



# Department of Health and Social Care

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*Rheynn Slaynt as Kiarail y Theay*

**Isle of Man**  
Government

*Reiltys Ellan Vannin*

## **Regulation of Care Act 2013**

### **Child Day Care Centre**

Sunshine Nursery

#### **Desk-top inspection**

Date information received: 6 August 2021

Desk Top Inspection: 6 and 17 AUGUST 2021

#### **Announced Visit**

Date: 13 September 2021

*Registration and Inspection Team,  
Ground Floor, St George's Court,  
Hill Street, Douglas, Isle of Man, IM1 1EF.*



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**Part 1 - Service Information for Registered Service**

**Name of Service:**

Sunshine Nursery

**Telephone No:**

(01624) 824427

**Care Service Number:**

ROCA/P/0152A

**Conditions of Registration:**

1. The registered person must not look after more than eighteen (18) children in total between 0 - 5 years of age.
2. No more than six (6) children shall be under 2 years of age and these children must be accommodated in the agreed, designated areas.

**Registered company name:**

Samantha McLoughlin

**Name of Responsible Person:**

Samantha McLoughlin

**Name of Registered Manager:**

Samantha McLoughlin

**Manager Registration number:**

ROCA/M/0072

**Date of latest registration certificate:**

6 April 2014

**Date of any additional regulatory action in the last inspection year (ie improvement measures or additional monitoring):**

None

**Date of previous inspection:**

Desk Top Inspection – 21 August 2020

Premises Inspection – 28 September 2020

**Person in charge at the time of the inspection:**

Samantha McLoughlin

**Name of Inspector(s):**

Jenny Percival and Becci Rea

**Part 2 - Descriptors of Performance against Standards**

Inspection reports will describe how a service has performed in each of the standards inspected. Compliance statements by inspectors will follow the framework as set out below.

**Compliant**

Arrangements for compliance were demonstrated during the inspection. There are appropriate systems in place for regular monitoring, review and any necessary revisions to be undertaken. In most situations this will result in an area of good practice being identified and comment being made.

**Substantially compliant**

Arrangements for compliance were demonstrated during the inspection yet some criteria were not yet in place. In most situations this will result in a requirement being made.

**Partially compliant**

Compliance could not be demonstrated by the date of the inspection. Appropriate systems for regular monitoring, review and revision were not yet in place. However, the service could demonstrate acknowledgement of this and a convincing plan for full compliance. In most situations this will result in requirements being made.

**Non-compliant**

Compliance could not be demonstrated by the date of the inspection. This will result in a requirement being made.

**Not assessed**

Assessment could not be carried out during the inspection due to certain factors not being available.

Recommendations based on best practice, relevant research or recognised sources may be made by the inspector. They promote current good practice and when adopted by the registered person will serve to enhance quality and service delivery.

**Part 3 - Inspection information**

The Inspection report is based on the information provided as part of the pre inspection desk top analysis and the findings of the inspection visit.

The purpose of this inspection is to check the service against the service specific minimum standards – Section 37 of The Regulation of Care Act 2013 and The Regulation of Care (Care Services) Regulations 2013 part 3, regulation 9.

Inspections concentrate on specific areas on a rotational basis and for most services are unannounced.

**Due to Covid-19 the inspection process for this year has altered slightly. More information and evidence has been sought from providers electronically. The inspection team have desktop assessed this information and a service visit has then been undertaken to verify the evidence provided.**

The inspector is looking to ensure that the service is well led, effective and safe.

**Summary from the last inspection****Number of requirements from last inspection:**

One

**Number met:**

One

**Number not met:**

None

**All requirements not met will be addressed within this inspection report**

**\*Please note that any requirement carried forward for three consecutive inspections will lead to the service being served an improvement notice.\***

## Part 4 - Inspection Outcomes, Evidence and Requirements

### Regulation of Care Act 2013, Part 2 (37) and Care Services Regulations Part 3 (9) Standard 1 – Suitable Person

1.7 - The registered person must carry out enquiries to establish the qualifications, experience and overall suitability of the staff they employ. Robust recruitment and selection processes and procedures must be in place which meets the requirements of employment legislation. This must include:

- Social Services suitability check.
- Social Services 'out of area check' (if the prospective employee has been off island for anytime in the last 5 years, including study, the local Social Services department needs to be contacted to ensure suitability).
- Medical opinion.
- Two references.
- DBS (or evidence that on-line service checked if portability is in place).

#### Our Decision:

Compliant

#### Reasons for our decision:

There had not been any new since the last inspection. Previous staff records had been checked.

