

Tenant Newsletter

Autumn 2020



Housing Counter

Our counter services at Markwell House are available

Monday-Friday

9am-1pm

If you wish to make a private appointment, please contact us on **685955**.

Coronavirus

Thank you for your patience during lock down. We have resumed usual service and can attend all repairs, visits and inspections in your home, if you are not self-isolating.

Please notify the Housing Office if you or members of your household are self-isolating.

Please help make your estate a better place

We have noticed abandoned & untaxed vehicles in our estates.

You can help by reporting them to the Highways Division via email: abandoned.Vehicles@gov.im or call **686864**

Rent payments

Rent payment is required weekly in advance. Customers wishing to pay monthly must pay monthly in advance.

If you are struggling to pay your rent please do not ignore the issue, contact the customer services team on **685955** to discuss an affordable repayment plan, or your home may be at risk.

We recommend that rent is paid via direct debit, a form is enclosed with this newsletter.

Are you ok?

The global pandemic has brought enormous changes to the way we live and work. It affects family dynamics and support networks for many people around the Island.

There are things we can do to help ourselves, our neighbours and our communities thrive during these difficult times.

To find out more about the Government's wellbeing campaign visit covid19.gov.im/areyouok



Mid rent Housing - submit your feedback

We have been running a mid rent housing pilot scheme in the South of the Island for the past three years and are making plans to extend our services for mid rent housing.

Mid rent is defined as 'middle rent', charged at a rate which is higher than public sector rents but lower than the private rental market. To assist eligible applicants who would benefit from affordable rent to allow them to save money to purchase their first home.

Do you have a view? If so, please complete our survey on the **consultation hub at gov.im**

HOUSING MAINTENANCE NEWS

CURRENT PROJECTS

NEW PLAYGROUND AT FAIRY HILL

NEW PLAYGROUND AT CRONK
GRAINAGH

EXTERIOR REDECORATION
AT JANETS CORNER

NEW ROOFS AND EXTERIOR
UPGRADE AT AYRE VIEW, BRIDE

UPCOMING PROJECTS

EXTERIOR REPAIRS & REDECORATION
AT THE THRESHOLD

EXTERIOR REPAIRS &
REDECORATION AT THE BRETNEY

BOILER REPLACEMENT & ELECTRICAL
UPGRADING SCHEMES

EXTERIOR REPAIRS & REDECORATION
AT CRONK GRAINAGH



Refurbished properties at Ayre View

Time to buy?

The Shared Equity Purchase Assistance Scheme (SEPA) has assisted 183 first time buyers to purchase their own home, providing over 5 million pounds of financial assistance.

Interested
in buying your first home?
Please visit

www.gov.im/firsttimebuyers
to find out more information.

