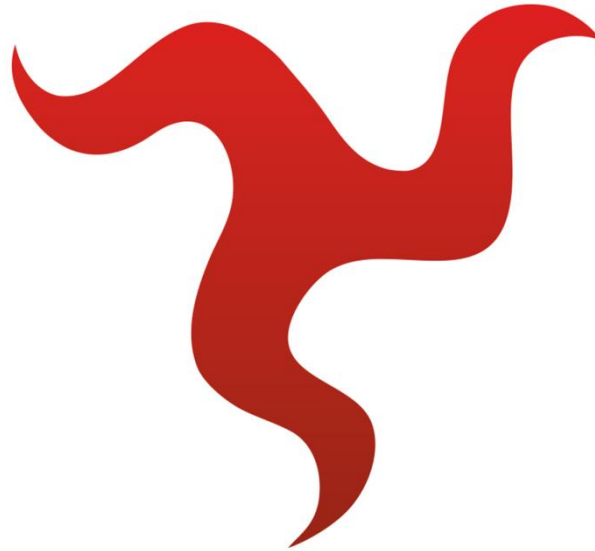


GD 2019/0016



Isle of Man
Government

Reiltys Ellan Vannin



**PROGRAMME FOR GOVERNMENT
AMENDMENTS FOR YEAR THREE 2019/20**

Introduction:

The Programme for Government 2016 – 21 will enter its third performance year of delivery in April 2019. The Programme for Government states the three strategic objectives for the Council of Ministers and the six macro indicators that will measure the achievement of these objectives.

An Inclusive and Caring Society

An Island of Enterprise and Opportunity

Financially Responsible Government

The programme identifies 20 outcomes to be achieved and groups them under 5 themes;

Enterprise and Opportunity Island

Responsible Island

Sustainable Island

Inclusive and Caring Island

Healthy and Safe Island

The outcomes describe the future vision for the Council of Ministers which can be aligned to the UN Sustainable Development Goals. When approved in 2017, the Programme for Government was described as a 'living' document and the amendments made for 2019/20 reflect that.

In advance of beginning the third year a review has been undertaken of the Programme of Government, to consider the challenges, threats and opportunities faced today and any issues which may arise in the next 12-18 months. This review has been led by the Council of Ministers and has involved Chief Officers and their Departments, Boards and Offices, and Tynwald Members.

Review of the Programme for Government – Year 3 amendments

Outcomes

The outcomes remain the same and are a constant focus for the Council of Ministers.

Policy Statements

The policy statements have been revised to streamline the number included in the Programme for Government, in order to provide greater focus for policy development and decision making. Some policy statements have been identified as action statements, rather than policy statements, and these have been transferred into actions with a delivery date. Others are recommended to be deleted.

Actions

Existing actions in the Programme for Government have been reviewed, and where actions are completed they will be withdrawn from the programme.

Some existing actions have been amended with new wording, a new date or change to the political sponsor. These changes are to define more clearly what is to be achieved, to reflect changing priorities, to ensure a realistic delivery date is set, and to ensure that political sponsors are assigned to actions.

A set of new actions have been identified to be included, these reflect the changing demands and priorities of Government, or are a next step to a previously concluded action.

All changes are detailed in the following pages. The Programme for Government will be updated to reflect these changes and the revised version and performance framework published on line at www.gov.im/performance.

