Welcome to this edition of Adult Social Care News. Inside we have our usual mix of information from our services, partners and focus on issues which affect those of us who live in the communities of the Isle of Man.

The New Year is a new start for all of us in Adult Social Care, as part of DHSC’s restructure we have joined colleagues in Mental Health Services and Community Services to form one directorate, known as Community Care. Our new Director is Angela Murray, whom many of you will already know as the Director of Mental Health Services. An exciting time for us all as we develop ways of working closer together and integrating services so that people are given the right care in the right place at the right time.

I would like to take this opportunity to stop, reflect and pass on our thanks to the outgoing Director of Adult Social Care, Cath Hayhow. Cath joined the then Social Service Directorate as Assistant Director in 2011 following a long and varied career which started in Ballamona as a student Occupational Therapist and led to a variety of roles including Deputy Chief Executive of a UK Primary Health Trust.

Cath was a driving force in moving forward Safeguarding as a high priority on the Island. She worked with colleagues to develop and deliver a programme of rebalancing which allowed a greater focus on community based care, helping people to live well at home for longer. She was also instrumental in establishing and embedding both the Learning Disability Partnership Board and the Age Well Partnership Board, both of which provide a forum for issues affecting people with a Learning Disability and Older People to be highlighted and action taken to improve systems so that the experiences of people using services are continually improving. She is also responsible for ensuring that the Adult Social Care Capital Programme continues to progress and ensures we have facilities which are fit to meet the needs of the people of the Island.

It is fair to say that Cath’s energy, integrity, enthusiasm and irreverent sense of humour will be much missed by colleagues and we wish her well in her future and hope she enjoys a long and happy retirement.
In November an Employment and Skills event was held at the Villa Marina in Douglas with businesses from the private and public sector displaying information about their areas and talking to students and public about qualifications required and vacancies available.

Sandie Hannay and Dale Lowey speaking to students about careers in our services.
A chicken house built from recycled materials by adults with learning difficulties has won a prize in a community initiative run by the Considerate Constructors’ Scheme (CCS).

Service users at the Department of Health and Social Care’s Eastcliffe Resource Industrial Centre (ERIC) undertook the project with support from Cedar Developments.

The company, which is in the process of building a new £5 million adult day service facility on the Noble’s Hospital site adjacent to ERIC, approached staff to see if they would like to be entered in the CCS’s Big Build project, which is aimed at encouraging firms to engage with communities by asking them to design and build a structure out of recyclable materials.

Once a decision was made to build a chicken house, materials used on the construction site, such as plywood, batten and pallets, were then provided to construct Feather Cottage, which features an array of furniture and a thatched roof.

As registered members of the CCS, Cedar Developments entered ERIC in the Big Build competition, and were delighted to hear they were selected as one of three winners from across the British Isles earlier this month.

Feedback on their winning entry commended the level of detail, both inside and outside the cottage: ‘The judges particularly enjoyed the table and chairs as well as the tiny painted picture. They also praised the fact that the cottage had a long-term use and would not just be discarded once the competition was finished. It really is a brilliant job done by all!’
A ceremony was held at ERIC, where Alex Burnett and Francis Johnson from Cedar were joined by Big Build mascot Honor Goodsite to present the team with their prize – a £100 Amazon voucher.

Mr Burnett said: ‘Cedar is proud to have played a part in the ERIC team winning this award, but all the credit must go with the service users and staff who made it happen. The materials we supplied have been put to excellent use and the chickens now have a fantastic new home!

‘The CCS is an important organisation which encourages firms to work with communities and enhance the environment and we will certainly be looking to work with other groups in the future.’ Marie Spencer, senior day support worker, said: ‘Cedar are a fantastic company to work with, a credit to the construction industry and we are grateful to them for helping ERIC achieve this success as well as recognising inclusion and ownership for the people who will use the new day centre.

‘The company has forged a very positive and supportive relationship with service users in a number of ways – allowing some the opportunity to help to lay foundation stones and have their artwork proudly displayed, as well as employing David Oakes as a labourer on the site for three days a week.’
Equipment store plays vital role in supporting people

Equipment issued by the Department of Health and Social Care (DHSC) to aid rehabilitation and Reablement must be returned and reused wherever possible.

Many items are never returned as people often aren’t aware they remain the property of the DHSC or don’t know how to return them.

