# HEALTH AND CARE TRANSFORMATION PROGRAMME

Supporting the creation of a clinically and financially sustainable Health and Care System for the Isle of Man that puts the patient and service user at the centre of all we do.



### **AIR BRIDGE**

Enhanced Emergency Air Bridge Helicopter Emergency Medical Service (HEMS) trial has been extended following a number of successful call outs. A review is being done to see if the HEMS could be used for different services too, such as Cardiology.

### **NEEDS ASSESSMENT**

The Joint Strategic Needs Assessment (JSNA) has started looking into 'Starting well/Developing well' and 'Ageing well'. Public Health want to hear from you on these topics. Drop-in sessions happening in November please check out the website for dates.





### PRIMARY CARE AT SCALE (PCAS)

PCAS Target Operating Model strategic business case has been developed. This describes how the system will operate differently in the future to make sure we can all receive the right care, at the right time and in the right place.

### INFORMATION GOVERNANCE

Plans are underway across Manx Care, DHSC and Public Health to improve how data is held and managed. This project also supported the PCAS project with their data protection responsibilities for setting up the first contact pharmacists (coming soon).





### IMPROVE LEGISLATIVE FRAMEWORK

Complaints work is complete, ready for implementation. The project now working on the Reform Bill with the DHSC. This Bill will modernise the legal framework to support an integrated Health and Care system.

### **EXTERNAL QUALTY REGULATIONS**

The initial inspection phase by the Care Quality Commission (CQC) is drawing to a close and the final reports (which have started to be made public) are all due to be completed by the end of the year.





### **DATA AND BUSINESS INTELLIGENCE**

This project has transferred to Manx Care to continue delivery towards improved gathering and accuracy of data to help Manx Care plan services and make decisions.

# GET IN TOUCH

healthandcaretransformation@gov.im www.gov.im/healthandcaretransformation

# HEALTH AND CARE TRANSFORMATION PROGRAMME

### **CARE PATHWAYS AND SERVICE DELIVERY**



The project (with Manx Care) have completed 11 care pathway reviews and Manx Care are ready to start implementing changes to the Eye Care pathway. The project is currently paused to allow Manx Care to focus on their financial priorities.

### **NURSING AND RESIDENTIAL**

Work continues looking into the options for a sustainable and fair funding model for care later in life that helps enable care to be provided in the most appropriate place for the needs of the individual.





### **NEW FUNDING ARRANGEMENTS**

Work is continuing for this project, which is trying to help the Health and Care system understand its expenditure to aid decision making and plan for the future.

#### **GOVERNANCE AND ACCOUNTABILITY**

The project is supporting Manx Care with its clinical and care governance improvements, which will improve the quality of their services and high standards of care by creating an environment in which clinical excellence will flourish.





### MANX CARE RECORD

This project is seeking to enable the delivery of the Manx Care Record as a single integrated health and care record through a procurement exercise being run by the North West of England, which the Isle of Man has agreed to join, due to complete end of spring 2023.

#### WORKFORCE AND CULTURE

The project have helped Manx Care relaunch the CARE values, introduced a staff suggestion scheme, introduced a psychological safety programme, and continue work towards workforce planning, recruitment and retention to ensure Manx Care has the right workforce for the future.



## **Programme wide update:**

The Programme has been asked to temporarily pause the ongoing delivery of two projects, Care Pathways and Service Delivery project and the Primary Care at Scale project. This will enable resources to be made available to support efforts already underway, which seeks to ensure financial balance is achieved within Health and Care for the remainder of the 22/23 financial year.



We listened to feedback and given our newsletter a refresh with quick fire updates across all projects - we'd love to know what you think. We've kept all the detail for each project on the website, please head over there if you want to know more!

www.gov.im/health-and-care-transformation

If you have any more suggestions for how we can continue to better our communication please let us know: healthandcaretransformation@gov.im