

## Security Awareness Information

People with visible and non-visible disabilities requiring assistance should make themselves known to the security officer. You may require this to be addressed discreetly, we are happy to help. The security officer where required will help you get prepared for screening, if you require assistance lifting baggage onto the x-ray belt please ask we are happy to help.

You will be asked to remove all coats, jackets and hats, if you feel this may make you feel uncomfortable please ask for the supervisor who will offer a search in a private location. Please remember to remove all large electrical items and liquids from your bag before screening. Any medication larger than the 100ml limit must be accompanied by a doctor's letter; this will be checked by your security officer.

Ensure the security officer is aware of any medical devices carried and its location, you will not be asked to remove this from your person for screening. If any spare devices are being carried these should be removed from your luggage for screening, please advise the security officer if the item should not be subject to X-Ray .

- ▶ If you are selected for search the security officer will make reasonable adjustments if necessary, this should be achieved by discussion with you the passenger.
- ▶ People with visible and non-visible disabilities must be aware the security officer is under a legal obligation to satisfy as far as reasonably practicable there are no prohibited articles.
- ▶ Walk through Metal Detector:



You may be asked to walk through our metal detector, do not worry, if you have concerns our officers will speak to you about alternative screening methods.

▶ Hand Held Metal Detector



you may be screened by our wand, do not worry, if you have concerns our officers will speak to you about alternative screening methods.

▶ Trace Detection Machine



You may be swabbed. Any concerns please ask for the supervisor. Your personal belongings and any mobility aids may also be subject to trace detection.

▶ Body Search



This may feel a little intrusive and personal but remember the officer is just carrying out their job. If this search is not something you would like to take place in public ask for a private search. Our officers are happy to help.

If you have any concerns please do hesitate to speak to the Supervisor.

**Don't forget to bring your medical evidence** (e.g. letter from a medical practitioner) to confirm your medical device such as an insulin pump or Continuous Glucose Monitoring system (CGMs). Have this ready to show the Security Officer.

**Make the airport Security Officer aware of the device**, and exactly what it is and where it is located.

If you are carrying a spare medical device, **remove it from your cabin bag** before the x-ray and let the Security Officer know.

And do **contact the airport if you have any concerns** or queries before you travel: note that screening equipment and processes may differ from airport to airport.