

Extract of Proceedings from the meeting of the Health and Care Transformation Political Board on Wednesday 2 September 2020

Part I

Decisions Made by the Transformation Political Board

Establish Manx Care Manx Care Non-Executive Board Members of Job Description

The Political Board approved the job description and agreed to the progression of the recruitment of the Non-Executive Board members.

Pathfinders – Summary and Next Steps

The Political Board supported the recommendations:

- The Undertake Needs Assessment project returns to a separate project, retaining a close connection in order to deliver on the medium to longer-term objectives of that project and, ultimately, recommendation 10;
- The remaining two projects should be formally combined into a single Service Redesign project 'Care Pathways and Service Delivery Transformation' with the objectives (and related recommendations) of both Service-by-Service Reviews and Integrated Care Pathways combined;
- As the output of pathfinders is the delivery of a transition plan for the Service(s) to then implement, a review should be undertaken of the additional implementation resources required to concurrently run 9 pathfinder implementations, and that the output from this review be considered in the future resources for the Manx Care operating model;
- As the current seven pathfinders will complete with agreed transition plans by the end of December 2020, the next wave of redesign projects should be identified (see below) but that the decision to commence them is taken in light of the need for sufficient implementation resource to support successful delivery;
- The next areas for re-design should be determined by DHSC/Manx Care using agreed criteria, including either large-scale change projects or those that integrate across social care and health boundaries to make best use of the currently available resources.

Primary Care at Scale – Approach to Delivering General Practice Services at Scale

The Political Board agreed that the Project Team, working alongside the Department of Health and Social Care (DHSC), will continue to seek to agree suitable terms to move the

approach to Primary Care at Scale forward and will look at the detailed approach and terms associated with the Network model but also consider the alternative models for delivery as part of these discussions. This process will be completed with an agreed outcome no later than October 2020. In the case that no agreed decision is found in that timescale, the evidence and revised options are to be presented back to the Board and Political Board for a decision to be made on the option to be taken forward.

External Quality Regulation – Approach to independent, external inspections.

The Political Board noted the current constraints in relation to the Care Quality Commission (CQC) undertaking some inspections on the Island and agreed in principle for the Project Team and DHSC to engage to finalise the scope and financial envelope required.

Part II

Matters Noted by the Political Board

Programme Update

The Political Board was presented with the progress update of each project within the Programme; as such, the Political Board noted that delivery across the Programme is currently rated as Amber.

The Programme's post mitigated risks and issues and current, committed and forecast expenditure were presented and noted by the Political Board.

The following key achievements from the Programme were noted by the Political Board:

- Accelerating engagement and communication plans and delivery, including monthly communication Toolkits, staff engagement etc.
- Manx Care Chair appointed due to take up post on 7 September
- Manx Care CEO role advertised and shortlisted interviews scheduled for 11 September
- Forward look with DHSC Executive Management Team
- Ongoing work to complete deliverables up to clinical/professional engagement for all pathfinders
- First iterations of the Business Cases for 2021/22 Manx Care budget completed
- Continuing development of documentation (e.g. agenda items plus Financial Strategy, Digital Strategy, Information Strategy, policy and legislation, detailed governance model and associated Terms of Reference, enhanced Workforce and Culture project plan etc.)

Pathfinders – Summary and Next steps

The Political Board noted the progress summary, including:

- The approach to service development outlined and progress made to date.
- The remaining planned delivery of stage 2 between now and December across the seven existing pathfinders.
- That until Stage 2 (stakeholder engagement and transition plans) is fully complete it
 will not be possible to definitively say a single repeatable change process has been
 developed, though this is fully anticipated.