

2019/20 Performance Overview: Hospital Therapies

Within Hospital Therapies there are:

- Outpatient Therapies (Physiotherapy)
- Children's Therapy (Occupational Therapy, Physiotherapy and Surgical Therapy)
- Acute Therapies (Occupational Therapy, Physiotherapy)
- Dietetics (DT)

The teams work at Noble's Hospital and Ramsey Hospital as well as satellite sites including Thie Rosien, Community Health Centre, schools, and patient's homes.

Referrals and new patients

The Therapies Team provide and work across a diverse range of multi-professional services, which is illustrated through the new patient and referral numbers. These can be found in Figure 1 and 2. Currently the services operate differently and report on different electronic systems.

Figure 1 Referral numbers for Outpatient Physiotherapy in 2019/20

Service	Referrals Received
MSK Self-Referral	CHC 3008 RCH 692 SPU 644
Women's Health	208
Chronic Pain	42
Hand Therapy (Noble's)	265
Ortho-outpatients	1081
Breast Care	104

Figure 2 New Patients in select Therapy services in 2019/20

Service	Referrals Received
Inpatients OT: Medical	950
Inpatients OT: Neurology	394
Inpatients OT: Orthopaedic and Surgery	2023
Inpatients OT: Martin Ward	826
Inpatients PT: Medical	3990
Inpatients PT: Neurology	3406
Inpatients PT: Orthopaedic	3655
Inpatients PT: Surgery/ICU	2553
Inpatients PT: Martin Ward	2804
Cardiorespiratory: Respiratory	449
Cardiorespiratory: Pulmonary Rehab	686
Cardiorespiratory: OT 1:1 sessions	755
Cardiorespiratory: Cardiac Rehab	2420
PT Ward:	597
PT Ward: Arthroscopies	8
PT Ward: Outpatients	218
Amputees:	80

2019/20 Hospital Therapy Objectives

Hospital Therapies has made progress against its service-wide objectives for the 2019/20 year including but not limited to:

- Responding to and implementing actions from the Therapy Service Review
- Improved staffing levels and staff skill mix including creating Band 6 Rotational Occupational Therapy (OT) posts covering Ramsey Cottage Hospital, Neurology, Surgical, Orthopaedics, Medical and Cardiac Rehab
- Delivering the rolling staff wellbeing programme, wellbeing policy and focus group, which has been earmarked for rollout across the Department
- Continuing the project to create a seven-day service for Therapies including weekend working for Outpatient Therapies
- Nasogastric tube training and competencies on eLearn Vannin
- Paediatric dietitian post demonstrating reduction in prescription baby formula
- Renewal of the Enteral feed contract with increased Nutrition Nurse hours
- Remote Desmond course for patients with Diabetes