

MINUTES OF A MEETING OF THE BOARD OF THE ISLE OF MAN OFFICE OF FAIR TRADING HELD ON 24TH FEBRUARY 2023 AT 9.30 AM IN THE BOARDROOM, THIE SLIEAU WHALLIAN, ST JOHNS		
	TO PUBLISH	ACTION
PRESENT	Mr J C Wannenburgh MHK, Chairman Mr S G Peters, MHK, Vice-Chairman Dr M Maska, Member Mr M J Bathgate, Member Mr L Wong, Member Miss T August-Hanson MLC (for item 11a only)	-
SUPPORTED BY	Mr J R Peet, Head of OFT Mr N R Taylor, Secretary to the Board	-
APOLOGIES	Mr I Mansell, Director of OFT	-
2023/02/11	ANY OTHER URGENT BUSINESS <u>(a) CONSUMER PROTECTION</u> Tanya August-Hanson MLC joined the meeting to discuss consumer protection legislative opportunities. Miss August-Hanson attended at the invitation of the Chairman. The Chairman had asked for assistance in reviewing consumer protection legislation. More generally, consumer protection was lacking. The Chairman was keen to address the matter. The Head of OFT was to prepare a paper for Board consideration. Members agreed that a media release should be issued. Miss August-Hanson left the meeting at 10.30 am.	
2023/02/07	ISLE OF MAN ENERGY BILLING ISSUES The response from the company in regard to the request to audit all customer accounts had been circulated. The draft letter to IOM Energy and written assurance document for their signature was awaiting final comment prior to issue.	JRP

2023/02/01	CONFLICTS OF INTERESTS Members and officers considered agenda items in which they had interests or may have been conflicted. None were identified.	-
2023/02/02	MINUTES OF PREVIOUS MEETING HELD ON 27TH JANUARY 2023 The Minutes of the meeting of 27 th January 2023 were reviewed, agreed, and signed as a true record of proceedings.	-
2023/02/03	MATTERS ARISING The Board Actions Update and Agenda Planner dated 17 th February 2023 was noted.	-
2023/02/04	OFT STRUCTURE and OFT/DEFA SERVICE LEVEL AGREEMENT The revised OFT submission to DEFA regarding independence of the OFT was considered and agreed for issue.	NRT
2023/02/05	STAFFING AND SUCCESSION PLANNING The Head of OFT gave an update.	-
2023/02/06	PARLIAMENTARY QUESTIONS Hansard of the following had not been available for noting, but was available on 'listen again': <ul style="list-style-type: none"> • Keys question for oral answer February 2023 from Mr Glover re IOM Energy billing issues. • Tynwald question for oral answer February 2023 from Mr Watterson re powers against rogue traders. The Chairman had agreed to provide a timescale for progression of rogue trader/construction powers. The Head of OFT was to prepare a paper for Board consideration by June 2023.	JRP
2023/02/08	ESTATE AGENTS ACT The detail of agreed policy principles were being finalised to progress a paper for Council and thereafter progress drafting instructions.	

2023/02/09	KEY PERFORMANCE INDICATORS The paper dated 17 th February 2023 was noted. Elements concerning legislation had been revised. A legislation review would include the UK Enterprise Act as referred to in item 11a. The significant issue was out of date product safety legislation.	-
2023/02/10	RISK REGISTER The paper dated 17 th February 2023 was noted. The need for a contingency plan was discussed. This was to be considered in conjunction with DEFA which provided facilities.	NRT
2023/02/11	ANY OTHER URGENT BUSINESS There was no other urgent business.	
2023/02/12	The meeting closed at 11:10 am. Signed _____ J C Wannenburg MHK _____ Dated _____ 31 st March 2023 _____ Chairman	