has developed seven key principles. The Department will:

1. Ensure the health and safety of its workers, its contractors and the public.
The Department will work to high standards of health and safety and will provide proper welfare facilities for workers. The Department will target a zero accident standard for all our sites.
2. Plan and execute all works to ensure the minimum of disruption to others.
The Department will consider innovative working practices and techniques. The Department will plan works to the shortest possible duration.
3. Consider the needs of pedestrians and vulnerable users and maintain adequate facilities for all. Safe pedestrian access will be maintained to all properties at all times.
4. Reduce or mitigate noise and nuisance to the local community through good planning and site practices. Site management will adhere to the latest standards and best practice guidance.
5. Minimise disruption to the public by utilising appropriate traffic management systems and where necessary diversions will be kept to the shortest available route.
6. Communicate regularly and in a timely manner with all businesses and residents. The Department will be proactive in its approach and utilise various communication channels to ensure all stakeholders receive the appropriate communication to suit their needs.
7. Respond promptly to public complaints and comments and aim to make any necessary changes within 24 hours.