The Department regularly receives reports from the public about items being disposed of at the Island’s civic amenity sites and given away to charity shops and there have even been instances when items have been put up for sale on social media.

Staff at the Integrated Equipment Loan Store in Braddan want to raise awareness of the work they do and how people across the Island can play their part in helping the DHSC save money.

The store in Kirby Farm Industrial Estate is open five days a week Monday to Thursday 8am to 4pm and Friday 8am to 3pm and acts as a hub for the collection and distribution of a huge range of equipment, from crutches and wheelchairs to adjustable electric beds and hoists.

Staff undertake cleaning and refurbishment of many returned items on-site, allowing them to be made available for reuse.

The store holds a large reserve stock at all times and is seen as playing a key role in fulfilling an aim contained within the Programme for Government to enable people to stay well in their own homes and communities, avoiding hospital and residential care wherever possible.

Equipment is supplied to patients when they are about to leave hospital and senior nursing staff make a request to the service for items to be made available to support continuing nursing care in the home, rehabilitation or Reablement.

An occupational therapist may then assess the patient’s home, checking for things such as the availability of plug points or the need to move furniture.

Occupational therapy manager, Niamh Kelly is leading a project to help streamline the equipment loan service and to ensure clinical effectiveness is at the core of every decision made with regard to people accessing the correct equipment for their needs. Encouraging people to return existing equipment which can then be reused is another vital part of her role.
She said: “All equipment is labelled and should be returned to the service for assessment as it can often be recycled if it’s not possible to be cleaned and restored ready to be used again.

Items remain the property of the DHSC, even though they’ve been used, and it’s essential that patients play their part in helping us to save money. Charity shop volunteers, staff at civic amenity sites and anyone undertaking house clearances should also be vigilant in identifying DHSC property and calling the team on 693553 to arrange for collection.

We are always looking at ways to improve our service and encourage feedback on the service we provide – please get in touch by calling in at our Braddan base or phoning 693553 with suggestions.”

Equipment should be returned for assessment by staff at the store in the following ways:

- Drop off at the main Integrated Equipment Loan Store, Kirby Farm Industrial Estate in Braddan or regional equipment returns stores at Ramsey and District Cottage Hospital and Thie Rosien, near Southlands Resource Centre, Port Erin
- **Call 693553** to arrange for collection by service staff

Recycling can involve equipment being stripped for parts or dismantled and separated – and it can also lead to old and unwanted wheelchairs being sent to developing countries after being renovated by prisoners in the UK as part of the **PhysioNet charitable initiative**.

Pam Kerruish co-ordinates a supply of wheelchairs from the Island with the support of the DHSC and Mezeron.

She said: “When I worked in Tajikistan some years ago, the disabled children I worked with were able to use recycled wheelchairs from the UK. Wheelchairs were almost impossible to source inside the country so it was like receiving a gift from the Gods when they arrived they really transform the lives of the children.”

*Jimmy Cosgrove and Rachael Edwards load up the van ready for the day’s deliveries*
Praxis Care residents on holiday!

In September 2017, Graham went to Centre Parcs in the Lake District, a favourite place for him to stay. He enjoyed his time taking a trip on the Windermere steamers lake cruise shopping, walking and a trip to the animal park.

In October 2017, Simon enjoyed a holiday to Blackpool. He enjoyed a weeks holiday based in the town, with trips to the Zoo and to see the lights to name but a few activities. There was of course a favourite excursion where he went to the Blue Planet Aquarium in Cheshire.

In October 2017 Lorna went on her annual holiday and chose to stay on Island. She enjoyed a stay at Smeale Cottages and many on Island activities, including shopping, drives and walks. Pictured is Lorna happy to be going on holiday.

Praxis in the community

In November 2017, the residents of Glenroyd and Ingledene enjoyed a night out together and went to the Ginger Hall for a meal. It was nice to have everyone out together to enjoy some delicious food. It is hoped that another night out to the Ginger Hall will be arranged in the near future.

Ingledene resident Jamie enjoying a meal out.
Praxis Care Fundraising

On 1st January 2018 a cold winter’s morning, Steve Walsh, a long service support worker for Praxis Care undertook his 5th years annual New Years Day dip in the rather cold Irish Sea.

He did well to raise over £120 for the Service Users of Glenroyd and Ingledene. A great achievement, well done Steve. Pictured above is Steve, with Glenroyd residents Simon, Graham and James.

The Ingledene residents enjoyed the Gateway Halloween party. Seen pictured is Joanne and Kenny ready to party!

