

Hospital Activity Data

Emergency Department

Unplanned Attendance

	2015/16	2016/17	2017/18	2018/19
Overall (Nobles & Ramsey)	35749	35596	37281	39784
Nobles Accident and Emergency	28378	28405	29879	31308
Ramsey Minor Injury Unit	7371	7191	7402	8476

Description: The number of unplanned attendances by financial year to each of the local emergency departments.

4 Hour Wait

	2015/16	2016/17	2017/18	2018/19
Overall Compliance (Nobles & Ramsey)	79.4%	79.8%	79.0%	78.7%
Nobles Accident and Emergency	74.7%	74.7%	73.9%	73.0%
Ramsey Minor Injury Unit	97.6%	99.9%	99.8%	99.8%

Description: Compliance to the target that 95% of patients attending an emergency department should wait no more than 4 hours between arrival and admission, transfer or discharge.

6 Hour Wait

	2015/16	2016/17	2017/18	2018/19
Overall Compliance (Nobles & Ramsey)	92.8%	93.1%	92.8%	92.3%
Nobles Accident and Emergency	91.1%	91.3%	91.0%	90.3%
Ramsey Minor Injury Unit	99.2%	100.0%	100.0%	100.0%

Description: The percentage of patients waiting less than 6 hours between arrival and admission, transfer or discharge.

Inpatients

Nobles Admissions

	2015/16	2016/17	2017/18	2018/19
Nobles Emergency Admissions	10445	10322	10689	10475
Nobles Inpatient Admissions	2233	2087	1924	1847
Nobles Day Case Admissions	5991	5990	7079	8901

Description: The number of patients admitted for emergency, scheduled inpatient & scheduled day case treatment at Nobles.

Outpatients

All Outpatient Attendances

	2015/16	2016/17	2017/18	2018/19
Outpatient Attendances (Nobles & Ramsey)	111392	113474	109938	114862
DNA Rate (Nobles & Ramsey)	8.1%	8.1%	10.1%	10.0%
New to Follow up Ratio (Nobles & Ramsey)	1.88	2.01	1.86	1.82

Outpatient Attendances Description: The number of attended appointments at both Nobles and Ramsey.

DNA Rate Description: The percentage of patients that did not attend their outpatient appointment at both Nobles and Ramsey.

New to Follow Up Ratio Description: The ratio of new appointments to follow up appointments at both Nobles and Ramsey.