**Ambulance**

- **Walk in**
  - **Check in**
    - **See Receptionist**
    - **Triage**
      - **See & treat**
        - **Major injury**
          - **Handover**
            - **Resuscitation**
              - **Tests**
                - We may need to find out more about your injury or illness
              - **Minor injury**
                - **See & treat**
        - **Minor injury**
          - **For people with less urgent injuries or illnesses**
        - **Most people will be able to leave after treatment**
      - **For people whose injuries can be assessed and treated in one step**
      - **Hospital**
        - **For people with life threatening injuries or illnesses**
        - **People who need further treatment will be admitted to a hospital ward**
  - **Hospital**
    - **Leave Emergency Department**
    - **Most people will be able to leave after treatment**

**CHECK IN**

**ASSESSMENT**

**TREATMENT**

**OUTCOME**