Praxis Care Manager wins award

In the last newsletter it was reported that Wendy Green, Manager of Glenroyd and Ingledene, had been nominated for an ReB (Responsible Business) award. We are pleased to report that Wendy won the award for Lifetime Achiever. Congratulations Wendy.
'Graih's annual Christmas party was the usual surreal and joyful event. We had the lovely Ramsey choir come to sing for us and all the wonderful food was provided and served by Robinson's. It was a great mix of guys and volunteers and others connected to Graih. We even had the paramedics popping in to tend to one of the guys who had fallen outside. Alongside the Christmas hat competition, some fitting, some accidental scratching that led to copious bleeding and fake accusations of coat-stealing it was another eventful evening! It was certainly one of the best in terms of general spirit and our thanks go to all who helped, donated so many wonderful gifts and came along to make it a lovely occasion. For many of the guys we see it's the only present and meal they got over Christmas and it was lovely to share time together.'

We are always in need of volunteers and would love to talk to anyone who wants more information about our work.

Please contact:
Erica Irwin (volunteering, donations, drop-in):
erica@graih.org.im; 224807.
Michael Manning (general Graih contact and queries):
michael@graih.org.im; 324767.
On the next page is a weekly activity schedule available in the Hub, Thie Rosien, Port Erin. Everything is available for the over 18, but parents have brought their children to the social fitness group on Saturdays.

There are small costs for some of the activities but everything is provided, including refreshments. There is no requirement to book for these activities:

- **Mahjong, Friendly Bridge, Social Fitness**, are all £3 each
- **Wednesday open Creativity** £5
- **Thursday afternoon tea and games** £2
- **Meditation**—Free

Following activities please call Janet Bridle on 838180 for availability and suitability.

- Tuesday Crafts and Fridays Card making group are both £4 but are very popular therefore best to call and book a place.
- The Chair based Exercise group is very tailored so please call and discuss if this would be suitable for your needs.
- Phase 4 sessions are also very tailored to Heart Rehab therefore please call Mandine Wilson on 452515 as spaces are limited to 10 people.

The most important element of EVERYTHING we do at the Hub is that it is very friendly, very welcoming and our main objective is to get people involved, enjoying themselves and making friends. You don't have to be good at anything, just willing to come along and enjoy the process rather than concentrating on the end product! Someone sitting next to you maybe producing something rather arty with water colours whilst you are finger painting! Who cares as long as you are enjoying it. Beginners are welcome to everything.
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The Hub Timetable, Autumn 2017. Contact Janet Bridle 838180 admin@hubclubsci.im
Southern Befrienders events over the last few months

Fund Raising Bag Pack: Took place at Port Erin Shoprite 16th December by staff, volunteers and members raising a fantastic £839.27

Christmas Hampers: Our members received lovely hampers donated by the public following 'Treats And Trolleys' campaign by Shoprite/3fm and Victoria Road Nursery (who decorated the trollies). The public very generously filled up the trollies several times over providing many hampers which were packed by our volunteer students from Castle Rushen High School and distributed to our members who were delighted to receive them.

Car Wash: The Police cadets held a carwash in Douglas raising funds for Southern Befrienders and The Live at Home scheme from which we received a very generous donation of £560.75.

Donations: We received £325 in donations over the Christmas period from various sources and in lieu of Christmas cards. £300 from friends Provident towards the purchase of a new computer for the office and £1000 from Peel charity shop.

Events: We have many events planned for 2018 which will include a repeat of our very popular ‘Trip Down Memory Lane’ bus trip and lunch held during the summer, details to follow of this and other events as they are arranged.

We are always looking for volunteers to join us, either to befriend an elderly person, fundraise or assist in our social events. Information can be received from our office.
Pamper day: 11th December provided free of charge by the staff of No.16 Beauty salon in Church Road, Port Erin where approximately 20 members enjoyed a variety of treatments and festive treats.

Christmas lunch held at The Falcon’s Nest Hotel on 12th December was enjoyed by 50 of our members, everyone agreed that the food and the atmosphere was perfect.
Disability Discrimination Act 2006

The Disability Discrimination Act 2006 makes it unlawful for a provider of services to discriminate against disabled persons when providing that service. It also places a duty on a provider of services to make adjustments in the way the service is provided if it is impossible or unreasonably difficult for a disabled person to make use of the service.