ENTERPRISE AND OPPORTUNITY ISLAND

ACTIONS TO BE WITHDRAWN						
Outcome	Ref No	Actions	Sub Committee	Lead Department	Political Sponsor	End Date
We have an economy where local entrepreneurship is supported and thriving and more new businesses are choosing to call the Isle of Man home	1.1	Promote and drive the enterprise development fund and ensure they are delivering jobs and new businesses for our Island REMOVE - Business as usual	NSG	DfE	Lawrie Hooper, MHK	Mar 21
	1.3	Increase the uptake of our new products, like the alternative banking regime and crowdfunding. REMOVE - Business as usual	NSG	DfE	Lawrie Hooper, MHK	Mar 21
	1.4	Carry out the TT/MGP economic assessment report for Tynwald Review – Part 2 REMOVE – Complete	NSG	Cabinet Office	Alex Allinson, MHK	Jan 19
	1.6	Review the full range of financial assistance and enterprise support schemes and produce a new framework. REMOVE – Complete	NSG	DfE	Lawrie Hooper, MHK	Oct 18
We have a diverse economy where people choose to work and invest	2.3	Review the effectiveness of the reformed work permit system to ensure employers are able to access skilled workers, where they are not readily available in the residential market. REMOVE – Complete	NSG	DfE	Tim Crookall, MLC	Oct 18
	2.6	Implement a new executive agency model to foster public private partnerships for Finance, Digital, Business and Visit. REMOVE - Complete	NSG	DfE	Minister Laurence Skelly, MHK	Jul 18
We have an education system which matches our skills requirements now and in the future	4.5	Explore the use of internships in developing the future workforce, to work towards addressing the Island's skills gap (Working in partnership with DESC). REMOVE - Part of Locate Strategy	SPCC	DfE	Lawrie Hooper, MHK	Oct 18
We have utilities that support our Island, communities and business	6.4	Report on the review into Manx Gas by the CM's Manx Gas Committee REMOVE - Complete	E&I	Cabinet Office	Minister Chris Thomas, MHK	Dec 18

NEW ACTIONS TO BE INCLUDED 2019/20

Outcome	Actions	Sub Committee	Lead Department	Political Sponsor	End Date
We have an economy where local entrepreneurship is supported and thriving and more new businesses are choosing to call the Isle of Man home	Enable the delivery of ultrafast fibre broadband to over half of the Island's residents and businesses, should they want it as part of a broader 5 year plan to support enable the majority.	NSG	DfE	Minister Laurence Skelly, MHK	Jul 21
	The four DfE Executive agencies will produce 1-3 year high level business plans	NSG	DfE	Minister Laurence Skelly, MHK	Oct 19
	Investigate a Development Agency	NSG	DfE	Lawrie Hooper, MHK	Oct 19
	The formation of local development partnerships and production of local development plans	NSG	Cabinet Office	Minister Chris Thomas, MHK	Dec 19
	Secure a viable proposal for the redevelopment of the Summerland Site	NSG	DoI	Julie Edge, MHK	Apr 21
We have a diverse economy where people choose to work and invest	Deliver the actions of the Locate Strategy	NSG	DfE	Daphne Caine, MHK	Jul 21
	Report on the review of the zero hours contracts by the Chief Ministers zero hours committee	NSG	Cabinet Office	Minister David Ashford, MHK	June 19
We have Island transport that meets our social and economic needs	Complete the construction of the Isle of Man Ferry Terminal in Liverpool and refurbish the passenger facilities in the IOM Sea Terminal building by end of 2020	E&I	DoI	Tim Baker, MHK	Dec 20
	New Sea Services Agreement formally agreed with the IOM Steam Packet Company Ltd	E&I	DoI	Tim Baker, MHK	May 19
	Ensure that all preparatory work for the expected audit by the International Maritime Organisation is undertaken by the date of the audit, expected to be in 2020	E&I	DoI	Tim Baker, MHK	Apr 20
	Deliver the items contained within the Active Travel investment plan	E&I	DoI	Kate Lord Brennan, MLC	Mar 21
We have an infrastructure which support social and economic wellbeing	Develop brownfield sites at Jurby and Airport Technology Gateway to create the infrastructure needed to improve social and economic wellbeing and meet the future needs of the community	E&I	DoI	Julie Edge, MHK	Mar 21

