

3. Where can I find out more information?

More information including a detailed consultation document is available:

On our website:

www.gov.im/socialcare/consultations.gov

By picking up a paper copy:

Paper copies of the consultation documents will be available at:

Tynwald Library, Legislative Buildings, Finch Road, Douglas

Department of Social Care, 2nd Floor, Markwell House, Market Street, Douglas

4. How do I make sure my views on the proposals are heard?

Write to us:

Fair Access to Care Service and Charging Consultation
Adult Services
Department of Social Care
Markwell House
Market Street
Douglas
IM1 2RZ

Email us: rebalancing@gov.im

Complete our Survey:

The survey can be found online at:

dscsurveys.gov.im/s/FACSandCharging

Or please call 01624 686182 if you require a paper copy.

The consultation ends on Tuesday 2nd April 2013



**Isle of Man
Government**

Reiltus Ellan Vannin



**Adult Services
Fair Access and Charging
Department of Social Care
Markwell House
Market Street
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**Department of Social Care
*Rheynn Kiarail y Theay***

**Adult Services
Fair Access to Care Service
and Charging
Consultation**



INVESTOR IN PEOPLE

1. What currently happens around access to adult care services and charges?

Access to Adult Care Services

The adult social work teams in the Department of Social Care provide specialist support to three main client groups:

- Older people living in the community
- Older people within a hospital setting
- Adults under the age of 65 with a recognised disability

In addition there are some areas for which the Department has a legal or professional duty to respond. These include Mental Health Act assessments, appropriate adult interviews and adult protection referrals. These are all currently coordinated by the adult service access team.

The team respond to all requests for advice and assistance and use a screening process to progress cases. Requests either progress to the appropriate Social Work team to undertake a full assessment to determine a person's need for services, or if a full assessment is not required issues are addressed through the provision of signposting, information, or short term intervention.

The application of a screening process within the access team is very well established and is based on professional assessment ensuring that those with the greatest vulnerability receive a service. It is not however underpinned by a clear access criteria framework or screening guidance.

Charging

Once a person has been assessed as needing adult care services, there are certain charges which may apply.

Unfortunately, inequality exists between current levels of charging for adult services, e.g. learning disabilities, where a 'food and utility' charge is applied for permanent residential care, but not for respite care.

Costs also differ between similar services, dependent upon the client group accessing the service, e.g. older people attending an Age IoM day-centre pay £5.00 per day, whilst people with a learning disability pay £3.00 per day.

2. What does the DSC want to do?

Proposals for Fair Access to Care Services

Introduce a Fair Access to Care Services (FACS) system in order to promote transparency, equitability and consistency in access to adult care services.

Establish a framework that considers four key factors to maintain an individual's independence -

- All aspects of health, both mental and physical, plus any behavioural concerns which would threaten the safety of the individual or those caring for them
- The ability an individual has to control their situation and choices about their life
- The ability to manage their personal care needs, domestic activities and look after their own dependants
- The possibility of involvement in leisure and social activities, paid and unpaid work, learning and volunteering

Assess the level of impact faced by an individual, if the issues relating to independence are not addressed, and record them as **critical, substantial, moderate** or **low**.

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Set the threshold for access to adult care services at those with **moderate** need or above. Those considered to have **low** need will be signposted to other services or receive advice and information.

Proposals for Charging

The Department is proposing to introduce a two stage process in relation to charging for adult services.

Food and Utility Fee

- Equal charges will be applied to adults with a learning disability who use the Department's respite services to bring them in line with charges for permanent residential care
- The proposed charge is a flat rate charge of £10.00 per overnight stay with a separate lower charge for shorter periods of support

Non residential services

- The Department will review the existing nominal flat rate charges and promote equalisation across client groups and services
- It is proposed that charges should continue to be applied non-residential services e.g. day centres, domiciliary care, housework, meals on wheels. In some cases we are proposing to introduce or increase a charge in order to equalise charges across services
- People receiving similar services pay similar fees, regardless of age or disability, this will be done through current service provision and partnership negotiation with external providers

The second stage will look to create greater equality of charging for adult services through the potential application of means testing across both residential and non residential adult services.