



Department of Health and Social Care

Rheyynn Slaynt as Kiarail y Theay

Isle of Man
Government

Reiltys Ellan Vannin

Regulation of Care Act 2013

Childminding

Jeanette Sheridan

Announced Inspection

13 February 2020

***Registration and Inspection Unit,
Ground Floor, St George's Court,
Hill Street, Douglas, Isle of Man, IM1 1EF.***

Contents

Part 1: Service information

Part 2: Descriptors of performance against Standards

Part 3: Inspection Information

Part 4: Inspection Outcomes and Evidence and Requirements

Part 1 - Service Information for Registered Service

Name of Service:

Jeanette Sheridan

Telephone No:

07624 472304

Care Service Number:

ROCA/P/0082

Conditions of Registration:

The registered person must not look after more than 6 (six) children on the premises at any one time under the age of eight years, including the child-minders own children.

Of these 6 (six) children

- No more than 2 children must be under the age of one year
- No more than 3 children must be under the age of five.

Date of latest registration certificate:

01 April 2019

Date of any additional regulatory action in the last inspection year (ie improvement measures or additional monitoring):

None

Date of previous inspection:

13 December 2018

Name of Inspector:

Maureen Cowbourne

Part 2 - Descriptors of Performance against Standards

Inspection reports will describe how a service has performed in each of the standards inspected. Compliance statements by inspectors will follow the framework as set out below.

Compliant

Arrangements for compliance were demonstrated during the inspection. There are appropriate systems in place for regular monitoring, review and any necessary revisions to be undertaken. In most situations this will result in an area of good practice being identified and comment being made.

Substantially compliant

Arrangements for compliance were demonstrated during the inspection yet some criteria were not yet in place. In most situations this will result in a requirement being made.

Partially compliant

Compliance could not be demonstrated by the date of the inspection. Appropriate systems for regular monitoring, review and revision were not yet in place. However, the service could demonstrate acknowledgement of this and a convincing plan for full compliance. In most situations this will result in requirements being made.

Non-compliant

Compliance could not be demonstrated by the date of the inspection. This will result in a requirement being made.

Not assessed

Assessment could not be carried out during the inspection due to certain factors not being available.

Recommendations based on best practice, relevant research or recognised sources may be made by the inspector. They promote current good practice and when adopted by the registered person will serve to enhance quality and service delivery.

Part 3 - Inspection information

The purpose of this inspection is to check the service against the service specific minimum standards – Section 37 of The Regulation of Care Act 2013 and The Regulation of Care (Care Services) Regulations 2013 part 3, regulation 9.

Inspections concentrate on specific areas on a rotational basis and for most services are unannounced.

The inspector is looking to ensure that the service is well led, effective and safe.

Summary from the last inspection**Number of requirements from last inspection:**

None

Number met:

Not applicable

Number not met:

Not applicable

All requirements not met will be addressed within this inspection report

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| Part 4 - Inspection Outcomes, Evidence and Requirements |
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| <p>Regulation of Care Act 2013, Part 2 (37) and Care Services Regulations Part 3 (9) Standard 2- Organisation</p> |
|--|

2.1 - The maximum number of children between 0 years and 7 years the childminder may look after, when working alone, is six; this is dependent upon the required space standards being met. In addition a childminder must have regard to the numbers allowed within the following age bands:

- no more than 2 children under the age of 1 year;
- no more than 3 children, in total, under the age of 5 years.

The numbers within the age bands above can be exceeded to take account of exceptional circumstances; such as to provide for siblings, or other continuity of care issues that are considered to be in the best interests of the child. Each circumstance will be considered on its individual merit and the ability of the childminder to provide evidence to support their request. The maximum number of six children cannot be exceeded at any time.

NB: These ratios may be decreased as well as increased if a childminder's circumstances warrant such a change.

Childminders cannot exceed six children aged 0-16 on the premises at any one time. This includes minded children, childminder's own children and any other children who may visit the home.

Our Decision:

Compliant

Reasons for our decision:

Mrs Sheridan was working within the requirements of her registration regarding the numbers and ages of the children she was minding.

