

Clagh Vane update

The final phase of the Clagh Vane estate in Ballasalla is now complete and we are delighted to have allocated our 4 disabled adapted properties to families in need from across the Island.



These properties have been built to the highest specification and come equipped with wet rooms, specialist toilets, lowered kitchen units, wider door frames and in the cases of the two adapted houses, hoist tracks throughout the ground floor of the property.

We hope the new residents are feeling the benefits of these adapted properties and we wish them all the best in their new homes.

Dog walking

The spring weather means taking the dog out for a walk will hopefully be a much more enjoyable experience than battling through the recent winter storms.

Please be a responsible dog walker and respect your neighbourhood by following the steps below:

- Remember to bag it and bin it
- Ensure you have enough dog waste bags with you
- Stop your dog from alarming people and other dogs
- Please obey signage in appropriate areas
- Ensure your dog is regularly wormed
- Chip your dog
- Tag your dog



DOI Public Estates & Housing Division - Housing contact details

Customer Service Team:

Telephone: 685955 during normal office hours or email: housing@gov.im

For out of hours **emergency** repairs only, please call 494012

Grass & Hedge Cutting

Now that the warmer weather and brighter days are returning to us, gardens will be springing back to life again.

If you do have an enclosed garden, please help us in keeping our estates looking presentable by regularly cutting the grass in your front and back gardens. Open plan lawns will continue to be cut by the Department.

If you are elderly or immobile and have no help available from family or friends, then please contact us as we may be able to help you.

If you have hedges, please keep them trimmed and tidy, ensuring they don't overhang onto public walkways.

Smoke alarm testing

Only a working smoke alarm can save your life. Make checking your alarm part of your household routine.



- Test smoke alarms monthly by pushing the test button to check the battery is not flat
- Change the battery every year
- Beware of 'bleeping' smoke alarms—it's time to replace the battery
- Know the sound of the smoke alarm and what to do if it goes off



Tenant Newsletter

Keeping you informed


infrastructure
public estates and housing division
fo-rheyinn steatyn as thieys theayagh

Spring 2020



Welcome to the Spring 2020 edition of Public Estates and Housing Division's tenant newsletter. This issue includes an article on the new Clagh Vane estate's adapted properties, handy safety tips for the home and looking after your outdoor space. There's also news about the 2020-21 rent increase. We hope you find the newsletter informative.

DOI Planned Maintenance



Before



After

40 houses at **Tynwald Close**, St Johns recently underwent an external refurbishment programme which included new doors and windows, render repairs and redecoration. The project was completed on time and on budget.

The Department plans to carry out similar works on a number of estates over the coming months.

COVID-19 (Coronavirus)

In light of the recent outbreak of Coronavirus we would ask that you follow the latest information being issued by the Government's Public Health Department.

gov.im/coronavirus



Please consider your elderly neighbours and help them if you can. The Housing team will endeavour to keep you informed as the situation develops. Stay safe, stay protected.

2020-21 Rent increase

From April 2020, your rent payment will increase by 1.9% for the following 12 months.

You will receive your new rent book in early April confirming exactly what your new rent payments will be.