

# Have you got your new MiCard?



All existing MiCards will need to be replaced before 31 December.

## Why does my card need to be replaced?

- All existing MiCards are valid until 31 December 2019 and need to be replaced before then so that you can continue to collect your benefit or state pension payments at your chosen post office.
- To ensure the personal data we hold about you is accurate and up to date.

## What you need to do...

You don't need to do anything until Social Security sends you a letter.

When you get your MiCard replacement letter from Social Security you will need to take the following to the post office you usually get your benefits or state pension from:

- The MiCard replacement letter from Social Security
- Photographic identity
- Proof of your address
- A completed Photo ID consent form (but only if you want to have your photograph printed on your new MiCard).

Full details will be provided in the MiCard replacement letter from Social Security.



To find details on our privacy policy notice, please visit our website.

Isle of Man  
Post Office  
Oik Postagh Eilan Vannin

**MiCard**

# What sort of identification is acceptable?

## Acceptable photographic identification is one of the following:

- Your current MiCard, if it has your photograph on it; or
- Your passport; or
- Your driving licence.

## Acceptable proof of your address is one of the following:

- A recent electricity, gas or telephone bill, or bank statement which you received through the post, with your address clearly displayed on it and dated within the last three months; or
- A full, current tenancy agreement clearly displaying your current address.



## Any issues?

If you think you will have difficulty providing either your proof of identity or proof of your address please either:

- Phone 686297
- Email [MiCardenquiries@gov.im](mailto:MiCardenquiries@gov.im)