Evidence Source:

| | | | | | | | |
|-------------|--|---------|---|----------|--|------------|---|
| Observation | | Records | ✓ | Feedback | | Discussion | ✓ |
|-------------|--|---------|---|----------|--|------------|---|

Requirements:

None

Recommendations:

None

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|---|
| <p>Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9) Standard 3 – Care, Learning and Play</p> |
|---|

3.8 - The childminder must ensure that sufficient, suitable toys and play materials are available to provide stimulating activities and play opportunities for the children in all areas of play, learning and development. These must be appropriate for the ages and individual developmental needs of the children.

Our Decision:

Compliant

Reasons for our decision:

Mrs Sheridan had a variety of toys for the children to play with which was age appropriate. The toys available would provide stimulating activities and would enable the children to learn and develop. Mrs Sheridan informed the inspector that children also undertake craft work, for example painting and glitter work.

Evidence Source:

| | | | | | | | |
|-------------|---|---------|--|----------|--|------------|---|
| Observation | ✓ | Records | | Feedback | | Discussion | ✓ |
|-------------|---|---------|--|----------|--|------------|---|

Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 4 – Physical Environment**

4.3 - The premises must be clean, well lit, usually with adequate natural lighting, adequately ventilated and maintained in a suitable state of repair and decoration.

Our Decision:

Compliant

Reasons for our decision:

The premises were clean, well lit with natural lighting and in a good state of decoration and repair.

Evidence Source:

| | | | | | | | |
|-------------|---|---------|--|----------|--|------------|---|
| Observation | ✓ | Records | | Feedback | | Discussion | ✓ |
|-------------|---|---------|--|----------|--|------------|---|

Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 4 - Physical Environment**

4.8 - Rooms must be maintained at a minimum of 18°C. Where children are less active the temperature of the environment must be regulated accordingly.

Our Decision:

Compliant

Reasons for our decision:

Mrs Sheridan informed the inspector that she maintained the temperature of the play area at 20 degrees Centigrade. The room was a comfortable temperature on the day of the inspection.

Evidence Source:

| | | | | | | | |
|-------------|---|---------|--|----------|--|------------|---|
| Observation | ✓ | Records | | Feedback | | Discussion | ✓ |
|-------------|---|---------|--|----------|--|------------|---|

Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
 Standard 4 – Physical Environment**

4.12 - Where outdoor play space adjoining the premises is provided. It must be safe, secure and well maintained (see Standard 5). Where outdoor play space is not provided at the premises children are safely escorted to local parks, playgrounds or the equivalent on a regular basis.

Our Decision:

Compliant

Reasons for our decision:

Mrs Sheridan is not currently using the outside space attached to the premises. Mrs Sheridan informed she takes the children on outings, there was parental agreement in place authorising this on the children's files.

Evidence Source:

| | | | | | | | |
|-------------|--|---------|---|----------|--|------------|---|
| Observation | | Records | ✓ | Feedback | | Discussion | ✓ |
|-------------|--|---------|---|----------|--|------------|---|

Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
 Standard 5 - Safety**

5.2 - The childminder must conduct a written risk assessment of the premises and this is reviewed if there is a significant change or if the childminder believes that it is no longer valid. A written action plan with timescales identifies action to be taken to minimise identified risks.

Our Decision:

Compliant

Reasons for our decision:

Mrs Sheridan had a written risk assessment in place; she reviews this on an annual basis unless there are any significant changes.

Evidence Source:

| | | | | | | | |
|-------------|--|---------|---|----------|--|------------|---|
| Observation | | Records | ✓ | Feedback | | Discussion | ✓ |
|-------------|--|---------|---|----------|--|------------|---|

Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 5 – Safety**

5.8 - The childminder must ensure that there is sufficient equipment available for the needs and ages of children attending e.g. high chairs, buggies, safety gates, car seats, travel cots etc. Where parents are required to supply any of their own equipment this must be stated in the Statement of Purpose

Our Decision:

Compliant

Reasons for our decision:

Mrs Sheridan had sufficient equipment in place for the minded children; she had safety gates, buggies, high chairs and booster seats.

The parents are only asked to supply the very first baby car seat. The inspector informed Mrs Sheridan that this must be stated in the statement of purpose.

Evidence Source:

| | | | | | | | |
|-------------|---|---------|---|----------|--|------------|---|
| Observation | ✓ | Records | ✓ | Feedback | | Discussion | ✓ |
|-------------|---|---------|---|----------|--|------------|---|

Requirements:

One

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 5 – Safety**

5.11 - Portable appliance testing (PAT) must be undertaken a minimum of every 2 years on equipment used during the hours of childminding. This is for all equipment that can be unplugged and moved and includes fridges. PAT testing must be carried out by a competently trained and certificated person.