#### Evidence Source:

Observation		Records	✓	Feedback		Discussion	✓
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#### Requirements:

None

#### Recommendations:

None

### Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9) Standard 2 – Organisation

2.12 - Where there are more than 20 children in attendance the registered manager, or other designated person in charge on that day will be considered supernumerary to the above staffing ratios

#### Our Decision:

Compliant

#### Reasons for our decision:

On the day of the inspection, there was no requirement for the Manager to be supernumerary as there was less than 20 children in attendance.

#### Evidence Source:

Observation		Records	✓	Feedback		Discussion	✓
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#### Requirements:

None

**Recommendations:**

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)  
Standard 4 – Physical Environment**

4.2 - The premises must be clean, well lit, usually with adequate natural lighting, adequately ventilated and maintained in a suitable state of repair and decoration.

**Our Decision:**

Compliant

**Reasons for our decision:**

The premises were clean with plenty of natural and artificial lighting. Windows were open to provide ventilation whilst the rooms remained warm.

The provider had redecorated the interior and fitted low level wipe able wall panels to the play rooms. New radiator covers had been fitted and the floor coverings were suitable. New windows and doors had been installed throughout.

**Evidence Source:**

Observation	✓	Records		Feedback		Discussion	✓
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**Requirements:**

None

**Recommendations:**

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)  
Standard 4 – Physical Environment**

4.8 - Rooms must be maintained at a minimum of 18°C. Where children are less active the temperature of the environment must be regulated accordingly.

**Our Decision:**

Compliant

**Reasons for our decision:**

The room temperatures were taken and they were all above the minimum of 18°C.

**Evidence Source:**

Observation	✓	Records		Feedback		Discussion	✓
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**Requirements:**

None

**Recommendations:**

None



**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)  
Standard 4 – Physical Environment**

4.14 – There must be a minimum of one toilet and one wash hand basin with hot and cold water availability for every 8 children over the age of two years. (This standard may be adjusted when looking after children with special needs who do not require these facilities – see standard 10). Urinals are installed as necessary.

**Our Decision:**

Complaint

**Reasons for our decision:**

There were sufficient toilets with wash hand basins for the children. There was hot and cold running water, with the temperature of the water measuring below 43°C.

**Evidence Source:**

Observation	✓	Records		Feedback		Discussion	✓
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**Requirements:**

None

**Recommendations:**

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)  
Standard 4 – Physical Environment**

4.25 – Arrangements are made, as appropriate, to ensure that an adequate supply of clean bedding, towels, spare clothes etc. are always available.

**Our Decision:**

Compliant

**Reasons for our decision:**

The provision had a sufficient supply of bedding and towels. The manager informed the inspectors that the children used individual bedding which the staff took home to wash.

**Evidence Source:**

Observation	✓	Records		Feedback		Discussion	✓
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**Requirements:**

None

**Recommendations:**

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)  
Standard 6 – Safety**

6.2 – The registered person must undertake a written risk assessment of the premises and activities (including staffing levels) this is reviewed if there is a significant change or if the registered person suspects that it is no longer valid. An action plan with timescales identifies action to be taken to minimise identified risks.

**Our Decision:**

Compliant

**Reasons for our decision:**

Risk assessments were sampled and were complete with identified hazards and action taken.

**Evidence Source:**

Observation		Records	✓	Feedback		Discussion	✓
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**Requirements:**

None

**Recommendations:**

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)  
Standard 6 – Safety**

6.4 - Children must not be exposed to water temperatures above 43°C.

**Our Decision:**

Compliant

**Reasons for our decision:**

The temperature of the water accessible to the children was checked. This measured below 43°C.

**Evidence Source:**

Observation	✓	Records		Feedback		Discussion	✓
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**Requirements:**

None

**Recommendations:**

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)  
Standard 6 – Safety**

6.5 – The surface temperature of radiators and pipes which are accessible to children must not exceed 43°C.

**Our Decision:**

Compliant

**Reasons for our decision:**

The surface temperatures of the accessible radiators were checked and these were below 43°C.

**Evidence Source:**

Observation	✓	Records		Feedback		Discussion	✓
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**Requirements:**

None

**Recommendations:**

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)  
Standard 6 – Safety**

6.16 - People, including parents, must not be allowed to have free open access into the building/facility.

**Our Decision:**

Compliant

**Reasons for our decision:**

The exits were secure and locked. There was a doorbell to gain the attention of the staff and the identification of the inspectors was checked.

**Evidence Source:**

Observation	✓	Records		Feedback		Discussion	✓
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**Requirements:**

None

**Recommendations:**

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)  
Standard 7– Health**

7.1 – The premises and equipment must be clean. Toys and play resources must be cleaned regularly and thoroughly.