RESPONSIBLE ISLAND

ACTIONS TO BE WITHDRAWN						
Outcome	Ref No	Actions	Sub Committee	Lead Department	Political Sponsor	End Date
We are financially responsible while providing services that meet the needs of our community	7.2	Create a team to identify opportunities, efficiencies and savings in public financing expenditure to meet the cost reduction targets which will be identified in the 2017/18 budget REMOVE – Complete	NSG	Treasury	Bill Shimmins, MHK	Oct 17
	7.3	Review and consider public/private approaches to financing capital and regeneration schemes REMOVE – Complete	NSG	Treasury	Minister Alf Cannan, MHK	Dec 17
	7.7	Provide an update to May Tynwald on the progress of the Securing Added Value and Efficiency (SAVE) programme REMOVE – Complete	NSG	Treasury	Minister Alf Cannan, MHK	May 18
We have public services which are fit for purpose, modern and provided in the right place	8.10	Complete action plans for delivery of the People Strategy REMOVE (Complete)	NSG	Cabinet Office	Minister Chris Thomas, MHK	Dec 18
We have more responsive legislation and regulation	9.5	Ensure the Island’s legislative position is equivalent to the EU General Data Protection Regulation directive REMOVE – Complete	NSG	Cabinet Office	Minister Chris Thomas, MHK	May 18
We engage, participate and are respected internationally	10.2	Complete the second enhanced follow up report for MONEYVAL REMOVE – Complete	NSG	Cabinet Office	Chief Minister	Jan 19
	10.3	Introduce new immigration rules by worker route REMOVE – Complete	NSG	Cabinet Office	Chief Minister	Apr 18

ACTIONS TO BE AMENDED						
Outcome	Ref No	Actions	Sub Committee	Lead Department	Political Sponsor	End Date
We are financially responsible while providing services that meet the needs of our community	7.4	Set out a plan to Improve the way debts are identified, collected and monitored Amend end date from March 2019 to "October 2019"	NSG	Treasury	Minister Alf Cannan, MHK	Oct 19
	7.5	Set out a full plan for rates modernisation by October 2017 Amend end date from Oct 17 to "May 19"	NSG	CO	Minister Chris Thomas, MHK	May 19
We have public services which are fit for purpose, modern and provided in the right place	8.3	Extend the open Government policy Amend to "Develop and publish a policy on open data for the Isle of Man Government" Amend end date from Dec 18 to "July 19"	NSG	Cabinet Office	Minister Chris Thomas, MHK	Jul 19
	8.9	Develop a detailed business case for the smart service framework's smart services Amend to "Create a follow up action plan for the Smart Service Framework" Amend date from tbc to Sept 19	NSG	Cabinet Office	Minister Chris Thomas, MHK	Sept 19
We have more responsive legislation and regulation	9.1	Introduce the Competition Bill into Branches in June 2019. Amend date from Dec 2018 to "June 2019"	E&I	DEFA	tbc	June 19
	9.7	Following the review of the electoral system ensure revised legislation is in place for the 2021 general election Amend to "Modernise and deliver revised Representation of the People and Registration of Electors primary and secondary legislation" Amend end date from "tbc" to "Sept 2020"	NSG	Cabinet Office	Minister Chris Thomas, MHK	Sept 20

We engage, participate and are respected internationally	10.6	Co-ordinating Departmental preparations to bring about the resulting necessary legislative changes in collaboration with the Attorney General's Chambers Amend to "Lead Isle of Man Government's preparations to bring about the resulting necessary legislative changes arising from the UK's withdrawal from the EU in collaboration with the Attorney General's Chambers" Amend end date from March 2019 to "March 2020"	NSG	Cabinet Office	Chief Minister	Mar 20
We engage, participate and are respected internationally	10.7	Lead and manage the implications for the Isle of Man arising from the UK's withdrawal from the EU, co-ordinating and supporting work across Government and providing timely reports on progress Amend to "Identify, assess and lead the management of the implications, for the Isle of Man arising from the UK's withdrawal from the EU, including contingency planning, emergency response and readiness issues co-ordinating and supporting work across Government" Amend end date from March 2019 to "March 2020"	NSG	Cabinet Office	Chief Minister	Mar 20
	10.8	Assess the potential for the IOM to participate in the UK's new trading relationships with countries outside of the EU and position the Island in order to take advantage of opportunities which may arise Amend to "Assess the UK's emerging relationship with the EU post exit and the extent of the Isle of Man's participation in this" Amend end date to "March 2020"	NSG	Cabinet Office	Chief Minister	Mar 20

