

2010 CLIENT COMMENTS

Everyone was very positive in the approach to the change of flag.

I have always found the IOM Ship Register to be approachable and helpful.

The audit was performed in a very controlled manner and the day was planned from the start.

The auditor was very supportive and adjusted to the ships requirements due to port operations.

We found the surveyor very knowable and efficient. Presentation skills were very admirable.

Audit performed with full professionalism.



Nothing short of excellent – if I send an e-mail in the evening I know I will have a reply waiting for me the following morning.

The auditor can communicate very well with the crew in a way that you don't feel being under pressure.

Pleasant, constructive and easy to deal with.

The surveyor proved to be very competent with an impressive profound knowledge.

IOM performed perfect and was very helpful and information received was good!

We are overall very happy with the services provided by the IOM registry.

You're so quick... Thanks and have a great day!

That was super fast....many thanks

Many thanks, you're a star!

Thanks so much for you help, you're a God send

The Captain of the yacht also asked me to thank you personally for such a quick and top quality service

Thank you so much. It is refreshing and a delight to deal with your Registry.

Wow! Speedy!! Thanks

Great – very efficient service. Thanks!

You are all working so fast, that is quite amazing.

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Many, many thanks once again for your remarkable efficiency and prompt attention to our needs.

Astounding service to get a new registration 20 hours after notification.

Thanks for sorting this - gold medal!

Thank you very much for this extremely professional and friendly service

Wow that was quick, thanks very much, I'm used to dealing with the MCA!

Thank you for your customary prompt responses.

Nice work, it's always good to see proactive fleet monitoring in LRIT.

This was sort of a flash action, highly appreciated.

Absolutely great, thanks for that.

Good day. Thank you for your kind and informative reply. In fact, I could not ask for more.

I would like to congratulate you on your website. It is one of the best registry sites that I have visited.

I would like to put on record my appreciation for your efforts and any others involved in the decision at your end. It is very refreshing that you could make a decision like this and vindicates our decision to place all our tankers on your registry.

Thanks for your kind and prompt attention. It's always a great pleasure to work with you.

It is very gratifying to see your success. We certainly see you as a good flag to work with.

Thank you very much for your swift response

It is nice to be working with people who have a "Can do" attitude as opposed to "The computer says no" mentality that is all too prevalent in today's world.

All the office staff benefited from the auditors knowledge and experience.

Brilliant...thanks a million for your help...and patience!

Thanks so much for your understanding and immediate response

May I thank you for your clear and prompt response.

A BIG thank you - this is exactly the info required