Tynwald approved an Order at the December 2015 sitting to bring the Disability Discrimination Act 2006 into effect in four phases over a four year period.

The first phase commenced on 1 January 2016 and allowed for the making of Guidance in relation to a Disability under section 3, and a Code of Practice under section 19, along with other foundations necessary for the implementation of the Disability Discrimination Act 2006. The Guidance, Code of Practice and Regulations necessary for the commencement of phase 2 have previously been approved by Tynwald.

Phase 2 commenced on 15 December 2016 and provides that it will be unlawful for a provider of services to discriminate against a disabled person in relation to the provision of goods, facilities and services. Provisions within this phase would also make it unlawful for landlords and other persons to discriminate against a disabled person in the disposal or management of premises.

Phase 3 commenced on 1 January 2018 and imposes a duty on the service provider to:

- Take such reasonable steps to facilitate changes to practice, policy or procedure where such current practices make it impossible or unreasonably difficult for disabled persons to make use of its services
- Provide an auxiliary aid or service, if it would allow a disabled person to make use of its services
- Provide a reasonable alternative method of making the service available to disabled persons where a physical feature makes it impossible or unreasonably difficult for disabled persons to make use of the service
Phase 4 brings in the final phase of the Disability Discrimination Act 2006 from 1 January 2020 and imposes a duty on service providers, where a physical feature of a building or the access or approach to premises makes it impossible or unreasonably difficult for disabled persons to make use of its service, to take reasonable steps to:

- Remove the feature
- Alter the feature so that it no longer has an effect
- Provide a reasonable means of avoiding it
- Provide an alternative method of making the service available to disabled persons

Customer Services Statement and Policy

A sample customer service policy relating to providing goods and service to people which service providers may tailor and adapt specific to their services to show their commitment to making their services available to disabled persons is available.

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Sensory Machine for Gansey

The Ballamona Association for Mental Health (BAMH) kindly donated £4,262.00 to purchase the New Voyager Sensory Machine for Gansey Unit, replacing the older model, which BAMH had also purchased. Gansey Unit which is part of the dementia Care and Support Service located in Southlands Resource Centre in Port St Mary.

The sensory equipment provided, comprises of an interactive Hurricane column, fibre optic curtain, projector, MP3 player and a mirror ball. The sensory machine is situated in the sensory room within Gansey unit, which is a haven of calm and relaxation for residents and their visitors to sit and unwind.
Residents can also interact with the machine and change the columns colour by using a large remote control. Images such as butterflies and flowers can be projected on a wall creating a soothing familiar image.

Fibre optic lights, tactile panels with various textures along with the mirror ball in conjunction with the music, help to create a soothing environment. Research has shown that sensory stimulation can have a significant effect on the wellbeing of people with dementia and multisensory stimulation environments produce immediate positive effects on the behaviour and mood of people with dementia. The room is open throughout the day and is a magnet for visitor who find the room aesthetically pleasing.

The Ballamona Association for Mental Health (B.A.M.H.) has been in existence since 1966, when it was founded as the Ballamona Hospital League of Friends.

B.A.M.H directors and members are all volunteers, committed to supporting and assisting those who have mental health problems. Further information can be obtained from Mrs Mary Maylott, Secretary, B.A.M.H. Telephone: 675833..
You may have heard the quote above in an advert lately? This applies to most people, including the residents who come to live in Reayrt Ny Baie.

So how do we make RNB feel like home?

Residents are encouraged to personalise their rooms by bringing in personal belongings, such as photographs and plants, etc.

We follow the philosophy of Person-centred care in that a client-centred approach overarches any theory or opinion of the caregiver. The person is the expert in their life history and needs and the care giver merely a facilitator.

Homely changes we have made recently and our plans for 2018:

Themed rooms: the themed rooms take residents down memory lane, are used for resident meetings, social events and residents also use the room for their birthday/anniversary celebrations inviting their family and friends to attend.

2\textsuperscript{nd} floor 1960s themed room

The room is almost completed; just need memorabilia and vinyl records for the walls.
The manager and senior care worker have been consulting with residents as to what themed room they would like. It has been agreed that a garden themed room will be the focus of 2018 and the theme will extend outside onto the front patio.