**Our Decision:**

Compliant

**Reasons for our decision:**

The premises were clean throughout with a cleaning programme in place for the toys, resources and equipment.

**Evidence Source:**

Observation	✓	Records		Feedback		Discussion	✓
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**Requirements:**

None

**Recommendations:**

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)  
Standard 14 – Documentation**

14.2 - Individual records of each child must contain:

- Their full name and address.
- Their date of birth.
- Their photograph.
- Contacts in the case of an emergency.
- GP contact.
- Authorisation for outings and travel in vehicles and other appropriate permissions and parental consents.
- Details of who will collect the child, including photographs where appropriate.
- Known medical conditions (including allergies).
- Dietary requirements and preferences.
- Any social, emotional and/or behavioural needs.
- First language/any additional languages spoken.
- Any other cultural needs.
- Permission to seek emergency medical advice and treatment.

**Our Decision:**

Compliant

**Reasons for our decision:**

A sample of the children's records were checked and were all found to contain the above criteria.

**Evidence Source:**

Observation		Records	✓	Feedback		Discussion	✓
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**Requirements:**

None

**Recommendations:**

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)  
Standard 14 – Documentation**

14.4 – The registered person must have public liability insurance for the provision. The insurance must cover any circumstances of a child/children suffering harm whilst being looked after at the service, and will include allegations being made against a member of staff.

**Our Decision:**

Compliant

**Reasons for our decision:**

Public liability was in date and on display on the porch wall.

**Evidence Source:**

Observation	✓	Records	✓	Feedback		Discussion	✓
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**Requirements:**

None

**Recommendations:**

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)  
Standard 14 – Documentation**  
14.15 – The setting has a Complaints Policy

**Our Decision:**

Compliant

**Reasons for our decision:**

There was a complaints policy on display for parents to view, which included details of how to contact the registration and inspection team.

**Evidence Source:**

Observation	✓	Records	✓	Feedback		Discussion	✓
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**Requirements:**

None

**Recommendations:**

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)  
Standard 14 – Documentation**  
14.15 – The setting has an Equal Opportunities policy

**Our Decision:**

Compliant

**Reasons for our decision:**

There was an equal opportunities policy in place.

**Evidence Source:**

Observation		Records	✓	Feedback		Discussion	✓
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**Requirements:**

None

**Recommendations:**

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)**  
**Standard 14 – Documentation**  
 14.15 - The setting has a Health and Safety policy

**Our Decision:**

Compliant

**Reasons for our decision:**

There was a health and safety policy and a poster on display in the kitchen.

**Evidence Source:**

Observation	✓	Records	✓	Feedback		Discussion	✓
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**Requirements:**

None

**Recommendations:**

None

**Regulation of Care Act 2013 Part 2 (37) and Care Services Regulations Part 3 (9)**  
**Standard 14 – Documentation**  
 14.15 - The setting has a Caring for Under Two's Policy (including induction process and parental agreements for children socialising with children in the two to three year age group).

**Our Decision:**

Compliant

**Reasons for our decision:**

There was a separate policy for the children under two years of age. This covered the procedure for the introduction of this age group to the over two year's group.

**Evidence Source:**

Observation		Records	✓	Feedback		Discussion	✓
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**Requirements:**

None

**Recommendations:**

None

**Other areas identified during this inspection /or previous requirements which have not been met.**

None

**Evidence Source:**

Observation	✓	Records	✓	Feedback	✓	Discussion	✓
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**Requirements:**

None

**Recommendations:**

None

The inspector left information for the parents with the setting, so that they could contact the inspector if they wanted to provide any feedback.

The following are some of the comments received:

- She loved going right from the start and we have been very confident and happy with the care she has had.

**The inspector would like to thank the management, staff and service users for their co-operation with this inspection.**

**If you would like to discuss any of the issues mentioned in this report or have identified any inaccuracies, please do not hesitate to contact the Registration and Inspection Team.**

**Inspector:** Jenny Percival

**Date:** 22 September 2021

**Provider's Response**

**From:** Samantha McLoughlin

I / we have read the inspection report for the inspection carried out on **6th and 17th August and 13th September 2021** at the establishment known as **Sunshine Nursery** and confirm that there are no factual inaccuracies in this report.



I/we agree to comply with the requirements/recommendations within the timescales as stated in this report.



**Or**

I/we am/are unable to confirm that the contents of this report are a fair and accurate representation of the facts relating to the inspection conducted on the above date(s)

**Signed**

**Responsible Person**

Sammy Mcloughlin

**Date**

27/09.21

**Signed**

**Registered Manager**

**Date**