

HEALTH AND CARE TRANSFORMATION PROGRAMME

As 2022 draws to a close, we're looking back on some of the Programme's achievements this year, in particular those that have had a direct impact on patients on the Isle of Man. Much has been achieved this year by the Programme with all of our stakeholders, and these are just a few examples!

Visit our [website](#) to read more across the projects.

HELICOPTER EMERGENCY MEDICAL SERVICE (HEMS)

The HEMS was first introduced on a trial basis for six months in March 2022. When called into action, the HEMS arrives at the scene of traumatic incidents and provides emergency treatment, including things such as blood transfusions, before transferring people to a specialist centre in the UK. This will make a real difference for those suffering significant trauma or serious illness on the Isle of Man.

With bases in Cumbria and the North-East, the HEMS has completed a number of call outs to trauma patients, caused by bike accidents, falls from heights or severe burns from explosions. The HEMS has completed trips in 38 minutes on average, battled bad weather conditions and even had to plot different routes to avoid a thunderstorm!



The HEMS works alongside the current fixed wing air ambulance service on the Island.

NEXT STEPS

The trial now runs until March 2023. Progress will continue to be carefully monitored to understand the benefits to patients and service users. The possibility of using HEMS for other conditions, such as stroke and cardiac emergencies, is also being looked into. Read more about the [Air Bridge](#) project's work.

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MINOR EYE CONDITIONS SERVICE (MECS) PILOT

Two projects – Primary Care at Scale (PCAS) and Care Pathways and Service Delivery Transformation – helped set up a Minor Eye Conditions Service (MECS) trial last year, which continues to work well. The MECS means people with certain eye complaints, such as blurred vision, can self refer to the MECS, run by two specially trained opticians at Specsavers. Another optician, pharmacist or GP may also refer people to the MECS. This option can mean people avoid going to hospital for certain eye issues, where appropriate. In fact, only 1% of people seen by MECS so far have needed to go to the emergency department.

Here is some feedback from those who have used the MECS:

“ Thank you again for the professional care you have shown with my recent appointment. You guys did a great job with my care and I’m very thankful. My eye is making good progress and is probably 95% better. ”

“ I had excellent service from MECS. They explained everything clearly at each step and gave me an advice booklet as well. They were really excellent. ”

DERMATOLOGY IN GP SURGERIES

The pilot continues in some GP surgeries, where patients with certain skin complaints see a dedicated specialist on their first appointment, offering a much faster treatment process. This treatment is provided by GPs who have more knowledge and training in Dermatology, so can give more specialist advice and treatment. This supports patients to receive care closer to home, rather than needing to go to a hospital. Treating the patient in this way can avoid a lengthy wait to see a Dermatologist, and therefore may also reduce referrals to Noble's for Dermatology.

This service is expected to be available in other parts of the Island as it develops.

GET IN TOUCH!

➤ WWW.GOV.IM/HEALTH-AND-CARE-TRANSFORMATION

➤ HEALTHANDCARETRANSFORMATION@GOV.IM



Wishing you a happy Christmas from everyone at the Programme – we look forward to working with you again next year!