

Hospital Activity Data

Emergency Department

Unplanned Attendance

	2015/16	2016/17	2017/18
Overall (Nobles & Ramsey)	35749	35596	37281
Nobles Accident and Emergency	28378	28405	29879
Ramsey Minor Injury Unit	7371	7191	7402

Description: The number of unplanned attendances by financial year to each of the local emergency departments.

4 Hour Wait

	2015/16	2016/17	2017/18
Overall Compliance (Nobles & Ramsey)	79.4%	79.8%	79.0%
Nobles Accident and Emergency	74.7%	74.7%	73.9%
Ramsey Minor Injury Unit	97.6%	99.9%	99.8%

Description: Compliance to the target that 95% of patients attending an emergency department should wait no more than 4 hours between arrival and admission, transfer or discharge.

6 Hour Wait

	2015/16	2016/17	2017/18
Overall Compliance (Nobles & Ramsey)	93%	93%	93%
Nobles Accident and Emergency	91%	91%	91%
Ramsey Minor Injury Unit	99%	100%	100%

Description: The percentage of patients waiting less than 6 hours between arrival and admission, transfer or discharge.

Inpatients

Nobles Admissions

	2015/16	2016/17	2017/18
Nobles Emergency Admissions	10445	10322	10689
Nobles Inpatient Admissions	2233	2087	1924
Nobles Day Case Admissions	5991	5990	7079

Description: The number of patients admitted for emergency, scheduled inpatient & scheduled day case treatment at Nobles.

Outpatients

All Outpatient Attendances

	2015/16	2016/17	2017/18
Outpatient Attendances (Nobles & Ramsey)	111392	113474	109938
DNA Rate (Nobles & Ramsey)	8.1%	8.1%	10.1%
New to Follow up Ratio (Nobles & Ramsey)	1.88	2.01	1.86

Outpatient Attendances Description: The number of attended appointments at both Nobles and Ramsey.

DNA Rate Description: The percentage of patients that did not attend their outpatient appointment at both Nobles and Ramsey.

New to Follow Up Ratio Description: The ratio of new appointments to follow up appointments at both Nobles and Ramsey.