SEPTEMBER 2023 Q3 BULLETIN



Registration and Regulation Update Bulletin



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Charities Updates

Welcome!

This is the third edition of our new style quarterly charities bulletin issued on behalf of the H.M. Attorney General as the regulator and registrar of charities in the Isle of Man. In each issue of this bulletin, we aim to report trends, issues and other important updates which will support trustees, directors or members of charities, in the running of their charity.

655	Registered charities	
1	New charities	
4	De-registered	

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Charities Workshops

We are holding the following meet and greet workshops in all four corners of the Island. The Charities Team will be at each venue to welcome you. The format will be informal and include a brief introduction to the team, and some common trends and issues we see coming through. There will be a chance to meet the charities team and we will take any questions you have. We will follow up any specific queries at a later date, as we are unlikely to be able to answer all specific matters on the day. This will be a good opportunity to network with your fellow volunteers, and although all are welcome, we would encourage those working or volunteering in charities to come along and meet the team. Light refreshments will be available.

Date	Venue	Time
7 Nov 2023	Crossroads Care Community Space, Tynwald Street, Douglas	12-2pm and 5-7pm
9 Nov 2023	House of Mannanan, Peel	5-7pm
14 Nov 2023	Ramsey Town Hall, Ramsey	5-7pm
21 Nov 2023	Castletown Commissioners, Civic Centre, Castletown	5-7pm

Website Refresh

Our website refresh is underway and should be launched by the end of October. This will be a continuous piece of work which is aimed at providing easily accessible forms, templates and guidance, and ensuring that charities are aware of their legal obligations. All suggestions or feedback is welcome as we make improvements to the information provided on the website.



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Update your contacts!

We invite all trustees to provide telephone numbers, these are not published on the register but can be provided to give us a way to contact you to deal with a matter quickly. We are still seeing a number of returned items of e-mail, or accounts which are not monitored, and would ask that trustees use the charity e-mail address to correspond with us about the charity, regularly monitor the charity e-mail account, and ensure any charity publications contain the correct e-mail address.

Reporting concerns about charities

We have launched a new dedicated e-mail address to report a concern about the operation of a registered charity or an organisation which is holding itself out to be a charity. Please e-mail us at CharityComplaints.AGC@attgen.gov.im, with brief details of the charity or organisation, and any relevant details you would like us to consider. Although we will acknowledge your complaint, in most instances, any review or investigation we carry out may not be shared with the person reporting, unless it relates to that person.



Single-Use Plastic Ban

Charities running events which may require use of consumables which are single-use plastic may be aware of a change to legislation which may significantly impact upon their event. Certain plastic items will be banned from use from 19 October 2023, and charities are advised to check further guidance at www.netzero.im/plastics.



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Call for Evidence - Charities Registration and **Regulation Act 2019**

The Standing Committee on the Business and Functioning of the Legislative Council ("the Committee") is carrying out post-legislative scrutiny of the Charities Registration and Regulation Act 2019 ("the Act") to examine the extent to which the Act has achieved its intended purposes. More details can be found via the following link.

https://tynwald.org.im/news/call-for-evidence-charities-registration-andregulation-act-2019

The work of the Committee, and the contributions which are provided to it, will play an important part in informing how the regulation and registration of Charities on the Isle of Man operates in the future.

Social Media Guidance

Make your charity stand out!

A number of queries have been raised with us in relation to the activities of charities and the information a charity publishes about themselves. Sometimes, information that charities publish can be confusing, out of date, or doesn't refer to the correct charity name. As a regulator, we are looking for transparency, so that there is increased public confidence in dealing with, and supporting Manx registered charities. If your charity publication is referred to us, we will check whether the publications (including social media) contain the full and proper name of the charity, the names of trustees, and contact details (and/or a website or social media link containing those details). We understand the difficulties in the balance between running the charity and publishing on its behalf, when social media is prevalent and requires continuous monitoring and updating. As such, we have set out guidance which will be on the website shortly, to outline our expectations and the reasons why we ask charities to include the right information.