



CHARITIES

Registration and Regulation Update Bulletin



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HAVE YOUR SAY!**

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Charities Updates

Welcome!

In our fourth, brief instalment of our bulletin series for this year, we are reflecting on the work and changes that we have undertaken over the past 12 months. Our website refresh, and charities workshops are set out in this edition, and we look forward to working together with our stakeholders in the new year.

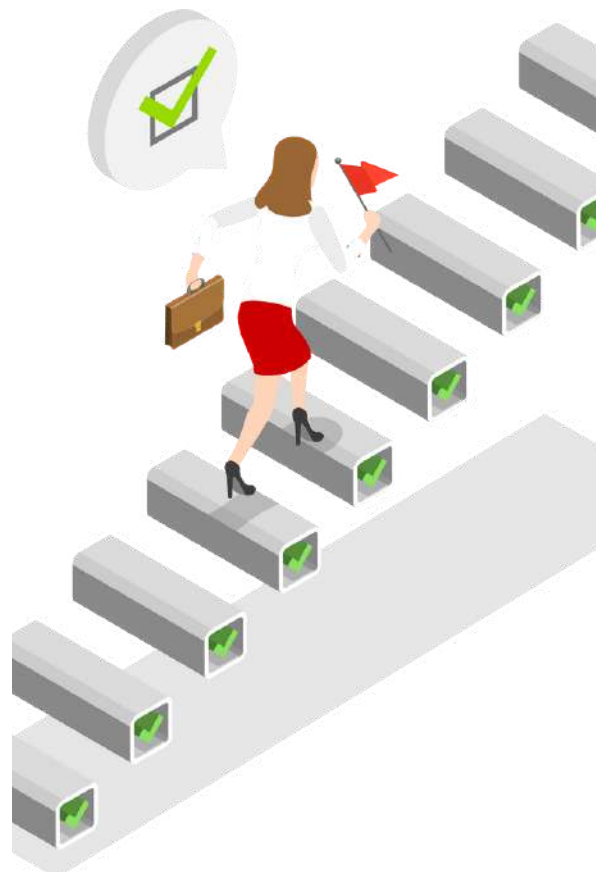
| | |
|------------|-----------------------------|
| 657 | Registered charities |
| 5 | New charities |
| 7 | De-registered |

Charities Workshops

We were delighted to welcome nearly 70 trustees to four workshops held in Douglas, Ramsey and Peel over the course of November. Our apologies to those in the South, as due to circumstances beyond our control, we could not secure an alternative venue to run the session this time. We have sent out a mailshot to all registered charities, and anyone attending the sessions who wished to be added to the mailing list, so if you were unable to make it, our notes, and slides covered in the workshops accompany the circulation of this Bulletin. To assist us in planning for future engagement, we have also included a short survey which we would encourage you to complete, even if you were not able to attend, the survey can be found via the following link - <https://s.surveypplanet.com/uq5d6dnb>. Despite some technical hitches, we have received a lot of very positive feedback, and we are grateful to trustees and charity supporters for taking the time to come and meet with us. We will be sending a follow up with other questions and feedback highlighted by the workshops, and the survey, in the new year.

Website Refresh

Our website refresh has been delayed, although we can report a significant number of steps have been taken to improve the user experience when the new content is launched. The site will work through the steps from the preparation and decisions required to establish a charity, and prepare for registration, through to the filing and compliance with regulations, in terms of the governing instrument, notifying changes, and filing an annual report and accounts. Once the new framework is live we will continue to refresh the content. Suggestions or feedback is welcome.



Guidance on Charity Publications

Guidance to be published

In our last bulletin, we made mention of the numbers of queries raised with the Charities Administration Team in relation to publications of a charity, which were either confusing or out of date, and in many cases, did not comply with the regulations. We discussed the topic at our workshops, and reiterated the point that we are looking for transparency, so that there is increased public confidence in dealing with, and supporting Manx registered charities with charitable giving. We have new social media guidance which will be published on our website shortly. In the meantime, we encourage you to ensure that all of your lines of communication are updated and reviewed regularly, and this should include the charity e-mail address, website, Facebook or other social media accounts. We do understand the difficulties with keeping charity publications up to date, and in that case, it may be that your charity relies on one primary method of communication (such as a social media page), rather than having numerous sources - or that those sources link through to the same central source. In our inquiries, where a matter is referred to us by a member of the public, or in responses to queries from members of the public, we have improved our process so that we can consider the practicalities of the publication for the charity, and to provide specific direction on what we expect a charity to do, if we do need to issue a reminder or a warning in respect of non-compliance.

Bear with us....

We are currently recruiting for new members of our team, and so whilst we will do our best to keep any delays to a minimum, we would ask that you bear with us if you do experience delay. We are still offering appointments, and intend (subject to any other feedback) to offer 'clinic' style sessions in the new year, to offer help and support to trustees in administering their charity.