NEW ACTIONS TO BE INCLUDED 2019/20

Outcome	Actions	Sub Committee	Lead Department	Political Sponsor	End Date
We are financially responsible while providing services that meet the needs of our community	Review strategies to address budget savings target	NSG	Treasury	Minister Alf Cannan, MHK	May 20
	Re-finance the IOM Steam Packet Company Ltd	NSG	Treasury	Minister Alf Cannan, MHK	Nov 19
	Progress further incremental reforms to the machinery of government to deliver more effective joined up working as one public service	NSG	Cabinet Office	Minister Chris Thomas, MHK	Jul 20
We have public services which are fit for purpose, modern and provided in the right place	Deliver and evaluate the effectiveness of the Year 1 actions set out in the People Strategy	NSG	Cabinet Office	Minister Chris Thomas, MHK	Sept 19
	Progress further incremental reforms to the machinery of government to deliver more effective joined up working as one public service	NSG	Cabinet Office	Minister Chris Thomas, MHK	Jul 20
We engage, participate and are respected internationally	Assess the UK's trading relationships with countries outside of the EU post exit, and the extent of the Isle of Man's participation in these	NSG	Cabinet Office	Chief Minister	Mar 21
	Review and deliver new immigration rules for investors and entrepreneurs	NSG	Cabinet Office	Chief Minister	Mar 20
	Complete a compliance enhancing procedures report on issues identified by MONEYVAL	NSG	Cabinet Office	Chief Minister	Jul 19
Deliver against our commitment to reduce our carbon emissions	To launch the IOM as a suitable location for developing and testing the technologies needed for autonomous vehicles	E&I	DfE	Lawrie Hooper, MHK	Jul 21
We have more responsive legislation and regulation	Lead on negotiations with Manx Gas to establish a new regulatory agreement	NSG	Cabinet Office	Chief Minister	Dec 19

POLICY STATEMENTS TO BE WITHDRAWN

Outcome	Actions	Sub Committee	Lead Department	Political Sponsor	End Date	COMMENTS
We are financially responsible while providing services that meet the needs of our community	Modernise the rates system so it supports services appropriate to the 21 st Century.	NSG	Cabinet Office	Minister Chris Thomas, MHK	Jul 20	To be deleted as a policy statement, Action exists
We have public services which are fit for purpose, modern and provided in the right place	Progress further incremental reforms to the machinery of government to deliver more effective joined up working as one public service	NSG	Cabinet Office	Minister Chris Thomas, MHK	Jul 20	Action created and included in table above
We have more responsive legislation and regulation	Introduce new legislation for national communications which creates a more effective regulatory framework in this area	NSG	NA	NA	NA	To be deleted as a policy statement
	Lead on negotiations with Manx Gas to establish a new regulatory agreement	NSG	Cabinet Office	Chief Minister	Dec 19	Action created and included in table above
	Ensure that Isle of Man law and policy is equivalent in effect to the forthcoming European Union General Data Protection Regulations to give our businesses confidence that they can continue to trade in Europe	NSG	NA	NA	NA	To be deleted as a policy statement as has also been an action

