

# Fair Access to Adult Care Services and Charging



**Isle of Man**  
**Government**

*Reiltys Ellan Vannin*

## Introduction

Welcome to the Isle of Man Fair Access to Adult Care Services and Charging Consultation Questionnaire. Your views are really important and we hope that you will take the time to fill in this questionnaire which takes approximately 15 minutes to complete.

This questionnaire should be read alongside the information leaflet and consultation documents which can be found at: [www.gov.im/socialcare/consultations.gov](http://www.gov.im/socialcare/consultations.gov)

## Confidentiality

To ensure that the process is open and honest and in line with the Government's Code of Conduct on Consultation, responses can only be accepted if you provide your name with your response. Unless specifically requested, any responses received may be published either in part or in their entirety. Please mark your response clearly if you wish your response and name to be kept confidential. Confidential responses will only be included in any statistical summary and numbers of comments received.

### \* 1) Do you wish your response to remain confidential?

- Yes  
 No

## Contact Information

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### \*2) Please fill in your name, address, and contact details

* Title	<input type="text"/>
	*
* First Name	<input type="text"/>
	*
* Last Name	<input type="text"/>
	*
* Address 1	<input type="text"/>
	*
Address 2	<input type="text"/>
* Town	<input type="text"/>
	*
* Postcode	<input type="text"/>
	*
Email	<input type="text"/>
Phone number	<input type="text"/>

## About you

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### \*3) Who are you completing this questionnaire as? (Please tick only one box)

- A recipient of care services
- A carer
- A relative of a recipient of care services
- Third Sector Organisation
- Individual
- Other (please specify):

## Fair Access to Care Services

The Department of Social Care proposes in relation to Fair Access to Adult Care Services (FACS) to: introduce a system in order to promote fairness, transparency, and consistency in access to adult care services; establish a framework that applies four factors considered key to maintaining an individual's independence; to assess the level of impact faced by an individual and record this level against four bands: Critical, Substantial, Moderate, or Low; and that the threshold for access to adult care services on the Island is set at those that assessed as having moderate need or above.

### 4) Do you agree that the Department of Social Care should develop a fair and consistent approach for determining access to Adult Care Services?

Strongly Agree
  Agree
  Disagree
  Strongly Disagree

### 5) Do you agree that the following should be included in the Fair Access framework for assessing a person's access to Adult Care Services?

	Strongly Agree	Agree	Disagree	Strongly Disagree
All aspects of health (mental and physical)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Concerns about behaviour	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The ability an individual has to control their situation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How far an individual can make choices about their life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The ability to manage their personal care needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The ability to manage domestic activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The ability to look after their own dependants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The possibility of involvement in leisure and social activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The possibility of involvement on pair and unpaid work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The possibility of involvement in learning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
All of the above	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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**6) Do you agree with the four bands that a person's needs will be assessed under? (critical, substantial, moderate, low)**

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

If you disagree or strongly disagree please explain why

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**7) Do you agree that the threshold for access to Adult Care Services should be set at moderate or above?**

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

If you disagree or strongly disagree please explain why

## Charging

A two stage process will be undertaken in relation to proposed changes to Charging for Adult Care Services. The proposed changes in the first stage create a fairer system for charging through the equalisation of current charges. The second stage will look to create greater equality of charging for adult services through the potential application of means testing across both residential and non residential adult care services.

### 8) Do you agree there should be a consistent and fair way of setting charges for Adult Care Services?

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

### 9) Do you agree that the charges for Adult Care Services should be the same regardless of who they are provided for e.g. older people, people with learning difficulties etc?

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

If you disagree or strongly disagree please explain why

**10) Do you agree that:**

	Strongly Agree	Agree	Disagree	Strongly Disagree
A food and utility fee should be applied to adults with learning disabilities who use the Department's respite services?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That there should be harmonisation of fees for non-residential care so that people receiving similar services pay similar fees regardless of age or disability?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**11) Do you agree that the following services should be charge for?**

	Strongly Agree	Agree	Disagree	Strongly Disagree
Day centres including meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Domiciliary Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Meals on wheels	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sessions at a day care centre including meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sessions at a day centre not including meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
All of them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
None of them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**12) Do you agree that in order to create fairness in current charging, charges to the following services should be increased?**

	Strongly Agree	Agree	Disagree	Strongly Disagree
DSC Residential Services for Adults with Learning Disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contracted Residential Services for Adults with Learning Disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DSC Day Services for Adults with Learning Disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DSC Day Services for Elderly and Mentally Infirm (EMI)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contracted Day Services for Adults with Autism	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contracted Residential Services for Adults with Autism	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
All of the above	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
None of the above	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**13) Do you agree that any increases to charges should be introduced over a period of time to minimise impact?**

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

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**14) Do you agree that to create greater equality of charging for adult services across residential and non residential adult services, the Department should explore the potential application of means testing?**

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

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**General Comments**

**15) We welcome your comments on the areas detailed above but please feel free to add any additional comments below**



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Thank you

Thank you for taking the time to complete this questionnaire on the Fair Access to Adult Care Services and Charging Consultation.

Consideration will be given to your comments. A summary of the responses received will be published within 3 months of the closing date for this consultation, and will be made available on the Department of Social Care ([www.gov.im/socialcare/consultations.gov](http://www.gov.im/socialcare/consultations.gov)) and Isle of Man Government ([www.gov.im/Consultations.gov](http://www.gov.im/Consultations.gov)) websites.