

HIGHWAY SERVICES DIVISION

DESIGN

MAINTENANCE

ASSET MANAGEMENT

CONSTRUCTION

QUARRIES

DRIVERS AND VEHICLES



2750
DRIVING TESTS



1015km
OF CARRIAGEWAY
MANAGED



5700
VEHICLE TESTS



127km
OF GREEN LANES
MANAGED



1800
NEW VEHICLES
REGISTERED



5500
USED VEHICLES
REGISTERED



413km
OF PUBLIC
FOOTPATH MANAGED

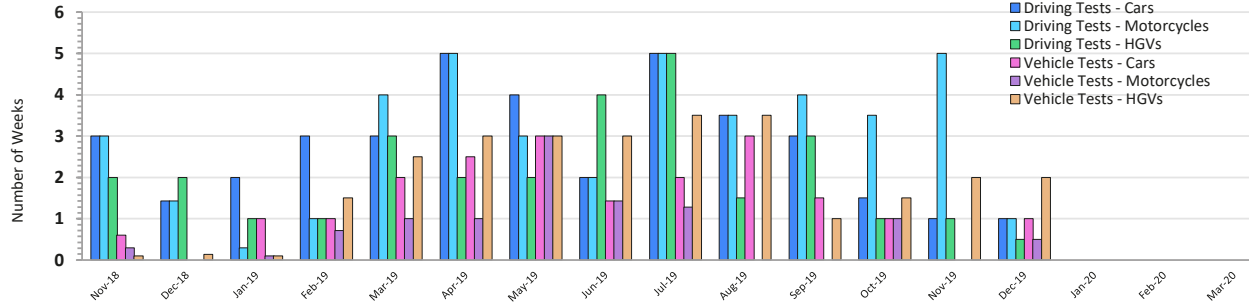
LOOK BACK



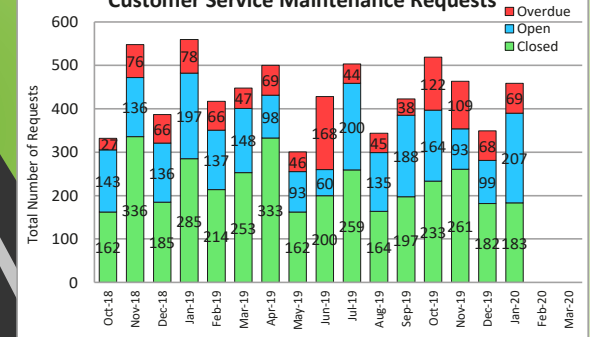
- Work has continued all year on understanding and preparing for BREXIT. We have a very close working relationship with the other small British Islands and the UK and this has been invaluable through this period.
 - We have researched and developed a new model for vehicle duty (car tax). The current model is not sustainable in that it is progressively bringing in less revenue and this trend will accelerate if nothing is done.
 - Highways has supported the development of the Road Safety Partnership which has now been approved by Tynwald.
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- Our Road Safety Engineer has also undertaken a detailed analysis of accident clusters and identified the top 33 places where accidents are taking place. These will be investigated and where possible improvements implemented.
 - The long overdue regeneration of the Douglas Promenade started in 2019. This challenging project will create a fantastic asset for generations to come.
 - Reflecting the need to improve our health as a society and to move away from our reliance on car travel the Active Travel Project will introduce cycling and walking routes around Douglas and is working with businesses and Schools to change how people travel.
 - The Heritage Trail between Peel and Douglas has been refurbished and is now a fantastic cycling and walking route.

OUR PERFORMANCE

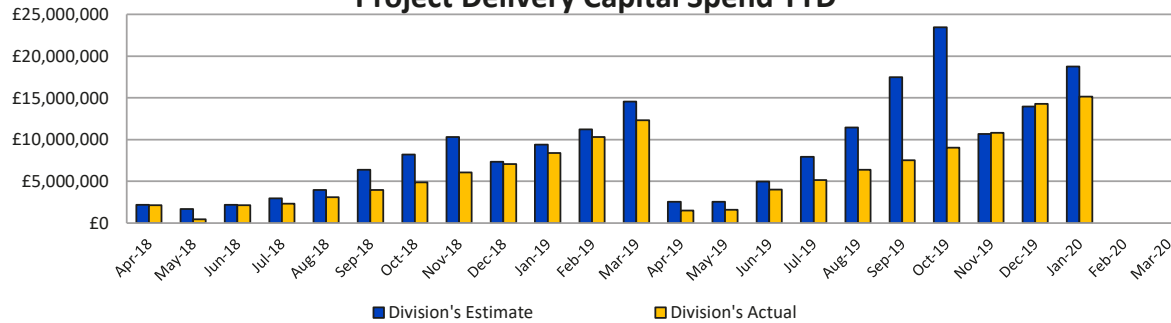
Driving and Vehicle Test Waiting Times Time to First Available Appointment 2019/2020