SUSTAINABLE ISLAND

ACTIONS TO BE WITHDRAWN

Outcome	Ref No	Actions	Sub Committee	Lead Department	Political Sponsor	End Date
We are an Island where people choose to live and visit	11.3	Organise a year celebrating our Island as a special place to live and work in 2018 REMOVE - Activity will be complete	E&I	Cabinet Office	Minister Chris Thomas, MHK	Apr 19
	12.4	Implement improvements to the planning system REMOVE – Complete	E&I	Cabinet Office	Minister Chris Thomas, MHK	Apr 18
We have a planning system which supports sustainable growth	12.5	Present a proposal for reform of the planning system to Tynwald by May 2018 REMOVE – Complete	E&I	Cabinet Office	Minister Chris Thomas, MHK	May 18

ACTIONS TO BE AMENDED

Outcome	Ref No	Actions	Sub Committee	Lead Department	Political Sponsor	End Date
We are an Island where people choose to live and visit	11.6	Invest in better design and layout for our residential streets Amend end date from March 2018 to "March 2021"	E&I	DoI	Kate Lord Brennan, MLC	Mar 21

NEW ACTIONS TO BE INCLUDED 2019/20

Outcome	Actions	Sub Committee	Lead Department	Political Sponsor	End Date
We are an Island where people to choose live and visit	Ensure Agri-Food export trade continues post Brexit	E&I	DEFA	Minister Geoffrey Boot, MHK	Apr 2020
	Bring forward appropriate Animal Welfare Legislation alongside Brexit commitments	E&I	DEFA	David Cretney, MLC	Dec 20
	Visit Isle of Man Agency to devise and implement a plan for 2019 and 2020 which extends the visitor season and grows the visitor economy in numbers and value in line with the original Destination Management Plan objectives.	E&I	DfE	Rob Callister, MHK	Dec 20
We have a planning system which supports sustainable growth	Introduce an Online Planning Application process	E&I	DEFA	Tim Baker, MHK	Dec 2019
	Progress area plans for North and West call for sites	E&I	Cabinet Office	Minister Chris Thomas, MHK	May 19
	Implement the action plan (dated May 2018) to improve the planning system	E&I	Cabinet Office	Minister Chris Thomas, MHK	Dec 20
	Review our processes and desired goals in respect of the conservation of our built environment	E&I	Cabinet Office	Minister Chris Thomas, MHK	Dec 20
We have a natural and built environment which we conserve and cherish and which is adapted to cope with the threats from climate change	Introduce a 10 year agricultural strategy focusing on productivity and environmental gains.	E&I	DEFA	Minister Geoffrey Boot, MHK	Dec 2019
	Introduce an All Island Action Plan for Single Use Plastics	E&I	DEFA	Martyn Perkins, MHK	Jul 2019
	Propose appropriate Bathing Water Quality Standards for the Island	E&I	DEFA	Minister Geoffrey Boot, MHK	Nov 2019

Introduce a Management Plan for the 0-3nm Marine Zone	E&I	DEFA	Minister Geoffrey Boot, MHK	Dec 2019
Bring forward an action plan for Co2 emissions reduction	E&I	DEFA	Minister Geoffrey Boot, MHK	Dec 2019
Open a new Strategic Special wastes disposal site to replace the current site at Wright's Pit North by end of 2020	E&I	DoI	Minister Ray Harmer, MHK	Dec 20

POLICY STATEMENTS TO BE WITHDRAWN

Outcome	Actions	Sub Committee	Lead Department	Political Sponsor	End Date	Comments
We have a planning system which supports sustainable growth	Implement the action plan (dated May 2018) to improve the planning system	E&I	Cabinet Office	Minister Chris Thomas, MHK	Dec 20	Action created and included in table above
	Review our processes and desired goals in respect of the conservation of our built environment	E&I	Cabinet Office	TBA	TBA	Action created and included in table above

INCLUSIVE AND CARING ISLAND

ACTIONS TO BE WITHDRAWN

Outcome	Ref No	Actions	Sub Committee	Lead Department	Political Sponsor	End Date
We have affordable and accessible housing which meets our social and economic needs	14.1	Work with housing providers to identify and develop suitable alternative types of housing to meet the Island's future needs REMOVE - business as usual	E&I	DoI	Julie Edge, MHK	Ongoing