Our Decision:

Compliant

Reasons for our decision:

Mrs Sheridan had a Portable Appliance Test (PAT) carried out in February 2020 the next test will be due in February 2022.

Evidence Source:

| | | | | | | | |
|-------------|---|---------|---|----------|--|------------|---|
| Observation | ✓ | Records | ✓ | Feedback | | Discussion | ✓ |
|-------------|---|---------|---|----------|--|------------|---|

Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 5 - Safety**

5.22 - Fire exits must not be obstructed, and are easily opened from the inside. Keys to locked doors and windows are placed out of reach of children but are easily accessible to the childminder.

Our Decision:

Compliant

Reasons for our decision:

All the exits from the premises were clear and not obstructed, Mrs Sheridan kept the keys out of reach of the children but in a place easily accessible to her in case of an emergency.

Evidence Source:

| | | | | | | | |
|-------------|---|---------|--|----------|--|------------|---|
| Observation | ✓ | Records | | Feedback | | Discussion | ✓ |
|-------------|---|---------|--|----------|--|------------|---|

Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 5 - Safety**

5.25 - Carbon monoxide detectors must be in place and maintained regularly (where applicable).

Our Decision:

Compliant

Reasons for our decision:

Mrs Sheridan uses oil for her heating, there was a carbon monoxide detector in place, this was checked on a weekly basis and a record was kept.

Evidence Source:

| | | | | | | | |
|-------------|--|---------|---|----------|--|------------|---|
| Observation | | Records | ✓ | Feedback | | Discussion | ✓ |
|-------------|--|---------|---|----------|--|------------|---|

Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 6 - Health**

6.7 - There must be a first aid box, the contents of which must be checked frequently for the re-stock of used items/out of date sterile items. This must be kept in an accessible place out of the reach of children. There is no legal requirement for the contents of a first aid box but the following list is a guide to what should be included a leaflet giving general guidance on first aid:

- hypo-allergenic plasters or micropore tape and melolin;
- sterile eye pads with attachments;
- individual wrapped sterile wound dressings;
- safety pins;
- crepe bandages;
- triangular bandages;
- scissors;
- saline solutions;
- diluted antiseptic solutions/ antiseptic wipes;
- blue plasters (adult use);
- disposable gloves;
- fever thermometer.

Our Decision:

Compliant

Reasons for our decision:

Mrs Sheridan had a fully stocked first aid box, the contents were in date. The first aid box was kept out of reach of the children but was accessible to her.

Evidence Source:

| | | | | | | | |
|-------------|---|---------|--|----------|--|------------|---|
| Observation | ✓ | Records | | Feedback | | Discussion | ✓ |
|-------------|---|---------|--|----------|--|------------|---|

Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 6 – Health**

6.8 - The childminder must maintain an appropriate first aid qualification, which is renewed as a minimum of every 3 years, and keep the certificate.

Our Decision:

Compliant

Reasons for our decision:

Mrs Sheridan had attended first aid training in September 2019. This will need renewing in September 2022. There was a certificate confirming this.

Evidence Source:

| | | | | | | | |
|-------------|--|---------|---|----------|--|------------|---|
| Observation | | Records | ✓ | Feedback | | Discussion | ✓ |
|-------------|--|---------|---|----------|--|------------|---|

Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
 Standard 7 - Food and drink**

7.6 - The childminder must be aware of and comply with, regulations relating to food safety and hygiene. There must be fridge thermometers in place and temperatures must be recorded daily.

Our Decision:

Not Assessed

Reasons for our decision:

Mrs Sheridan does not use her fridge for storing food for the minded children.

Evidence Source:

| | | | | | | | |
|-------------|--|---------|--|----------|--|------------|---|
| Observation | | Records | | Feedback | | Discussion | ✓ |
|-------------|--|---------|--|----------|--|------------|---|

Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
 Standard 11 – Working in partnership with parents**

11.6 - Parents must have access to all written records about their children and the service must regularly liaise with parents to ensure that records contain up to date information about their child, including signed consent forms.

Our Decision:

Compliant

Reasons for our decision:

Mrs Sheridan informed the inspector that parents can have access to their child's record on request; the records are kept up to date on a regular basis and are reviewed annually.