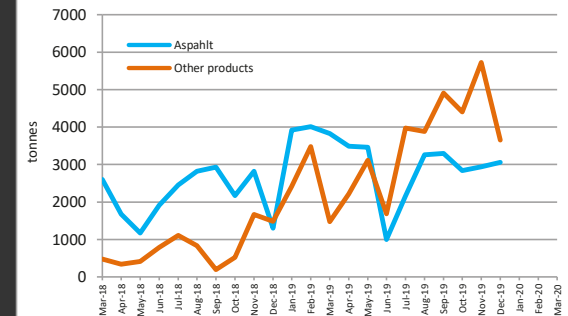
Customer Service Maintenance Requests



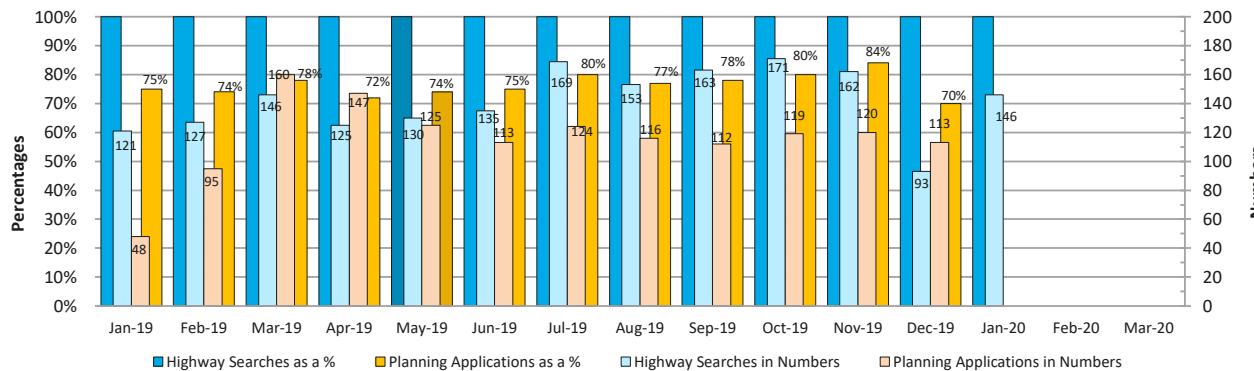
Project Delivery Capital Spend YTD



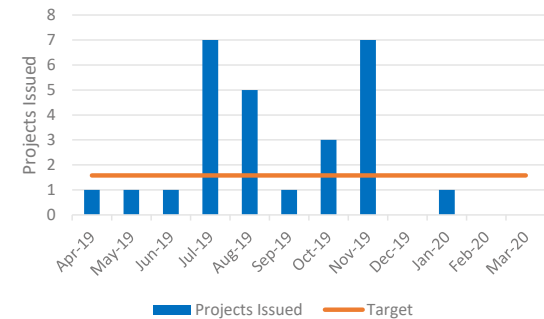
Quarries Supply of Stone for Highway Services



Asset and Network Management Response Within 10 Days:



Strategic Structural Maintenance Schemes Issued



LOOK FORWARD

- Graduated Driver Licences will be introduced.
- Brexit – continuing talks with the United Kingdom and the Crown Dependencies.
- Review of the driving test.
- Vehicle Duty changes – switching to a new revenue model.
- Isle of Man Post Office – review of online services.
- Roadside emissions testing.
- Update of the Parking Policies.
- Douglas Promenade regeneration works will continue.
- Michael Street, Peel regeneration.
- Implementation of town centre 20mph zones in Castletown, Peel and Port St Mary.
- Publication of the first Annual Road Safety Plan.
- Commencement of St Johns to Kirk Michael Heritage Trail improvements.
- Implementation of replacement vehicle tracking system.
- Eairy Dam to Archallagan reconstruction.
- Santon A5 road improvements.
- Creg-ny-Baa one way system traffic signals upgrade and barrier system for TT.
- Douglas Centre to Onchan cycle route.
- Infrastructure and drainage improvements in Laxey.
- First phase of an Urban Traffic Control (UTC) for Douglas/Onchan leading to an all Island Urban Traffic Management & Control (UTMC).