**Homely changes to the environment:**

- We have made a start on changing the décor to bath and shower rooms, moving away from the clinical feel
- Art decals on walls.
- Pictures have been purchased for corridors, lounges and dining rooms all of which were chosen by the residents. Only one floor has yet to complete this.
Changes in practice:

♦ The introduction of a red badge scheme. This is an idea that I came across when I attended Eden Alternative training in 2016. The idea is that one care worker from each unit wears a red badge and they must spend a minimum of half an hour quality time with a resident or a group of residents. This does not replace activities provided 3 x weekly, the idea is to change the culture of the workforce into moving away from task orientated work and spending quality time with residents. I must say the feedback from residents and staff has been uplifting and motivating.

♦ Revised resident survey questionnaires. Following feedback from residents, the questions have been revised and we have added questions to ascertain if residents feel we are doing all that we can to make their lives feel fulfilled.

♦ Removal of staff tabards – which has removed the ‘them and us’ feel!

♦ Dining experience:- staff sit with residents during mealtimes so residents do not feel rushed, as a result there is a calmer atmosphere and a family feel. This still has some way to go and managers for each unit will be focusing on changing the culture so that it becomes regular practice.

♦ Consultation with residents about the new build:- I along with the architect met with residents and staff to garner feedback for the new build. Residents and staff have put forward their ideas for rooms, décor, colour schemes, garden etc. Whilst there has been a setback, the hope is that the new build will still go ahead.

♦ Increased activities. On the next page is a copy of the activities provided over the festive season.
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Plans for 2018

♦ To continue to focus on the dining experience.
♦ To focus on the ground floor themed room.
♦ Introduce a dementia friendly environment and put together rummage boxes, buy in sensory equipment and add more dementia friendly fixtures and fittings.
♦ To finish changes to the bath and shower room décor
♦ To encourage residents to continue with light housework, simple baking and anything else they may have done prior to coming to live in RNB.

I envisage there will be many more changes in 2018 and I must commend the staff teams for taking on the changes and accepting that practices can change for the better.

Michele Corlett

Hospice News

Santa’s Grotto, Saturday 3rd December we held a Santa’s Grotto and Christmas Market in The Strand Shopping Centre and raised £1081.72 for Rebecca House Children’s Hospice.
Volunteers Christmas Fair, Friday 15\textsuperscript{th} December - The money raised through so many goodies brought in by our lovely Hospice Volunteers raised an amazing £3708.19. Thank you to everyone who participated in this lovely festive event.

Christmas Tree Collection, Saturday 6\textsuperscript{th} & Sunday 7\textsuperscript{th} January - The Isle of Man Post Office picked up 506 Christmas trees and dropped them to Tels Limited who kindly shredded the trees with the remains being used in our Hospice gardens. This raised £5585.00 for Hospice Isle of Man and we couldn’t of done this without the Isle of Man Post Office and Tels Limited.
December has been a very busy month for Isle of Man Foodbank – and that is an understatement!

TESCO ANNUAL EVENT
The month started with our annual Tesco event, which is part of the country-wide campaign to raise much-needed food donations for foodbanks and similar charities. Isle of Man Foodbank has been participating since we were formed in 2014. For three days, Foodbank volunteers were on hand to greet shoppers and explain more about Isle of Man Foodbank. The event got off to a great start with Douglas Mayor Cllr Debbie Pitts and Mayoress Linda Curphey lending a hand to launch the event with a bang and Manx Radio reporter James Davis coming along for an interview.

Over the three days, donations to the Foodbank trolleys were valued at £6000, which really helped us get our stores into good shape for the year ahead. Whilst chatting, I was informed by our Tesco staff contact that the Douglas store is well ahead of the competition in the Tesco North-West league in the success of this annual collection.
REVERSE ADVENT - Phase 1

Then towards the end of the month, we had the conclusion of the Reverse Advent Calendar campaign, in which people were encouraged to put aside an item a day during Advent and then donate to Foodbank. Tuesday 19th December was the day assigned for collection and we had set up a temporary base at the Sea Cadet hall in Douglas (with grateful thanks to the Sea Cadet Corps!) for receiving, sorting, packing and distributing our Christmas food deliveries. In addition we had set up extra locations throughout the island as reception points on the day. We were also delighted to be given the use of a large van by our friends at 4Hire, which made an enormous difference to the logistics of the whole event.

