

How do I make sure my views on the DisabledGo internet access guides are heard?

Write to us:

DisabledGo Public Consultation
3rd Floor
Department of Social Care
Markwell House
Market Street
Douglas
IM1 2RZ

Email us: DisabledGo@gov.im

Complete a Survey:

There are two surveys, one for individuals and one for organisations who have access guides on the DisabledGo website. The surveys can be found online at:

<http://www.gov.im/ConsultationDetail.gov?id=441>

Or please call 01624 685667 if you require a paper copy.

**The consultation ends on
Sunday 13 July 2014**

The results of the consultation will be available within three months of the end of the consultation, on our website:

<http://www.gov.im/ConsultationDetail.gov?id=441>



**Isle of Man
Government**

Reiltus Ellan Vannin



**DisabledGo
Public Consultation
Department of Health & Social
Care
Markwell House
Market Street
Douglas
IM1 2RZ**

Email: DisabledGo@gov.im

Telephone: (01624) 685667



Department of
Health & Social Care
*Rheyynn Slaynt as
Kiarail y Theay*

DisabledGo
Public
Consultation

Introduction

Approximately 10% of all residents on the Isle of Man are disabled. Depending on the disability in question people may have difficulty in accessing public buildings and spaces, commercial premises and different types of services. To help overcome these difficulties a working group of representatives from various Government Departments, along with the Douglas Development Partnership and the Access Office at Crossroads Care oversee a contract with DisabledGo.

DisabledGo produces internet access guides for over 1,200 venues on the Isle of Man. The guides provide information on such things as ramps, width of doors, large print menus in restaurants, hearing loops etc.

The working group is in the process of reviewing the services provided through the DisabledGo Contract and this is an opportunity for people to comment on the quality and effectiveness of the information that is provided.

Background & Current Situation

In Autumn 2003, following representation by the Chronically Sick & Disabled Persons Committee (now Tynwald Advisory Committee for Disabilities), the Council of Ministers determined that a disability access guide would be created covering services and venues on the Island and that a working group be established.

Following a tender exercise, a three year contract was awarded to DisabledGo, with an optional one year extension. The web based DisabledGo Isle of Man Access Guide was launched in February 2006.

The optional year extension was taken up and at the end of this period DisabledGo were successful in securing the contract for a second time. The contract is now in the fourth year of the second period.

Information on DisabledGo

DisabledGo is the National Accessibility Project founded by wheelchair user Dr Gregory Burke in 2000. DisabledGo is committed to empowering disabled people to get out and do what they want to do in their own community, and in other areas they would like to visit.

The Isle of Man access guide can be seen at:

www.disabledgo.com/organisation/isle-of-man-government/main

DisabledGo produces internet access guides for over 1,200 goods and service providers in each area it covers. It is available free of charge and designed to answer the access questions that disabled people want answered. DisabledGo is all about recognising the breadth of disability and maximising choice.

The unique feature of DisabledGo is that every venue included is visited by a trained researcher, to ensure information is as accurate as possible. By looking on DisabledGo you can find what you require quickly using a simple search engine. For example, you can search for a bank that has a hearing loop, a restaurant with large print menus, an advocate who offers a home visiting service or a restaurant with an accessible toilet.

Purpose of the Consultation

When the contract was originally awarded there were very few organisations in this field. Since then other service providers have emerged. The views of disabled people, organisations on the DisabledGo website and the general public are being sought to ascertain the effectiveness of the current arrangements, to gather suggestions on ways it may be improved, and to determine how best to provide the service in future.

Where can I find out more information?

More information including a detailed consultation document is available:

On our website:

<http://www.gov.im/ConsultationDetail.gov?id=441>

By picking up a paper copy:

Paper copies of the consultation documents will be available at:

Tynwald Library, Legislative Buildings, Finch Road, Douglas

Department of Health & Social Care, 3rd Floor, Markwell House, Market Street, Douglas, IM1 2RZ

The consultation documentation can be provided in large print on request, please ring 01624 685667 for copies.