

Health and Care Transformation Programme

September Bulletin

Hello – and welcome to this month's bulletin from the Health and Care Transformation Programme. This month key updates include news of several projects and some exciting milestones. For questions or suggestions, please contact the team at HealthandCareTransformation@gov.im.

A few words from Robin and Clair...



"The Transformation Programme continues to gather pace as we work with you all to deliver a transformed system that improves quality of care, organises care around patient and service-user needs; and delivers the right care, in the right place, at the right time, in the most affordable way.

This month has been an exciting and important one for the Transformation Programme. We are delighted by the appointment of the first Manx Care Chair, Mr Andrew Foster CBE, who started in his position earlier this month.

This is just one example of how the work of the Transformation Programme is progressing and starting to become more visible. Further activity is underway ahead of Manx Care 'go live' in April 2021 including the appointment of further members to the Manx Care Board and setting up the systems needed to allow it to operate, including governance, financial arrangements and legislation.

We want to hear from you. If you have any comments or suggestions, please contact the team at HealthandCareTransformation@gov.im.

Thank you for your support in making this a success."

*Robin O'Connor and Clair Barks, co-leads,
Health and Care Transformation Programme*

September highlights

Our work on service redesign is progressing well with development across seven service areas. The Pathfinders team are looking at the best way to deliver services, with an initial focus on seven service areas: Diabetes, Cardiovascular conditions, Urgent and Emergency Integrated Care, Cancer, Eye Care, Children with Complex Needs and Autism. With each, the team are seeking to adopt international best practice and where needed adjusting to fit with the needs of our Isle of Man population.

The effects of the Covid-19 pandemic and the necessary measures taken on the Isle of Man in response to it have affected all these projects. So, in March, the projects were re-calibrated to take account of these limitations and split into two stages. The first stage was completed in August. Because of the limited access to subject matter experts, staff and service users, it was largely focussed on activities that could be completed without their input, such as the desk-based research and planning.

Activity has already started this month for the second stage, which runs until the end of the year. This includes connecting with those who use the service, health and care professionals and other service providers to get their input and identify what is needed to improve the service. This is being done through a combination of surveys, meetings, interviews and workshops.

If you would like to be involved and/or would like more information, contact us at HealthandCareTransformation@gov.im.



September highlights continued...

We're delighted to welcome the first Manx Care Chair, Mr Andrew Foster CBE. The appointment is an important and exciting step in the journey towards Manx Care, a new organisation being set up with responsibility for the delivery of health and care services for our Island from April 2021 onwards. It is also a significant achievement for the Transformation Programme. More information on the appointment and Manx Care can be found on the [gov.im website](https://www.gov.im).

Many activities have already started and are progressing well for Manx Care 'go-live' in April 2021:

- **The recruitment of other Manx Care Board members is progressing well.** Following interviews earlier this month, we hope to announce the appointment of the Manx Care CEO shortly. The application window for Non-Executive Members of the Board is open. The Members will play an important role in supporting the Chair and Chief Executive Officer to shape Manx Care. Applications close on 4 October with interviews planned for 19 October. More information can be found on the [gov.im website](https://www.gov.im).
- **We are supporting the Treasury on the future opening budget for the DHSC and Manx Care.** An outline of the budget needs for the DHSC and Manx Care will be submitted to the Treasury for approval in the autumn. The overarching principle behind these funding arrangements is to support the development of a health and care system that plans for the future, is affordable, financially sustainable, and delivers to an agreed set of needs.

We are working with the DHSC to develop strategies to provide improved data and digital solutions for the Island's health and care system. Working with colleagues across the Department of Health and Social Care, the Transformation Programme's Data, Information and Knowledge and Digital Strategy project teams have been looking at the use of datasets to provide more reliable shared information across health and care and the delivery of its digital systems. The team have been focussed on three key areas: the Information Strategy, the Information Governance Strategy and the Digital Strategy. The team are working with colleagues in DHSC to secure agreement on these strategies and then move into implementation.

Our work to deliver an enhanced emergency air bridge is progressing well following Covid-19 disruption. The Air Bridge project team are looking at how the Island can deliver an enhanced 24/7 emergency 'air bridge' – potentially using helicopters, fixed-wing aircraft or both. This allows patients to be moved quickly and safely, where necessary and appropriate, to contracted specialist centres. In recent months, the team have been working with stakeholders to develop a paper that defines what the service could be. Following the review and agreement of the paper this month, the team will develop a delivery strategy.



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For questions or clarifications on any of the above, get in touch with Clair or Robin at HealthandCareTransformation@gov.im