Throughout the day the donations streamed in at the hall, whilst the drivers were out and about collecting from schools, offices and donation points. We had lots of visitors at the hall – office staff, businesses, individuals, passing policemen and also television and newspaper reporters. On Wednesday we started the process of distributing Christmas parcels. In addition to those for our own clients, we contributed to Motiv8, St Christopher’s, the Women’s Refuge and also to a community Christmas meal project. And still the generous donations kept coming!
Phase 2
By the end of the day on Friday all was quietening down and we thought we were finished as we locked the door. All the food parcels had been distributed and the goods were in from the outlying points. However…. that’s when the fresh produce started flooding in! In addition to our regular fresh produce from Marks & Spencer, Manx Co-Op and Tesco, several members of the public contacted us with very generous donations. Our appeal had obviously captured the imagination!. With our volunteers “stood down” over the weekend, the directors stepped in and worked tirelessly over the weekend getting the fresh food to as many outlets as possible where it could be used. Our partner charity Graih was able to make use of a lot in their work with the homeless, and with limited hands available we offered a “help yourself” service to those in need. A special mention must go to Neal and Jane Mellon who worked almost non-stop through that weekend and Christmas Eve to deal with the calls, deliveries, donations and more. I can truly say that by Christmas Day they were ready to drop!

Phase 3
After a few days rest over Christmas, the next phase of the project swung into action. Our temporary base with the Sea Cadets had to be moved, lock, stock and barrel to another temporary storeroom in the west of the island. So the end of December saw the volunteer team back in action checking, sorting, packing and crating the donations. Finally on 31st December we made the move with a team of cleaners, a fleet of vans helping and volunteers who rallied to our Facebook call for help. The Sea Cadets hall was left ship-shape as if we had never been.

We are eternally grateful to everyone who lent a hand in whatever way to make a success of these events. The donations will help us fulfil our commitment to those in crisis here on the Isle of Man well into 2018. Foodbank is however a year-round operation, not just for Christmas! We are always grateful for food and financial donations and offers of help, and can be contacted by phone on 311550, or by email at isleofmanfoodbank@gmail.com

Jane Foxon, Director
The seventh Isle of Man Safeguarding Forum takes place on Thursday 22nd February 2018. It will be the final Forum for our Independent Chair, Paul Burnett who retires in March after just under four years in the role.

The theme for this Forum will be the development of positive working relationships with children, families and vulnerable adults particularly where this may present challenge to us as professionals.

The keynote speaker will be Dez Holmes who is Director of the organisation Research in Practice. She champions evidence-informed practice across the children and adults social care sector in order to improve outcomes for children, young people, adults requiring support and their families and carers.

As usual there will be five workshops in the second half of the Forum some picking up the main theme of the conference and others targeted at current policy developments. The workshops will be:

- **What worked for Me’**. Two adults formerly children in care will reflect on what worked for them when they were in care and identifying what good looked like;

- **Engaging with Carers**. A workshop focusing on the carer experience and what how to ensure they are supported in a positive and healthy way;
• **Consultation on the revised Adult Protection Policy and Procedures**: a current review of our policies to reflect recent developments such as Making Safeguarding Personal, Self-Neglect and a range of approaches to improve effectiveness must be informed by front-line staff and practitioners and this workshop provides this opportunity;

• **General Data Protection Regulation (GDPR) and Freedom of Information (FOI)**. Colleagues with a lead role in the implementation of these important developments will outline requirements and their impact on day-to-day practice;

• **Examples of effective user engagement in the GUM (Sexual Health Clinic) and CAMHS (Child and Adolescent Mental Health Service)**.

This Safeguarding Forum will be last Forum attended by the Independent Chair of the Safeguarding Boards, Paul Burnett, since he retires in March. He will be the second keynote speaker in the morning reflecting on his four years as chair and looking to the future as we move towards the passage of the new Safeguarding Bill.

Paul has said: “It has been an honour and a privilege to serve as the Independent Chair of the SCB and SAP since my arrival in July 2014. I have worked with some very talented people who have supported us in raising the visibility of safeguarding and creating strong foundations for developing and improving our work in this arena. I have witnessed the introduction of some innovative and exciting initiatives targeted at addressing risk and ensuring the children, young people and vulnerable adults living here are safe and free from harm.”

He went on to say “The Safeguarding Bill marks an important next step in creating a climate in which safeguarding is truly everyone’s business not just within our services but across the wider community”

We are hopeful that colleagues will be introduced to the new Independent Chair of the SCB and SAP at the Forum.
We are looking for news and events for the next edition.

Please forward any information, articles, stories and photographs to rosemary.cain@gov.im