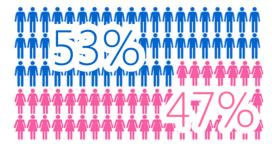
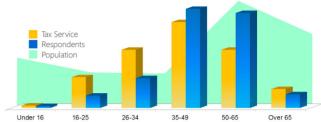


Digital Services Survey

1,229 responses





Confidence



49%

of respondents are confident finding information on gov.im Frequency



73%

of respondents visit gov.im at least once a month Data Sharing



71%

of respondents would consent to Departments data sharing User Friendliness



45%

of respondents find it easy to use and understand gov.im

70% would prefer services to be delivered online

491 responses



Tax Services

Vehicle Tax

Planning Weather MannGIS Jobs Airport MEA Payments Bus Timetables Rates 75%
believe Government should do more to promote online services

341 responses



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