



Isle of Man
Government

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**Extract of Proceedings of the meeting of the
Health and Care Transformation Political Board on
Monday 25th April 2022**

Part I

Decisions made by Political Board

Manx Care Record – Ambulance Service: Digital Requirements (not covered by the Manx Care Record) – high level analysis

The Transformation Political Board was presented with a Paper providing a brief overview of the potential high level requirements and constraints to delivering an enhanced data driven service in the Ambulance.

The Transformation Political Board provided their agreement for the below proposed steps to be undertaken:

- formally create a new work-strand (as part of the overarching Manx Care Record project) to control and provide transparency on an ongoing basis;
- identify the resources needed to undertake (at least) the more detailed analysis;
- define scope and objectives of the work-strand with all interested parties (Emergency Services Joint Control Room, Manx Care including the Ambulance Service and GTS); and
- document an in-depth requirements assessment and analysis (including highlighting interdependencies and any areas of deficiencies in the upstream and downstream digital systems/environments) within the defined scope.

Care Pathways and Service Delivery Transformation – Service Sustainability Review in Surgery

The Transformation Political Board was presented with a Paper which presented the findings of an analysis of surgical activity within Manx Care's facilities for the years 2018 and 2019.

The Transformation Political Board:

- Noted that the single most important determinant of the sustainability of Island-based clinical services was the size of the Island's population which inevitably limited volumes of surgical and other clinical activity. This was unlikely to change in the short or medium term.
- Noted that low-volume activity could reduce the ability of clinicians to maintain and develop their skills. Failure to accept and address this could create an environment

that is potentially detrimental to patient safety. High-volume activity is associated with better outcomes for patients, a fact borne out by preliminary discussions with the Royal College of Surgeons and the Royal College of Anaesthetists. However, it must be recognised that despite low volume activity, some core services, however small the numbers, would always need be maintained on-island, including for example, maternity services, accident & emergency medicine. Nonetheless, the overarching theme should be one of reducing risk to patients to a minimum and in principle, wherever appropriate, isolated low-volume activity should be discouraged.

- Agreed to the recommendation that, as a minimum, an approach to improving care on the Island would be for all clinical services to be networked to another larger organisation. This would be best served, and more comprehensive benefits would be achieved, through means of engaging with an off-Island, well developed strategic partner for the reasons explained in the paper.
- Noted that support of Island services through a potential Strategic Partnership, including where necessary, provision of on-Island treatment by off-Island providers, will help ensure that where appropriate, high-quality services continue to be provided and developed further on-Island.
- Agreed that the proposed partnership should represent more than a simple transactional arrangement for procuring patient care (as already existed in some services), and should in addition, be recognised as an opportunity to create a culture that fosters best practice on the Island with improved opportunities for professional education and development.
- Requested that the respective Board Members for DHSC and Manx Care take the report and its findings to their respective Boards and Governance Committees for consideration.
- Requested that the DHSC and Manx Care revert to the Transformation Board as to their Boards' decisions and consideration of next steps and actions required.
- Noted that, if a decision was taken to engage a strategic partner as outlined, there would be a range of impacts upon all parties, including the Transformation Programme activities which would need to be assessed and agreed.

Proposed Handover Milestones for the Transfer of relevant Transformation Projects

The Transformation Political Board was presented with a paper which provided the outline of an approach towards potential handover milestones for projects that could be transferred to their longer term organisation in the short to medium term.

The Transformation Political Board noted the information in this paper and:-

- 1) agreed to the recommendation to transfer the Undertake Needs Assessment and Workforce and Culture projects, in line with the caveats and comments made within this paper;

- 2) agreed to seek to transfer the following projects following the identified milestones outlined for each of these projects, in line with the caveats and comments made within the paper:-
 - Air Bridge - currently expected September 2022
 - External Quality Regulations - currently expected April 2023
 - Data and Business Intelligence - currently expected May 2022
 - Manx Care Record - currently expected March 2023
- 3) agreed that the Information Governance and the Governance and Accountability projects could be transferred out at some stage but should be kept under review in order to plan the appropriate milestones to be met prior to transfer, to be reviewed in 3 months' time.

Part II

Matters noted by the Political Board

Programme Update

The Transformation Political Board was presented with the progress update of each project within the Programme.

The Transformation Political Board subsequently noted:

- that delivery across the Programme is currently rated as Amber
- the ratings for each project in terms of schedule, budget, resources, risks, issues and overall, including the reasons and mitigations for any changes in ratings
- the mitigations for all red ratings across the projects
- the Programme's post mitigated risks and issues
- the 'plan on a page' document
- a summary of the Programme's monthly finances for March (pending further accrued transactions) and the year to date actual spending for the programme in relation to the maximum forecast for 2021/2022

Undertake Needs Assessment – Project Update – Year One Launch

The Transformation Political Board noted the contents of a Paper which provided an update of the Undertake Needs Assessment project including a high level overview of the initial two Joint Strategic Needs Assessment (JSNA) chapters, Starting Well/Developing Well and Ageing Well, where were due to launch in April 2022.

Improve Legislative Framework – Update on the Health and Social Care Interim Complaints Regulations

The Transformation Political Board was presented with a paper which provided an update on progress on the interim Complaints Regulations.

The Transformation Political Board noted that the project continued to support the DHSC with the Manx Care (Amendment) Bill 2022 and Complaints Regulations towards the desired timeframe and noted that there would be an impact on the National Health and Social Care Service Bill (the 'Reform Bill').

Improve Legislative Framework – Update on the Manx Care (Amendment) Bill 2022

The Transformation Political Board was presented with a Paper which provided an update on the progress of the Manx Care (Amendment) Bill 2022.

The Transformation Political Board noted that the Bill was to be considered by the House of Keys then by the Legislative Council imminently and being progressed quickly in order that the Complaints Regulations can be made and laid before Tynwald this parliamentary year.