Evidence Source:

| | | | | | | | |
|-------------|--|---------|---|----------|--|------------|---|
| Observation | | Records | ✓ | Feedback | | Discussion | ✓ |
|-------------|--|---------|---|----------|--|------------|---|

Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 12 – Safeguarding Children**

12.8 - Children must only be released from the care of the childminder to persons authorised to collect the child.

Our Decision:

Compliant

Reasons for our decision:

Mrs Sheridan had a list on each child's file of people authorised to collect them. Mrs Sheridan would not release the child to anyone else without first contacting the parents.

Evidence Source:

| | | | | | | | |
|-------------|--|---------|---|----------|--|------------|---|
| Observation | | Records | ✓ | Feedback | | Discussion | ✓ |
|-------------|--|---------|---|----------|--|------------|---|

Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 13 – Documentation**

13.1 - Individual records of each child must contain:

- their full name and address;
- their date of birth;
- their photograph;
- contacts in the case of an emergency;
- GP contact;
- authorisation for outings and travel in vehicles and other appropriate permissions and parental consents;
- details of who will collect the child, including photographs where appropriate;
- known medical conditions;
- dietary requirements and preferences;
- first language/ additional language;
- any cultural needs;
- any social/emotional and/or behavioural needs;
- permission to seek emergency medical treatment or advice.

Our Decision:

Compliant

Reasons for our decision:

All the records requested for the inspection were readily available; there was an individual record for each child which contained all the required information.

Evidence Source:

| | | | | | | | |
|-------------|--|---------|---|----------|--|------------|---|
| Observation | | Records | ✓ | Feedback | | Discussion | ✓ |
|-------------|--|---------|---|----------|--|------------|---|

Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 13 – Documentation**

13.2 - Records must be kept of all matters affecting children attending the childminding premises, including:

- any accidents and/or incidents;
- any exclusions as a result of an infectious disease;
- any medication being administered;
- any child safeguarding concern;
- any concerns or complaints raised, including the action taken;
- any person living or likely to be living on the premises where childminding is carried out;
- changes in behaviour patterns, demeanour etc;
- all parental permissions;
- babies' bottle feeds.

Our Decision:

Compliant

Reasons for our decision:

Mrs Sheridan informed the inspector that she is aware of the need to keep records on all matters affecting the children in her care.

Evidence Source:

| | | | | | | | |
|-------------|--|---------|---|----------|--|------------|---|
| Observation | | Records | ✓ | Feedback | | Discussion | ✓ |
|-------------|--|---------|---|----------|--|------------|---|

Requirements:

None

Recommendations:

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)
Standard 13 – Documentation**

13.11 - The childminder must carry public liability insurance for the provision. The insurance must cover any circumstance of a child/children suffering harm whilst being looked after at the service, including circumstances where an allegation is made against the childminder.

Our Decision:

Compliant

Reasons for our decision:

Mrs Sheridan had current public liability insurance in place, this will need renewing in September 2020, there was documentation confirming this.

Evidence Source:

| | | | | | | | |
|-------------|--|---------|---|----------|--|------------|---|
| Observation | | Records | ✓ | Feedback | | Discussion | ✓ |
|-------------|--|---------|---|----------|--|------------|---|

Requirements:

None

Recommendations

None

Other areas identified during this inspection /or previous requirements which have not been met.

None

Evidence Source:

| | | | | | | | |
|-------------|--|---------|---|----------|--|------------|---|
| Observation | | Records | ✓ | Feedback | | Discussion | ✓ |
|-------------|--|---------|---|----------|--|------------|---|

Requirements:

None

Recommendations:

None

The inspector would like to thank the childminder and service users for their co-operation with this inspection.

If you would like to discuss any of the issues mentioned in this report or have identified any inaccuracies, please do not hesitate to contact the Registration and Inspection Unit.

Inspector: Maureen Cowbourne

Date: 23rd February 2020

Provider's Response

From: Mrs J Sheridan

I / we have read the inspection report for the inspection carried out on 13/02/20 and confirm that there are no factual inaccuracies in this report.

I/we agree to comply with the requirements/recommendations within the timescales as stated in this report.

Or

I/we am/are unable to confirm that the contents of this report are a fair and accurate representation of the facts relating to the inspection conducted on the above date(s)

Signed
Childminder
Date

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