ACTIONS TO BE AMENDED

Outcome	Ref No	Actions	Sub Committee	Lead Department	Political Sponsor	End Date
We have affordable and accessible housing which meets our social and economic needs	14.2	Investigate and report how to ensure we have accommodation that can meet the needs of an ageing population including 'care' and 'extra care' housing, and nursing and residential homes Amend end date from Dec 2018 to "July 2019"	SPCC	DHSC	Minister David Ashford, MHK	Jul 19
	14.5	Modify the access and eligibility criteria for housing so that access is prioritised for those who are most in need, both at first point of allocation and at any subsequent tenancy review. Amend end date from July 2018 to "March 2019"	E&I	DoI	Julie Edge, MHK	March 19
We are tackling the inequalities in our Island society	17.2	Change the way we help people get back to work by establishing clearer support pathways Amend end date from April 2018 to "July 2019"			Ralph Peake, MHK	Jul 19
	17.4	Implement the Equality Act Amend to "Put in place regulations and guidance for all protect characteristics (including equal pay) of the Equality Act"	SPCC	Cabinet Office	Jane Poole Wilson, MLC	Jan 20
	17.5	Publish a white paper on intergenerational fairness Amend end date from July – Nov 2018 to "June 2019"	SPCC	Cabinet Office	Minister Chris Thomas, MHK	June 19

We are tackling the inequalities in our Island society	17.6	Agree an action plan to tackle homelessness, hunger and cold Amend date to Mar 19	SPCC	Cabinet Office	Minister Chris Thomas, MHK	Mar 19
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NEW ACTIONS TO BE INCLUDED 2019/20

Outcome	Actions	Sub Committee	Lead Department	Political Sponsor	End Date
We are tackling the inequalities in our Island society	Implement the action plan for homelessness, hunger and cold	SPCC	Cabinet Office	Minister Chris Thomas, MHK	Mar 21
	Grow awareness of the needs of various vulnerable groups, including those experiencing mental health problems	SPCC	Cabinet Office	Chief Minister	Mar 21
We have affordable and accessible housing which meets our social and economic needs	Bring forward a high level, all Island strategy for housing, with a five year action plan	SPCC	DoI	TBA	Dec'19

POLICY STATEMENTS TO BE WITHDRAWN

Outcome	Actions	Sub Committee	Lead Department	Political Sponsor	End Date	Comments
We have affordable and accessible housing which meets our social and economic needs	Develop long term investment plans for housing following completion of the housing stock review	E&I	TBA	TBA	TBA	Action included in table above as part of 5 year action plan
We have appropriate, flexible and equitable pensions for all	Introduce flexibility for private pensions – Develop and review options for future retirement	NSG	Treasury	Minister Alf Cannan, MHK	TBA	Action to be created

We have open and transparent Government which engages effectively with Tynwald and the Public	Improve the operation of the tribunal system	NSG	Cabinet Office	Minister Chris Thomas, MHK	Dec 19	Action to be created
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HEALTHY AND SAFE ISLAND

ACTIONS TO BE WITHDRAWN

Outcome	Ref No	Actions	Sub Committee	Lead Department	Political Sponsor	End Date
We live longer, healthier lives	18.1	Continue the external peer review process (WMQRS) of health services and implement the recommendations REMOVE - Activity will be complete	SPCC	DHSC	Clare Bettison, MHK	Mar 19
	18.10	Improve the way we communicate with the public about the way our health and care services are provided REMOVE - Action to be removed and activity shown elsewhere	SPCC	DHSC	Jason Moorhouse, MHK	Mar 21
	18.12	Become an employer of choice in healthcare REMOVE - Activity to be consumed within the People Strategy	SPCC	DHSC	Minister David Ashford, MHK	Mar 21
	19.2	Put the Safeguarding Children Board on statutory footing through legislation, and consider putting in place a statutory board for safeguarding adults REMOVE - DHSC Deliverables now complete	SPCC	DHSC	Ann Corlett, MHK	May 18

