



**Isle of Man**  
Government

*Reillys Ellan Vannin*

**Extract of Proceedings of the meeting of the  
Health and Care Transformation Board  
on Wednesday 2<sup>nd</sup> March 2022**

**Part I**

**Decisions made by the Board**

**Care Pathways and Service Delivery Transformation – Care Pathways Business Case submission and transition period**

The Transformation Board was presented with a Paper proposing new processes for a two part Business Case submission, approval route and agreed transition and implementation phases where ownership was clear and appropriate resources were identified as responsibility for delivery moved from the Transformation Programme to Manx Care in a staged way. Additionally, the Paper provided a proposed specification for (and exclusions to) the detailed design and planning work, included within the proposed transition phase.

The Transformation Board agreed to the 5 specific elements of the proposal for Care Pathways' Business Case approval and the Transition and Implementation Phase principles, namely:

- a) high level Strategic Business Case submission to be followed by a specified detailed design and planning phase, based on a generic process but bespoke to each Care Pathways Business Case;
- b) responsibility and leadership for the creation of the detailed design and planning delivery to be gradually moved from the project team with Manx Care to Manx Care in a staged way;
- c) after the detailed design and planning phase a second Detailed Business Case to be submitted, thus giving a second decision opportunity for the Business Case Review Group and the Transformation Officer Board and final decision for Transformation Political Board;
- d) the delivery of implementation, after the approval of the Detailed Business Case, to continue to be owned and led by Manx Care;
- e) the implementation progress to be led and monitored by the relevant Care Pathways Implementation Steering Group, led by Manx Care.

## **Care Pathways and Service Delivery Transformation – Business Case for Urgent and Emergency Integrated Care and Eye Care**

The Transformation Board was presented with a Paper introducing them to two Care Pathways Strategic Business Cases (Urgent and Emergency Integrated Care and Eye Care).

The Transformation Board agreed for the Eye Care Business Case to continue to the next phase of work which was to create an implementation plan and submit a Detailed Business Case which would return to the Business Case Review Group, Transformation Officer Board and Transformation Political Board for final approval; and agreed for the project to commence covering the costs of the change and project management resources previously approved in order to assist with, and learn from, the next phase of this work.

The Transformation Board agreed that the work within the UEIC business case was appropriate and agreed for the Urgent and Emergency Integrated Care funding to be discussed separately.

### **Primary Care at Scale – Detailed Strategy**

The Transformation Board was presented with a Paper providing a revised iteration of the detailed Strategy for Primary Care At Scale.

The Transformation Board approved the detailed Primary Care at Scale Strategy.

## **Part II**

### **Matters noted by the Board**

#### **Programme Update**

The Transformation Board was presented with the progress update of each project within the Programme.

The Transformation Board subsequently noted:

- that delivery across the Programme is currently rated as Amber
- the ratings for each project in terms of schedule, budget, resources, risks, issues and overall, including the reasons and mitigations for any changes in ratings
- the mitigations for all red ratings across the projects
- the Programme's post mitigated risks and issues
- the 'plan on a page' document
- a summary of the Programme's monthly finances for January and the year to date actual spending for the programme in relation to the maximum forecast for 2021/2022

#### **Improve Legislative Framework – Update on the Health and Social Care Complaints Regulations**

The Transformation Board was presented with a Paper giving an update on the Complaints Regulations since the last update provided in May 2021, and which set out for the Complaints Regulations to become operational on 31 October 2022.

### **Transformational Change Leadership Course – Update**

The Transformation Board was presented with a Paper providing a progress update about the progress, success and costings of the Transformation Change Leadership Course following delivery of module 4 of 8.

### **Air Bridge – Update on the go-live date for the HEMS**

The Transformation Board was presented with a Paper providing an update on the go-live date for the Helicopter Emergency Medical Service (HEMS) and on the finalisation of the arrangements to enable the proposed go-live date of March 2022.