



**Isle of Man**  
Government

*Reillys Ellan Vannin*

**Extract of Proceedings of the meeting of the  
Health and Care Transformation Board  
on Thursday 7<sup>th</sup> April 2022**

**Part I**

**Decisions made by the Board**

**Primary Care at Scale – Population Health Management**

The Transformation Board was presented with a Paper describing what can be achieved with population health management and the building blocks of a good population health management system, outlining the proposed high-level operating model, outlining the costs and benefits of adopting the approach and any feasibility considerations that will need to be explored and resolved.

The Transformation Board reviewed the proposed population health management approach for Primary Care at Scale and approved the Transformation Programme's Independent Clinical/Professional Adviser to work with the Primary Care at Scale project and Public Health/Undertake Needs Assessment project to develop these plans further, defining how they will apply to emerging Primary Care Homes, and incorporate them into Island-wide plans for population health, with the caveat that Social Care would be provided with opportunity to comment or confirm.

**Primary Care at Scale – Primary Care Development Programme**

The Transformation Board was presented with a Paper outlining the scope of the existing Primary Care Development Programme and identifying opportunities for improvement through a gap analysis.

The Transformation Board agreed to the development of a proposal with the Transformation Programme's Independent Clinical/Professional Adviser to expand the scope of the Transformational Change Leadership Course (TCLC) and to ensure appropriate attendance from Primary Care professionals (along with other professionals).

**Primary Care at Scale – Update on the Introduction of Clinical Domain Leads**

The Transformation Board was presented with a Paper providing an update on the introduction of the Clinical Domain Leads (CDL) into Primary Care and requesting one off Transformation funding to continue the initial CDL roles.

The Transformation Board noted the update, particularly that funding for the existing Transformation Programme funded CDLs were to expire at the end of 2021/22, and approved the one-off additional funding to continue the initial Transformation Programme

funded CDL roles for a further 3 months in the 2022/23 financial year, ahead of any decision as to their future need and funding requirements.

### **Manx Care Record – Ambulance Service: Digital requirements – high level analysis**

The Transformation Board was presented with a Paper providing a brief overview of the potential high level requirements and constraints to delivering an enhanced data driven service in the Ambulance Service in order to enable the Ambulance Service to integrate with other digital systems, including the Manx Care Record and the proposed next steps which were to explore the scope of the requirements further prior to potential procurement.

Subject to any further feedback being returned by Manx Care, the Transformation Board agreed for a new work-strand in the Manx Care Record project to identify the resources needed to undertake (at least) the more detailed analysis, define the scope and objectives of the work-strand with all interested parties (Emergency Services Joint Control Room, Manx Care including the Ambulance Service and GTS), and document an in-depth requirements assessment and analysis (including highlighting interdependencies and any areas of deficiencies in the upstream and downstream digital systems/environments) within the defined scope.

### **Care Pathways and Service Delivery Transformation – Service Sustainability Review in Surgery**

The Transformation Board was presented with a Paper providing the findings of an analysis of surgical activity within Manx Care's facilities for the years 2018 and 2019.

Subject to amendment to the second recommendation, the Transformation Board:

- Noted that the single most important determinant of the sustainability of Island-based clinical services was the size of the Island's population which inevitably limited volumes of surgical and other clinical activity. This was unlikely to change in the short or medium term.
- Agreed to the recommendation that, as a minimum, an approach to improving care on the Island would be for all clinical services to be networked to another larger organisation. This would be best served and more comprehensive benefits achieved through means of engaging with an off-Island, well developed strategic partner for the reasons explained in the paper.
- Agreed that the proposed partnership should represent more than a simple transactional arrangement for procuring patient care (as already exists in some services), and should in addition, be recognised as an opportunity to create a culture that fosters best practice on the Island with improved opportunities for professional education and development.
- Requested that the respective Board Members for DHSC and Manx Care take the report and its findings to their respective Boards and Governance Committees for consideration.

- Requested that the DHSC and Manx Care revert to the Transformation Board as to their Boards decisions and consideration of next steps and actions required.
- Noted that, if a decision was taken to engage a strategic partner as outlined, there would be a range of impacts upon all parties, including the Transformation Programme activities which would need to be assessed and agreed.

### **TPMO – Proposed Handover milestones for the Transfer of relevant Transformation Projects**

The Transformation Board was presented with a paper which aimed at outlining and agreeing an approach towards potential handover milestones for the projects that have been identified as having a short to medium term transfer period.

The Transformation Board noted the information in this paper and:-

1) agreed to transfer the following projects imminently, in line with the caveats and comments made within the paper:-

- Undertake Needs Assessment
- Workforce and Culture

2) agreed to seek to transfer the following projects following the identified milestones outlined for each of these projects, in line with the caveats and comments made within the paper:-

- Air Bridge - currently expected September 2022
- External Quality Regulations - currently expected April 2023
- Data and Business Intelligence - currently expected May 2022
- Manx Care Record - currently expected March 2023

3) agreed that the following projects could be transferred out at some stage but, for now should be kept under review order to plan the appropriate milestones to be met prior to transfer:-

- Information Governance - Review in 3 months' time
- Governance and Accountability - Review in 3 months' time.

### **Improve Legislative Framework – Update on the Health and Social Care Interim Complaints Regulations**

The Transformation Board was presented with a paper which provided an update on progress on the interim Complaints Regulations.

The Board agreed that the Improve Legislative Framework Project continue to support the DHSC with the Complaints Bill and Regulations towards the desired timeframe and noted that there would be an impact on the National Health and Social Care Service Bill (the 'Reform Bill').

## **Part II**

### **Matters noted by the Board**

#### **Programme Update**

The Transformation Board was presented with the progress update of each project within the Programme.

The Transformation Board subsequently noted:

- that delivery across the Programme is currently rated as Amber
- the ratings for each project in terms of schedule, budget, resources, risks, issues and overall, including the reasons and mitigations for any changes in ratings
- the mitigations for all red ratings across the projects
- the Programme's post mitigated risks and issues
- the 'plan on a page' document
- a summary of the Programme's monthly finances for March and the year to date actual spending for the programme in relation to the maximum forecast for 2021/2022 (noting full 2021/22 finances were pending completion of year end payments)

#### **Undertake Needs Assessment – Project Update – Year One Launch**

The Transformation Board were presented with a Paper providing an update on the Undertake Needs Assessment project including a high level overview of the initial two Joint Strategic Needs Assessment (JSNA) chapters signed off by the JSNA Strategy Board (Chief Officers Group) that would be launched in April 2022.

The Transformation Board noted that the first year of the national JSNA programme was to be launched in April 2022 and would commence with chapters on Ageing Well and Starting Well/Developing Well.