ACTIONS TO BE AMENDED

Outcome	Ref No	Actions	Sub Committee	Lead Department	Political Sponsor	End Date
We live longer, healthier lives	18.5	Define the services which will be provided on-Island and those which will be provided off-Island Amend end date from "Mar 19" to "Jan 21"	SPCC	DHSC	Jason Moorhouse, MHK	Jan 21
	18.6	Reduce waiting times for operations Amend end date from "Mar 19" to "Jan 21"	SPCC	DHSC	Minister David Ashford, MHK	Jan 21
	18.11	Improve governance and accountability in the way we provide health and care services Amend end date from "Mar 19" to "Jan 21"	SPCC	DHSC	Jason Moorhouse, MHK	Jan 21

	18.9	Consider and recommend funding options for residential and nursing care Amend end date from July 2018 to "July 2019"	SPCC	Cabinet Office	Minister Chris Thomas, MHK	Jul 19
	18.13	Address the long term funding issues posed by an ageing population Amend end date from March 2019 to "June 2019"	SPCC	Treasury	Ralph Peake, MHK	Jun 19
We live our lives safe from crime and danger	20.1	Widen the scope of offences covered by cautions and fixed penalty Amend end date from "Oct-19" to "Mar-20"	SPCC	DHA	Minister Bill Malarkey, MHK	Mar 20
	20.2	Develop new guidelines for sentencing, parole and probation frameworks Amend to : "Develop new guidelines for parole and probation frameworks"	SPCC	DHA	Minister Bill Malarkey, MHK	Oct 19
	20.3	Enhance early intervention, including extending our successful youth justice strategy to include those aged 18-25 Amend to: "Implement a new prevention and early intervention team which will work with young people at risk of entering the Criminal Justice System".	SPCC	DHA	Minister Bill Malarkey, MHK	Oct 19
	20.4	Reduce reoffending through community rehabilitation and restorative justice programmes Amend end date from "1st Review 2018" to "Sep-19"	SPCC	DHA	Minister Bill Malarkey, MHK	Sep 19
	20.5	Drive digital transformation of the criminal justice system, particularly in the Police and Courts, and widen the scope in which evidence can be heard and cross-examined Amend end date from "TBC" to "Dec-20"	SPCC	DHA	Minister Bill Malarkey, MHK	Dec 20
	20.6	Amend jury arrangements in line with Tynwald resolution in November 2016 Amend to: "Amend Jury arrangements in line with Tynwald resolution in November 2016 that lie within DHA remit" Amend end date from TBC to "Mar-20" in line with delivery of the Legislative provisions into law	SPCC	DHA	Minister Bill Malarkey, MHK	Mar 20 for DHA

	20.10	Develop a strategy to enhance early intervention through multi-agency working to prevent offending and reoffending by September 2018 Amend to: “Develop a strategy to enhance early intervention through multi agency working to prevent offending and reoffending” Amend end date from “Sept 2018” to “Dec-19”	SPCC	DHA	Minister Bill Malarkey, MHK	Dec 19
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NEW ACTIONS TO BE INCLUDED 2019/20

Outcome	Actions	Sub Committee	Lead Department	Political Sponsor	End Date
We live longer, healthier lives	Achieve maximum waiting times after referral for non-urgent consultant-led treatments of 18 weeks. To be reported upon January 2021	SPCC	DHSC	Minister David Ashford, MHK	Mar 23 (Jan 21)
	Introduce a unitary complaints process in the DHSC	SPCC	DHSC	Minister David Ashford, MHK	Jan 21
	Introduce overhauled and sustainable private medical services	SPCC	DHSC	Minister David Ashford, MHK	Jun 20
We live our lives safe from crime and danger	Create a single offender record for the Isle of Man Criminal Justice System	SPCC	DHA	Minister Bill Malarkey, MHK	Dec 20